# **Getting Your**



(Workflow information Tracking System)

# On

# Reports

A Step-by-Step Guide

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# **About WiTS**

# What is WiTS?

WiTS is a workflow management system that provides corporate consistency through business process management and automated workflows. This automated workflow system enables OHR to monitor and track the status of a vast array of actions, correspondence and approvals. It enables OHR to track the location, responsible person/body, action status, action effective/due date, etc., of personnel actions (i.e., awards, promotions, recruitments, benefits actions, etc.). WiTS can communicate the status of these actions to administrative staff and management officials through its monitoring views and auto-generated emails, allow for the measurement of the performance of HR staff (trend analysis) and identification of staff skill, competency and improvement areas, provide a variety of reports (i.e. workload, metric), and facilitate customer service through improved communication and timeliness in completing actions. WiTS is secure and web-enabled, and with appropriate remote privileges, can be accessed over the Internet from anywhere.

#### What Does WiTS Do For Me?

- Provides action tracking which can reduce the number of inquiries regarding the status of actions
- Provides real-time monitoring of actions
- Sends notifications when an action has been received or completed
- Allows you to send and receive comments and/or attachments with the action
- Sends reminders
- Provides workload analysis
- Provides reporting tools
- Allows Single Sign On
- Prioritizes actions
- Automatically routes actions to designated back-up when primary is out of the office

### **Using the Reports Feature in WiTS**

One way WiTS data may be extracted is by using the various reports. WiTS reports are accessed via the *WiTS Reports* bizcove in your WiTS Work Area Page.

Metric data is available in some reports. It is important to remember that the timeliness and accuracy of the data that is input into WiTS is what determines the accuracy and usefulness of WiTS' metric reports. WiTS does not know the "rules" of HR – it does not know that some dates should precede others (i.e. a job offer date should not be earlier than the date the announcement closed). Because of this, typos in dates can cause inaccuracies in the metrics and create negative metrics.

# **Accessing WiTS Reports**

1) Locate the *WiTS Reports* bizcove in your WiTS Work Area page, and click on 'Access Your WiTS Reports':

WiTS Reports		
Name	Description	
Access WiTS Reports	Page where you can select a report, define your parameters and generate your report. Also includes links to Quick Reference Guides about each report.	

2) From the 'Select Your Report' drop down menu, choose the report you wish to run. Refer to the report description for more information about what the report contains. In addition, the 'Help' icon at the right of the description contains a Quick Reference Guide explaining the report.

3) Choose the parameters for your report. Access to reports (managed by the 'Choose a Report List' menu) and data are based on your permissions.

UII	oose a Report List:		Se	lect Your Report:
CSD Report List		٦	Appointment Actions Re	port
This r	eport provides informatior	about actions as	sociated with the hiring of r	new employees.
				Clear Sele
Status of Actions:	All	-	0	
Generate Report By:	Date Action Receiv	ed in HR 🔻	0	
Start Date:		3/11/2013 📑	0	
End Date:		3/11/2013 🗐	0	
Generate report using :	Workir	ng Days 👻	0	
Sort 1:	WiT	S# 🔻	0	
Sort 2:	IC	•	0	
Sort 3:	Adn	nin Code 🔻	0	
IC:		ALL 👻	0	
Search Admin Code:	Exa	ct 👻 ALL	0	
Branch:		ALL 🔻	0	
Display By:	А	LL 🛨	0	
HR Specialist:	ALL	•	0	
HR Assistant:	ALL	-	0	
	ALL		0	
HR SPA:			0	

Note: to reset the parameter fields to their original default settings, click the 'Clear Selections' button.

4) Click the "Generate Report' to run the report. A message may appear stating that the database search is in progress and your report data is loading.

The requested report is generated and displays in a new window:



**Classification Report** 



IC: ALL

Branch: Play

Admin Code: ALL

Status of Actions: ALL

#### Run Date: 2/26/2013 12:42:51 PM

Active and Completed Classifications Received in HR between 2/10/2013 to 2/26/2013 (using Working days)

WiTS Trans # Action Status Code	IC Admin Code Org Initials	Legislative Initiative Supported / Global Recruitment	Requested Position Title Pay Plan- Series-Grade -Full Performance Level	Classified Position Title Pay Plan- Series-Grade -Full Performance Level	Date Rec'd in HR / (Date Missing Docs Rec'd)	No. of Days Active since Date Rec'd in HR	Date Class Started	Date Class Completed	HR CARDS PD Used?	HR Specialist
27361	Test TEST PLAY/TESTI NG BRANCH	N/A / No	Red Sox Coach GS-1111 13, 14, 15 FPL 15	Red Sox Manager GS-2222 12, 13, 14 FPL 14	02/11/13		02/08/13	02/11/13	No	Verge
Comments	¢									
27419	Test TEST PLAY/TESTI NG BRANCH	N/A / No	Ravens Manager GS-1111 09, 11, 12 FPL 15	Ravens Coach GS-2222 07, 09, 11 FPL 14	02/19/13	6	02/14/13		Yes	Verge
R										

Comments:

# **General Report FAQs**

# Why do I get different results each time I run a report even when I use the exact same parameter criteria?

WiTS is a "real-time" system. Most reports show the most current status of an action as of the exact time the report is generated. So, if users have updated the actions since you last ran it, when you run that same report again (even just moments later) the report data results will be different.

It is recommended that you save a copy of any report you run if you want to refer to the results later.

# Actions are missing from my report, yet I know they've been entered into WiTS – why aren't they included?

An action may not fall within the range of selections that were made on the report's parameter page. WiTS is a literal system – it will do exactly what you tell it to do. If you ask WiTS to pull active actions received in HR between 1/1/2012 and 2/1/2012, an action that was received on 12/31/2011 will not appear even if it is active in January. A data entry error may be causing the action not to match your parameter selections. Review and change the selections on the parameter page as needed, and re-run the report.

### Why are actions that I know have been finished still being reported as "active"?

The action has not been updated and completed in WiTS. Update the fields and route the action to the Final Authorizer, who enters the effective date the action was processed in Capital HR and completes it. This is how actions are noted as "completed" in the reporting database. Have the action updated to accurately reflect the current status and re-run the report;

or

The action contains an error that is preventing it from saving or responding correctly. Submit a WiTS HRSS (helpdesk) ticket to request assistance.

# Why are fields displayed as blank on the report when I know such information is known for those completed actions?

The data fields were not entered in the WiTS action before it was completed and archived. Since completed actions cannot be edited by users, it is important that all relevant data for an action be entered before it is completed.

To correct data in completed actions, submit a WiTS HRSS ticket and provide the field name and the correct data so that the WiTS Team can modify the reporting database appropriately. After the changes have been made, re-run the report.

# Why isn't information I entered into the *Comments* field in the toolbar not included in the data fields in reports?

Information contained within the *Comments* field is generally not used for reporting purposes. WiTS reports look at specifically identified data fields, which are intended to capture pre-defined information. Since the *Comments* field is an open text field, there is no standard format or pattern to enable a consistent way for WiTS to "interpret" the information in it.

For example: If a vacancy announcement's open and closing dates are entered into the *Comments* field instead of the specific *Date Ann Opened* and *Date Ann Closed* fields, none of the recruitment-related reports will accurately indicate that HR has completed this work and the announcement is currently being advertised. Also, no metrics will be calculated.

To ensure the action's current status and information is accurately reported, open the action and be sure the relevant data fields have been completed. Save the form and re-run the report.

# What do the colored 'traffic lights' on WiTS Reports mean?

The majority of WiTS reports contain a display of the Actions Status Color, Code and Description for each entry on the report. The codes (depicted by a color-specific traffic light) next to each entry tells you quickly where a specific action is in the process. These codes are driven by what is selected on the Transaction Information block on the WiTS form.

Some selections made in drop down menus or dates entered on the WiTS form automatically trigger a change in the action's status code; for other situations, the HR Specialist will need to manually select the appropriate status. Because the action status code, color and description are visible and drive data in many WiTS reports, it is critical that the codes are kept up to date.



# **Metrics FAQs**

#### What is causing negative numbers to be displayed in metrics calculation fields?

A data entry error in one or more of the date fields used to calculate metrics. This problem most often occurs when data is retroactively entered into WiTS and the dates entered do not follow the logical progression of an action. For example, if the *Date Received in HR* (e.g., 5/15/2011) is entered as a later date than the *Date Announcement Posted* (e.g., 5/1/2011), the metric will be a negative number of days (e.g., -15)—in this example, HR posted the vacancy announcement 15 days *before* receiving the request to recruit for the vacancy!

If the action is still active, open it and correct the date fields as appropriate and re-run the report.

If the action has been completed (archived), you cannot edit any of the fields. To correct it, submit a WiTS HRSS ticket and provide the field name and its correct data so that the WiTS Team can modify the reporting database. After the changes have been made, re-run the report.

# Why are the metrics columns blank when I know the case has progressed and there should be data available?

No data has been entered into the date fields that are used to calculate the metrics. Update the action by entering the appropriate information to accurately reflect the action's current status and information and re-run the report.

# **Report Specifics**

# The Appointment KPI Report

The *Appointment Key Performance Indicator (KPI) Report* displays measures of the performance of the NIH/OHR's 'in-processing' and onboarding activities as compared to established Service Level Agreements (SLA) for key steps in the appointment process. To make these comparisons, WiTS calculates by counting the days elapsed for certain steps of the appointment process.

Choose a Report List:		Sel	ect Your Report:
CSD Report List	•	Appointment KPI Report	<b>•</b>
		5	-

This report provides information about actions associated with the hiring of new employees.

Status of Actions:			All		•		0
Generate Report By:		EOD	Date		•		0
Start Date:			11/2	5/201	4	<u>_</u>	0
End Date:			11/2	5/201	4	<b></b>	0
Sort 1:		V	/iTS#		•		0
Sort 2:		IC	;		•		0
Sort 3:		A	dmin C	ode	•		0
IC:		1	ALL		•		0
Search Admin Code:		E	xact		•	ALL	0
Branch:			/	ALL	•		0
Include GRU Data?				Yes	•		0
Display By:			ALL		•		0
HR Specialist:	ALL				-		0
HR Assistant:	ALL				-		0
HR SPA:	ALL				-		0
Appointment Type: ALL					•		0

### **Report Parameters**

- Status of Actions: You can choose to view active actions, completed actions, or all actions.
- **Generate Report By**: You can choose to generate your report by the EOD Date, Orientation Date or Effective Date.
- **Start/End Date**: Enter the date range for which you would like to view actions based on your selection above.
- Sort 1/2/3: You can specify in which order you would like your report data sorted.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32

Last Updated: 12/2/2014

(HN3212, HN32A, etc.). Note: Do not separate the codes with a comma when entering multiple codes

- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **Display By/HR Specialist/HR Assistant/HR FA:** You can choose to filter your report by a specific HRS, HRA or FA or all staff members.
- **Appointment Type**: Indicate whether you would like your report to include data for specific Appointment types or all Appointment types.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report View**

The Appointment KPI chart displays a graphical comparison of NIH OHR's performance and compares it to the SLAs established by OHR Divisions.



#### Appointment KPI Report



Branch: ALL Include GRU Data: Yes

Admin Codes: ALL

IC: ALL

Display By: ALL

Run Date: 11/26/2014 1:27:00 PM

Actions Received in HR with EOD Date between 10/1/2014 to 11/26/2014

Appointment Process by Mean Days (The Average Number of Days)

		Date Decision Received in HR to Date of Tentative Job Offer (SLA - 2 Business Days)	Tentative Job Offer Response Date to Date Assigned OF-306 in OM (SLA - 1 Business Day)	Date Assigned OF-306 in OM to Date Sent for OF-306 Review (SLA - 2 Business Days)	Date Sent for OF-306 Review to Date DP SAC Notification Received (SLA - 2 Business Days)	Official Job Offer Response Date to EOD Date N/A	Date Sent to EOD Date (SLA > or = 3 Calendar Days)	EOD Date to Date Action Completed by FA (SLA - 10 Calendar Days)
	Average Number of Days	6	20	9	3	24	5	6
	Number of Contributing Actions	218	177	177	175	219	238	242
	Number of Actions Meeting NIH KPI	182	31	66	102		122	194
	Percentage of Actions Meeting NIH KPI	83.49%	17.51%	37.29%	58.29%		51.26%	80.17%
€A								
€ B								
€C								
⊞ D								
ΞE								
€F								
⊞ G								
🗄 GRU								
ΞH								
ΞI								
ŧ.								

Each block on the graph represents a step in the appointment process and its associated metric (number of days elapsed between the start and end of the step). Please note that the first four SLAs are in business days (which excludes weekends and federal holidays), and the last two are in calendar days.

### Date Hiring Decision Received in HR to Date of Tentative Job Offer

The number of *business days* elapsed from the date the hiring manager's decision to select a candidate was received in HR to the date that a tentative job offer was extended to the candidate.

### • Tentative Job Offer Response Date to Date OF-306 Assigned in OM

The number of *business days* elapsed from the date the candidate accepted the tentative job offer to the date that the OF-306 (Declaration for Federal Employment) was assigned to the candidate for completion in Onboarding Manager.

Last Updated: 12/2/2014

# • Date OF-306 Assigned in OM to Date Sent for OF-306 Review

The number of *business days* elapsed from the date that the OF-306 (Declaration for Federal Employment) was assigned to the candidate for completion in Onboarding Manager to the date that the WiTS action was sent to the Division of Personnel Security Access Control (DPSAC) for initial review.

# • Date Sent for OF-306 Review to Date DPSAC Notification Received

The number of *business days* elapsed from the date that the OF-306 (Declaration for Federal Employment) was assigned to the candidate for completion in Onboarding Manager to the date that the Division of Personnel Security Access Control (DPSAC) completed the initial review and notified CSD of the outcome.

### • Official Job Offer Response Date to EOD Date

The number of *business days* elapsed from the date that the official job offer was extended to the candidate to the appointee's Entry on Duty (EOD) Date.

### • Date Sent to FA to EOD Date

The number of *calendar days* elapsed from the date that the WiTS action was sent to the WRD Final Authorizer to the appointee's Entry on Duty (EOD) Date.

### EOD Date to Date Action Completed by FA

The number of *calendar days* elapsed from the appointee's Entry on Duty (EOD) Date to the date that the Final Authorizer completed the Appointment action in WiTS.

# Metrics

The top-level rows of the graph display the average number of days elapsed for each metric, the number of Appointment actions contributing to the metric (based on the parameters you selected) and the number and percentage of those actions which met the accompanying SLA:

	Date Decision Received in HR to Date of Tentative Job Offer (SLA - 2 Business Days)	Tentative Job Offer Response Date to Date Assigned OF- 306 in OM (SLA - 1 Business Day)	Date Assigned OF-306 in OM to Date Sent for OF- 306 Review (SLA - 2 Business Days)	Date Sent for OF-306 Review to Date DPSAC Notification Received (SLA - 2 Business Days)	Official Job Offer Response Date to EOD Date N/A	Date Sent to FA to EOD Date (SLA > or = 3 Calendar Days)	EOD Date to Date Action Completed by FA (SLA - 10 Calendar Days)
Average Number of Days	6	20	9	3	24	5	6
Number of Contributing Actions	218	177	177	175	219	238	242
Number of Actions Meeting NIH KPI	182	31	66	102		122	194
Percentage of Actions Meeting NIH KPI	83.49%	17.51%	37.29%	58.29%		51.26%	80.17%

You can click on the plus sign next to the Branch to view information about the actions that specific Branch is responsible for:

		Date Decision Received in HR to Date of Tentative Job Offer (SLA - 2 Business Days)	Tentative Job Offer Response Date to Date Assigned OF- 306 in OM (SLA - 1 Business Day)	Date Assigned OF-306 in OM to Date Sent for OF- 306 Review (SLA - 2 Business Days)	Date Sent for OF-306 Review to Date DPSAC Notification Received (SLA - 2 Business Days)	Official Job Offer Response Date to EOD Date N/A	Date Sent to FA to EOD Date (SLA > or = 3 Calendar Days)	EOD Date to Date Action Completed by FA (SLA - 10 Calendar Days)
	Average Number of Days	6	20	9	3	24	5	6
	Number of Contributing Actions	218	177	177	175	219	238	242
	Number of Actions Meeting NIH KPI	182	31	66	102		122	194
	Percentage of Actions Meeting NIH KPI	83.49%	17.51%	37.29%	58.29%		51.26%	80.17%
ΒA								
	Average Number of Days	1	29	6	2	22	4	5
	Number of Contributing Actions	38	24	24	24	39	45	45
<b>N</b>	Number of Actions Meeting NIH KPI	37	4	10	18		19	4
	Percentage of Actions Meeting NIH KPI	97.37%	10.26%	41.67%	75.00%		42.22%	8.89%

# Drill-Down Level 2

Within each Branch, you can then click on the plus sign next to the IC to drill down further to the details about the actions for that IC

							Date Decision Received in HR to Date of Tentative Job Offer (SLA - 2	Tentative Job Offer Response Date to Date Assigned OF-306 in OM	Date Assigned OF-306 in OM to Date Sent for OF-306 Review (SLA - 2	Date Sent for OF-306 Review to Date DP SAC Notification Received (SLA - 2	Official Job Offer Response Date to EOD Date	Date Sent FA to EOD Date (SLA > or =	EOD Date to Date Action Completed by FA
							Business Days)	(SLA - 1 Business Day)	(SLA - 2 Business Days)	(SEA - 2 Business Days)		3 Calendar Days)	(SLA - 10 Calendar Days)
		Average Nu	mber of Days				6	20	9	3	24	5	6
		Number of C	ontributing A	ctions			218	177	177	175	219	238	242
		Number of A	ctions Meetin	ng NIH KPI			182	31	66	102		122	194
ΞA		Percentage	of Actions Me	eeting NIH KPI			83.49%	17.51%	37.29%	58.29%		51.26%	80.17%
		Average Nu	mber of Days				1	29	6	2	22	4	5
		Number of C	ontributing A	ctions			38	24	24	24	39	45	45
		Number of A	ctions Meeti	ng NIH KPI			37	4	10	18		19	4
		Percentage	of Actions Me	eeting NIH KPI			97.37%	10.26%	41.67%	75.00%		42.22%	8.89%
	<b>•</b>	Average Nu	mber of Days				1	29		2	22	2	5
		Number of C	ontributing A	ctions			38	24	24	24	39		45
		Number of A	ctions Meetin	ng NIH KPI			37	4	10	18		19	42
		Percentage		eeting NIH KPI			97.37%	16.67%	41.67%	75.00%		42.22%	93.33%
	1	WiTS Appt #	HR Specialist / HR Assistant / HR FA	Position Title Pay Plan- Series- Grade	Global Recruit?	Status							
		882808	Jones, / Thompson, / Taylor,	Technical Writer-Editor GS-1083-12	No	COMPLETED	1	88	22	4	51	-3	4
		667995	Langford,	Supervisory Medical Officer GS-0802-15	No	COMPLETED	1	94	3	5	104	3	2

For each action, this drill down displays the:

- WiTS Appointment #
- HR Specialist, HR Assistant and HR Final Authorizer responsible for the action
- The Position Title/Pay Plan/ Series and Grade of the Appointee's position
- Whether or not the Appointment was handled by the CSD's Global Recruitment Unit
- The Status of the action (Active or Completed)
- The actual elapsed days for each step in the process

# The Awards Report

The Awards Report provides information on award actions that have been submitted to HR for review and processing. It also displays metrics which calculate the time it takes to complete the processing of an award. This report can be used to monitor the status and location of award actions that have been submitted by the organization(s) you service.

	Choose a Report List:		
CSD Report List			
	This report provides detailed in	formation abou	t award actions that
Status of Actions	All	•	0
Generate Report By:	Date Action Received in HR	•	0
Start Date:	3/11/2013	3 🗇	0
End Date:	3/11/2013	3 🗐	0
Generate report using :	Working Days	•	0
Sort Order 1:	WiTS#	•	0
Sort Order 2:	Admin Code	•	0
IC:	ALL	•	0
Search Admin Code:	Exact	✓ ALL	0
Branch:	ALL	•	0
Display By:	ALL	•	0
HR Specialist:	ALL	•	0
HR Assistant:	ALL	<b>v</b>	0
HR SPA:	ALL	Ŧ	0
Award Type:	ALL	•	0
Search Recipient Last Name	e: Exact	<ul> <li>ALL</li> </ul>	0

# **Awards Report Parameters**

- **Status of Actions:** Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- Generate Report by:
  - **Date Action Received in HR**: This filter will have your report display only actions that were received by HR within your specified date range.
  - *Effective Date:* This filter will have your report display only actions with effective dates within your specified date range. Note: Only Completed Actions can be displayed by Effective Date.
  - **Proposed Effective Date:** This filter will have your report display only actions with Proposed Effective dates within your specified date range.
- Start and End Dates: Enter a date range to filter the report.
- Generate report using: Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Sort Order 1: Select the first field that you would like your data sorted by.
- Sort Order 2: Select the second field that you would like your data sorted by.

- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- **Branch:** Select whether you would like to filter the report by a specific branch or if you would like the report to return all actions.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **Display By:** Select a specific HR Specialist, HR Assistant, or HR SPA for which you would like to view actions. Select "ALL" if you would like to see actions associated with all staff.
- Award Type: Select a specific Award type that you would like retrieved. Select "ALL" if you would like to see all award types.
- **Recipient Last Name:** You may enter the last name of a specific award recipient to see only actions associated with him/her. Select By Exact Match if you know the exact spelling of the name; Select Begins With if you would like to enter the first few letters of the name and see data for all actions where the last name begins with those letters. For example, a Begins With search for "Smit" will return actions for "Smith", "Smithson", "Smits" etc.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

WiTS Trans # / Action Status Code	IC / Admin Code / Org Initials	Date Rec'd in HR	Date Missing Docs Rec'd	Award Type	Nomination Period	Award Amount / Hours Off / Award Item	Individual / Group / Nominatin g IC	Award Recipient	Position Title Pay Plan-Series- Grade	Step (QSIs only)	Proposed Effective Date	Effective Date	Date Rec'd in HR to Effective Date	HR Specialist HR Assistant HR SPA
519523 B	NEI / HNW143 / PLEB COMPLET		02/21/12	SPECIAL ACT OR SERVICE	10/12/11 - 01/13/12	\$1000	G / NEI		Program Assistant (OA) GS-0303-09		02/26/12	02/26/12	20	Spencer Currie Wilson
520463	NIA / HNN-2H3 / IRP CRB LS	02/16/12	-	TIME OFF AS AN INCENTIVE	12/01/11 - 12/31/11	8	I / NIA		Biological Science Lab Tech GS-0404-09		03/11/12	02/26/12	10	McCullough Hargrove Love
▣	COMPLET		nployee Of The	• Month										

# **Report View**

# About Metrics

WiTS counts the number of days between the *Date Received in HR* and the *Effective Date*. It also counts the number of awards by type and group by type.

Award Type	Number of Awards
NOT IDENTIFIED YET	56
EMPLOYEE REFERRAL	2
ON-THE-SPOT	9
PERFORMANCE	7

# The Appointment Actions Report

The Appointment Actions Report provides information on actions to process new hires that have been submitted to HR for review and processing. It also displays metrics which calculate the time it takes to complete the processing of such appointments. This report can be used as a means for monitoring the status of appointment actions in the organization(s) that you service.

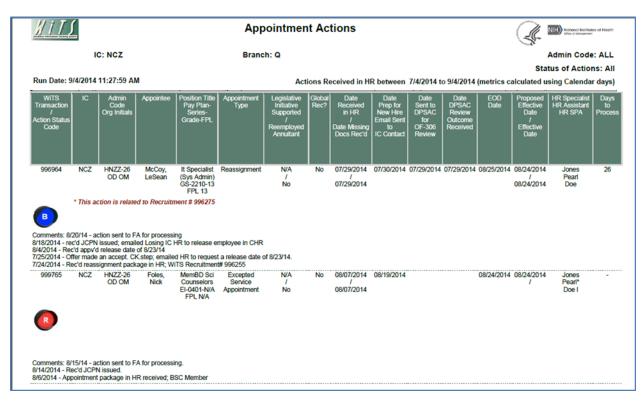
	Choose a Report List:	Select Your Report:
CSD Report List		<ul> <li>Appointment Actions Report</li> </ul>
	This report provides information about actions a	issociated with the hiring of new employees. 🤣
Status of Actions:	All -	0
Generate Report By:	Date Action Received in HR -	0
Start Date:	3/12/2013 👼	0
End Date:	3/12/2013 👼	0
Generate report using :	Calendar Days 👻	0
Sort 1:	WiTS# -	0
Sort 2:	IC •	0
Sort 3:	Admin Code 👻	0
IC:	ALL -	0
Search Admin Code:	Exact - ALL	0
Branch:	ALL 🝷	0
Display By:	ALL -	0
HR Specialist:	ALL -	0
HR Assistant:	ALL -	0
HR SPA:	ALL	0
Appointment Type:	ALL	0

# **Report Parameters**

- Status of Action: Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- Generate Report by:
  - **Date Action Received in HR**: This filter will have your report display only actions that were received by HR within your specified date range.
  - *Effective Date:* This filter will have your report display only actions with effective dates within your specified date range. Note: Only Completed Actions can be displayed by Effective Date.
  - **Proposed Effective Date:** This filter will have your report display only actions with Proposed Effective dates within your specified date range.
- Start and End Dates: Enter a date range to filter the report.
- Generate report using: Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Sort Order 1: Select the first field that you would like your data sorted by.
- Sort Order 2: Select the second field that you would like your data sorted by.

- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- **Branch:** Select whether you would like to filter the report by a specific branch or if you would like the report to return all actions.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **Display By:** Select a specific HR Specialist, HR Assistant, or HR SPA for which you would like to view actions. Select "ALL" if you would like to see actions associated with all staff.
- **Appointment Type:** Select a specific Appointment type that you would like retrieved. Select "ALL" if you would like to see all award types.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.



# **Report View**

The report lists essential information: WiTS #, Action Status Code, IC, Admin Code, Organization Initials, Appointee, Position Title, Pay Plan, Series, Grade, FPL, Appointment Type, Legislative Initiative Supported /Reemployed Annuitant, Global Recruitment, Date Received in HR/Date Missing Docs Rec'd,

Date Prepare for New Hire Email Sent to IC Contact<sup>1</sup>, Date Sent to DPSAC for OF-306 Review, Date DPSAC Review Outcome Received, EOD Date, and Proposed Effective Date/Effective Date, HR Specialist, HR Assistant, HR SPA (Final Authorizer), and Days to Process (i.e., number of days between Date Received in HR to Effective Date).

The Appointment Actions Report also includes the Action Locater feature: An asterisk (\*) is displayed after the name of the individual HR staff member (i.e., HRS, HRA, SPA) who currently has responsibility for the action.

#### **About Metrics**

WiTS counts the number of days between the *Date Received in HR* and the *Effective Date*. It uses this data to calculate the 'Number of Days to Process'. You have the option of selecting whether these days are calculated in "calendar days" or "working days" by making the appropriate selection on the parameter page. The Summary Metrics grid at the end of the report displays the Average, Median, Minimum and Maximum Numbers of Days for the data contained in your report.

Sum	mary Metrics
	No of Days to Process
Average	13
Median	14
Minimum	1
Maximum	58

<sup>&</sup>lt;sup>1</sup> An automated email sent to the Administrative Officer or IC Contact on the Appointment form to begin the Security process, create the NED profile, and perform any Ethics requirements. Reference the <u>CSD Reminder Email guide</u> for more information.

# The DEU Activity Report

The **DEU Activity Report** provides information about recruitment and appointment actions submitted to the CSD's Delegated Examining Unit (DEU) for announcement review/approval, certificate issuance and selection approval. This report excludes all activities related to non-DEU announcements. *Note: This report only displays actions initiated on or after August 1, 2011.* 

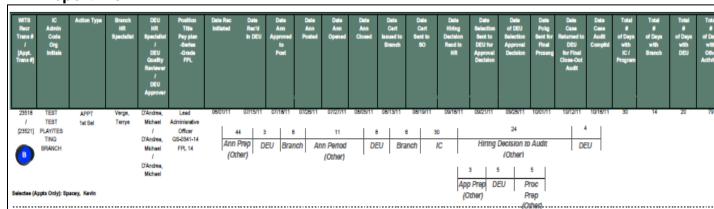
	Choose a Report List:		Select Your Report:	
CSD Report List			DEU Activity Report	~
	Provides details on cases that have been su	bmitted to the DEU, their statu	ses as well as metrics related to the steps in the process.	3
Status of Actions:	All	0		
Generate Report By:	Date Received in DEU	0		
Start Date:	8/19/2014	ē 0		
End Date:	8/19/2014	o 💿 💿		
Generate report using :	Calendar Days 🗸	0		
IC:	ALL 🔽	0		
Search Admin Code:	Exact 🗸	ALL		
Branch:	ALL 🔽	0		
Include GRU Data?	Yes 🗸	0		
Pay Plan:	ALL 🔽	0		
Grade:	ALL 🗸	0		
Full Performance Level:	ALL 🔽	0		
Search Series:	All Series	ALL		
WiTS #		0		
DE HR Specialist:	ALL	0		
DE Quality Reviewer:	ALL	0		
DE Approver:	ALL	0		
	,			

# **Report Parameters**

- **Status of Actions:** Indicate if you wish to view actions with a specific status (Active Actions Only or Completed Actions Only) or if you wish to view actions of all status types.
- Generate Report By: Select a date field to filter the report.
- **Start and End Dates:** Enter a date range to filter the report. Note: The 'Start Date' cannot be earlier than 08/01/2011.
- **Generate Report Using:** Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- IC: Indicate if you wish to filter actions by a specific Institute or Center (IC) or if you wish to view actions for all ICs. Note: Your access/permission level will dictate the IC(s) you may view.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. *For*

example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).

- **Branch:** Select whether you would like to filter the report by a specific branch or if you would like the report to return all actions.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- Pay Plan: Indicate if you wish to view actions with a specific pay plan or all pay plans.
- **Grade:** Indicate whether you would like to view actions with a specific grade or all grades.
- **Full Performance Level:** Indicate whether you would like to view actions with a specific full-performance level or all full-performance levels.
- Series: Indicate if you wish to view Most Commonly Filled (MCF) positions, Mission Critical Occupations (MCO), a specific series, or all series.
- MCF Series = 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
- MCO Series = 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 0701, 1001, 1101, 1109, 1102, 2210
- STEM Series (Scientific, Technology, Engineering, Mathematics): <u>http://intrahr.od.nih.gov/staffing/title5/documents/STEMpositions.pdf</u>
- **WiTS#:** Enter a WiTS number if you wish to view a specific action. Leave this filter blank if you wish to view all actions.
- **DE HR Specialist:** You can choose to display actions assigned to a specific DE HR Specialist or all DE HR Specialists.
- **DE Quality Reviewer:** You can choose to display actions assigned to a specific DE Quality Reviewer or all DE Quality Reviewers.
- **DE Approver:** You can choose to display actions assigned to a specific DE Approver or all DE Approvers.



# **Report View**

The report displays basic information related to the action: WiTS Recruitment #, [WiTS Appointment #], IC, Admin, Code, Org Initials, Action Type, Branch HR Specialist, DEU HR Specialist, DEU Quality Reviewer, DEU Approver, Position Title, Pay Plan, Series, Grade, and FPL.

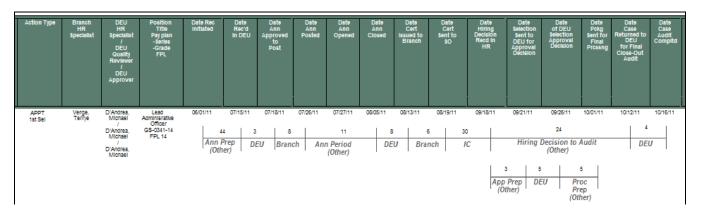
VVIT \$ Recr Trans # / [Appt. Trans #]	IC Admin Code Org Initials	Action Type	Branch HR Specialist	DEU HR Specialist I DEU Quality Reviewer I DEU Approver	Position Title Paypian -Series -Grade FPL
23518 / [23521] B Selectee (Ap	TEST TEST PLAYTES TING BRANCH	APPT 1st Sel ey, Kevin	Verge, Terrye	D'Andrea, Michael / D'Andrea, Michael / D'Andrea, Michael	Lead Adminisrative Officer GS-0341-14 FPL 14

# Recruitment and Appointment Information: What Data Is Displayed

1st Selections and Recruitment Actions without a Selection

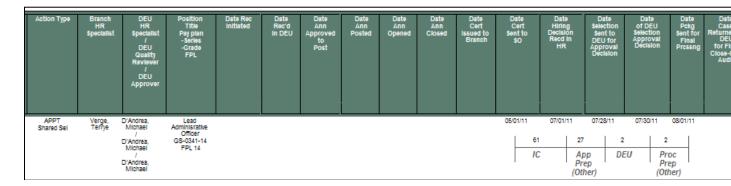
The report displays all of the related recruitment information for actions where the appointment is coded as a 1<sup>st</sup> Selection. The report also displays the related recruitment information when there is no appointment information associated with the recruitment action.

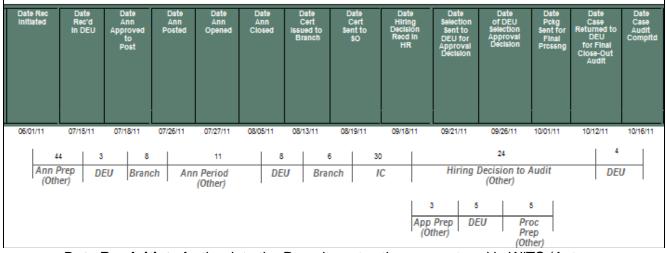
The 1<sup>st</sup> Selection appointment data is displayed below the recruitment action.



Additional Selections and Shared Certificates

The report only displays appointment information for Shared Certificates and Additional Selections.





- **Date Rec Initiated** the date the Recruitment action was entered in WiTS (Autogenerated Date—Not Editable)
- **Date Rec'd in DEU** the date the WiTS Recruitment action was sent to the DEU for review/approval of the announcement (Auto-generated Date—Not Editable)
- **Date Ann Approved to Post** the date the vacancy announcement was approved to post and the DEU returned the WiTS Recruitment action to the Branch HRS (Autogenerated Date—Not Editable)
- Date Ann Posted the date the announcement was posted
- Date Ann Opened the date the announcement opened
- Date Ann Closed the date the announcement closed
- **Date Cert Issued to Branch** the date the DEU issued the cert to the Branch
- **Date Cert Sent to SO** the date the Branch HRS sent the certificate to the Selecting Official
- **Date Hiring Decision Rec'd in HR** the date the Branch HRS received the annotated certificate or hiring decision from the Selecting Official
- Date Selection Sent to DEU for Approval Decision the date the Branch HRS sent the WiTS Appointment action to the DEU for selection review and approval (Auto-generated Date—Not Editable)
- **Date of DEU Selection Approval Decision** –the date the DEU approved the selection and returned the WiTS Appointment action back to the Branch HRS (Autogenerated Date—Not Editable)
- Date Package Sent for Final Processing the date the Branch HRS/HRA sent the WiTS Appointment action to the Final Authorizer (Auto-generated Date—Not Editable))
- **Date Case Returned to DEU for Final Closeout Audit** the date the Branch sent the WiTS Recruitment action to the DEU for Final Audit
- **Date Case Audit Completed** the date the DEU completed their audit of the case on the WiTS Recruitment action.

# **Report Notes**

• WiTS displays the announcement and certificates dates from which the selectee was hired.

• For 1<sup>st</sup> Selections, the 'Date Cert Sent to SO' and 'Date Hiring Decision Rec'd in HR' values come from the Recruitment form and not the Appointment form.

• For Additional Selections and Shared Certificates, the 'Date Cert Sent to SO' and 'Date Hiring Decision Rec'd in HR' values come from the Appointment form and not the Recruitment form.

### **About Metrics**

WiTS counts the number of days in each interval of dates contained in the process to calculate separate metrics for each step. This information is displayed in the brackets directly below the dates:

Date Rec Initiated	Date Rec'd In DEU	Date Ann Approved to Post	Data Ann Postad	Date Ann Opened	Dat Ani Clos	Π	Date Cert Issued to Branch	C Sen	ate ert it to iO	Dat Hirir Decisi Recd HR	ng Sele Ion Ser In DEU	ate ction It to J for roval Islon	Date of DE Selecti Approv Decisi	U F on Se val F	Date Pokg int for Final ressng	Date Case Returned to DEU for Final Close-Out Audit	Date Case Audit Compita
06/01/11	07/15/11	07/18/11	07/26/11	07/27/11	08/05/	/11	08/13/11	08/1	9/11	09/18	/11 09/2	1/11	09/26/1	11 10/0	01/11	10/12/11	10/16/11
4 Ann F (Oth	Prep D	EU Bran		11 n Period (Other)		8 DE	U Brai		30 1	c C	н	iring l	24 Decision (Other	n to Aud	it	4 DEU	,
				(out)							3 App Prep (Other)	5		5 Proc Prep (Other)	-		

WiTS counts the number of days the Recruitment and/or Appointment action was with a particular participant or specific activity as follows:

- Total # of Days with IC / Program (Participant)
  - Date Cert Sent to SO --- Date Hiring Decision Rec'd in HR
- Total # of Days with Branch (Participant)
  - Date Ann Approved to Post --- Date Ann Posted
  - Date Cert Issued to Branch --- Date Cert Sent to SO
- Total # of Days with DEU (Participant)
  - Date Rec'd in DEU --- Date Ann Approved to Post
  - Date Ann Closed --- Date Cert Issued to Branch

 Date Selection Sent to DEU for Approval Decision --- Date of DEU Selection Approval Decision

 Date Case Ret'd to DEU for Final Close-Out Audit --- Date Final Case Audit Completed

- Total # of Days with Other Activities
  - Date Rec Initiated --- Date Rec'd in DEU (Announcement Preparation)
  - Date Ann Posted --- Date Ann Closed (Announcement Period)
  - Date Hiring Decision Rec'd in HR --- Date Selection Sent to DEU for Approval Decision (Appointment Preparation)

 Date of DEU Selection Approval Decision --- Date Package Sent for Final Processing (Processing Preparation)

• Date Hiring Decision Rec'd in HR --- Date Case Returned to DEU for Final Close-Out Audit (*Hiring Decision to Audit*)

"Other Activities" are defined as shared processes that are not exclusive to one particular participant.

WiTS also counts the total number of days the Recruitment and/or Appointment action was with a particular participant or specific activity as well as the **total time the case took to run though the entire process:** 

Total # of Days With IC / Program	Total # of Days with Branch	Total # of Days with DEU	Total # of Days with Other Activities	Total Elapsed Time
30	14	20	79	83

• **Total # of Days (Elapsed Time) for 1<sup>st</sup> Selections** is the difference between the 'Date Rec Initiated' and the 'Date Final Case Audit Completed.' If the audit has not yet been completed, the report will display the elapsed time from the 'Date Rec Initiated' to the date that the report was generated.

• Total # of Days (Elapsed Time) for Additional Selections and Shared Certificates is the difference between the 'Date Cert Sent to SO' and the 'Date Package Sent for Final Processing.' If the package has not yet been sent for final processing, the report will display the elapsed time from the 'Date Cert Sent to SO' to the date that the report was generated.

Metrics Legend

The *DEU Activity Report* contains a table that lists the average, median, minimum and maximum numbers of days each step in the review and approval process has taken based on the actions included in your report. It also includes a comparison to the Service Level Agreements (SLAs) that are currently in place, where applicable.

						Metrics	Legend					
	# Days from Date Rec Initiated Date Rec'd in DEU	# Days from Date Rec'd in DEU to Date Ann Approved to Post	# Days from Date Ann Approved to Post Date Ann Posted	# Days from Date Ann Posted to Date Ann Closed	# Days from Date Ann Closed to Date Cert Issued to Branch	# Days from Date Cert Issued to Branch Date Cert Sent to SO	# Days from Date Cert Sent to SO to Date Hiring Decision Reod in HR	# Days from Date of Hring Decision Reod in HR to Date Selection Sent to DEU for Approval Decision	# Days from Date Selection Sent to DEU for Approval Decision to Date of DEU Selection Approval Decision	# Days from Date of DEU Selection Approval Decision to Date Package Sent for Final Processing	# Days from Date Hring Decision Recd in HR to Date Case Returned to DEU for Final Close-Out Audit	# Days from Case Rei'd to DEU for Final Close-Out Audit to Date Final Case Audit Completed
Category / Participant	Ann Prep (Other)	DEU	Branch	Ann Period (Other)	DEU	Branch	IC	App Prep (Other)	DEU	Proc Prep (Other)	Hiring Decision to Audit( Other )	DEU
Average	44	3	8	11	8	6	24	11	2	3	24	4
Median	44	3	8	11	8	6	18	7	2	2	24	4
Minimum	44	3	8	11	8	6	0	3	1	2	24	4
Maximum	44	3	8	11	8	6	61	27	5	5	24	4
DEU SLA	-	3	-	-	11	-	-	-	2	-	-	-

# Comparative Metrics Data

The DEU Activity Report contains a table that lists the average, median, minimum and maximum numbers of days an action was with a particular participant or specific activity and the total elapsed time the action took. This table is a summary of all the actions contained in the report.

		COMPARATIVE ME	ETRICS DATA		
Contributing Actions	# Days Action with IC/Program	# Days Action with Branch	# Days Action with DEU	# Days Action in Other Activities	Total Elapsed Time
Average	24	4	6	31	50
Median	18	0	2	21	51
Minimum	0	0	1	3	5
Maximum	61	14	20	79	92

Note: Negative metrics are not included in the Comparative Metrics Data grid.

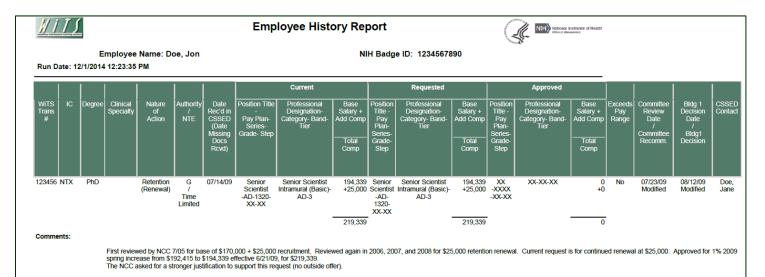
# **The Employee History Report**

The *Employee History Report* provides historical information about employees and their associated senior level pay actions.

Choose a Report List:		Select Your Report:
CSSED Report List	-	Employee History Report
	Provides historical action inform	nation on employees 🦻
Search for an Employee: (Enter at least two characters)	Begins With 👻	0
Choose Employee Name:	•	0
Include Internal Comments :	Yes 💌	0

# **Report Parameters**

- Search for an Employee: Select a search method (by 'Begins With' or 'Contains')
- Choose Employee Name: Select the employee you wish to view from the list of available names
- Include Internal Comments: Indicate whether you would like internal comments displayed on your report.



# **Report View**

For each action contained in the report, the following information is displayed (if applicable and/or available):

- WiTS Transaction # the autogenerated WiTS tracking number assigned to each action
- IC the employee's IC at the time the action was processed
- **Degree** the employee's highest degree at the time the action was processed
- Clinical Specialty- the employee's Clinical Specialty at the time the action was processed
- Nature of Action the specific Nature of Action for the request
- Authority/NTE the Authority and Not-To-Exceed Date for the request
- Date Received in CSSED (Date Missing Docs Received) the date the request was received by CSSED (or the date that any missing documents or information need to move the request forward was received)
- Current, Proposed and Approved:
  - Position Title, Pay Plan, Series, Grade, Step
  - o Professional Designation, Category, Band, Tier
  - o Base Salary, Additional Compensation, Total Compensation
- Whether or not the request Exceeds the Pay Range
- Committee Review Date / Committee Recommendation the date that an NIH Committee reviewed the request and their resulting recommendation (Approved, Modified, Deferred, etc.)
- Building 1 Decision Date / Building 1 Decision- the date that Building 1 made a decision on the request and the resulting decision (Approved, Modified, Deferred, etc.)
- CSSED Contact the CSSED staff member who worked on the case

# The Entrance on Duty Report and Dashboard

The Entrance on Duty Report and Dashboard were designed to help OHR staff with the onboarding of new employees and the processing of new appointment actions for existing employees. This report and dashboard contain six views: EOD Overview, Status—By Branch, Status – By IC, Status – Overall, Timeline, and Action Details.

This report and dashboard are used by CSD, WSDD, WRD, and other OHR staff who are involved in the New Employee Orientation session and the processing of appointment actions. *Dashboard access is reserved for OHR management officials.* 

All data contained on these reports is from the WiTS Appointment and Job Code/Position Number Request forms.

Choose a Report List:       Select Your Report:         WSDD Report List <ul> <li>Entrance on Duty Report</li> <li>Entrance on Duty Report</li> <li>Generate Report By:</li> <li>Orientation Date</li>       &lt;</ul>	WSDD Report List    Entrance on Duty Report  Entrance on Duty Report Entrance on Duty Report  Entrance on Duty Report  En		F	// / / Repo	<u>/</u> rts
Entrance on Duty Report       Generate Report By:       Orientation Date       Start Date:       11/01/2014       End Date:       11/24/2014       IC:	Generate Report By:       Orientation Date       Image: Content of the second o	Choose	a Report List:		Select Your Report:
Generate Report By:       Orientation Date       Image: Comparison of the state of the	Generate Report By:       Orientation Date       Image: Comparison of the state of the	WSDD Report List		•	Entrance on Duty Report
Start Date:     11/01/2014       End Date:     11/24/2014       IC:     ALL	Start Date:     11/01/2014       End Date:     11/24/2014       IC:     ALL       Branch:     ALL		Entrance	e on Duty	Report 🥝
Start Date:     11/01/2014       End Date:     11/24/2014       IC:     ALL	Start Date:     11/01/2014       End Date:     11/24/2014       IC:     ALL       Branch:     ALL				
End Date: 11/24/2014 🗇	End Date: 11/24/2014 © C IC: ALL - C Branch: ALL - C	Generate Report By:	Orientation Date 🔹	0	
IC: ALL - Ø	IC: ALL     ALL	Start Date:	11/01/2014	i	
	Branch: ALL - Q	End Date:	11/24/2014	i 🔁	
Branch: ALL 🔻 🙆		D:	ALL 👻	0	
	Include GRU Data? Yes 👻 😧	Branch:	ALL 🔻	0	
Include GRU Data? Yes 👻 📀		nclude GRU Data?	Yes 🔻	0	
Is this a report that you will be running on a regular basis? Learn more about automated report delivery via the WiTS Report Subs Service			🖪 Ge	nerate F	leport
Service	图 Generate Report			erate R Complia	eport it Export)
Service					

# **Report Parameters:**

- Generate Report By: Select the date option you wish to view the report/dashboard by
   Orientation Date
  - Selecting this option will only return individuals scheduled to attend the New Employee Orientation in your date range. When using this option to prepare for an upcoming orientation session, ensure to select a date range that is a few days before and after the session you wish to review.
  - o EOD Date

 Selecting this option will return anyone with an EOD Date in your date range. This includes individuals currently employed at NIH who are entering a new appointment. Note: The Entrance on Duty Date (EOD Date) is the date on which an appointee completes the necessary paperwork and is sworn in as an employee. This is typically, but not always, New Employee Orientation (NEO) Monday. For example, Research Fellows (VP) can begin employment and be sworn in prior to NEO. In those cases, the day they start is their Entrance on Duty Date.

- Proposed Effective Date
  - Selecting this option will return anyone with a proposed effective date in your date range. This includes individuals currently employed at NIH who are entering a new appointment.
- Start and End Dates: Enter a date range to filter the report/dashboard.
- IC: Indicate if you wish to filter actions by a specific Institute or Center (IC) or if you wish to view actions for all ICs.
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.

### **Recommendations on How to Use the Reports**

Here are recommendations on how OHR Divisions can use the information contained in these reports.

#### **Client Services Division Staff**

# No later than 12pm ET the Friday before the next upcoming New Employee Orientation (NEO)

- Generate the report by the Orientation date, selecting a date range that is a few days before and after the scheduled NEO date (*This is to account for staff who accidently select the incorrect Orientation Date on the Appointment form*).
  - Ensure that all Appointment actions (new hires scheduled to attend NEO) have a status of *Green*, "Sent to FA – Pending Processing" OR *Blue*, "Action – Processed in WiTS."
    - For actions that have not been sent to the Final Authorizer or that have not been processed in WiTS:
      - Use the drill down reports ('Status –Overall', 'Timeline', and 'Action Details') to gather more information about the outstanding actions. Use the information on these reports to help route these actions to the Final Authorizer.
    - For actions that are missing from the report:
      - Rerun the report using a wider date range to locate the action. If the action is still not found, contact the responsible HR Specialist to ensure the action is created or updated, and then routed to the Final Authorizer.

# **Final Authorizer Group**

# No later than 12pm ET the Friday before the next upcoming New Employee Orientation (NEO)

• Generate the report by the Orientation date, selecting a date range that is a few days before and after the scheduled NEO date (*This is to account for staff who accidently select the incorrect Orientation Date on the Appointment form*).

Click on the *Timeline* hyperlink from the EOD Overview Report:

- Navigate to the Final Authorizer EOD Summary for Time Period chart (page 5) for a count of all the Appointment actions that are assigned to you.
  - For detailed information on the actions, navigate further through the report (starting on page 7). You can also use the 'Status –Overall' or 'Action Details' report for more information.

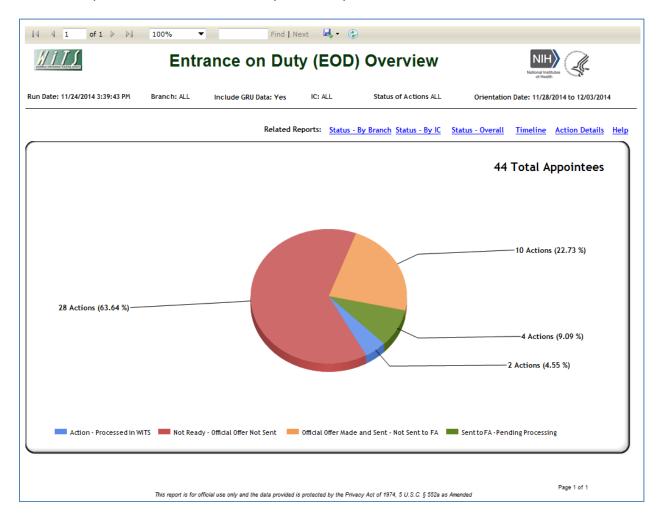
: 11/25/2014 9:13:57 AM Bran	ch: ALL Include GRU Data: Ye	ce on Duty (EC	Status of Actions All		1/20/2014 to 10/22/2014	
		a berne	1/	Orientation Date: 10	20/2014 10 10/22/2014	
		EOD Summ	ary for Time Period			
Final Authorizer	Not Ready - Official Offer Not Sent	Official Offer Made and Sent - Not Sent to FA	Sent to FA - Pending Processing	Action - Processed in WiTS	Total	
Doe, John	0	0	0	1	1	
Doe, John	0	0	0	4	4	
Doe, John	0	0	0	1	1	
	1	0	0	0	1	
Doe, John			0	0	1	
Doe, John Doe, John	1	U				

### No later than 12pm ET the Friday after the previous New Employee Orientation (NEO)

- Generate the report by the Orientation date, selecting a date range that is a few days before and after the last NEO date (*This is to account for staff who accidently select the incorrect Orientation Date on the Appointment form*).
  - Ensure all Appointment actions have a status of *Blue*, "Action Processed in WiTS."
    - For actions that have not been processed in WiTS:
      - Use the drill down reports ('Status –Overall', 'Timeline', and 'Action Details') to gather more information about the outstanding actions. Use the information on these reports to complete the action.

# Entrance on Duty (EOD) Overview

The Entrance on Duty Overview report is a view of the status distribution for the appointment actions contained within your selected parameters. It also serves as a launch pad for the five-drilldown reports. *All of the drilldown reports will open in a new window.* 



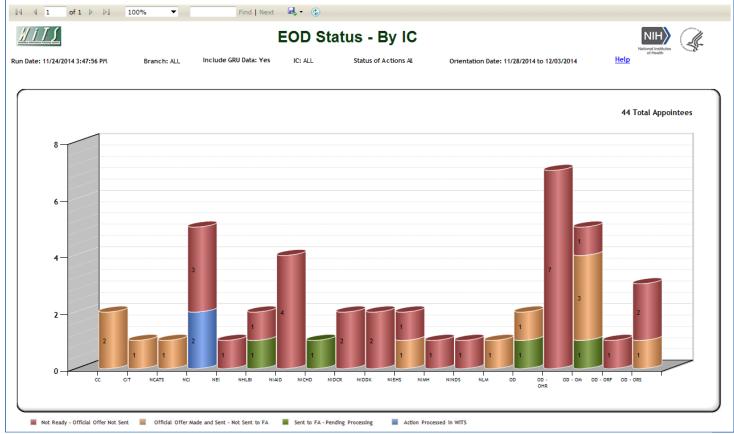
# **EOD Status—By Branch**

The EOD Status—By Branch report is a Branch view of the status distribution for the appointment actions contained within your selected parameters. There is also a matrix, which displays the same information in a tabular format.



# EOD Status—By IC

The EOD Status—By IC report is an IC view of the status distribution for the appointment actions contained within your selected parameters. There is also a matrix, which displays the same information in a tabular format.



Institute/Center	Not Ready - Official Offer Not Sent	Official Offer Made and Sent - Not Sent to FA	Sent to FA - Pending Processing	Action - Processed in WiTS	Total
СС	0	2	0	0	2
СІТ	0	1	0	0	1
NCATS	0	1	0	0	1
NCI	3	0	0	2	5
NEI	1	0	0	0	1
NHLBI	1	0	1	0	2
NIAID	4	0	0	0	4
NICHD	0	0	1	0	1
NIDCR	2	0	0	0	2
NIDDK	2	0	0	0	2
NIEHS	1	1	0	0	2
NIMH	1	0	0	0	1
NINDS	1	0	0	0	1
NLM	0	1	0	0	1
OD	0	1	1	0	2
OD - OHR	7	0	0	0	7
OD - OM	1	3	1	0	5
OD - ORF	1	0	0	0	1
OD - ORS	2	1	0	0	3
IC Total	27	11	4	2	44

This report is for official use only and the data provided is protected by the Privacy Act of 1974, 5 U.S.C. § 552a as Amended

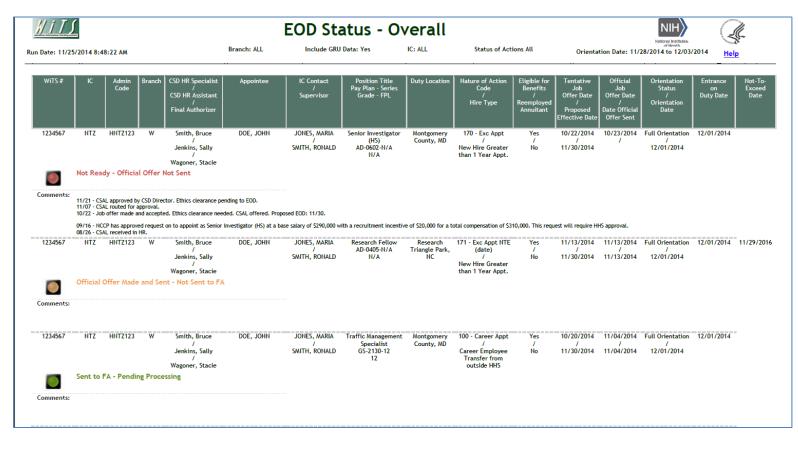
# EOD Status—Overall

The EOD Status—Overall report contains two sections: a status summary table grouped by Branch and IC, and a detailed tabular report below it.

' <i>i15</i>		EC	DD Status - Overa	NIH) National Institutes		
)ate: 11/24/20	14 3:52:40 PM	Branch: ALL	Include GRU Data: Yes IC: ALL	Status of Actions Al	of Health Orientation Date: 11/28/2014 to 12/03/20	14 <u>Help</u>
			EOD Su			
Branch	іс	Not Ready - Official Offer Not Sent	Official Offer Made and Sent - Not Sent to FA	Sent to FA - Pending Processing	Action - Processed in WiTS	Total
A	NCI	2	0	0	2	4
	A Total	2	0	0	2	4
В	OD	0	0	1	0	1
	OD - OM	1	3	1	0	5
	B Total	1	3	2	0	6
	OD - OHR	6	0	0	0	6
с	OD - ORF	1	0	0	0	1
	OD - ORS	2	1	0	0	3
	C Total	9	1	0	0	10
D	NIAID	3	0	0	0	3
	D Total	3	0	0	0	3
E	сс	0	2	0	0	2
	E Total	0	2	0	0	2
F	NIEHS	1	0	0	0	1
r	F Total	1	0	0	0	1
	NHLBI	1	0	1	0	2
G	NIDDK	2	0	0	0	2
	NINDS	1	0	0	0	1
	G Total	4	0	1	0	5
GRU	NCI	1	0	0	0	1
	NIAID	1	0	0	0	1
	NICHD	0	0	1	0	1
	NIDCR	1	0	0	0	1
	NIEHS	0	1	0	0	1
	OD OD - OHR	0	1	0	0	1
	GRU Total	4	2	1	0	7
I	NEI	4	0	0	0	1
	NIDCR	1	0	0	0	1
	NIMH	1	0	0	0	1
	l Total	3	0	0	0	3
J	CIT	0	1	0	0	1
	NCATS	0	1	0	0	1
	NLM	0	1	0	0	1
	J Total	0	3	0	0	3
rand Tota		27	11	4	2	44

### **EOD Status – Overall Detailed Information**

This section displays key transactional, organizational, and other information regarding each appointment action contained within your selected parameters



# EOD Timeline

The EOD Timeline report contains seven sections:

- An EOD summary table grouped by each HR Specialist, HR Assistant, and Final Authorizer,
- An EOD summary metric table grouped by each HR Specialist, HR Assistant, and Final Authorizer, and,

• A detailed timeline report

HR Specialist Summary and Metrics

11)			Entr	ance on Du	ity (EOD) Time	line	
ate: 11/25/2014	9:13:57 AM	Branch: ALL	Include GRU Da	ita: Yes	IC: ALL Status of	Actions All Orien	tation Date: 10/20/2014 to 10/22/201
esponsible	HR Specialist		Official Offer	EOD S Official Offer Made Sent - Not Sent to			/iTS Total
e, John			0	0	0	1	1
e, John			0	0	0	4	4
e, John e, John			0	0	0	0	1
e, John			1	0	0	0	1
e, John			0	0	0	2	2
	Grand Total		2	0	0	8	10
				EOD Summar	y Branch HR Specia	alist Metrics	
Branch	Bran	ch HR Spe	ecialist	Number of Actions (only includes actions sent to the Final Authorizer)	Average Days Tentative Job Offer To Date Sent to FA	Average Days Date Sent to FA To Date Processed*	Average Days Date Sent to FA To Date Completed
	Doe, John			1	26.00	0.00	0.00
	Doe, John			1	22.00	0.00	0.00
К	Doe, John			2	125.50	-1.00	1.00
	Summary f	for Branch	К	4	74.75	-0.50	0.50
L	Summary f	for Branch	L	7	31.43	158.57	2.14
Μ	Summary f	for Branch	М	3	79.67	1.67	2.00
N	Summary f	for Branch	N	12	40.33	4.00	6.50
0	Summary f	for Branch	0	5	39.20	16.50	39.50
Р	Summary f	for Branch	Ρ	6	26.67	8.50	10.17
Q	Summary f	for Branch	Q	6	15.67	4.17	6.50
R	Summary f	for Branch	R	1	120.00	-7.00	8.00
S	Summary f	for Branch	S	1	16.00	7.00	7.00
т	Summary f	for Branch	Τ	1	99.00	-14.00	8.00
	Summary	for Branch	U	4	71.00	3.75	8.00
U	Summury j	or branch	-				

# HR Assistant Summary and Metrics

<u>WiTS</u>	<u>#111</u> Entrance on Duty (EOD) Timeline									
Run Date: 11/25/2014 9:13:57 AM Branch: ALL Include GRU Data: Yes IC: ALL Status of Actions All Orientation Date: 10/20/20										
EOD Summary for Time Period										
Responsible HR Assistant	Not Ready - Official Offer Not Sent	Official Offer Made and Sent - Not Sent to FA	Sent to FA - Pending Processing	Action - Processed in WiT	s Total					
Doe, John	0	0	0	1	1					
Doe, John	0	0	0	4	4					
Doe, John	0	0	0	1	1					
Doe, John	1	0	0	0	1					
Doe, John	1	0	0	0	1					
Doe, John	0	0	0	2	2					
Grand Total	2	0	0	8	10					

		EOD Summar	ry Branch HR Assista	ant Metrics	
Branch	Branch HR Assistant	Number of Actions (only includes actions sent to the Final Authorizer)	Average Days Tentative Job Offer To Date Sent to FA	Average Days Date Sent to FA To Date Processed*	Average Days Date Sent to FA To Date Completed
	Doe, John	1	26.00	0.00	0.00
к	Doe, John	1	22.00	0.00	0.00
ĸ	Doe, John	2	125.50	-1.00	1.00
	Summary for Branch K	4	74.75	-0.50	0.50
L	Summary for Branch L	7	31.43	158.57	2.14
м	Summary for Branch M	3	79.67	1.67	2.00
N	Summary for Branch N	12	40.33	4.00	6.50
0	Summary for Branch O	5	39.20	16.50	39.50
Ρ	Summary for Branch P	6	26.67	8.50	10.17
Q	Summary for Branch Q	6	15.67	4.17	6.50
R	Summary for Branch R	1	120.00	-7.00	8.00
S	Summary for Branch S	1	16.00	7.00	7.00
т	Summary for Branch T	1	99.00	-14.00	8.00
U	Summary for Branch U	4	71.00	3.75	8.00
	Total Average	50	44.22	27.04	7.13

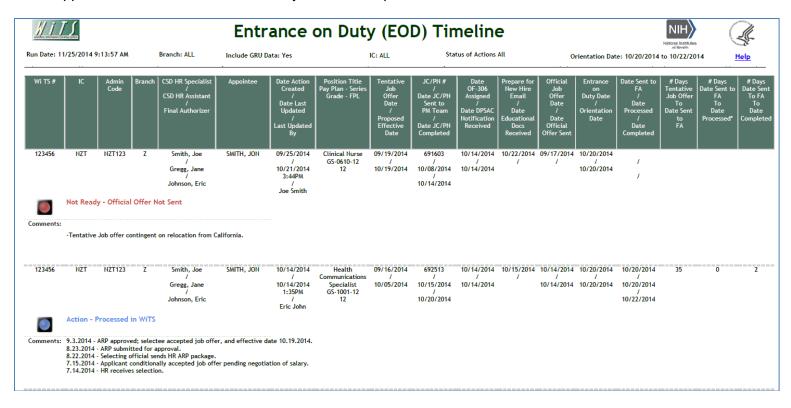
# Final Authorizer Summary and Metrics

Ι	Entran	ce on Duty (E	OD) Timeline		
11/25/2014 9:13:57 AM Bra	nch: ALL Include GRU Data: Ye	s IC: ALL	Status of Actions All	Orientation Date:	10/20/2014 to 10/22/2014
					_
		EOD Sumn	nary for Time Period		
Final Authorizer	Not Ready - Official Offer Not Sent	Official Offer Made and Sent - Not Sent to FA	Sent to FA - Pending Processing	Action - Processed in WiTS	Total
Doe, John	0	0	0	1	1
Doe, John	0	0	0	4	4
Doe, John	0	0	0	1	1
Doe, John	1	0	0	0	1
Doe, John	1	0	0	0	1
Doe, John	0	0	0	2	2
Grand Tota	1 2	0	0	8	10

	EOD Summa	ry Final Authorizer	Metrics	
Final Authorizer	Number of Actions (only includes actions sent to the Final Authorizer)	Average Days Tentative Job Offer To Date Sent to FA	Average Days Date Sent to FA To Date Processed*	Average Days Date Sent to FA To Date Completed
Doe, Jane	10	45.90	111.50	2.10
Doe, Jane	1	22.00	0.00	0.00
Doe, Jane	1	99.00	-14.00	8.00
Doe, Jane	1	16.00	7.00	7.00
Doe, Jane	7	28.00	8.43	9.86
Doe, Jane	5	39.20	16.50	39.50
Doe, Jane	3	92.33	-0.67	0.67
Doe, Jane	15	48.80	3.67	6.80
Doe, Jane	6	15.67	4.17	6.50
Doe, Jane	1	120.00	-7.00	8.00
Total	50	44.22	27.04	7.13

#### **EOD** Timeline Detailed Information

This section displays important transactional, organizational, date information, and metric calculations regarding each appointment action contained within your selected parameters.



### **EOD**—Action Details

This report was designed for those users who wish to perform additional analysis and data manipulation in Excel. This report contains the majority of fields on the Appointment form. Because the report contains almost every field on the Appointment form, it is not suitable for printing.

# The Classification Report

The *Classification Report* provides the status of proposed positions submitted to HR for classification. You can use this report to monitor and track the status and progress of pending classification actions for the organization(s) you service.

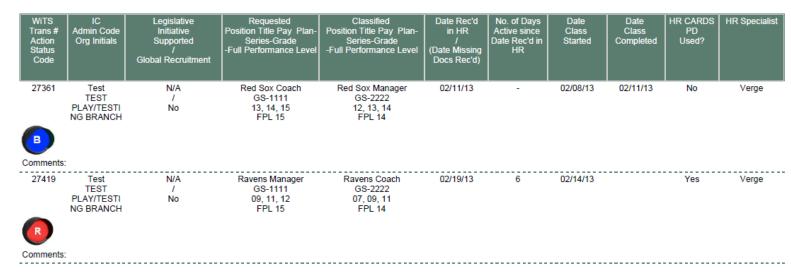
	Choose a Report List:		Select Your Report:	
CSD Report List		Classification Report		~
	This report provides detailed information ab	out proposed positions that have been submitted to	o HR for classification.	
Status of Actions:	All	0		
Start Date:	8/19/2014 🗐	Ø		
End Date:	8/19/2014 🧔	0		
Generate report using :	Calendar Days 🔽	0		
IC:	ALL	0		
Search Admin Code:	Exact 🔽 ALL	0		
Branch:	ALL 🔽	0		
Include GRU Data?	Yes	0		
HR Specialist:	ALL	0		
Legislative Initiative:	ALL 🔽	Ø		

# **Report Parameters**

- **Status of Actions:** Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- **Report Range (Start/End Date):** The report will return actions that were received in HR within your specified date range.
- **Generate report using:** Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- **Branch:** Select whether you would like to filter the report by a specific branch or if you would like the report to return all actions.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **HR Specialist:** Select a specific HR Specialist for which you would like to view actions. Select "ALL" if you would like to see actions associated with all staff.
- Legislative Initiative: Select a specific Legislative Initiative (ARRA, Roadmap, etc.), or select "ALL" to see actions associated with all legislative initiatives.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

The report lists transactional and organizational information (WiTS #, IC, Admin Code, Organization Initials) as well as details specific to the classification action.



- Legislative Initiative Supported/Global Recruitment: the Legislative Initiative the position supports (if any) and whether or not the Global Recruitment Unit is responsible for the classification.
- Requested and Classified Title/Pay Plan/Series/Grade/Full Performance Level: Note: All requested/classified grades are displayed for career ladder positions.
- Date Received in HR (Date Missing Docs Received): the date the classification package was received in HR or, in cases of packages that were initially incomplete, the date that any missing documents were received.
- *No. of Days Active Since Rec'd in HR*: for active Classifications, a count of the number of days elapsed since the date the package was received in HR to the date the report is generated.
- Date Classification Started/Completed
- *HR CARDS PD Used*?: whether or not a PD from the HR CARDS system was used in the classification.
- *HR Specialist*: The CSD HR Specialist responsible for the Classification.

The Action Status Code (depicted by a color-specific traffic light) next to each entry tells you quickly where a specific action is in the process.

# The NIH Committee Activity Reports

The **NIH Committee Activity Reports** provides information about senior level pay actions which are submitted to the Compensation and Senior Scientific Employment Division (CSSED) for review by NIH Committees and approval by Building 1.

The parameter page is where you will choose your report view, either the NCC Recommendations Report, the NCC Case Reviews Report, the NCCP Recommendations on Title 38 Requests Report, or the NCCP Quarterly Report. The remainder of the fields on this page vary based on the view you select.

# **NCC Recommendations Report**

C	Choose a Report List:			Select You	ur Rep
CSSED Report List			NIH Commit	tee Activity Reports	
	Provi	des details on NIH C	ommittee activit	ies 🦻	
Select a Report View: N	CC Recommendations Report	•	]	0	
Generate Report By:	Date Re	eceived in CSSED 👻	]	0	
Start Date:		3/18/2013	<b></b>	0	
End Date:		3/18/2013	<b></b>	0	
Status of Actions:		All 👻		0	
Case Type:	ALL	-	]	0	
Nature of Action:	ALL	-		0	
Sort 1:		Status of Action 👻	]	0	
Sort 2:		WiTS# -	]	0	
Sort 3:		Status of Action 👻	]	0	
IC:		ALL -	]	0	
Search Admin Code:		Exact -	ALL	0	
CSSED HR Specialist:		ALL -		0	
Include Committee Comments :		No 🔻	]	0	
Include Internal Comments :		Yes 🔻		0	

#### **Report Parameters**

- **Generate Report By**: You can pull the actions to be included in your report by either the Date the action was received in CSSED, the date the action was sent to Committee, the Committee Review Date, the date the action was sent to Building 1, or the Building 1 Decision.
- Start/End Date: Select a date range to filter your report data.
- Status of Actions: Select whether you would like to see active actions, completed actions or all actions.
- Case Type: You may choose a specific Case Type or all Case Types.
- Nature of Action: You may choose a specific Nature of Action or all Natures of Action.
- Sort 1, 2 3: You may choose to have your report sorted by Status of Action, WiTS number, or Case Type.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'Exact' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **CSSED HR Specialist**: Indicate whether you would like to actions for which a specific CSSED HR Specialist is responsible, or all actions.
- Include Committee Comments: Indicate whether or not you would like committee comments displayed on your report.
- **Include Internal Comments**: Indicate whether or not you would like internal comments displayed on your report.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

### **Report View**

The report displays basic information about the action (WiTS #, IC, Employee Name, Degree) as well as specific details about the request:

- Nature of Action
- Proposed Category Band Tier
- Current Base Salary
- IC Proposed Base Salary
- IC Proposed Total Compensation
- NCC Review Date
- NCC Action

	alaan .				n Committee Ree			(	\$F	ional Institutes of Health e ef Management
	:	Status: All		Nature o	f Action: ALL			Admin Code: A	LL	
		Case Type: ALL		CSSED I	HR Specialist: ALL					
Run Date	: <mark>12/1/2</mark> 01	4 12:35:33 PM					Building 1 D	ecision Date betw	veen 12/1/2013	3 to 12/1/2014
WiTS Transactior	IC	Employee Name	Degree	Nature of Action	Proposed Category- Band-Tier	Current Base Salary	IC Proposed Base Salary	IC Proposed Total Compensation	NCC Review Date	NCC Action
1234567	NTZ	Doe, John	MD/PhD	Band Change/Pay Adjustment	Intramural (Clinical)-IV-1	114,355	145,000	145,000	11/14/13	Approved
NCC Recor Comments		on:	The NCC recor	mmends approval of the	band change and pay adjustn	nent based on	Dr. Doe becomin	g tenured.		
1234567	NTZ	Doe, John	PhD	Band Change/Pay Adjustment	Intramural (Clinical)-III-1	81,619	98,000	98,000	11/14/13	Approved
NCC Recor	nmendatio	on:	The NCC recor	mmends approval of the	pay increase based on Dr. Do	be's promotion	from Research F	ellow to Tenure-Trac	k Investigator.	
Comments	:		Selected as Jo	hn Doe Fellow. Ph.D. in	epidemiology conducting rese	earch in the role	es of physical acti	ivity and obesity in h	uman carcinogen	esis.
1234567	NTZ	Doe, John	PhD	Band Change/Pay Adjustment	Intramural (Clinical)-III-1	84,146	98,000	98,000	11/26/13	Approved
NCC Recor	nmendatio	on:	The NCC recor	mmends approval of a Ba	and Change/Pay Adjustment	to \$98,000 for [	Dr. Doe upon pro	motion to Investigato	r.	
Comments	:		Promotion to In	ivestigator.						
1234567	NTZ	Doe, John	PhD	Band Change/Pay Adjustment	Intramural (Basic)-II-1	79,507	100,000	100,000	11/14/13	Approved
	nmendatio			1	band change and pay increas		D	( D ) E !!		

# NCC Case Reviews Report

	Choose a Report List:			Select Your Report	t:
CSSED Report List			NIH Commit	tee Activity Reports	-
		Provides details on NIH C	committee activit	ies 🥝	
Select a Report View:	NCC Case Reviews Report	•		0	
Generate Report By:	Dat	e Received in CSSED 👻		0	
Start Date:		3/18/2013	3	0	
End Date:		3/18/2013		0	
Status of Actions:		All 👻		0	
Case Type:	ALL	•		0	
Nature of Action:	ALL	•		0	
Sort 1:		Status of Action 👻		0	
Sort 2:		WiTS# -		0	
Sort 3:		Status of Action 👻		0	
IC:		ALL 🔻		0	
Search Admin Code:		Exact -	ALL	0	
CSSED HR Specialist:		ALL -		0	
include Internal Comments :		Yes 🔻		0	

### **Report Parameters**

- **Generate Report By**: You can pull the actions to be included in your report by either the Date the action was received in CSSED, the date the action was sent to Committee, the Committee Review Date, the date the action was sent to Building 1, or the Building 1 Decision.
- Start/End Date: Select a date range to filter your report data.
- Status of Actions: Select whether you would like to see active actions, completed actions or all actions.
- Case Type: You may choose a specific Case Type or all Case Types.
- Nature of Action: You may choose a specific Nature of Action or all Natures of Action.
- Sort 1, 2 3: You may choose to have your report sorted by Status of Action, WiTS number, or Case Type.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'Exact' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **CSSED HR Specialist**: Indicate whether you would like to actions for which a specific CSSED HR Specialist is responsible, or all actions.
- **Include Internal Comments**: Indicate whether or not you would like internal comments displayed on your report.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

The report displays basic information about the action (WiTS #, IC, Employee Name, Degree) as well as specific details about the request:

- Current Category Band Tier
- Current Base Salary
- Current Additional Compensation
- Proposed Category Band Tier
- Requested Base Salary
- Requested Additional Compensation
- Requested Total Compensation
- NCC Review Date

<u>   1</u> ,	ſ				NIH Cor	npensa	tion Com	mittee Ca	se Revie	ws	<b>F</b>	lational Institutes of Health tlice of Masagement
		Status: All Case Type:	A1 1			e of Action	: ALL cialist: ALL			Admin Code:	ALL	
Run Date: 1		Case Type. 14 12:41:11 P			CSSE	D HK Spec			Date Receive	d in CSSED be	etween 12/1/201	13 to 12/1/2014
WiTS Transaction	IC	Employee Name	Degree	Nature of Action	Current Category-Band -Tier	Current Base Salary	Current Additional Compensation	Requested Category-Band -Tier	Requested Base Salary	Requested Additional Compensation	Requested Total Compensation	NCC Review Date
1234567	NTZ	Doe, John	PhD	Exceptional Pay Adjustment	Intramural (Basic) III-1	96,910	0	Intramural (Basic) III-1	101,756	0	101,756	12/12/13
Comments:					y the NCC as to the omination; and a 20				e received the 2	012 XXXXXX Aw	ard; 2013 XXXXX /	Award;
1234567	NTZ	Doe, John	PhD	Recruitment	N/A N/A-N/A	49,000	0	N/A N/A-N/A	110,000	0	110,000	12/13/13
Comments:					on retroactive to N saying that Dr. Do					VP) with pay of \$	110,000. Case doe	es not require
1234567	NTZ	Doe, John	MD/PhD	Exceptional Pay Adjustment	Intramural (Basic) IV-2	191,300	0	Intramural (Basic) IV-3	202,778	0	202,778	
Comments:		Case has been	n withdrawr	· · · · · · · · · · · · · · · · · · ·	email12/19/13 base	ed on the und	erstanding that any	y increase cannot	be made effect	ive until June 201	4. NTZ will assess	its options

	Choose a Report List:		Select Your Report:				
CSSED Report List	NIH Committee Activity Reports						
		Provides details on NIH Committ	ee activities 🤌				
Select a Report View:	NCCP Recommendations on Ti	le 38 Requests Report	0				
Generate Report By:	Da	te Received in CSSED 👻	Ø				
Start Date:		3/18/2013 👼	0				
End Date:		3/18/2013 🗐	Ø				
Status of Actions:		All 👻	Θ				
Case Type:	ALL	▼	Ø				
Nature of Action:	ALL	•	Ø				
Sort 1:		Status of Action 👻	Ø				
Sort 2:		WITS# -	0				
IC:		ALL 👻	0				
Search Admin Code:		Exact - ALL	0				
CSSED HR Specialist:		ALL -	0				
Include Committee Comments :		No 🔻	0				

# **Report Parameters**

- **Generate Report By**: You can pull the actions to be included in your report by either the Date the action was received in CSSED, the date the action was sent to Committee, the Committee Review Date, the date the action was sent to Building 1, or the Building 1 Decision.
- Start/End Date: Select a date range to filter your report data.
- Status of Actions: Select whether you would like to see active actions, completed actions or all actions.
- Case Type: You may choose a specific Case Type or all Case Types.
- Nature of Action: You may choose a specific Nature of Action or all Natures of Action.
- Sort 1, 2: You may choose to have your report sorted by Status of Action, WiTS number, or Case Type.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'Exact' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **CSSED HR Specialist**: Indicate whether you would like to actions for which a specific CSSED HR Specialist is responsible, or all actions.
- Include Committee Comments: Indicate whether or not you would like committee comments displayed on your report.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report. **Report View** 

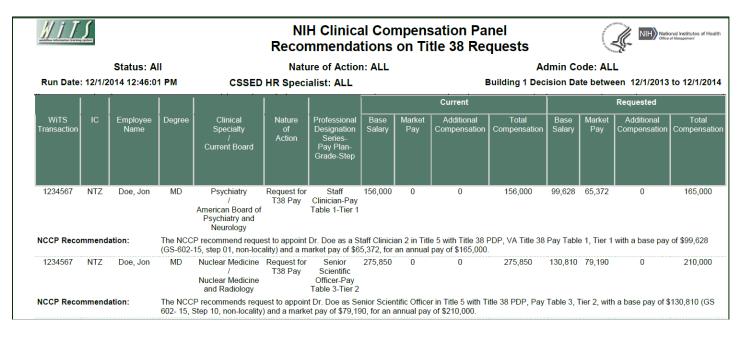
The report displays basic information about the action (WiTS #, IC, Employee Name, Degree, Clinical Specialty) as well as specific details about the request:

Nature of Action

Proposed Professional Designation Pay Table – Tier Level

It also displays the current and requested:

- Base Salary
- Market Pay
- Additional Compensation
- Total Compensation



# NCCP Quarterly Report

	oose a Report List:			Select Your Report:	
CSSED Report List			NIH Committee Activ	ity Reports	
	Prov	ides details on NIH Con	mittee activities 🤌		
Onland - Demod Marrie				0	
Select a Report View:	NCCP Quarterly Report		-		
Generate Report By:		Date Received in CSS		0	
Start Date:		3/18/2	2013 🗐	0	
End Date:		3/18/2	2013 💷	0	
Status of Actions:		All	•	0	
Case Type:	ALL		•	0	
Nature of Action:	ALL		•	0	
Sort 1:		Status of Ac	ion 👻	0	
Sort 2:		WiTS#	•	0	
Sort 3:		Status of Ac	ion 👻	0	
IC:		ALL	•	0	
Search Admin Code:		Exact	✓ ALL	0	
CSSED HR Specialist:		ALL	•	0	
Include Committee Comments :			No 👻	0	
nclude Building 1 Decision Comments	3 :		∕es ▼	0	

### **Report Parameters**

- **Generate Report By**: You can pull the actions to be included in your report by either the Date the action was received in CSSED, the date the action was sent to Committee, the Committee Review Date, the date the action was sent to Building 1, or the Building 1 Decision.
- Start/End Date: Select a date range to filter your report data.
- Status of Actions: Select whether you would like to see active actions, completed actions or all actions.
- Case Type: You may choose a specific Case Type or all Case Types.
- Nature of Action: You may choose a specific Nature of Action or all Natures of Action.
- Sort 1, 2, 3: You may choose to have your report sorted by Status of Action, WiTS number, or Case Type.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'Exact' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **CSSED HR Specialist**: Indicate whether you would like to actions for which a specific CSSED HR Specialist is responsible, or all actions.
- Include Committee Comments: Indicate whether or not you would like committee comments displayed on your report.
- Include Building 1 Decision Comments: Indicate whether or not you would like the Building 1 decision comments displayed on your report.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report. **Report View** 

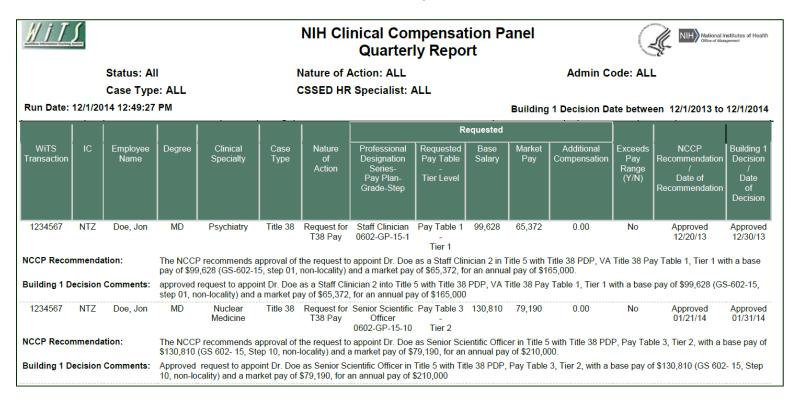
The report displays basic information about the case (WiTS #, IC, Employee Name, Degree, Clinical Specialty) as well as specific details about the request:

- Case Type
- Nature of Action

It also displays the requested:

- Professional Designation Series Pay Plan Grade Step
- Base Salary
- Market Pay
- Additional Compensation
- Total Compensation

The report also indicates whether the pay range is exceeded. The NCCP Recommendation (and the date of that recommendation) is listed, as well as the Building 1 Decision and the decision date.



# **The Orientation Report**

The **Orientation Report** provides new employee orientation information and information on employees moving into new a position. You can use this report to update members of the organization(s) you service with information on employees who will be coming on-board during a particular time.

The parameter page is where you will choose your report filters.

	Choose a Report List:		Select Your Report:	
CSD Report List		$\sim$ c	Drientation Report	$\checkmark$
	This report provides information on new emp	loyees scheduled to a	attend orientation and their Entry on Duty dates 🦻	
Generate Report By:	Orientation Date	Θ		
Start Date:	8/21/2014 💷	0		
End Date:	8/21/2014 💷	0		
Action Type:	ALL 🗸	0		
IC:	ALL	0		
Search Admin Code:	Exact 🗸 ALL	0		
Branch:	ALL 🔽	Θ		
Include GRU Data?	Yes	0		

### **Report Parameters**

- Generate Report by: Select a date field to filter the report.
  - **Orientation Date:** This filter will return records for those individuals who are scheduled to attend the New Employee Orientation.
  - **EOD Date:** This filter will return records for those individuals who are entering a new appointment.
  - Effective Date: This filter will return records for those individuals who entered a new position, which includes new appointments and career change actions (i.e., career ladder promotions, details, extensions, conversions, changes to lower grade, and transfers). Note: This filter will typically only return historical information because the Effective Date is set when the personnel action is processed.
  - Proposed Effective Date: This date filter will return records for those individuals entering a new position, which includes new appointments and career change actions (i.e., career ladder promotions, details, extensions, conversions, changes to lower grade, and transfers).
- Start and End Dates: Enter a date range to filter the report.
- Action Type: Indicate if you wish to filter the report by a particular action type (Appointment or Career Change) or if you wish to view all action types. Career Change actions are only available when the report is generated using the Effective Date or Proposed Effective Date filters.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter

the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).

- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.

After you have selected your report parameters, *click* the 'Generate Report' button to retrieve your report.

#### **Report View**

The report lists essential information: WiTS #, Action Type/Sub Action Type, IC, Admin Code, Employee Name, Position Information, Duty Station, Hire Type (used for Orientation purposes), CSD Orientation Contact, Attendance status for Orientation, and Benefits Eligibility. Depending on your selection in the "Generate Report By" filter, the date fields Entry on Duty (EOD) Date, Orientation Date, Effective Date, or Proposed Effective Date will be displayed on your report.

The report lists essential information: WiTS #, Action Type/Sub Action Type, IC, Admin Code, Employee Name, Position Information, Duty Station, Hire Type (*used for Orientation purposes*), CSD Orientation Contact, Attendance status for Orientation, and Benefits Eligibility. Depending on your selection in the "Generate Report By" filter, the date fields *Entry on Duty (EOD) Date, Orientation Date, Effective Date*, or *Proposed Effective Date* will be displayed on your report.

WiTS Trans #	Action Type / Sub-Action Type	IC	Admin Code Org Initials	Employee Name	Position Title Pay Plan-Series- Grade/Cluster	Duty Station**	Hire Type**	Orientation Date	CSD Orientation Contact	Attending Orientation	Eligible for Benefits (Yes/No)**
Branch: A											
495851	Appointment / Excepted Service Appointment	NCI	HNC7Z11 NCI CCR MCGP	John Smith	Resarch Fellow (VP) AD-0401-N/A	Frederick County (Ft Detrick Area)	New Hire Greater than 1 Year Appt.	01/17/12	Chris Cart <b>er</b>	Full Orientation	Yes
497391	Appointment / Excepted Service Appointment	NCI	HNC9C6 DCEG EBP OEEB	Nancy Thomas	Staff Scientist AD-0601-N/A	Montgomery County, MD	New Hire Greater than 1 Year Appt.	04/23/12	Chris Carte <b>r</b>	Full Orientation	Yes
504743	Appointment / Career and Career conditional	NCI	HNCB35 DCTD CTE RA	Bruce Jones	Regulatory Affairs Specialist GS-0601-14	Montgomery County, MD	New Hire Greater than 1 Year Appt.	01/30/12	Chris Carter	Full Orientation	Yes
506592	Appointment / Excepted Service Appointment	NCI	HNC7Z17 CCR SB	Sally Rice	Research Fellow AD-0401-N/A	Baltimore Metro Area	New Hire Greater than 1 Year Appt.		Chris Carter	Full Orientation	Yes

# The Pay Summary Report

The *Pay Summary Report* provides overview and detailed information about special pay actions that are processed by OHR. These Special Pay actions include: Pay Incentives (Recruitment, Relocation, and SLRP); Pay Adjustments (Exceptional Pay Adjustments, Quadrennial Increases, January and Spring T42 Increases, etc.); and Pay Supplements / Allowances (Physicians Comparability Allowances and Retention Allowances).

	Choos	e a Report Lis	t:			
CSD Report List				-	Pay Summary Report	l
			Prov	vides summary informati	on on Pay actions 💈	
Status of Actions:		All	•		0	
Generate Report By:	Date Actio	n Received in H	HR 🔻		0	
Start Date:		3/18/2	013		0	
End Date:		3/18/2	013	<b></b>	0	
Generate report using :		Calendar Da	ays 👻		0	
Pay Action Type:	All		•		0	
Sort 1:		WiTS#	•		0	
Sort 2:		Admin Co	de 🝷		0	
Sort 3:		IC	•		0	
IC:		ALL	•		0	
Search Admin Code:		Exact	•	ALL	0	
Branch:	ALL		•		0	
HR Specialist/Contact:	ALL		•		0	
View Report By:		By IC	•		0	

# **Report Parameters**

- Status of Actions: Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- **Generate Report by**: You can pull the actions to be included in your report by either the Date the action was received in HR, the IC Approval Date, the Effective Date, or the Service Agreement Start/End Date.
- Start and End Dates: Enter a date range to filter your report based on the date you selected above.
- Generate report using: Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Pay Action Type: You can pull only a certain action type into your report or all action types.
- Sort Order 1, 2, 3: Select the first, second and third fields that you would like your data sorted by.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).

- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **HR Specialist/Contact:** Select a specific staff member for which you would like to view actions, or select "ALL" if you would like to see actions associated with all staff members.
- View Report By: Select whether you would like to view the data by IC or by Branch.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

### **Report View**

The Pay Summary Report displays a cross-tab of special pay types and counts by either IC or by Branch (depending on your report view selection).

the first industry to be any system (		-	ummary Report				Concert Sta
\$	itatus: ALL	Branch: ALL	Pay Action Type	: ALL	Admin Code: ALL		
n Date: 7/28/2009 8:29:5	0AM HR Specialist : Al	L		Date Received in	) HR between 7/27/2009	to 7/28/2009 (usi	ng Calendar days)
ay Adjustment							
IC	Exceptional Pay Adjust ments	January T42 Pay Adjustment	January T5 COLA	Spring T42 Pay Adjustment	Total		
0D- OM	0	1	0	2	3	-	
TEST	1	1	1	0	3	1	
Total	1	2	1	2	6	1	
ay Allowance/Suppl	ement	•	•			_	
IC	PCA	Retention Allowance	Total				
OD- OM	1	1	2				
Total	1	1	2				
ay Incentive							
IC	Recruitment Incentive	Relocation Incentive	Student Loan Repayment Program(SLRP)	Total			
OD- OM	1	1	1	3			

and

This report also gives you the option to "drill-down" to see the details of the actions included in the report. To view the action details, click on the "Pay Action Type" text (hyperlink).



#### Pay Summary Report - By IC (Details)



winkfow industry	an fracklang ryatiwan	Status: Al	LL	В	ranch: ALL	A	dmin Code	: ALL				(*HE)	5° 72
Run Date: 7	/28/2009	8:29:50AM	Pay Action Type:	Pay Incenti	ve		Date	Received i	n HR between	7/27/2009 to	7/28/2009	(using Ca	lendar days
WiTS Trans# / Action Status	Admin Code Org Initials	Employee Name	Position Title Pay Plan-Series- Grade (Cluster/Band)	Amount (\$)	Date Recvd in HR (Date Missing Docs Recvd)	Pay Action Sub Type	IC Approval Date	OHR Approval Date	Service Agreement Start Date	Service Agreement End Date	Effective Date	No. of Days to Process	HR Specialist
17840	HNAM OM	SCORPIO ROBIN	Soap Opera Doctor GS-6666-13	10000	07/27/09	Student Loan Repayment Program (SLRP)	07 <i>1</i> 27 <i>1</i> 09		07/27/09	07/27/10			Ukpabi, Nnek
COMMEN 17843	TS: Act HNAM OM	ive QUARTERMAI N ALAN	Soap Opera Doctor AD-5555-00	10000	07 <i>1</i> 27 <i>1</i> 09	Relocation Incentive	07/27/09		07/27/09	07/27/10			Ukpabi, Nnek
COMMEN 17847	TS: Act HNAM OM	ive DRAKE NOAH	Soap Opera Doctor GS-4444-14	20000	07 <i>1</i> 27 <i>1</i> 09	Recruitment Incentive	07 <i>1</i> 27 <i>1</i> 09		07 <i>1</i> 27 <i>1</i> 09	07 <i>1</i> 27/10			Ukpabi, Nnek
COMMEN	TS: Act	ive											

# **About Metrics**

The drill down reports contained in the Pay Summary Report (except the Pay Adjustment report) contain a metric: *Number of Days to Process.* It is calculated as the difference between the *Date Received in HR* and the *Effective Date.* 

# The Pay Adjustments Report

The *Pay Adjustments Report* provides information on provides detailed information about pay adjustment actions. These actions include certain January COLAs, January and Spring Title 42 pay increases, as well as Exceptional Pay Adjustments and Quadrennial Increases. You can use this report to monitor the status of pay adjustment actions in the organization(s) that you service.

	Choose a Report List:		
CSD Report List		•	Pay Adjustment Report
		Provides details on Pay	Adjustments 2
Status of Actions:	All	0	
Pay Adjustment Type: ALL	. 🔻	0	
Generate Report By:	Date Action Received in HR 🔹	0	
Start Date:	3/18/2013	i 🖉	
End Date:	3/18/2013	<b>I</b>	
Sort 1:	WiTS# -	0	
Sort 2:	Admin Code 🔻	Θ	
Sort 3:	IC 👻	0	
IC:	ALL 🔻	Θ	
Search Admin Code:	Exact -	ALL	
Branch / Org:	ALL 🔻	Θ	
HR Specialist/Contact:	LL 🗸	0	

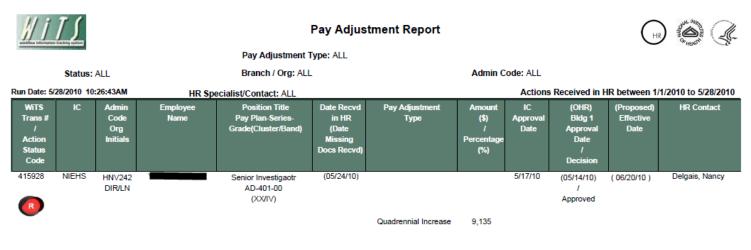
# **Report Parameters**

- Status of Action: Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- **Pay Adjustment Type:** You can pull only a certain Pay Adjustment type into your report or all Pay Adjustment types.
- **Generate Report by:** You can pull the actions to be included in your report by either the Date the action was received in HR or by the Effective Date.
- Start and End Dates: Enter a date range to filter the report.
- Sort Order 1, 2, 3: Select the first, second and third fields that you would like your data sorted by.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **HR Specialist/Contact**: You can choose to display actions assigned to a specific HR Specialist or contact.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

# **Report View**

The report lists essential information: WiTS #, Action Status Code, IC, Admin Code, Organization Initials, Appointee, Position Title, Pay Plan, Series, Grade, and Pay Adjustment Type, Amount and Percentage (%). It also displays key dates in the process including: Date Received in HR (Date Missing Docs Rec'd), IC Approval Date/ OHR/Building 1 Decision, and Proposed Effective Date/Effective Date. The HR Contact column displays the name of the individual HR staff member (i.e., HRS, HRA, SPA) or organization who currently has responsibility for the action.



COMMENTS: Active T42 review scheduled for 5-14-10

# The Pay Allowances and Supplements Report

The Pay Allowances and Supplements Report provides detailed information about actions related to pay contracts. These actions include Physicians Comparability Allowances (PCA), Retention Allowances, On Call Pay and Market Pay (Title 38).

	Choose a Report List:		Select Your Report:
CSD Report List		•	Pay Allowances and Supplements Report
	Provides details	on Retention Allowanc	ces, PCA and Market Pay 🤌
Status of Actions:	All	•	Ø
Supplemental Pay Type: Al	L	-	Ø
Generate Report By:	Date Action Received in HR	•	0
Start Date:	3/18/2013	<b></b>	0
End Date:	3/18/2013	<b></b>	0
Generate report using :	Calendar Days	•	0
Sort 1:	WiTS#	•	0
Sort 2:	Admin Code	•	0
Sort 3:	IC	•	0
IC:	ALL	•	0
Search Admin Code:	Exact	- ALL	Ø
Branch:	ALL	•	0
HR Specialist/Contact:	ALL	•	0

# **Report Parameters**

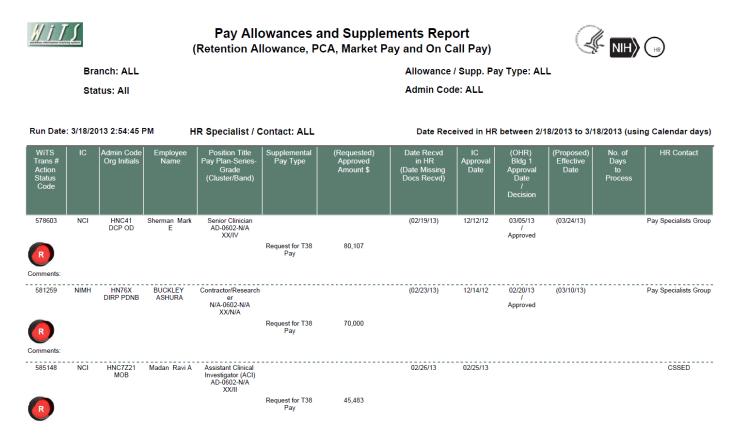
- **Status of Actions:** Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- **Supplemental Pay Type:** You can pull only a certain Supplemental Pay type into your report or all Supplemental Pay types.
- **Generate Report by**: You can pull the actions to be included in your report by either the Date the action was received in HR, the IC Approval Date, the Effective Date, or the Service Agreement Start/End Date.
- **Start and End Dates:** Enter a date range to filter your report based on the date you selected above.
- **Generate report using:** Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Sort Order 1, 2, 3: Select the first, second and third fields that you would like your data sorted by.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).

- Branch/Responsible CSD Org: Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are processed by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.
- **HR Specialist/Contact:** Select a specific staff member for which you would like to view actions, or select "ALL" if you would like to see actions associated with all staff members.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

## **Report View**

This report displays transactional and organizational information (WiTS #, IC, Admin Code/Org Initials, Employee Name, Position Title/Pay Plan/Series/Grade, Date Received in HR, Effective Date) as well as details specific to the pay action:



\*Amounts shown in parenthesis () are the amounts that have been requested – amounts shown without parenthesis are the approved amounts.

#### About Metrics

The Pay Allowances and Supplements Report contains a metric: *Number of Days to Process*. It is calculated as the difference between the *Date Received in HR* and the *Effective Date*.

# The Pay Incentives Report

The *Pay Incentives Report* provides detailed information about special pay actions related to pay incentives. These actions include Recruitment Incentives, Relocation Incentives and the Student Loan Repayment Program (SLRP).

	Choo	se a Report List	:		Select Your Report:	
OD OHR Report List				•	Pay Incentives Report	•
		Provides	details on Pay li	ncentives (Rec	ecruitment, Relocation, SLRP) 🤌	
Status of Actions:			All	•	0	
Incentive Type:	ALL			•	0	
Generate Report By:		Date Action Re	ceived in HR	•	0	
Start Date:			3/18/2013	<b></b>	0	
End Date:			3/18/2013	<b></b>	Ø	
Generate report using :			Calendar Days	•	Ø	
Sort 1:			WiTS#	•	Ø	
Sort 2:			Admin Code	•	0	
Sort 3:			IC	•	Θ	
IC:			ALL	•	0	
Search Admin Code:			Exact	- ALL	0	
Branch:		ALL		•	0	
HR Specialist/Contact:		ALL		•	0	

## **Report Parameters**

- **Status of Actions:** Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- **Incentive Pay Type:** You can pull only a certain Incentive Type into your report or all Incentive types.
- **Generate Report by**: You can pull the actions to be included in your report by either the Date the action was received in HR, the IC Approval Date, the Effective Date, or the Service Agreement Start/End Date.
- **Start and End Dates:** Enter a date range to filter your report based on the date you selected above.
- **Generate report using:** Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Sort Order 1, 2, 3: Select the first, second and third fields that you would like your data sorted by.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- Branch/Responsible CSD Org: Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are processed by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the

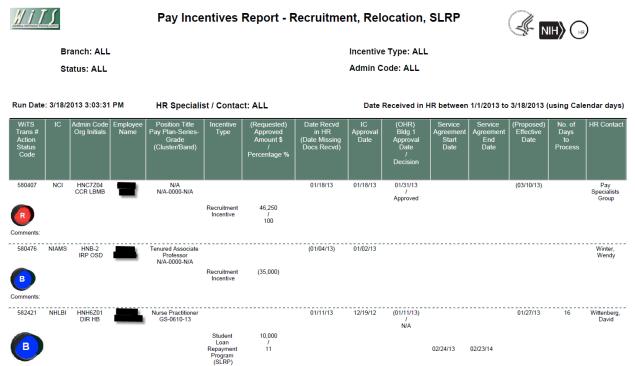
servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.

• **HR Specialist/Contact:** Select a specific staff member for which you would like to view actions, or select "ALL" if you would like to see actions associated with all staff members.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

### **Report View**

This report displays transactional and organizational information (WiTS #, IC, Admin Code/Org Initials, Employee Name, Position Title/Pay Plan/Series/Grade, Date Received in HR, Effective Date) as well as details specific to the pay action:



\*Amounts shown in parenthesis () are the amounts that have been requested – amounts shown without parenthesis are the approved amounts.

### About Metrics

The Pay Incentives Report contains a metric: *Number of Days to Process*. It is calculated as the difference between the *Date Received in HR* and the *Effective Date*.

# **The Promotions Report**

The *Promotions Report* provides information on promotion actions submitted to HR for review and processing and promotion actions related to a vacancy announcement. It also displays metrics, which calculate the time it takes to complete the processing of a promotion. You can use this report as a means for monitoring the status of the promotion actions in the organization(s) that you service.

	Choose a Report List:		
CSD Report List			<ul> <li>Promotions R</li> </ul>
	This report provides detailed i	information about promotion a	tions that have been s
Status of Actions:	All	0	
Generate Report By:	Date Action Received in HR 👻	0	
Start Date:	3/18/2013	I ()	
End Date:	3/18/2013	I (0)	
Generate report using :	Calendar Days 👻	0	
Sort Order 1:	WiTS# -	0	
Sort Order 2:	Admin Code 🔻	0	
IC:	ALL -	0	
Search Admin Code:	Exact -	ALL	
Branch:	ALL 🔻	0	
HR Specialist:	ALL -	0	
Grade:	ALL 🔻	0	

# **Report Parameters**

- Status of Actions: Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- Generate Report by:

• **Date Action Received in HR**: This filter will have your report display only actions that were received by HR within your specified date range.

*Effective Date:* This filter will have your report display only actions with effective dates within your specified date range. Note: Only Completed Actions can be displayed by Effective Date.

• *Proposed Effective Date:* This filter will have your report display only actions with Proposed Effective dates within your specified date range.

- Start and End Dates: Enter a date range to filter the report.
- Generate report using: Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).
- Sort Order 1: Select the first field that you would like your data sorted by.
- Sort Order 2: Select the second field that you would like your data sorted by.
- IC: Indicate if you wish to filter the report by a specific Institute or Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and

the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).

- Branch/Responsible CSD Org: Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are processed by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.
- Grade: Select a specific grade, or select "ALL" if you would like to see actions associated with all grades.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

### **Report View**

This report displays transactional and organizational information (WiTS #, IC, Admin Code/Org Initials, Employee Name, Position Title/Pay Plan/Series/Grade, Date Received in HR, Effective Date) as well as details specific to the promotion action:

- NTE (Not to Exceed) Date: applicable to temporary promotions
- Promotion Type: i.e., career ladder, accretion of duties, etc.
- Number of Days to Process Promotion
- HR Specialist: the CSD HR Specialist responsible for the action

<u>   1  </u>	Retu	rn to Param	eter Page		Promotions	A					
	Branch	: ALL		IC: ALL			Admin C	ode: ALL			
Run Date	Run Date: 3/18/2013 2:29:28 PM (Sorted B)				and Admin Code)	Re	Received in HR between 1/18/2013 to 3/18/2013 (using Workin				orking days)
Action Status Code	WiTS Trans #	IC	Admin Code Org Initials	Name of Employee	Position Title Pay Plan-Series- Grade(Cluster/Band)	Date Recvd in HR (Date Missing Docs Recvd)	Effective Date	NTE Date	Promotion Type	HR Specialist	# Days to Process Promotion
<b>B</b>	579103	NIAID	HNM1A25 OD OMO OAS MSB	-	Administrative Officer- GS-0341-09	01/23/13	02/10/13		Career Ladder	Richardson, Cathy	13
Action Status											
Comments: 1/	/23/13: rec'd career	promotion to AO	GS-9 paperwork, promotio	n eff 2/10, to Carla 1/24	•						
B	580049	cc	HNJ653 ODDCC PHARM		Supervisory Pharmacist GS-0660-13	(02/10/13)	02/10/13		Promotion - Competitive	Ugochukwu, Sherry	0
Action Status	: Completed:										
	/25/13 - ini in caphr requested release o	late of 2/9 from M	latthew Carpenter at VA M	edical Center, Waiting fo	or response.						
B	582982	NCI	HNC1N CGH		Staff Assistant GS-0301-09	(01/18/13)	01/27/13		Promotion - Competitive	Jones, Brandy	5
Action Status	: Completed:										
Comments:											
B	583652	NIGMS	HNS62 DEA GAB		Extramural Support Asst. (OA)- GS-0303-06	01/18/13	02/10/13		Career Ladder	Evans, Wendy	15
Action Status	: Completed:										
Comments:											
R	583703	NIMH	HN71B5 SWPDB		Lead Public Affairs Specialist- GS-1035-14	01/18/13			Management Decision	Ey, Elan	

### **About Metrics**

For actions that have been completed, WiTS counts the number of days between the Date Received in HR (or the Date Missing Docs Received) and the Effective Date. This data is used to calculate the *Number of Days to Process Promotion*. You have the option of selecting whether these days are calculated in "calendar days" or "working days" by making the appropriate selection on the parameter page.

# **The Recruitment Actions Report**

The *Recruitment Actions Report* provides real-time data and metrics on all recruitment and related appointment actions processed by the Office of Human Resources. WiTS uses the information entered in the data fields on the WiTS Recruitment and Appointment forms to track status, generate counts, and calculate metrics related to recruitment and related appointment activity in the organization/program areas you service. You can use this report to update your organization on the status/location of pending recruitment actions as a tool for discussion points in IC/OHR meetings, etc.

The Recruitment Actions Report offers several views: Overall View, Vacancy Announcement Information View, Hiring Decision Information View, Certificate Information View, and Selection Information View. The Overall View displays information regarding the entire life cycle of the recruitment or related appointment action. The other views offer specific information regarding the vacancy announcement, hiring decision(s), certificate(s), and selection(s) associated with a recruitment action.

	Choose a Report List:			Select Your Report:	
CSD Report List				<ul> <li>Recruitment Actions Report</li> </ul>	
	This report provides detailed informa	tion abou	it recruitment a	ctions that have been submitted to HR for review and processing. $^{>>}$	
Status of Actions:	All	•		0	
Select a View:	Overall		1	0	
Generate Report By:	Date Action Received in HR	•		0	
Start Date:	3/1	4/2013	1	0	
End Date:	3/1	4/2013	] 🗇	Ø	
Generate report using :	Calendar	Days -		0	
IC:	ALL	•	]	0	
Search Admin Code:	Exact	•	ALL	Ø	
Branch:		ALL -	]	Ø	
HR Specialist:	ALL	•	]	0	
Pay Plan:		ALL -		0	
Priority:	Al	ı <del>.</del>	]	0	
Recruitment Type:	ALL	-		0	
Search Series:	All Ser	ies 🔻	ALL	0	
Legislative Initiative:	ALL			0	
WITS #:				0	
Select the Report Type:	Metri	с -		0	

# **Report Parameters**

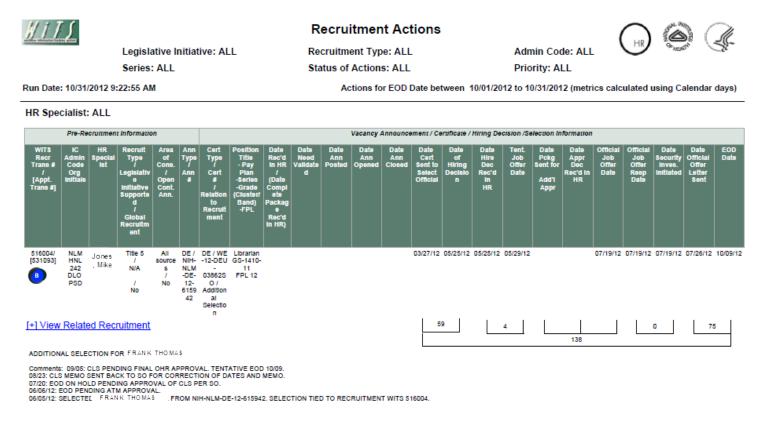
- Status of Actions: Indicate if you wish to view actions with a specific status (Active Actions Only or Completed Actions Only) or if you wish to view actions of all status types.
- Select a View: This report offers an overall view as well as four views that are specific to different elements of the recruitment/appointment process. The view you select will determine your date filter options and other report parameters.
- Generate Report By: Select a date field to filter the report. Note: The date filter options will differ based on the view you select.
- Start and End Dates: Enter a date range to filter the report.
- Generate Report Using: Indicate whether you would like the metrics in your report calculated using Calendar Days (includes weekends and Federal holidays) or Working Days (excludes weekends and Federal holidays).

- IC: Indicate if you wish to filter actions by a specific Institute or Center (IC) or if you wish to view actions for all ICs. Note: Your access/permission level will dictate the IC(s) you may view.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- Branch/Responsible CSD Org: Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are processed by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.
- HR Specialist: Indicate if you wish to view actions handled by a specific HR Specialist or all HR Specialists.
- Pay Plan: Indicate if you wish view actions with a specific pay plan or all pay plans.
- **Priority:** Indicate if you wish to view actions with a specific priority (High, Medium, or Low) or if you wish to view actions of all priorities. *It is recommended to leave this filter as 'All' unless your organization places a priority on actions.*
- **Recruitment Type:** Indicate if you wish to view actions of a specific recruitment type (Title 5, Title 42, Title 42 CRS) or actions of all recruitment types.
- Series: Indicate if you wish to view Most Commonly Filled (MCF) positions, Mission Critical Occupations (MCO) positions, a specific series, or all series.
  - MCF Series = 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
  - MCO Series = 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 0701, 1001, 1101, 1109, 1102, 2210
- Legislative Initiative: Indicate if you wish to view actions supporting a specific legislative initiative or all actions. *It is recommended to leave this filter as 'All.'*
- WiTS#: Enter a WiTS number if you wish to view a specific action. Leave this filter blank if you wish to view all actions. *Note: Entering a WiTS number in this field will nullify all other filters.*
- Select the Report Type: Select the type of report you wish to view.
  - The *Metric* report will display a count of days between each step of the recruitment/appointment process as well as the comparative metrics against benchmarks.
  - o The Non-Metric report will display only dates.

#### **Views in the Recruitment Actions Report**

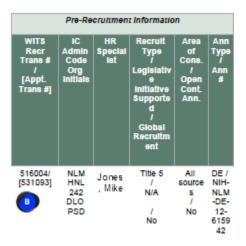
#### **Overall View**

The Overall view is broken into two sections: 1) *Pre-Recruitment Information*, and 2) *Vacancy Announcement* /*Certificate/Hiring Decision/Selection Information*.



#### **Pre-Recruitment Information**

This section displays basic transactional information about the recruitment.



• WiTS Recr Trans# [Appt. Trans #]: the WiTS transaction number of the Recruitment and [related Appointment action]. Note: Appointment actions, which are the "1st Selection" from the recruitment are noted with an asterisk (\*)

• IC / Admin Code / Org Initials: the name of the Institute or Center, the organization's administrative code and initials.

• **HR Specialist**: the CSD HR Specialist responsible for the recruitment. The annotation of "GRU" after the Specialist's name indicates that the action is with the Global Recruitment Unit.

• **Recruit Type / Legislative Initiative Supported / Global Recruitment**: the type of recruitment (Title 5, Title 42, Title 42 CRS); the legislative initiative the recruitment supports (ARRA, Roadmap, Stem Cell), if applicable; whether or not the action is a global recruitment action.

• Area of Cons./Open Cont. Ann.: the area of consideration for the recruitment; whether or not the

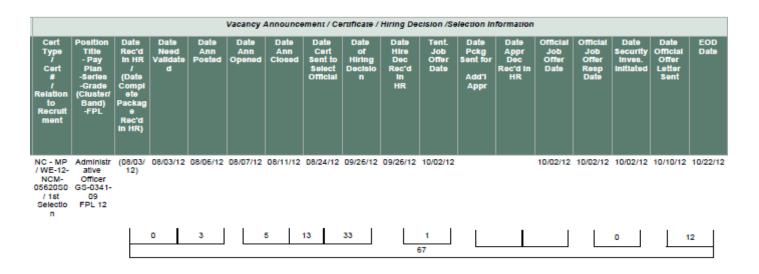
recruitment is open continuous (open for an extended period of time with multiple cut-off dates).

• Ann Type/Ann#: the announcement type; the announcement number.

*Drill down options:* For Recruitment actions, you can click on *View Related Appointments* to view additional information about any appointments that are related to the recruitment action; for Appointment actions, click on *View Related Recruitment* to view information about the "parent" recruitment action.

#### Vacancy Announcement/Certificate/Hiring Decision/Selection Information

This section displays information related to the vacancy announcement, the issuance of the certificate, any needed approvals, the Selecting Official's hiring decision and the selection of a candidate.



• Cert Type/Cert #/Relation to Recruitment: the type of certificate issued; the certificate number; the relationship to the recruitment action (1<sup>st</sup> Selection, Additional Selection, Shared Certificate).

### • Position Title / Pay Plan / Series / Grade (Cluster/Band) / FPL: Position details.

• Date Rec'd in HR/ (Date Complete Package Rec'd in HR): the date the recruitment package was received in HR; the date the recruitment was approved to post by HR.

- Date Need Validated: the date the recruitment was approved to post by HR.
- Date Ann Posted: the date the announcement was posted in the staffing system.
- Date Ann Opened: the date the announcement opened (the first day when applicants were able to apply).
- Date Ann Closed: the date the announcement closed (the last day applicants were able to apply).
- Date Cert Sent to Select Official: the date the certificate of eligibles was sent to the Selecting Official.
- Date of Hiring Decision: the date the Selecting Official made the decision to select a candidate or not.

• Date Hire Dec Rec'd in HR: the date HR was notified of the Selecting Official's hiring decision, and for selections, was authorized to make the tentative job offer .

• Tent. Job Offer Date: the date HR made a tentative job offer to the selected candidate.

• Date Pckg Sent for Add'l Appr: the date the appointment package (ATM, Student Loan Repayment, etc.) was sent for approval.

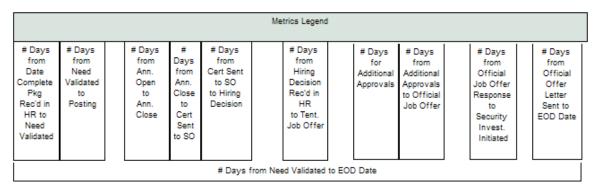
- Date Appr Dec Rec'd in HR: the date the appointment package was returned to HR with a decision.
- Official Job Offer Date: the date HR made an official job offer to the selected candidate (if no additional approval is required, the tentative job offer date and the official job offer date will likely be the same).
- Official Job Offer Resp Date: the date the selected candidate responded to the official job offer.

• Date Security Inves. Initiated: the date the security investigation was initiated (will be the same as the Official Job Offer Response date).

- Date Official Offer Letter Sent: the date the official offer letter was sent to the appointee.
- EOD Date: the appointee's scheduled Entry-On-Duty date (the day the appointee is expected to start work).

### About Metrics in the Overall View

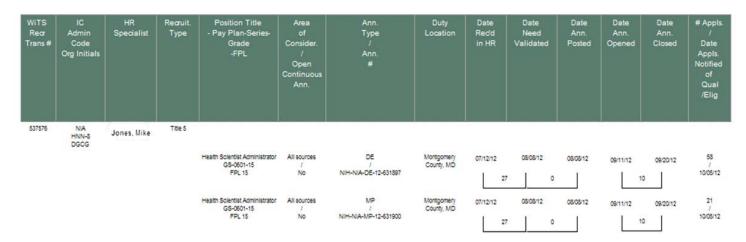
WiTS counts the number of elapsed days between the established key performance indicators (KPIs) for the recruitment/appointment process for each action (Metric view only):



WiTS provides comparative metrics for the established KPIs on the last page of the report:

				00	MPARATIVE	METRICS DA	TA*				
Contributing Actions	# Days from Date Complete Pkg Rec'd in HR to Need Validated	# Days from Need Validated to Posting	# Days from Ann. Open to Ann. Close	# Days from Ann. Close to Cert Sent to SO	# Days from Cert Sent to SO to Hiring Decision	# Days from Hiring Decision Rec'd in HR to Tent. Job Offer	# Days for Additional Approvals	# Days from Additional Approvals to Official Job Offer	# Days from Official Job Offer Response to Security Invest. Initiated	# Days from Official Offer Letter Sent to EOD Date	# Days from Need Validated to EOD Date
Avg	0	1	6	9	20	1	44	23	0	14	42
Median	0	0	5	9	15	0	26	0	0	12	37
Min	0	0	5	2	0	0	0	0	0	0	0
Max	0	31	17	66	365	13	93	93	0	88	389
OPM Hiring Standard	1	9	10	16	15	3	-	2	10	14	80
HHS Key Performance Indicators	-	10	-	15	30	3	-	-	-	-	
NIH Hiring Standard	1	2	10	16	25	2	-	2	1	21	80

## Vacancy Announcement Information View

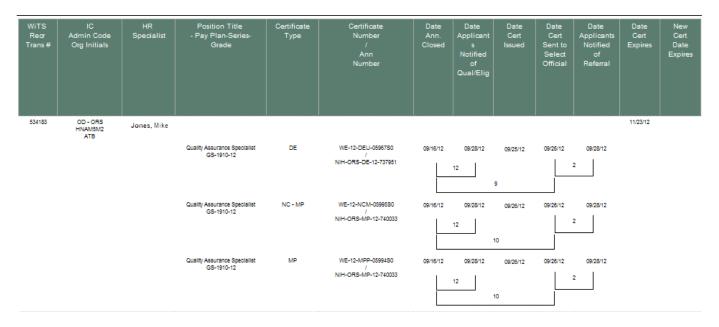


The Vacancy Announcement Info view displays information that is specific to the vacancy announcement.

In addition to the transactional information related to the recruitment (WiTS #, IC, Admin Code, Org Initials, HR Specialist, Position details), this view displays:

- Recruit. Type: the type of recruitment (Title 5, Title 42, Title 42 CRS).
- Area of Consider. / Open Continuous Ann.: the area of consideration for the recruitment; whether or not the recruitment is open continuous (open for an extended period of time with multiple cut-off dates).
- Ann Type/Ann#: the announcement type and the announcement number.
- Duty Location: the advertised location of the vacancy announcement.
- Date Rec'd in HR: the date the recruitment package was received in HR.
- Date Need Validated: the date the recruitment was approved to post by HR.
- Date Ann Posted: the date the announcement was posted in the staffing system.
- Date Ann Opened: the date the announcement opened (the first day when applicants were able to apply.)
- Date Ann Closed: the date the announcement closed (the last day applicants were able to apply).
- **# Appls./ Date Appls. Notified of Qual/Elig**: the total number of applicants; the date the applicants were notified of their qualification/eligibility.

The *Certificate Information* view displays information that is specific to certificates related to a vacancy announcement.



In addition to the transactional information related to the recruitment (WiTS #, IC, Admin Code, Org Initials, HR Specialist, Position details), this view displays:

- Certificate Type: the type of certificate issued.
- Certificate Number/ Ann. Number: the certificate number; the announcement number.
- Date Ann. Closed: the date the announcement closed (the last day applicants were able to apply).
- Date Applicants Notified of Qual / Elig: the date the applicants were notified of their qualification/eligibility
- Date Cert Issued: the date the certificate was issued.
- Date Cert Sent to Select Official: the date the certificate of eligibles was sent to the Selecting Official.
- Date Applicants Notified of Referral: the date applicants were notified of their referral status (referred on a certificate or not).
- Date Certificate Expires: the date the original certificate expires.
- New Expiration Date: for extended certificates, the updated or new certificate expiration date.

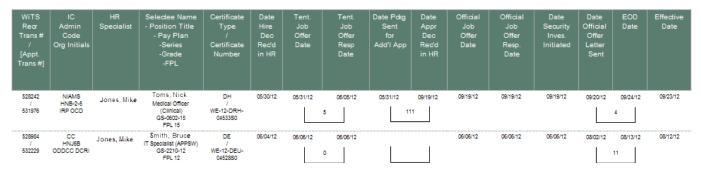
The *Hiring Decision Information* view displays information that is specific to hiring decisions made by Selecting Officials.

WiTS Rear Trans #	IC Admin Code Org Initials	HR Specialist	Position Title - Pay Plan-Series- Grade	Certificate Type	Certificate Number	Date Cert Sent to Select Official	Date of Hiring Decision	Date Hire Dec Redd in HR
547383	CC HNJ32A OCNO NURS ACS	Jones, Mike						
			Program Support Assistant GS-0303-06	DE	WE-12-DEU-05980S0	09/26/12	10/16/12	10/16/12
						20		
			Program Support Assistant GS-0303-06	MP	WE-13-MPP-06050S0	10/01/12	10/16/12	10/16/12
						15		
			Program Support Assistant GS-0303-06	NC - DE	WE-12-NCD-0597950	09/26/12	10/16/12	10/16/12
						20		
			Program Support Assistant GS-0303-06	NC - MP	WE-13-NCM-0604980	10/01/12	10/16/12	10/16/12
						15		

In addition to the transactional information related to the recruitment (WiTS #, IC, Admin Code, Org Initials, HR Specialist, Position details), this view displays:

- Certificate Type: the type of certificate issued.
- Certificate Number: the certificate number.
- Date Cert Sent to Select Official: the date the certificate of eligibles was sent to the Selecting Official.
- Date of Hiring Decision: the date the Selecting Official made the decision to select a candidate or not.
- Date Hiring Decision Received in HR: the date HR was notified of the Selecting Official's hiring decision, and for selections, was authorized to make the tentative job offer.

# **Selection Information view**



In addition to the transactional information related to the recruitment (WiTS #, IC, Admin Code, Org Initials, HR Specialist, Position details), this view displays:

# Selectee Name

• Certificate Type / Certificate Number: the type of certificate issued; the certificate number.

• Date Hire Dec Rec'd in HR: the date HR was notified of the Selecting Official's hiring decision, and for selections, was authorized to make the tentative job offer.

• Tent Job Offer Date: the date HR made a tentative job offer to the selected candidate.

• Tent Job Offer Response Date: the date the selected candidate responded to the tentative job offer.

• Date Pckg Sent for Add'l App: the date the appointment package (ATM, Student Loan Repayment, etc.) was sent for approval.

• Date Appr Dec Rec'd in HR: the date the appointment package was returned to HR with a decision.

• Official Job Offer Date: the date HR made an official job offer to the selected candidate (if no additional approval is required, the tentative job offer date and the official job offer date will likely be the same).

• Official Job Offer Resp Date: the date the selected candidate responded to the official job offer.

• **Date Security Inves. Initiated:** the date the security investigation was initiated (will be the same as the Official Job Offer Response date).

• Date Official Offer Letter Sent: the date the official offer letter was sent to the appointee.

• EOD Date: the appointee's scheduled Entry-On-Duty date (the day the appointee is expected to start work).

• Effective Date: the effective date of the Appointment action (SF-50).

# The Recruitment Key Performance Indicator (KPI) Report

The *Recruitment Key Performance Indicator (KPI) Report* displays measures of the performance of the NIH/OHR in relation to benchmarks set forth by the Office of Personnel Management (OPM), the Department of Health and Human Services (HHS) and the NIH. To make these comparisons, WiTS calculates metrics (based on "snapshot" data as well as real-time, "live" data) by counting the days elapsed for certain steps of the recruitment and appointment process.

	Choose a Report List:		
CSD Report List			<ul> <li>Recruitm</li> </ul>
	Provides graphic depic	ctions of recruitment	key performanc
Select Fiscal Year:	FY2013	•	0
Select Data Source :	Live Data	•	0
Data Range:	Monthly	<b>*</b>	0
Select Month:	ALL	-	0
As Of PPE Ending:	ALL	-	0
Metric:	Mean	•	0
Generate report using :	Calendar Days	•	0
IC:	ALL	•	0
Search Admin Code:	Exact	✓ ALL	0
Branch:	ALL	•	0
HR Specialist:	ALL	•	0
Search Series:	All Series	✓ ALL	0
Include Shared Certificates:	Yes	•	0
Announcement Type:	ALL	•	0

# **Report Parameters**

- Fiscal Year: Specify which fiscal year's data you would like included in your report
- **Data Source**: You can view 'snapshot' data in your report (data as of 11:59 p.m. of the last day in the reporting period) or you can choose to view 'live data' (data displayed is 'real-time'). Note: If you select the 'live data' option, the report will only display the current fiscal year.
- Data Range/Select Month/As of PPD Ending: You can select Monthly (and specify a particular month or all months) or Bi-Weekly (and specific a particular pay period or all pay periods). Note: 'Select Month' filter is not available for 'Live' data, as 'Live' data displays information for the entire current Fiscal Year.
- Metric: You can select whether the metrics are displayed based on the median or mean days.
  - Selecting *Median* will cause the report to display your data in terms of the median (middle) number of days for each interval.
  - Selecting *Mean* will cause the report to display your data in terms of the mean, or average, number of days for each interval.
- **Generate Report Using**: Indicate if you want the metrics in your report to be calculated using Calendar days or Working days. Working Days excludes weekends and Federal holidays.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter

the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),

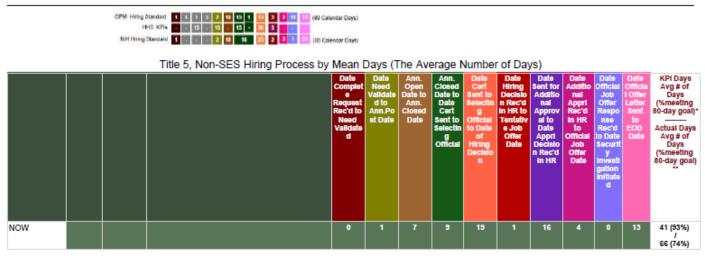
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **HR Specialist**: Indicate whether you would like to see actions associated with a specific HR Specialist, or all HR Specialists.
- Series: Indicate whether you would like to view actions for a specific series, series designated as Most Commonly Filled (MCFs), series designated as Mission Critical Occupations (MCOs), or all series.
  - MCF include the following series numbers: 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
  - MCOs include the following series numbers: 0070, 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 1001, 1101, 1109, 1102, 2210
  - STEM Series (Scientific, Technology, Engineering, & Mathematics): <u>http://intrahr.od.nih.gov/staffing/title5/documents/STEMpositions.pdf</u>
- Include Shared Certificates: Indicate whether you would like Appointments from Shared Certificates included in your report.
- Announcement Type: Indicate whether you would like your report to include data on actions associated with only DE announcements, Non-DE announcements or all announcements.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

# **Report View**

The Recruitment KPI chart displays a graphical comparison of NIH OHR's performance and compares it to the goals set forth by the Office of Personnel Management (OPM), the Department of Health and Human Services (HHS) and the NIH.

Run Date: 3/12/2012 12:30:22 PM using Calendar Days



Each block on the graph represents a step in the recruitment process and its associated metric (number of days elapsed between the start and end of the step).

# Date Complete Request Received in HR to Date Need Validated

The number of days elapsed from the date the complete recruitment request was received in HR to the date that all internal and external approvals were obtained and the vacancy announcement was ready to be posted (the recruitment need was validated). Recruitment actions only – excludes Appointment actions.

# Date Need Validated to Announcement Post Date

The number of days elapsed from the date the recruitment need was validated to when the vacancy announcement was posted in the staffing system. Recruitment actions only – excludes Appointment actions.

# Announcement Open Date to Announcement Close Date

The number of days elapsed from the date the vacancy announcement was open to the date the announcement closed (the period in which applicants were able to apply). Recruitment actions only – excludes Appointment actions.

# Announcement Close Date to Date Certificate Sent to Selecting Official

The number of days elapsed from the date the vacancy announcement closed to the date the certificate of eligibles was issued to the Selecting Official (Hiring Manager). Recruitment actions only – excludes Appointment actions.

# • Date Certificate Sent to Selecting Official to Date of Hiring Decision

The number of days elapsed from the date the certificate was issued to the Selecting Official (Hiring Manager) to the date they made their hiring decision (selection or non-selection).

• Date Hiring Decision Received in HR to Date of Tentative Job Offer

The number of days elapsed from the date the certificate was returned to HR to when a tentative job offer was extended to the selected candidate.

# • Date Action Sent for Additional Approval to Date Approval Decision Received in HR

The number of days elapsed from the date the package was sent by HR for any additional approvals needed to the date the approval decision was received in HR.

# • Date Approval Decision Received in HR to Date of Official Job Offer

The number of days elapsed from the date the approval decision was received in HR to the date the official job offer was made to the selectee.

# • Date of Official Job Offer Response to Date Security Investigation Initiated

The number of days elapsed from the date the selectee responded to the official job offer to the date the selectee's security investigation was initiated.

# Date Official Offer Letter Sent to EOD Date

The number of days elapsed from the date the official offer letter was sent to the selectee to the selectee's Entry on Duty date.

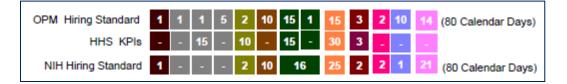
# KPI/Actual Days and Percentage of Recruitments Meeting 80-Day Hiring Goal During Period

The last column on the graph displays the KPI Days (the sum of the individual metrics) and the percentage of hires meeting OPM 80 Day Hiring Timeline. It also displays the Actual Days (a count from Date Need Validated or Date Certificate Sent to Selecting Official to EOD Date) and the percentage of hires meeting OPM 80 Day Hiring Timeline. Either the median or the mean days are displayed based on your selection on the parameter page.

Note: The 80-day timeline is calculated for Appointments only. For 1st selections, the timeline begins at Date Need Validated; for Additional Selections and selections made from Shared Certificates, the timeline begins at Date Certificate Sent to Selecting Official.

#### **Hiring Benchmarks**

The bar at the top of the graph outlines the metric benchmarks in OPM's Hiring Standard, the HHS Key Performance Indicators, and the NIH Hiring Standard.

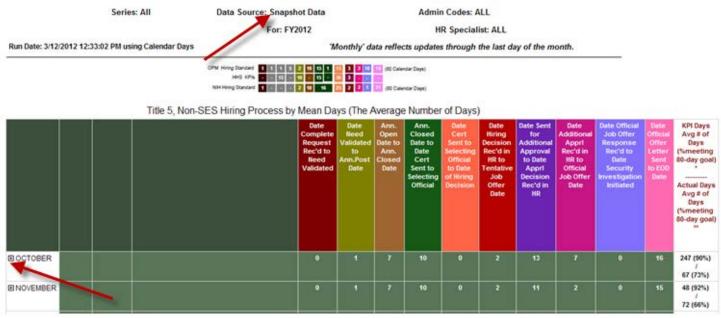


# NIH/OHR Performance

The performance of the NIH OHR is displayed in the KPI graph. Each reporting period is shown as a separate row. The colored bars represent the specific metric being measured; the number within each block represents the median, mean, or mode number of days for that metric for those actions.

# Snapshot Data

When the snapshot data source is chosen, the report displays data as of 11:59pm on either the last day of the month or the last day of the pay period (depending on your selection on the parameter page).



The example above shows that for the month of October, on average it took:

- 0 days (same day) from when the complete request was received in HR to when the recruitment need was validated
- 1 day from when the recruitment need was validated to when the vacancy announcement was posted
- 7 days for the announcement to run (open and close)
- 10 days from when the announcement closed to when the cert was sent to the Selecting Official
- 0 days (same day) from when the certificate was sent to the Selecting Official to when the hiring decision was made
- 2 days from when HR received the hiring decision to when the tentative job offer was extended to the selected candidate
- 13 days for any additional approvals to be obtained
- 7 days from when the approval decision was received to when the official job offer was extended to the selected candidate
- 0 day (same day) from the official job offer response to when the security investigation was initiated
- 16 days from when the official offer letter was sent to the appointee to their scheduled Entry on Duty date

The last column shows the average number days and percentage of recruitments meeting the 80-Day Hiring Goal. In this example, on average it took 247 KPI days for a selectee to EOD and 90% of all appointments were made in 80 days or less (based on KPI Days); on average it took 67 Actual days for a selectee to EOD and 73% of all appointments were made in 80 days or less (based on Actual Days).

#### Live Data

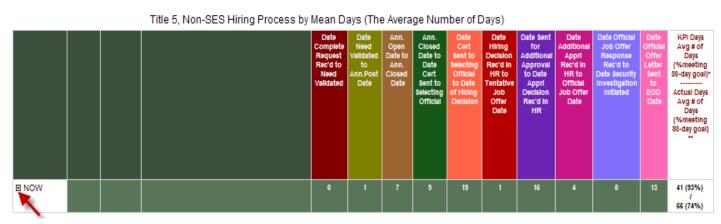
When the "Live data" option is chosen, the report displays real-time data, which is current as of the date and time the report is generated.

Series: All

Data Source: Live Data as of 03/12/12 For: FY2012 Admin Codes: ALL HR Specialist: ALL

Run Date: 3/12/2012 12:50:05 PM using Calendar Days





The example above shows that for FY2012 as of March 12, 2012 at 12:50:05 PM, it took, on average:

- 0 days (same day) from when the complete request was received in HR to when the recruitment need was validated
- 1 day from when the recruitment need was validated to when the vacancy announcement was posted
- 7 days for the announcement to run (open and close)
- 9 days from when the announcement closed to when the Cert was sent to the Selecting Official
- 19 days from when the certificate was sent to the Selecting Official to when the hiring decision was made
- 1 days from when HR received the hiring decision to when the tentative job offer was extended to the selected candidate
- 16 days for any additional approvals to be obtained
- 4 days from when the approval decision was received to when the official job offer was extended to the selected candidate
- 0 days (happened on same day) from the official job offer response to when the security investigation was initiated
- 13 days from when the official offer letter was sent to the appointee to their scheduled EOD date

The last column shows the average number days and percentage of recruitments meeting the 80-Day Hiring Goal. In this example, on average it took 41 KPI days for a selectee to EOD and 93% of all appointments were made in 80 days or less (based on KPI Days); on average it took 66 Actual days for a selectee to EOD and 74% of all appointments were made in 80 days or less (based on Actual Days).

# Drill-Down Level 1

You can click on the plus sign next to the reporting period to view information about the number of actions that contribute to each metric as well as the number and percent of those actions that met the hiring standard. This feature applies to both the Live and Snapshot data views.

		Date Complete Request Rec'd to Need Validated	Date Need Validated to Ann.Post Date	Ann. Open Date to Ann. Closed Date	Ann. Closed Date to Date Cert Sent to Selecting Official	Date Cert Selecting Official to Date of Hiring Decision	Date Hiring Decision Rec'd in HR to Tentative Job Offer Date	Date Sent for Additional Approval to Date Appri Decision Rec'd in HR	Date Additional Appri Rec'd in HR to Official Job Offer Date	Date Official Job Offer Response Rec'd to Date Security Investigation Initiated	Date Official Offer Letter Sent to EOD Date	KPI Days Avg # of Days (%meeting 80-day goal)* Avg # of Days (%meeting 80-day goal) **
		0	1	7	9	19	1	16	4	0	13	41 (93%) / 66 (74%)
	# of Contributing Actions	973	943	945	871	654	655	116	119	605	608	609
	# of Actions Meeting NIH Hiring Standard	973	913	840	834	485	645	116	110	605	533	565
	% of Actions Meeting NIH Hiring Standard	100.00%	96.82%	88.89%	95.75%	74.16%	98.47%	100.00%	92.44%	100.00%	87.66%	92.78%
⊞A		0	6	7	10	20	9	28	52	0	15	61 (82%) / 69 (58%)

# Drill-Down Levels 2, 3

You can click on the plus sign next to the CSD Branch and then next to the IC to drill down further to the details about the individual actions. The Drill-Down option applies to both Live and Snapshot data; for Snapshot data, you have the option to drill-down by month or pay period.

			Date Complete Request Rec'd to Need Validated	Date Need Validated to Ann.Post Date	Ann. Open Date to Ann. Closed Date	Ann. Closed Date to Date Cert Sent to Selecting Official	Date Cert Sent to Selecting Official to Date of Hiring Decision	Date Hiring Decision Rec'd In HR to Tentative Job Offer Date	Date Sent for Additional Approval to Date Appri Decision Rec'd In HR	Date Additional Appri Rec'd In HR to Official Job Offer Date	Date Official Job Offer Response Recid to Date Security Investigation Initiated	Date Official Offer Letter Sent to EOD Date	KPI Days Avg # of Days (%meeting 80-day goal)* Actual Days Avg # of Days (%meeting 80-day goal) *
BNOW			0	1	7	9	19	1	16	4	0	13	41 (93%) / 66 (74%)
		# of Contributing Actions	973	943	945	871	654	655	116	119	605	608	609
		# of Actions Meeting NIH Hiring Standard	973	913	840	834	485	645	116	110	605	533	565
		% of Actions Meeting NIH Hiring Standard	100.00%	96.82%	88.89%	95.75%	74.16%	\$8.47%	100.00%	92.44%	100.00%	87.66%	92.78%
			0	6		10	20	9	28	52	0	15	61 (82%) / 69 (58%)
		# of Contributing Actions	97	93	90	86	44	44	6	6	44	44	44
		# of Actions Meeting NIH Hiring Standard	97	75	82	80	29	41	6	4	44	32	36
		% of Actions Meeting NIH Hiring Standard	100.00%	80.65%	91.11%	93.02%	65.91%	93.18%	100.00%	66.67%	100.00%	72.73%	81.82%
			0	e	7	10	20	9	28	52	0	15	61 (82%) / 69 (58%)

The level 3 drill down provides further details about the contributing actions:

# of Contribu	ting Action	IS		97	93	90	86	44	44		6	44	44	44	
# of Actions	Meeting NI	H Hiring Stan	Idard	97	75	82	80	29	41		4	44	32	36	
% of Actions	Meeting N	IH Hiring Sta	ndard	100.00%	100.00%	80.65%	91.11%	93.02%	65.91%	93.18%	100.00%	66.67%	100.00%	72.73%	81.82%
Action Type	WiTS Recruit Trans. # / [WiTS Appt Trans. #]	Status	HR Specialist / Global Recruit?												
Recruitment - DE	463716	COMPLETED	/ No	0	0	6	11								
Recruitment - MP	463716	COMPLETED	/ No	0	0	6	11								
[Appt 1st Sel - DE]	483718 [513379]	COMPLETED	/ No	0	0	6	11	38	0	3	0	0		09/12/11 - 12/18/11 57 / 97	

- Action Type
- WiTS Recruitment Transaction # / [WiTS Appointment Transaction #]
- Current Action Status
- Responsible HR Specialist / whether or not the action is a Global Recruitment action. If the action is with a Human Resources Specialist in the Global Recruitment Unit, (GRU) will be displayed after their name in the report.

All of the metrics that make up the 80-Day Hiring Model are listed to the right of the transaction information. Please note that for the summary metrics, the first four KPI metrics are only counted once (for Recruitment actions only).

A description of each metric and where the dates that are used for its calculation are located on the WiTS forms follow. The examples below all use calendar days.

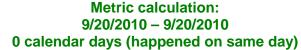
#### # of Days from Date Complete Request Received in HR to Date Need Validated

This metric is a count of the number of days elapsed from the date the package was received in HR to the date all internal and external approvals were obtained and the vacancy announcement was ready to be posted (the recruitment need was validated). Note: this will always be zero days in WiTS as the 'Date Need Validated' field is populated from the 'Date Complete Package Received' field.

Transaction Information	Pre- Recruitment Information	Vacancy Announcement Information	Applicant Rating Information	Certificate Information			
							* Required Fields
WITS #:			21343		Date Entered:	09/16/2010 12:20 PM	
Action Type:		F	Recruitment		Date Recv'd in HR*: (mm/dd/yyyy)	09/16/2010	102
AO's First Nar	ne*:	Ē	Г		AO's Last Name*: ( <u>NED Lookup)</u>	V	]
AO's Email Ac	ldress*:	5	/erget@mail.nih.	gov	Global Recruitment?*:	No 💌	
Administrativ	e Code*:	Ē	FEST		Institute/Center*:	Test	
Organization	Initials:	F	Play/Testing Bra	nch	Proposed Effective Date*: (mm/dd/yyyy)	11/15/2010	100
CSD Branch C	hief*:	[	D'Andrea, Micha	el 💌	CSD Team Leader*:	Kerr, Ken	•
CSD HR Speci	alist*:	[	Verge, Terrye	<b>•</b>	CSD HR Assistant*:	Kerr, Ken	•
CSD SPA*:		[	Verge, Terrye	•			
Is the packag	je complete?*	:	No		List of Missing Docs/Info (Limit 50	00 characters)	
Date Missing	Docs Email Se	nt:					<u>^</u>
Date Complet	te Package Re	ceived:	09/20/2010	101			Y
Priority*:			High 💌		Action Status Code*:	Red	
Action Status	*:	[.	Active in HR	•	Action Status Description*:	Active	•

Recruitment form – Pre-Recruitment Information Tab:

Transaction Arecruitment Information Information	Vacancy Announcemen Information	Applicant t Rating Information	Certificate Information		
Selecting Official First Nam Selecting Official Email Adu		t verget@od.nih.	30^	Selecting Official Last Name*: ( <u>NEO Lookup)</u>	* Required Fields
First Name of Position's Si (if different than Selecting Email Address of Position' (if different than Selecting	Official): Supervisor			Last Name of Position's Supervisor (if different than Selecting Official): ( <u>NED Lookuo)</u>	
Cap HR Job Requisition #1	:	878909		Date Job Requisition Approved*: (mm/dd/yyy) Date Pre-Recruitment Form Signed by Selecting Official:	09/01/2010
Recruitment Type*:		Title 5 💌	[	( <u>mp/dd/vvv)</u> Date Need Validated*: ( <del>IIIn/dd/yyy)</del>	09/20/2010
Add Position Position Tit	e*			Grade* Full (Hold CRTL key and Click all options that sop(y)	



# # of Days from Date Need Validated to Announcement Post Date

This metric is a count of the number of days elapsed from the date the recruitment need was validated to when the vacancy announcement was posted.

Recruitment form – Pre-Recruitment Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcement Information	Applicant Rating Information	Certificate Information						
-	fficial First Name fficial Email Addr		t verget@od.nih.g	0V		lecting Official L <u>10 Lookup)</u>	ast Name* :	v	* Rec	uired Fields
(if different 1 Email Addre	of Position's Sup than Selecting C ss of Position's : than Selecting C	fficial): Supervisor			(if		tion's Supervisor electing Official):			
	Requisition #*: -Recruitment Me		878909	702	(m Da Se	lecting Official:	on Approved*: ent Form Signed	09/01/2010 by	701	
Recruitment			Title 5 💌		Da	m/dd/vvvv) ite Need Validat m/dd/yyyy)	ed*:	09/20/2010		
Add Pos	ition						-			
	Position Title	*			Grade* Hold CRTL key and lick all options that apply)	Full Performance Level (FPL) *		cation(s)* ick all options that apply)	Vice	Delete ?

Recruitment form – Vacancy Announcement Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcemen Information	t Applica Ratin Informa	g Ce	rtificate ormation							
Number of P	ositions Advertis	ed*:			1						*	Required Fields
Area of Cons	sideration*:				Governmer	nt-wide	•	Multidisciplina	ary Position?*:		Ν	0 🔻
Vacancy Ide	ntification (VIN)	#*:	1234567									
Vacancy Anr	nouncement #*:		NIH-NTZ-1	5-MP123456	57		0	Announcement Type*:		MP 👻		
Date Annour	ncement Posted		09/22/2010	$\sim$	101			Date Announcement Op	ened:	09/23/2010	102	
Date Annour	ncement Closed		09/28/2010	5	102			Date Announcement Ca	ncelled:		102	
Open Contin	uous Announcer	ment?:	No 🔻									
Announ	cement Positio	n Title* Pa	ay Plan*	Serie	25*	(Hold CRT	Grade* "L key and click all options to apply)	Full Performance Level (FPL)*	(Hold CRTL	Duty Location(s	5)* ons that apply)	Delete ?
HR Speciali	st	GS	3 •	0201		10 A 11 II 12 T 12		12 👻	Montgomery C Baltimore Met			

Metric calculation: 9/20/2010 – 09/22/2010 2 calendar days

# # of Days from Announcement Open Date to Announcement Close Date

This metric is a count of the number of days elapsed from the **date the vacancy announcement was opened** to the **date the announcement closed**.

Recruitment form – Vacancy Announcement Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcemen Information	t Applic Ratir Informa	ng	Certificate Information						
Number of P	ositions Advertis	ed*:			1					* Required Fields	
Area of Cons	sideration*:				Governme	ent-wide	•	Multidisciplina	ry Position?*:	No 🔻	
Vacancy Ann Date Annour Date Annour	Acancy Identification (VIN) #*: 1234567 /acancy Announcement #*: NIH-NTZ-15-MP1234567 Date Announcement Posted: 09/22/2010 Date Announcement Closed: 09/28/2010 Dopen Continuous Announcement?: No						0	Announcement Type*: Date Announcement Op Date Announcement Car		a 27 27 27 27 27	
Announ	cement Positio	n Title* P	ay Plan*	S	eries*	(Hold CR1	Grade* <i>L key and click all options</i> <i>apply</i> )	that Full Performance Level (FPL)*	Duty Location(s)* (Hold CRTL key and click all options that apply	Delete ?	
HR Speciali	st	G	3 •	0201		10 A 11 II 12 T 12		12 -	Montgomery County, MD Baltimore Metro Area		

Metric calculation: 09/23/2010 – 09/28/2010 5 calendar days

#### # of Days from Date Announcement Closed to Date Certificate Sent to Selecting Official

This metric is a count of the number of days elapsed from the **date the vacancy announcement closed** to the **date the certificate was issued to the Selecting Official (Hiring Manager)**.

Note: for vacancy announcements with multiple certificates, WiTS will display the earliest Date Certificate Sent to SO, unless an individual is hired from a certificate as a 1<sup>st</sup> selection, then WiTS will display that date.

Recruitment form – Vacancy Announcement Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcement Information	Applicant Rating Information	Certificate Information					
Number of P Area of Cons	ositions Advertis	ed*:		1 Governme	ent-wide ←	Multidisciplina	ary Position?*:		equired Fields
Vacancy Anr Date Annour Date Annour	ntification (VIN) nouncement #*: ncement Posted: ncement Closed: nuous Announcen		1234567 NIH-NTZ-15-M 09/22/2010 09/28/2010 No ▼	P1234567		Announcement Type*: Date Announcement Op Date Announcement Car		MP	
Announ	cement Positio	n Title* Pa	y Plan*	Series*	Grade* (Hold CRTL key and click all options that apply)	Full Performance Level (FPL)*	(Hold CRTL	Duty Location(s)* key and click all options that apply)	Delete ?
HR Speciali	st	GS	▼ 020	1	10 A 11 E 12 T 12	12 👻	Montgomery C Baltimore Met		

# Recruitment form – Certificate Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcement Information	Applicant Rating Informatic	Certificate				
								* Required Fields
Announceme	ent Number*:		١	IIH-NTZ-15-MP12345	•	Cert Issued?*:	Yes •	
Certificate Ty	ype:		Ν	1P 👻		Certificate Number:	WE-MP-1234567	
Position Title	*:		F	IR Specialist 🝷		Pay Plan*:	GS ▼	
Series*:			C	201 👻		Grade*:	12 🔻	
Duty Locatio	n*:		Ν	Iontgomery County, M	-	Date Certificate Issued: (mm/dd/yyyy)	10/10/2010	102
Date Interna (mm/dd/yyy	l Review Comple /y)	ted:	1	0/10/2010	101	Date 10-pt File Checked (DEU Cases Only): (mm/dd/yyyy)		Tot
Date Certifica (mm/dd/yyy	ate Sent to SO: /y)			0/11/2010	101	Date Certificate Expires: (mm/dd/yyyy)	12/10/2010	105
Certificate Ex	xtended?*:		١	lo 🔻		New Cert Expiration Date: (mm/dd/yyyy)		101
Preference E	ligibles Within Rea	ach?*:	١	lo 🔻		Cert Used?:	Yes 👻	
Cert Returne	d Unused Reaso	n:				<ul> <li>Selection Made?*:</li> </ul>	Yes 👻	
Cert Returne	d Unused Reaso	n - Other:						
Action Taken	1:		H	lire 🔻		Date of Hiring Decision*: (mm/dd/yyyy)	10/19/2010	00
Date Hiring D (mm/dd/yyy	Decision Rec'd in I /y)	HR*:	1	0/20/2010	101	Date Final Applicant Statuses Set*: (mm/dd/yyyy)	12/10/2010	205
Date Cert Re (mm/dd/yyy		or Final Closeout	Audit:		102	Date Audit Completed: (mm/dd/yyyy)		102

Metric calculation: 09/28/2010 to 10/11/2010 13 calendar days

## # of Days from Date Certificate Sent to Selecting Official to Date of Hiring Decision

This metric is a count of the number of days elapsed from the **date the certificate was sent to the Selecting** Official (Hiring Manager) to the **date they made the hiring decision (made a selection or non-selection)**.

Note: The display below shows the date fields for 1st Selections. For Additional Selections and Shared Certificates, the date fields are contained in the Appointment form. Reference the <u>Tracking Multiple Selections</u> and <u>Declinations/Non-Hires guide</u> for more information.

Recruitment form – Certificate Information Tab:

Transaction Information	Pre- Recruitment Information	Vacancy Announcement Information	Applicant Rating Information	Certificate Information
Announceme	nt Number*:		NIF	I-NTZ-15-MP12345
Certificate Ty	pe:		MP	•
Position Title*	۲: 		HR	Specialist 👻
Series*:			020	)1 <del>-</del>
Duty Location	۱*:		Мо	ntgomery County, M
Date Internal (mm/dd/yyyy	Review Comple y)	ted:	10/	10/2010
Date Certifica (mm/dd/yyy	te Sent to SO: y)		10/	1/2010
Certificate Ex	tended?*:		No	-
Preference Eli	gibles Within Re	ach?*:	No	•
Cert Returned	d Unused Reaso	n:		
Cert Returned	d Unused Reaso	n - Other:		
Action Taken:	:		Hire	•
(mm/dd/yyyy		HR*:		20/2010
(mm/dd/yyy)		or Final Closeout		

Metric calculation: 10/11/2010 – 10/19/2010 8 calendar days

#### # of Days from Date Hiring Decision Rec'd in HR to Date of Tentative Job Offer

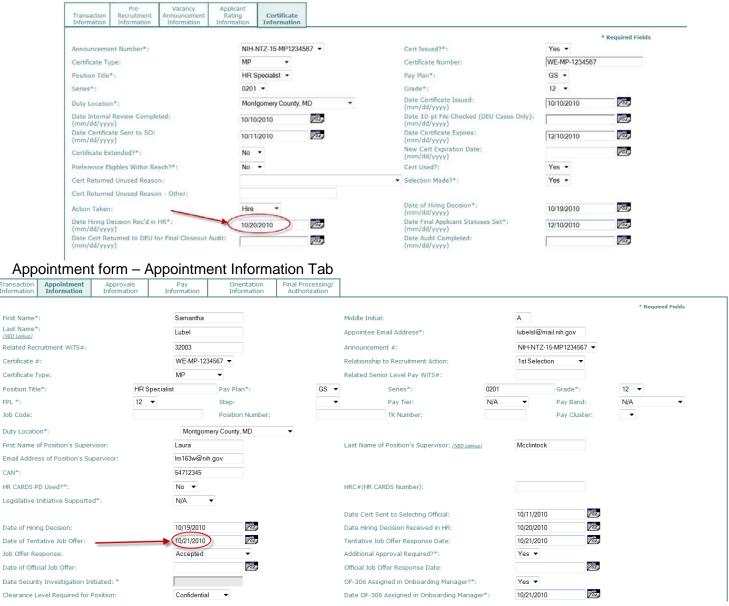
This metric is a count of the number of days elapsed from the date the hiring decision was returned to HR (Program area authorized HR to make the tentative job offer) to when a tentative job offer was extended to the selected candidate.

Note: For 1st Selections (shown below), the dates are taken from the Recruitment and the Appointment form. For Additional Selections and Shared Certificates, both date fields are contained in the Appointment form. Reference the Tracking Multiple Selections and Declinations/Non-Hires guide for more information.

#### Recruitment Form: Certificate Information Tab

FPL \*:

CAN\*:



Metric calculation: 10/20/2010 - 10/21/2010 1 calendar day

# # of Days from Date Sent by HR for Additional Approval to Date Approval Decision Received in HR

This metric is a count of the number of days elapsed from the **date the package was sent by HR for any** additional approvals needed to the **date the approval decision was received in HR**. The dates are taken from the Appointment form fields shown here:

Note: This metric is *excluded* from the Sum of KPI calculations.

#### Appointment form – Approvals Information Tab

Transaction Information	Appointment Information	Approvals Information	Pay Information	Orientation Information	Final Processing/ Authorization			
Release Dat	e Requested?:	No	•		Date Release Requeste	d:		102
Approved Re	elease Date:			102	Date Pkg Sent for Addi	tional Approval	11/01/2010	102
					Date Approval Decision	Rec'd in HR:	11/21/2010	102
FIC/DIS App	roval Date:			102	VISA/EAD Type:		•	
VISA/EAD Ef	fective Date:			102	VISA/EAD Expiration Da	ate:		101
-								
				Metric calcu				

#### 11/01/2010 – 11/21/2010 20 calendar days

# # of Days from Date Approval Decision Received in HR to Official Job Offer Date

This metric is a count of the number of calendar days elapsed from the **date the approval decision was** received in HR to the **date the official job offer was made** to the selectee.

							_		
	Transaction Information	Appointment Information	Approvals Information	Pay Information	Orientation Information	Final Processing/ Authorization			
				·			-		
	Release Date	e Requested?:	No	•		Date Release Requeste	ed:		102
	Approved Re	elease Date:			102	Date Pkg Sent for Addi	tional Approval	11/01/2010	102
						Date Approval Decision	Rec'd in HR:	11/21/2010	102
	FIC/DIS App	roval Date:			103	VISA/EAD Type:		•	
	VISA/EAD Ef	fective Date:			101	VISA/EAD Expiration D	ate:		102
App	ointment for	m – Appoi	ntment Info	rmation Tal	o:				
					C	Date Cert Sent to Selec	ting Official:	10/11/2010	102
	Date of Hiring Decis	sion:	10/19/20	010		Date Hiring Decision Rec	eived in HR:	10/20/2010	102
	Date of Tentative J	ob Offer:	10/21/20	010	т	entative Job Offer Resp	oonse Date:	10/21/2010	102

•

•

102

#### Appointment form – Approvals Information Tab:

Accepted

11/22/2010

11/22/2010

Confidential

Job Offer Response:

Date of Official Job Offer:

Date Security Investigation Initiated: \*

Clearance Level Required for Position:

Metric calculation: 11/21/2010 – 11/22/2010 1 calendar day

Manager\*:

Additional Approval Required?\*:

Official Job Offer Response Date:

Date OF-306 Assigned in Onboarding

OF-306 Assigned in Onboarding Manager?\*:

Yes 🔻

Yes 🔻

11/22/2010

10/21/2010

101

101

# # of Days from Official Job Offer Response Date to Date Security Investigation Initiated

This metric is a count of the number of days elapsed from the **date the selectee's response to the official job offer was received** from the selectee to the **date the security investigation was initiated**. Note: This metric will always be zero days in WiTS as the 'Date Security Investigated Initiated' field is populated by the 'Official Job Offer Response Date' field.

#### Appointment form – Appointment Information Tab

			Date Cert Sent to Selecting Official:	10/11/2010	102
Date of Hiring Decision:	10/19/2010	101	Date Hiring Decision Received in HR:	10/20/2010	102
Date of Tentative Job Offer:	10/21/2010	102	Tentative Job Offer Response Date:	10/21/2010	102
Job Offer Response:	Accepted	•	Additional Approval Required?*:	Yes 💌	
Date of Official Job Offer:	11/22/2010	103 J	Official Job Offer Response Date: 🗕 🗕 🛶	11/22/2010	102
Date Security Investigation Initiated: *	11/22/2010		OF-306 Assigned in Onboarding Manager?*:	Yes 🔻	
Clearance Level Required for Position:	Confidential -		Date OF-306 Assigned in Onboarding Manager*:	10/21/2010	102

#### Metric calculation: 11/16/2010 – 11/16/2010 0 calendar days

#### # of Days from Date Official Offer Letter Sent to EOD Date

This metric is a count of the number of days elapsed from the **date the official offer letter was sent to the selectee** to the **selectee's scheduled Entry on Duty date.** 

Appointment form – Orientation Information Tab:

Transaction Information	Appointment Information	Approvals Information	Pay Information	Orientation Information	Final Processing/ Authorization			
								* Required Fields
Attending Or	ientation?*:	Fu	Ill Orientation 🔹		Orientation Date: (mm/dd/yyyy)		12/14/2010	702
Orientation L	ocation:	NI	H - Bethesda 🔻		Appointee's Email Addr Contact: <u>Help Text</u>	ess for Orientation	personal@whooyoo.com	
Hire Type:		Ne	ew Hire Greater than 1		Date Official Offer Lette (mm/dd/yyyy)	r Sent*:	12/08/2010	105

#### Appointment form – Appointment Information Tab:

Eligible for Benefits? *:	Yes 🔻			
Preference Eligible? *:	No 🔻	Type of Preference:	1-None	
Reemployed Annuitant: * 😮	No	-		
EOD Date(report to duty): *	12/14/2010	NTE Date:	Ϋ́α,	
Date Educational Docs Rec'd:	12/08/2010	How did appointee hear about position ?	IIH employee referral riend/relative ob fair/recruitment event rofessional organization School/University announcement	

Metric calculation: 12/08/2010– 12/14/2010 6 calendar days

## Metrics, Reporting and Data Entry

The accuracy of the data that is entered into WiTS is what determines the accuracy and usefulness of the Recruitment KPI Report and all other WiTS reports.

WiTS does not "know" HR – it does not know that some dates should precede others (I.e. a job offer date should not be earlier than the date the announcement closed). Because of this, typos in dates can cause inaccuracies in the metrics and create negative metrics. It is for this reason that <u>actions with dates which create</u> <u>negative metrics are not included in the metrics of contributing actions</u>.

Summary Metrics on the KPI Chart

KPI Days Avg # of Days (%meeting 80-day goal)

KPI Days: the sum of the ten (10) KPI metrics, excluding any additional approval time.

- Avg # of Days = average number of days all of the appointment actions in the report took from beginning to end, based on the sum of the KPI metric days.
- % Meeting 80-day goal = the percentage of all appointment actions in the report where the total sum of the KPI metric days equaled 80 days or less.

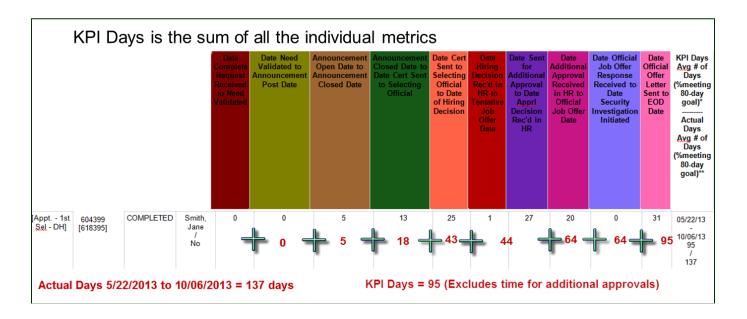


Actual Days: the actual number of elapsed days from either the Date Complete Package Received or Date Cert Sent to Selecting Official for the appointment action to the appointee's Entry-on-Duty (EOD) Date.

- Avg # of Days = average number of days all of the appointment actions in the report took from beginning to end.
- % *Meeting 80-day goal* = the percentage of all appointment actions in the report where the total elapsed time equaled 80 days or less.

# Actual Days vs. KPI Days

- > Actual Days is the date difference between the start and end of the Appointment process
- > KPI Days is the sum of all the individual metrics



# Additional Report Notes

- 80 Day Hiring Timeline calculated for Appointments Only as indicated below:
  - o 1st Selections: Timeline begins at Date Need Validated and ends at EOD Date
  - Additional and Shared Certificates: Timeline begins at Date Certificate Sent to Selecting Official and ends at EOD Date
- Report excludes negative metrics in summary data
- The first four KPI summary metrics only calculate Recruitment actions.

# The Retirement Activity Report

The **Retirement Activity Report** facilitates the BPLB's Retirement Estimate and Processing activities by allowing the BPLB to obtain and present data in a manner that quickly identifies outstanding retirement estimate requests and processing activities. The report offers four views: *Overall Retirement Activity, Estimates Received, Estimates Not Sent to Employees*, and *Retirements Processed.* 

# **Overall Retirement Activity**

# **Report Parameters**

	Choose a Report List:				Select Your Repo
Benefits Report List				_	Retirement Activity Report
F	Provides summary data on retire	ment estimate re	equest	s and	associated activities through processing of retirement.
Select a Report View:	Overall Re	tirement Activity	T	0	
Generate Report By:	Date Estimate Reques	st Received	•	0	
Start Date:		3/18/2013		0	
nd Date:		3/18/2013	1	0	
Generate report using :		Calendar Days	•	0	
tatus of Actions:		All	•	0	
equest Type:	ALL		•	0	
D:		ALL	•	0	
enefits Specialist:	ALL		•	0	

**Generate Report By**: Indicate whether you would like your report data filtered by the date the estimate request was received, the date the retirement application was received, the date the retirement estimate was completed, the date the retirement was effective, or the date the action was sent to payroll **Start/End Date**: Enter the date range for which you would like the report generated based on your selection above

**Generate Report Using**: Indicate if you would like your report's metrics to be calculated using Calendar days or Working days. Working Days excludes weekends and Federal holidays.

Status of Actions: Indicate whether you would like to see active actions, completed actions or all actions.

Request Type: Select a specific request type, or all request types.

IC: Select a specific Institute or Center you wish to view, or select 'All.'

**Benefits Specialist:** Indicate whether you would like to view actions for a specific Benefits Specialist, or actions handled by all Benefits Specialists.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

# **Report View**

The Overall Retirement Activity view displays general information such as the number of retirement estimates and applications that BPLB received, that are completed, or are in progress, as well as the average number of days to completion. The report also gives you two options to "drill-down" to see the details of the actions included in the report.

> The IC names are hyperlinks – you can click on the IC to "drill down" for a detailed view:

IC	Total Estimate Requests Received	Total Estimate Requests Completed	Average # Days to Complete Estimate	Total # Estimate Requests in Progress	Total # Retirement Applications Received	Total # Retirement Applications Completed	Average # Days to Process Retirement	Total # Retirement Applications in Progress
<u>→ cc</u>	46	38	9	8	6	4	3	2
<u>сп</u>	6	4	-20	2	2	2	5	0
CSR	7	7	3	0	1	1	0	0
NCATS	6	6	15	0	0	0	0	0
NCCAM	1	1	17	0	0	0	0	0
<u>NCI</u>	39	38	2	1	6	1	0	5
NCI - OD (only)	9	6	5	3	2	1	4	1
<u>NEI</u>	10	7	7	3	1	1	1	0

IC: CC

Run Date: 9/24/2012 3:21:42 PM Status: ALL

Actions with Estimate Request Received between 7/1/2012 to 9/24/2012 using Calendar days

Trans #	Retirement System & Request Type	Date Estimate Request Received	Projected Retirement Date(s) for Estimate Req	Date Estimate Request Completed	# Days To Complete Estimate	Pending Decision Expiration Date (1 Year)	Date Retirement Application Received	Date Sent to Payroll (Processing Completed)	# Days to Process Retirement	Retirement Effective Date (Proposed)	Retirement Counseling Dates
* Denotes	s active actions										
536276*	Optional	07/05/12	12/31/15 12/31/17 12/31/21	08/09/12	35	08/09/13					
536628*	Optional	07/08/12	01/09/13 01/09/14	07/17/12	9	07/17/13					
537225*	Optional	07/11/12	01/15/15 06/15/15 01/15/16	07/17/12	6	07/17/13					
537366*	Optional	07/11/12	12/31/12	07/31/12	20	07/31/13					
537460*	Optional	07/12/12	08/01/12 12/12/14 12/12/19	08/13/12	32	08/13/13					
537640*	l don't know	07/12/12	07/01/15 07/01/18 07/01/21	07/23/12	11	07/23/13					
537876*	FERS-Optional	07/13/12	05/18/13 07/12/13 12/29/13	08/02/12	20	08/02/13	09/18/12			01/13/13	

The asterisk (\*) to the right of the WiTS action denotes that the action is active.

 $\succ$ The Total hyperlink will direct you to a more detailed view of all the records than the individual IC hyperlinks:

IC	Total Estimate Requests Reœived	Total Estimate Requests Completed	Average Number of Days to Complete Estimate	Total Number of Estimate Requests in Progress	Total Number of Retirement Applications Reœived	Total Number of Retirement Applications Completed	Average Number of Days to Process Retirement	Total Number of Retirement Applications in Progress
OD - ORF	52	47	26	5	11	11	12	0
OD - ORS	87	81	21	6	24	23	9	1
Total	1639	1452		187	264	236		30
Average			19				4	

- The comments section displays the contents of the Comment feature in the toolbar of the • Retirement action. It displays the name of the individual, the date and time the comment was entered, along with the actual comment.
- The workflow emails section display the name of the automated email and the date/time it was ٠ sent (if applicable).



Retirement Activity Report



Wits#	Institute	Employee Name	Benefits Specialist	Retirement System & Request Type	Date Estimate Request Received	Projected Retirement Date(s) for Estimate Req	Date Estimate Request Completed	Days To Complete Estimate	Pending Decision Expiration Date (9-mo)	Date Retirement Application Received	Date Final Estimate Started	Date Final Estimate Completed	Days to Complete Final Estimate	Date Sent to Payroll (Processing Completed)	Days to Process Retirement	Retiremer Effective Date (Proposed
* Denote	s active act	tions														
59 <b>482</b> 3*	NCX	JONES, TIM	DAVIS, NANCY	FERS- Optional	10/28/14	09/23/14	10/28/14	0	10/28/15							
	Comments:	(Nancy Davis 10/2	7/2014 4:30PM Rur	nning calculati	ions for estim	ate)										
Work	flow Emails:	Receipt of Retireme	ent Estimate Reques	t:; Request	For Additiona	al Information:;	Retirement E	stimate Atta	ched: -; Retin	ement Estimate	e Mailed: 10	/28/2014 4:18	PM; Retirem	ent Estimate R	equest Cance	lled:;
675267*	NCX	JONES, BRUCE	DAVIS, NANCY	FERS- Optional	10/28/14	09/23/14	10/28/14	0	10/28/15							
	Comments:	(Nancy Davis 10/2	7/2014 4:30PM Rur	nning calculati	ions for estim	ate)										
Work	flow Emails:	Receipt of Retireme	ent Estimate Reques	t:; Request	For Additiona	al Information:;	Retirement E	stimate Atta	ched: -; Retin	ement Estimate	e Mailed: 10	/28/2014 4:18	PM; Retirem	ent Estimate R	equest Cance	lled:;
576716*	NCX	JONES, SALLY	DAVIS, NANCY	FERS- Optional	10/28/14	01/01/18 01/01/19 01/01/20	10/28/14	0	10/28/15							
	Comments:	(Nancy Davis 10/2	7/2014 4:30PM Rur	nning calculati	ions for estim	ate)										
Work	flow Emails:	Receipt of Retireme	ent Estimate Reques	t:; Request	For Additiona	al Information:;	Retirement E	stimate Atta	ched:; Retin	ement Estimate	e Mailed: 10	/28/2014 4:18	PM; Retirem	ent Estimate R	equest Cance	lled:;
	NCX	JONES, SALLY	DAVIS, NANCY	FERS- Optional	10/28/14	01/01/18 01/01/19 01/01/20	10/28/14	0	10/28/15	NCX						
690155*																

The asterisk (\*) to the right of the WiTS action denotes that the action is active.

# **Estimates Received Report Parameters**

	Choose a Report List:			
Benefits Report List				-
	Provides summary data on retirem	nent estimate ree	ques	ts and
Select a Report View:	Estimates R	Received	•	0
Generate Report By:	Date Estimate Request		• •	0
Start Date:		3/18/2013		9 0
End Date:		3/18/2013	1	0
Sort the Report by:	IC		•	0
Generate report using :	C	Calendar Days	•	0
Status of Actions:		All	•	0
IC:		ALL	•	0
Benefits Specialist:	ALL		<b>.</b>	0

Unlike the Overall Retirement Activity view, this report view allows you to sort by IC or Benefits Specialist. In addition to the filter options available in the Overall Retirement Activity view, you can choose to filter this report view by the date the estimate request was received or the date the retirement estimate was completed.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report. **Report View** 



The *Estimates Received* view displays specific information about retirement estimate requests received by the BPLB such as date(s) of pre-retirement counseling, the type of request (retirement system), and the employee's proposed retirement dates (up to 3 dates).

# **Estimates Not Sent Report Parameters**

	Choose a Report List:			Select Your Report:
Benefits Report List			-	Retirement Activity Report
	Provides summary data on retire	ement estimate reque	sts an	d associated activities through processing of retirement.
Select a Report View:	Estimates	Not Sent -	0	
Generate Report By:	Date Estimate Req	uest Received 🛛 👻	0	
Start Date:		3/18/2013	i 🗿	
End Date:		3/18/2013	<b>0</b>	
Sort the Report by:	IC	•	0	
Generate report using :		Calendar Days 👻	0	
IC:		ALL -	0	
Benefits Specialist:	ALL	· · · · ·	0	

Unlike the Overall Retirement Activity view, this report view allows you to sort by IC or Benefits Specialist. In addition to the filter options available in the Overall Retirement Activity view, you can choose to filter this report view by either the date the estimate request was received or the earliest proposed retirement date.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report. **Report View** 

IC	Benefits Specialist	Date Retirement Estimate Received	Employee Name	Type of Req	Proposed Retirement Dates	Transaction Number
NIEHS		08/09/11		-Early Out	07/30/14 07/30/15 07/30/16	498517
NIEHS		08/10/11		-Optional	01/04/12	498982
NIEHS		08/18/11		-Optional	12/31/12 12/31/13 12/31/15	500440
NIEHS		08/19/11		-Optional	03/31/12	500640

The *Estimates Not Sent* view displays specific information about retirement estimate requests received that the BPLB has not sent to an employee.

Note: Only retirements that are "active" will be displayed.

# **Retirements Processed Report Parameters**

	Choose a Report List:	Select Your Report:
Benefits Report List		Retirement Activity Report
	Provides summary data on retirement estimate requests and as	ssociated activities through processing of retirement.  🦻
Select a Report View:	Retirements Processed 🗸 😯	
Generate Report By:	Date Retirement Application Received 👻	
Start Date:	3/18/2013 🗐 🚱	
End Date:	3/18/2013 🧔 🕢	
Sort the Report by:	IC 👻 😧	
Generate report using :	Calendar Days 👻 💡	
Request Type:	ALL 🗸 🥝	
IC:	ALL -	
Benefits Specialist:	ALL - 😮	

Unlike the Overall Retirement Activity view, this report view allows you to sort by IC or Benefits Specialist. In addition to the filter options available in the Overall Retirement Activity view, you can choose to filter this report view by either the date the retirement application was received, the date the retirement was effective, the date the action was sent to payroll or the date the action was processed in Capital HR. After you have selected your report parameters, click the 'Generate Report' button to retrieve your report. **Report View** 

IC	Benefits Specialist	Date Retirement Application Reœived	Retirement Effective Date	Date to Payroll	Date Cap HR Pro'd	Employee Name	Type of Request	Transaction Number
NCRR		08/02/11	09/02/11	08/11/11	09/02/11			498514
NHGRI		07/13/11	08/31/11	07/27/11	09/07/11	-	FERS-I don't know	456355
NHLBI		06/08/11	06/08/11	06/14/11	06/14/11		CSRS-I don't	359185

The Retirements Processed view displays specific information about retirement actions processed by the BPLB such as the effective date of the retirement, the date sent to payroll and the date "Pro'd" in Capital HR.

Note: Only retirements that are "completed" will be displayed.

# About Metrics in the Overall Retirement Activity Report

Metrics are calculated and displayed only on the Overall Retirement Activity view. Each metric represents a count of the number of the number of days (working or calendar) that have elapsed between certain dates in the retirement estimate and processing processes.

The column headers display the average days for each metric for all actions contained in the report:

IC	Total Estimate Requests Received	Total Estimate Requests Completed	Average # Days to Complete Estimate	Total # Estimate Requests in Progress	Total # Retirement Applications Received	Total # Retirement Applications Completed	Average # Days to Process Retirement	Total # Retirement Applications in Progress
<u>cc</u>	4	4	1	0	4	4	53	0
CSR	1	1	0	0	1	1	0	0
<u>NCI</u>	2	2	0	0	2	2	24	0
NCI - OD (only)	1	1	0	0	1	1	36	0
NHGRI	1	1	6	0	1	1	35	0

The drill down views display the details of the number of days for each action contained in the report:

Run Date: 9/24/2012 3:26:38 PM Status: ALL					Actions with Date Sent to Payroll between 8/1/2012 to 9/24/2012 using Calendar of						
Trans #	Retirement System & Request Type	Date Estimate Request Received	Projected Retirement Date(s) for Estimate Req	Date Estimate Request Completed	# Days To Complete Estimate	Pending Decision Expiration Date (1 Year)	Date Retirement Application Received	Date Sent to Payroll (Processing Completed)	# Days to Process Retirement	Retirement Effective Date (Proposed)	Retirement Counseling Dates
* Denotes	active actions										
527898	Optional	05/01/12	08/31/12	05/01/12	0	05/01/13	05/30/12	08/03/12	65	08/31/12	
538022	Optional	07/16/12	07/31/12	07/20/12	4	07/20/13	07/26/12	09/20/12	56	08/31/12	7/11/2012
539672	Optional	07/24/12	08/31/12	07/24/12	0	07/24/13	06/12/12	08/03/12	52	08/31/12	
539677	Optional	07/24/12	08/31/12	07/24/12	0	07/24/13	06/27/12	08/03/12	37	08/31/12	

#### **Metric Definitions:**

#### • # of Days to Complete Estimate

This metric is a count of the number of days elapsed from the date the estimate request was received by BPLB to the date the estimate request was completed.

# • # of Days to Process Retirement

This metric is a count of the number of days elapsed from the date the retirement application was received to the date the package was sent to payroll (processing completed).

In addition, a Summary Metrics table is available at the end of the report:

10.00

		Total # of Retin Applications Re		Total # of Retirement Applications Completed		
		5			5	
	Employee	Estimate Reques	ts Comp	leted		
	Earliest Projected Retirement Date Requested <= 1 yr	Retirement Date	Retire	at Projected ement Date sted > 3 yrs	# of Days to Process Retirement	
# Days						
Average	14	0		0	53	
Median	35	0		0	55	
Minimum	0				37	
Maximum	66				65	
NIH / OHR SLA STANDARD	15	20		35		
	ACTIO	N COUNT				
# of Completed Retirement Estimate Requests	5					

# The Senior Level Pay Activity Report

The **Senior Level Pay Activity Report** displays measures of the NIH/OHR's performance of steps in the Title 42 and Title 38 Senior Level Pay processes including case preparation, Committee review, final decision by Building 1 and notification of case outcome to the ICs. WITS calculates these metrics by counting the days elapsed for certain steps of our Senior Level Pay process.

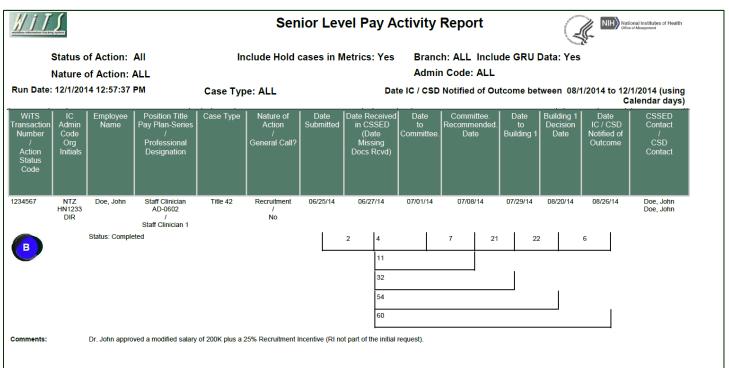
Choose a Re	eport List:		Select Your Repo	rt:
CSSED Report List	•	Senior Level Pay	Activity Report	
	Provides details on Senior	Level Pay cases	3	
tatus of Actions:		All	•	0
Generate Report By:	Submission Date		•	0
start Date:		3/18/2013	<b></b>	0
End Date:		3/18/2013	<b></b>	0
Senerate report using :		Calendar Days	•	0
case Type:	ALL		•	0
ature of Action:	ALL		•	0
ort 1:		WiTS#	•	0
ort 2:		Status of Action	•	0
ort 3:		WITS#	•	0
·. · · ·		ALL	•	0
earch Admin Code:		Exact	- ALL	0
SSED HR Specialist:		ALL	•	0
clude General Call Cases in Metrics:		No	•	0
clude Internal Comments :		Yes	•	0
clude Hold Cases in Metrics :		No	•	0

# **Report Parameters**

- Status of Actions: Specify whether you would like to see active cases, completed cases, or all cases.
- **Generate Report By**: You can pull the actions to be included in your report by either the date the action was received in CSSED, the date the action was sent to Committee, the Committee Review Date, the date the action was sent to Building 1, the Building 1 Decision date, or the date the IC/CSD were notified of the outcome.
- **Start/End Date**: Your report will display only actions with dates within this date range based on the date you selected above.
- **Generate Report Using**: Indicate if you want the metrics in your report to be calculated using Calendar days or Working days. Working Days excludes weekends and Federal holidays.
- **Case Type**: You can specify whether you would like the report to include only Title 42 cases, only Title 38 cases or both.
- **Nature of Action:** You can specify whether you would like the report to include only a specific Nature of Action, or all Natures of Action.
- Sort 1,2, 3: Indicate the first, second and third fields that you would like your report's data sorted by.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'

- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **CSSED HR Specialist**: Indicate whether you would like to see actions associated with a specific CSSED HR Specialist, or all CSSED HR Specialists.
- Include Internal Comments: You can specify whether you would like to include or exclude internal comments.
- Include General Call cases in Metrics/Include Hold cases in Metrics: You can specify whether you would like to include or exclude cases that result for general calls for submissions and those which have been designated as 'on hold' by the CSSED for your report's metrics.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.



**Report View** 

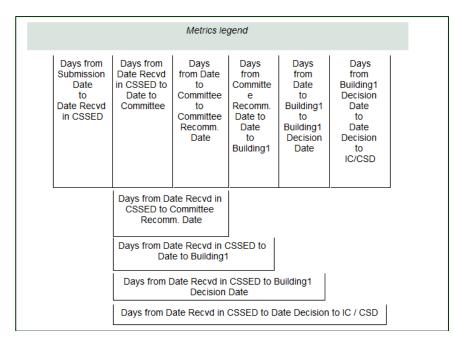
The report displays basic information about the action (WiTS #, IC / Admin Code / Org Initials, Employee Name, Position Title – Pay Plan – Series / Professional Designation) as well as specific details about the request:

- Case Type
- Nature of Action
- Whether or not the case was the result of a General Call for submissions

If *Include Internal Comments* was selected on the parameter page, the text that was entered in the internal comments box will also be displayed.

# About Metrics

The Senior Level Pay Activity Report contains multiple metrics. WiTS counts the number of days in each interval of dates contained in the process to calculate separate metrics for each step. This information is displayed in the brackets directly below the dates:



# Number of Days from Submission Date to Date Received in CSSED

This metric is calculated as the number of days elapsed from the date the request was submitted to CSSED (via the web) to the date that the case documents were received in CSSED (or the date any missing documents were received).

# Number of Days from Date Received in CSSED to Date to Committee

This metric is calculated as the number of days elapsed from the date that the case documents were received in CSSED (or the date any missing documents were received) to the date the request was sent to the reviewing committee.

# Number of Days from Date to Committee to Committee Recommendation Date

This metric is calculated as the number of days elapsed from the date the request was sent to the reviewing committee to the date the committee rendered a recommendation.

# Number of Days from Committee Recommendation Date to Date to Building 1

This metric is calculated as the number of days elapsed from the date the reviewing committee rendered a recommendation on the request to the date the request was sent to Building 1 for decision.

# Number of Days from Date to Building 1 to Building 1 Decision Date

This metric is calculated as the number of days elapsed from the date request was sent to Building 1 to the date the Approving Official rendered a decision.

# Number of Days from Building 1 Decision Date to Date Decision to IC/CSD

This metric is calculated as the number of days elapsed from the date the Approving Official rendered a decision on the request to the date that the IC and CSD were notified of the outcome (via email).

## Comparative Metrics Data

The last page of the Senior Level Pay Activity Report contains a table that lists the average, median, minimum and maximum numbers of days each step in the review and approval process has taken based on the actions included in your report.

	COMPARATIVE METRICS DATA					
Report Notes: - Negative metrics are not included in the Comparitive Metrics Data. - General Call cases are not included in summary metrics.		Days from Date Recvd in CSSED to Date to Committee	Days from Date to Committee to Committee Recomm. Date	Days from Committee Recomm. Date to Date to Building1	Days from Date to Building1 to Building1 Decision Date	Days from Building1 Decision Date to Date Decision to IC/CSD
	Average	7	8	9	9	5
General Call cases and Hold Cases are included in summary metrics	Median	6	7	7	8	5
	Minimum	0	1	0	4	0
	Maximum	38	35	35	22	21
Total Number of Senior Level Pay Actions: 48						

Note: Negative metrics are not included in the Comparative Metrics Data grid. 'General Call' cases and 'Held' cases may be included or excluded from the comparative metrics based on your selection on the parameter page.

# The Senior Level Pay Key Performance Indicator (KPI) Report

The Senior Level Pay Key Performance Indicator (KPI) Report displays measures of the NIH/OHR's performance of steps in the Title 42 and Title 38 Senior Level Pay processes including case preparation, Committee review, final decision by Building 1 and notification of case outcome to the ICs. WiTS calculates these metrics (based on "snapshot" data as well as real-time, live data) by counting the days elapsed for certain steps of our Senior Level Pay process.

Choose a R	eport List:	Select Your Report:
CSSED Report List		<ul> <li>Senior Level Pay KPI Report</li> </ul>
Provides graphic depiction	ons of Key Performa	ance Indicators (KPI) for Title 38 and Title 42 Senior Level Pay cases 🛛 🤌
Select Fiscal Year:	FY2013 -	Ø
Select Data Source:	Live Data -	Ø
Data Range:	Monthly	Ø
Select Month:	ALL	· • • • • • • • • • • • • • • • • • • •
As Of PPE Ending:	ALL	<b>0</b>
Metric:	Mean -	Ø
Generate report using :	Calendar Days 👻	Ø
IC:	ALL -	0
Search Admin Code:	Exact -	ALL 🕜
Branch:	ALL -	0
Series:	All Series -	Ø
Select Case Type:	ALL -	0
Include General Call Cases in Metrics:	No 🗸	Q
Include Hold Cases in Metrics :	No 👻	0

# **Report Parameters**

- Fiscal Year: Specify which fiscal year's data you would like included in your report
- **Data Source**: You can view 'snapshot' data in your report (data as of 11:59 p.m. of the last day in the reporting period) or you can choose to view 'live data' (data displayed is 'real-time'). Note: If you select the 'live data' option, the report will only display the current fiscal year.
- Data Range/Select Month/As of PPD Ending: You can select Monthly (and specify a particular month or all months) or Bi-Weekly (and specific a particular pay period or all pay periods). Note: 'Select Month' filter is not available for 'Live' data, as 'Live' data displays information for the entire current Fiscal Year.
- Metric: You can select whether the metrics are displayed based on the median or mean days.
  - Selecting *Median* will cause the report to display your data in terms of the median (middle) number of days for each interval.
  - Selecting *Mean* will cause the report to display your data in terms of the mean, or average, number of days for each interval.
- **Generate Report Using**: Indicate if you want the metrics in your report to be calculated using Calendar days or Working days. Working Days excludes weekends and Federal holidays.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'

- Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **HR Specialist**: Indicate whether you would like to see actions associated with a specific HR Specialist, or all HR Specialists.
- Series: Indicate whether you would like to view actions for a specific series, series designated as Most Commonly Filled (MCFs), series designated as Mission Critical Occupations (MCOs), or all series.
  - MCF include the following series numbers: 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
  - MCOs include the following series numbers: 0070, 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 1001, 1101, 1109, 1102, 2210
- **Case Type**: You can specify whether you would like the report to include only Title 42 cases, only Title 38 cases or both.
- Include General Call cases in Metrics/Include Hold cases in Metrics: You can specify whether you would like to include or exclude cases that result for general calls for submissions and those which have been designated as 'on hold' by the CSSED for your report's metrics.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

		Date Complete Request Received in CSSED to Date Sent to Committee	Date Sent to Committee to Committee Review Date	Committee Review Date to Date Sent to Building 1	Date Sent to Building 1 to Building 1 Decision Date	Building 1 Decision Date to Date IC / CSD Notified of Outcome	Date Complete Request Received in CSSED to Date IC / CSD Notified of Outcome
■ NOVEMBER		3	6	5	7	4	17
■ DECEMBER		6	7	9	8	3	21
■ JANUARY		29	7	8	11	4	21
■ FEBRUARY		30	7	8	11	8	30
■ MARCH		13	7	7	8	6	26
⊞ APRIL		12	6	7	9	4	38

# **Report View**

Each block on the graph represents a step in the Senior Level Pay process and its associated metric (number of calendar days elapsed between the start and end of the step).

# Date Complete Request Received in HR to Date Sent to Committee

The number of days elapsed from the date the complete case was received in CSSED to the date that the case was sent to the reviewing Committee (NCC, NCCP).

Date Sent to Committee to Committee Review Date

The number of days elapsed from the date the case was sent to the reviewing committee to the date of the committee's review.

# Committee Review Date to Date Sent to Building 1

The number of days elapsed from the date the Committee reviewed the case and made its recommendation to the date that the case was sent to Building 1 for decision.

# Date Sent to Building 1 to Building 1 Decision Date

The number of days elapsed from the date the case was sent to Building 1 to the date of the final decision.

# Building 1 Decision Date to Date IC/CSD Notified of Outcome

The number of days elapsed from the date that the final decision was rendered by Building 1 to the date the IC and its associated CSD Branch was notified of the outcome of the case.

# • Date Complete Request Received in CSSED Date IC/CSD Notified of Outcome

The total number of days elapsed from the date the complete case was received by the CSSED to the date that the date the IC and its associated CSD Branch was notified of the outcome of the case.

#### **NIH/OHR Performance**

The performance of the NIH OHR is displayed in the KPI graph. Each reporting period is shown as a separate row. The colored bars represent the specific metric being measured; the number within each block represents the median, mean, or mode number of days for that metric for those actions.

# Snapshot Data

When the snapshot data source is chosen, the report displays data as of 11:59pm on either the last day of the month or the last day of the pay period (depending on your selection on the parameter page).



Ļ		Date Complete Request Received in CSSED to Date Sent to Committee	Date Sent to Committee to Committee Review Date	Committee Review Date to Date Sent to Building 1	Date Sent to Building 1 to Building 1 Decision Date	Building 1 Decision Date to Date IC / CSD Notified of Outcome	Date Complete Request Received in CSSED to Date IC / CSD Notified of Outcome
■ NOVEMBER		3	6	5	7	4	17

In this example, through the end of November it took (a mean of):

- 3 days from when the complete request was received in CSSED to when the case was sent to the Committee
- 6 days from when the case was sent to the Committee to the Committee's review date
- 5 days from when the Committee reviewed the case to when it was sent to Building 1 for decision
- 7 days from when the case was sent to Building 1 to the date of Building 1's decision
- 4 day from the date of Building 1's decision on the case to when the outcome was communicated to the IC and its servicing CSD Branch
- 17 days to complete the process

# Live Data

When the "Live data" option is chosen, the report displays real-time data, which is current as of the date and time the report is generated.

Sei	ies: All	Data Source: 9/23/2011 8:56		ive Data as of 09/23/11 Admin Codes: ALL					
			For: FY2011						
Run Date: 9/23/2011 8:56:51	Run Date: 9/23/2011 8:56:51 AM using Calendar Day								
Senior Level Pay KPI Report for Title 38 & Title 42 by Mean Days (The Average Number of Days)									
		Date Complete Request Received	Date Sent to Committee to	Committee Review Date to	Date Sent to Building 1	Building 1 Decision Date	Date Complete		

Ļ		Request Received in CSSED to Date Sent to Committee	Committee to Committee Review Date	Date fo Date Sent to Building 1	Building 1 to Building 1 Decision Date	Decision Date to Date IC / CSD Notified of Outcome	Complete Request Received in CSSED to Date IC / CSD Notified of Outcome	
∎NOW		13	8	9	11	4	137	

In this example, at the time the report was generated, it took (a mean of):

- 13 days from when the complete request was received in CSSED to when the case was sent to the Committee
- 8 days from when the case was sent to the Committee to the Committee's review date
- 9 days from when the Committee reviewed the case to when it was sent to Building 1 for decision
- 11 days from when the case was sent to Building 1 to the date of Building 1's decision
- 4 days from the date of Building 1's decision on the case to when the outcome was communicated to the IC and its servicing CSD Branch
- 137 days to complete the process

# Drill-Down Level 1

You can click on the plus sign next to the reporting period to view information about the number of actions that contribute to each metric for the reporting period:

Senior Level Pay KPI Report for Title 38 & Title 42 by Mean Days (The Average Number of Days)

			Date Complete Request Received in CSSED to Date Sent to Committee	Date Sent to Committee to Committee Review Date	Committee Review Date to Date Sent to Building 1	Date Sent to Building 1 to Building 1 Decision Date	Building 1 Decision Date to Date IC / CSD Notified of Outcome	Date Complete Request Received in CSSED to Date IC / CSD Notified of Outcome
<b>ENOW</b>			13	8	9	11	4	137
2		# of Contributing Actions	155	155	128	144	137	137
	⊞ CC		32		21	12	5	11
	<b>⊞</b> CSR		6	6	2	7	5	1
	⊞ NCI			11		11	4	28

This chart displays the total number of actions for each IC that contributed to each of the metrics in your report.

Drill-Down Level 2

You can click on the plus sign next to the IC to drill down further to the details about the individual actions contributing to the metrics. This feature applies to both Live and Snapshot data.

				Date Complete Request Received in CSSED to Date Sent to Committee	Date Sent to Committee to Committee Review Date	Committee Review Date to Date Sent to Building 1	Date Sent to Building 1 to Building 1 Decision Date	Building 1 Decision Date to Date IC / CSD Notified of Outcome	Date Complete Request Received in CSSED to Date IC / CSD Notified of Outcome
<b>ENOW</b>				13	8	9	11	4	137
		# of Contributi Actions	ng	155	155	128	144	137	137
	⊞ CC			32		21	12		11
	<b>⊞</b> CSR			6	6	2	7	5	1
				8	11	4	11	4	28
	1	# of Contributi Actions	ng	35	35	30	34	28	28
		452161	NCI	9	7	0	8	0	24
		452166	NCI	4	2	5	2	5	18
		453848	NCI	7	3	0	18	4	32
		453855	NCI	35	202	29	27	1	294

Senior Level Pay KPI Report for Title 38 & Title 42 by Mean Days (The Average Number of Days)

For each action, the following data is displayed:

- The WiTS number assigned to the case
- The IC associated with the case
- The actual number of days for each metric
- The total number of days to complete the process

The final "Complete Request Received in CSSED to IC Notification" metric is calculated as the sum of all of the intervening metrics when the action has both a Date Complete Request Received entered and the automatic WiTS notification to the IC and CSD Branch has been sent.

## The Status Report

The *Status Report* provides overview information on actions that have been submitted to HR for review and processing. You can use this report as a means for monitoring the status of actions for the organization(s) you service.

The parameter page is where you will choose your report filters.

CI	noose a Report List:	_	Select Your R	eport:
CSD Report List		✓ Stat	us Report	~
Т	his report provides overview inform	nation on actions that have been	submitted to HR for review and processing.	
Status of Actions:		All	0	
Generate Report By:	Date Action	Received in HR 🗸	Ø	
Start Date:		8/20/2014 💷	Ø	
End Date:		8/20/2014 🗐	Ø	
IC:		ALL 🗸	Ø	
Search Admin Code:		Exact 🗸 ALL	Ø	
Action Type:	ALL	$\checkmark$	Θ	
Branch:		ALL 🗸	Ø	
Include GRU Data?		Yes 🗸	Θ	
Display By:		All	0	
HR Specialist:	ALL	~	0	
HR Assistant:	ALL	$\checkmark$	0	
HR SPA:	ALL	~	0	
Priority:		All 🗸	0	
Include Recruitments in the Final Audit S	tage:	Yes 🗸	0	

#### **Report Parameters**

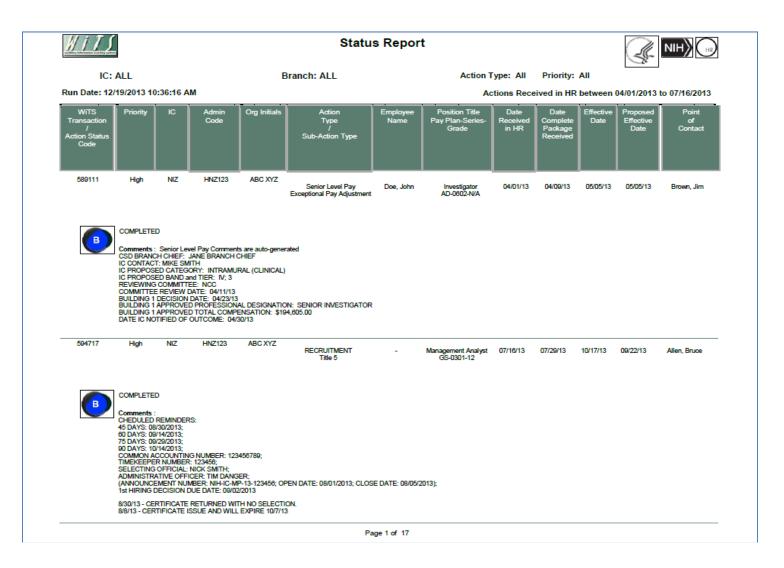
- **Status of Actions:** Indicate if you wish to view actions with a specific status (Active Actions or Completed Actions) or if you wish to view actions of all status types.
- Generate Report by: Select a date field to filter the report.
- Start and End Dates: Enter a date range to filter the report.
- IC: Indicate if you wish to filter actions by a specific Institute or Center (IC) or if you wish to view actions for all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. *For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).*
- Action Type: Indicate whether you would like to view a specific action type or all action types.
- **Branch:** Indicate if you wish to filter actions by a specific Branch or if you wish to view actions for all Branches.
- Include GRU Data?: Indicate whether you would like to include GRU data.
- **Display By:** Indicate if you wish to filter the report by a particular Specialist, Assistant, or SPA (Final Authorizer).
- **Priority:** Indicate if you wish to view actions with a specific priority (High, Medium, or Low) or if you wish to view actions of all priorities. *It is recommended to leave this filter as 'All' unless your organization places a priority on actions.*

• Include DE Recruitments in the Final Audit Stage: Indicate if you wish to view Recruitment actions with the CSD Delegated Examining Unit that are in the final audit stage of the process. This is the process that takes places after all certificates have expired and all selections/non-selections have been made.

After you have selected your report parameters, *click* the 'Generate Report' button to retrieve your report.

#### **Report View**

This report displays transactional and organizational information about each action (WiTS #, Priority IC, Admin Code, Org Initials, Action Type/Sub-Action Type, Employee Name, Position Title/Pay Plan/Series/Grade, Date Received in HR, Date Completed Package Received, Effective Date, and Proposed Effective Date. The Status Report also includes a "Point of Contact" for the action. The individual/group that is displayed here represents the participant who has the action or who completed the action. "(GRU)" indicates that the HR staff member is a member of the Global Recruitment Unit in CSD. Any related comments and the action status code/description are listed below the record.



#### Report Notes

- For Recruitment actions created on or after July 15<sup>th</sup>, the following information will be programmatically populated into the Comments section. Any comments entered by HR staff will display below.
  - Scheduled Pre-recruitment email reminders
  - Common Accounting Number
  - Timekeeper Number
  - Selecting Official
  - Administrative Officer
  - Announcement Number, Open and Close Dates
  - 1<sup>st</sup> Hiring Decision Due Date
  - For the 12 latest certificates (based on the expiration date), the Certificate Number, Certificate Type, Position Title, Grade, Issue Date, and Expiration Date.
- Job Code/Position Number (JC/PN) request data is not included on this report because these
  actions are not directly related to a personnel action for an employee. The JC/PN form and
  workflow was designed to facilitate and automate the approval process of position management
  data in the personnel system of record.
- Retirement data is not included on this report because it is confidential. Retirement information is communicated—on an as needed basis—to the Client Services Division and the Program Area separately.
- All comments for Senior Level Pay actions are programmatically generated and cannot be modified.
- For Recruitment, Classification, and Detail actions, the Effective Date is the date that the action was completed.
- The last page of the report displays the number of active and completed actions as well as the total number of actions.
- The last page of the report contains a legend, which explains the action status codes and descriptions.

## The Strategic Hiring Data Report

The **Strategic Hiring Data Report** provides users with the ability to monitor and track the NIH's Time to Hire data, timeliness of applicant notification, and use of hiring flexibilities. The report offers three distinct views: 1) Time to Hire, 2) Use of Hiring Flexibilities, and 3) Applicant Notification. Each view has separate parameters and data elements, but all only report on actions created in WiTS on or after 10/01/2010.

The parameter page is where you will choose your report view, either *Time to Hire*, *Use of Hiring Flexibilities*, or *Applicant Notification*. The remainder of the fields on this page vary based on the view you select.

CI	hoose a Report List:		Se	lect Your Report:	
CSD Report List		✓ Strat	tegic Hiring Data Repo	brt	~
F	Provides details on recruitment	and appointment activit	ies for strategic report	ting needs 🏼 🦻	
Select a View:	Time to Hire		0		
EOD Date (Start):	8/25/2014	<b></b>	0		
EOD Date (End):	8/25/2014	<b></b>	0		
Generate report using :	Calendar Days 🗸		0		
IC:	ALL 🗸		0		
Search Admin Code:	Exact 🗸	ALL	0		
Branch:	ALL 🗸		0		
Include GRU Data?	Yes 🗸		0		
Search Series:	All Series 🗸	ALL	0		
Include Shared Certificates:	Yes 🗸		0		
Select Actual or KPI Days:	Actual 🗸		0		
	ALL AL				
Certificate Type:	NC-DE 🗸		0		
	DH				

#### Time to Hire View

The *Time to Hire* view displays Appointment actions created in WiTS on or after 10/01/2010 that originated from a Title 5 Recruitment action. This view does not include cancelled Appointment actions or Appointment actions not originating from a Title 5 Recruitment action (e.g., Title 42 appointments, any Appointment without a related Recruitment action, etc).

#### **Report Parameters**

• EOD Start and End Dates: Select a date range based on the Entry-On-Duty Date.

• Generate Report Using: Indicate if you want the Time to Hire metrics to be calculated using Calendar days or Working days. *Working Days excludes weekends and Federal holidays.* 

• IC: Select a specific Institute or Center you wish to view, or select 'All.'

• Search Admin Code: Indicate whether you would like to view actions for specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.),

• **Responsible CSD Org:** Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are handled by the servicing Branch and the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.

• Series: Indicate whether you would like to view actions for a specific series, series designated as Most Commonly Filled (MCFs), series designated as Mission Critical Occupations (MCOs), or all series.

• *MCF include the following series numbers:* 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210

MCOs include the following series numbers: 0070, 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 1001, 1101, 1109, 1102, 2210

• Include Shared Certificates: Indicate whether you would like Appointments from Shared Certificates included in your report.

• Select Actual or KPI Days: Indicate whether you would like the report's metrics calculated based on the actual number of elapsed days or by the sum of the KPI days.

• Certificate Type: Select one, multiple, or all certificate types

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report View**

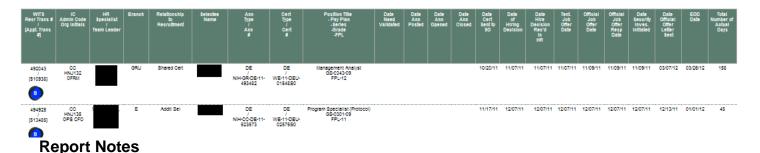
The summary table includes the 'Total Number of EODs', 'Total Number of EODs within 80 Days', '% of EODs within 80 Days', and the 'Average Number of Days per EOD.'

Time to Hire 🗲	-		
		ITEM	Title 5 (Non-SES)
	а	Total Number of EODs	45
	b	Total Number of EODs within 80 Days	43
	с	% of EODs within 80 Days	95.56%
	d	Average Number of Days per EOD	49.49
		ased on the sum of the KPIs for the Appointment Action e based on the actual number of elapsed days for the Appointment Action	

Page 1 of 1

This report is for official use only and the data provided is protected by the Privacy Act of 1974, 5 U.S.C. § 552a as Amended

Additionally, after clicking on the Time to Hire hyperlink, a detailed view will appear. This expanded view displays all of the data fields related to the NIH's KPIs.



• Time to Hire Calculations based on the Relationship to Recruitment

- 1st Selections: Timeline begins at Date Need Validated and ends at EOD Date
- Additional and Shared Certificates: Timeline begins at Date Certificate Sent to Selecting Official and ends at EOD Date
- Number of Actual Days or KPI Days is the number of days that make-up the Time to Hire Metrics.
  - KPI Days: Calculation is based on the sum of the KPIs for the Appointment action.
  - Actual Days: Calculation is based on the actual number of elapsed days for the Appointment action.

#### Use of Hiring Flexibilities View

This view displays Appointment actions, created in WiTS on or after 10/01/2010 where a hiring flexibility was used. This view does not include cancelled Appointment actions or Appointment actions where a hiring flexibility was not used.

Type of Selection:*	Noncompetitive -
Appointment Type:*	Excepted Service Appointment
Nature of Action Code:*	170 - Exc Appt
Hiring Flexibility Used?:	Yes 💌
Hiring Flexibility Type:	Veterans Recruitment Act (VRA)
Other (Hiring Flex Type):	

#### **Report Parameters**

- EOD Start and End Dates: Select a date range based on the Entry-On-Duty Date.
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match,' you can enter a specific admin code, and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. *For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.)*
- **Responsible CSD Org:** Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are handled by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.
- **Series:** Indicate if you would like to view actions for a specific series, series designated as Most Commonly Filled (MCFs), series designated as Mission Critical Occupations (MCOs), or all series.
  - MCFs include the following series: 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
  - MCOs include the following series: 0070, 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 1001, 1101, 1109, 1102, 2210
  - STEM Series (Scientific, Technology, Engineering, and Mathematics): <u>http://intrahr.od.nih.gov/staffing/title5/documents/STEMpositions.pdf</u>

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report View**

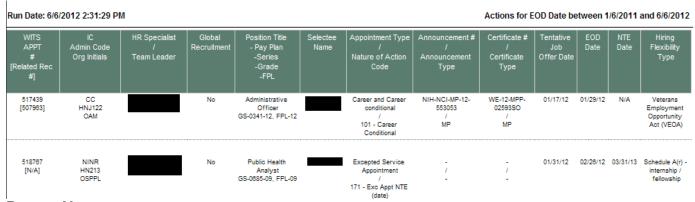
The summary table includes the number of appointments, grouped by the type of Hiring Flexibility.

Run Date: 6/6/2012 2:25:13 PM

```
Actions for EOD Date between 1/6/2011 and 6/6/2012
```

ITEM	Number of Appointment
Veterans Authorities	
30% or more Disabled Veterans	1
Veterans Employment Opportunity Act (VEOA)	3
Veterans Recruitment Act (VRA)	1
Direct Hire	
Direct Hire	2
Schedule A	
Schedule A - Agency Specific	0
Schedule A - Other	0
Schedule A - Presidential Management Fellows (PMF)	0
Schedule A(r) - Internship / Fellowship	1
Schedule A(u) - Disabled	10
Schedule B	
Schedule B - Agency Specific	0
Schedule B - Federal Career Intern Program (FCIP)	0
Schedule B - Student Career Experience Program (SCEP)	2
Schedule B - Student Temporary Employment Program (STEP)	11
Schedule D	
Schedule D - Internship	0
Schedule D - Recent Graduate	0
Schedule D - Presidential Management Fellows (PMF)	0
Other	
Other	0

Additionally, after clicking on the Use of Hiring Flexibilities hyperlink, a detailed view will appear. This expanded view displays specific appointment and related recruitment data (if applicable).



### Report Notes

- When 'Other (Hiring Flexibility Type)' is selected on the Appointment form
  - When this value is selected on the Appointment form, the HR Specialist or Assistant writes in the type of Hiring Flexibility used. The report displays what the HR Specialist or Assistant wrote in the 'Hiring Flexibility Type' column.
- Recruitment Related Information
  - This report displays the related Recruitment action's Announcement #, Announcement Type, Certificate #, and Certificate Type (if applicable).

#### **Applicant Notification View**

This view displays data related to Title 5 Recruitment actions, created in WiTS on or after 10/01/2010 where the Date Announcement Closed is completed on the Recruitment form. This report excludes cancelled Recruitment actions and Recruitment actions that were closed without any applicants being notified.

#### **Report Parameters**

	Choose a Report List:		Select Your Report:
CSD Report List		•	Strategic Hiring Data Report -
	Provides details o	on recruitment and appointment	activities for strategic reporting needs
Select a View:	Applicant Notification 🔹	0	
EOD Date (Start):	3/15/2013	<b>0</b>	
EOD Date (End):	3/15/2013	iii 🛛 🔊	
Generate report using :	Calendar Days 🔻	0	
IC:	ALL 🔻	0	
Search Admin Code:	Exact 👻	ALL 💡	
Branch:	ALL 🔻	Θ	
Search Series:	All Series 🔹	ALL 🕜	
Include Shared Certificates:	No 🔻	0	
Select Announcement Type:	All 🝷	Ø	

- Announcement Closed Start and End Dates: Select a date range based on the Announcement Close Date.
- Generate Report Using: Indicate if you want the report's metrics to be calculated using Calendar days or Working days. *Working Days excludes weekends and Federal holidays.*
- IC: Select a specific Institute or Center you wish to view, or select 'All.'
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match,' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. *For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3245, HN32B, etc.)*
- **Responsible CSD Org:** Indicate whether you would like to view Branch, Global, or All actions. Choosing "All" will return actions that are handled by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment Unit is responsible.
- Series: Indicate if you would like to view actions for a specific series, series designated as Most Commonly Filled (MCFs), series designated as Mission Critical Occupations (MCOs), or all series.
  - MCFs include the following series: 0080, 0201, 0203, 0303, 0318, 0326 0343, 0401, 0501, 0510, 0560, 1102, 2210
  - MCOs include the following series: 0070, 0107, 0201, 0301, 0303, 0343, 0601, 0602, 0610, 0640, 0685, 0696, 1001, 1101, 1109, 1102, 2210
  - STEM Series (Scientific, Technology, Engineering, and Mathematics): <u>http://intrahr.od.nih.gov/staffing/title5/documents/STEMpositions.pdf</u>
- Select Announcement Type: Select a specific announcement type:
  - o DE: Only includes Delegated Examining announcements
  - o Non-DE: Only includes Merit Promotion, Direct Hire and Other announcements

- Note: This report only includes Title 5 Recruitments
- All: Includes both DE and Non-DE announcements.

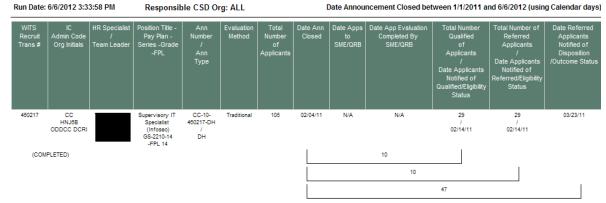
After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report View**

The summary table includes the total number of applicants, total number of qualified applicants, total number of referred applicants, average number of days for applicants to be notified of qualified/eligibility status, average number of days for applicants to be notified of referral/eligibility status, and the average number of days for referred applicants to be notified of disposition/outcome. All metric calculations start from the Announcement Close Date.

	ITEM	Title 5 (Non-SES)
а	Total Number of Applicants	9,435
b	Total Number of Qualified Applicants	6,384
с	Total Number of Referred Applicants	1,932
d	Average Number of Days Applicants Notified of Qualified/Eligibility Status*	10.09
e	Average Number of Days Applicants Notified of Referral/Eligibility Status*	11.74
f	Average Number of Days Referred Applicants Notified of Disposition/Outcome Status*	35.77

Additionally, after *clicking* on the Applicant Notification hyperlink, a detailed view will appear. This expanded view displays specific recruitment data and various metric calculations:



- # of days from the Announcement Closed Date to the Date Applicants Notified of Qualified/Eligibility Status
- # of days from the Announcement Closed Date to the Date Applicants Notified of Referred/Eligibility Status

• # of days from the Announcement Closed Date to the Date Referred Applicants Notified of Disposition / Outcome Status

#### **Report Notes**

- Multiple Disposition Status Dates for one Announcement
  - When an announcement has multiple Disposition Status dates, WiTS displays the earliest date.
- Data Source
  - The data for this report comes from WiTS directly and not HHS Careers (USA Staffing).

## The Vacancy Announcement and Certificate Listing Report

The Vacancy Announcement and Certificate Listing Report provides information about open vacancies and certificates to facilitate certificate sharing in support of NIH's and OPM's hiring reform efforts. You can use this report to locate any vacancy announcement and certificate issued at the NIH.

	Choose a Report List:		Select Your Report:
CSD Report List			<ul> <li>Vacancy Announcement and Certificate Listing Report</li> </ul>
	Pr	ovides details on	active vacancies and certificates 2
Status of Actions:	All	•	0
Generate Report By:	Announcement Close Date	•	0
Start Date:	3/14/2013	1	0
End Date:	3/14/2013	<b></b>	0
IC:	ALL	•	0
Search Admin Code:	Exact	- ALL	0
Branch:	ALL	•	0
HR Specialist:	ALL	•	0
Pay Plan:	ALL	•	0
Series:			0
Grade:	ALL	•	0
Full Performance Level:	ALL	•	0
Area of Consideration:	ALL	•	0
Recruitment Type:	ALL	•	0
Announcement Type:	ALL	•	0
Duty Location:	ALL	•	0

#### **Report Parameters**

- Status of Actions: Indicate if you wish to view actions with a specific status (Active or Completed) or if you wish to view actions of all status types.
- Generate Report by: Select a date field to filter the report.
- Start and End Dates: Enter a date range to filter the report.
- IC: Indicate if you wish to filter certificates by a specific Institute or Center (IC) or if you wish to view certificates for all ICs.
- Search Admin Code: Indicate whether you would like to view certificates for a specific admin code, a root admin code, or 'All.' By choosing 'By Exact Match' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. *For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).*
- **Responsible CSD Org/Branch:** Indicate whether you would like to view certificates handled by the CSD Branch, by the CSD Global Recruitment Unit, or All actions. Choosing "All" will return actions that are handled by the servicing Branch and by the Global Recruitment Unit. Choosing "CSD Branch" will only return actions for which the servicing CSD Branch is responsible. Choosing "CSD Global Recruitment Unit" will only return actions for which the Global Recruitment the Global Recruitment Unit is responsible.
- HR Specialist: Indicate if you wish to filter the report by a particular HR Specialist or view HR Specialists.

- **Pay Plan:** Indicate whether you would like to view certificates with a specific pay plan or all pay plans.
- Series: Indicate whether you would like to view certificates with a specific series or all series.
- Grade: Indicate whether you would like to view certificates with a specific grade or all grades.
- **Full Performance Level:** Indicate whether you would like to view certificates with a specific fullperformance level or all full-performance levels.
- Area of Consideration: Indicate whether you would like to view certificates with a specific area of consideration or all areas of consideration.
- **Recruitment Type:** Indicate whether you would like to view certificates with a specific recruitment type or all recruitment types.
- **Announcement Type:** Indicate whether you would like to view certificates with a specific announcement type or all announcement types.
- **Duty Location:** Indicate whether you would like to view certificates with a specific duty location or all duty locations.

After you have selected your report parameters, *click* the 'Generate Report' button to retrieve your report.

#### **Report View**

The report displays information on each certificate and vacancy announcement within your selected parameters. The position title, pay plan, series and grade information is related to the certificate and the FPL is related to the announcement. You can use this information to locate available certificates for sharing.



Total Number of Announcements: 1619

Total Number of Certificates: 3285

\*GRU - Global Recruitment Unit

To assist HR leadership in managing and monitoring the work of their staff, WiTS offers two reports: the *Workload Report* and the *HR Action Count Report*.

## The Workload Report

The *Workload Report* summarizes workload data by Action Type, Action Status, HR staff member, Branch, and/or IC organization. This report provides six different views – Overall, Workload, All HR Staff, specific HR Assistant, specific HR Specialist, or specific HR SPA.

Choo	se a Repor	rt List:				Select Your Rep
CSD Report List				- V	orkload Rep	port
Summarizes	workload dat	ta by action	type, action s	tatus, HR	staff membe	r, Branch and / or organiza
Status of Actions:			All	•		0
Start Date (Date Rec'd in HR):			3/1	8/2013	<b></b>	0
End Date (Date Rec'd in HR):			3/1	8/2013	<u> </u>	Θ
IC:			ALL	•		0
Search Admin Code:			Exact	•	ALL	0
Action Type:	ALL			•		0
Branch:				ALL -		0
Display By:			Overall View	•		0
HR Specialist:		ALL		•		0
HR Assistant:		ALL		-		0
HR SPA:		ALL		-		0

#### **Report Parameters**

- **Status of Actions:** Select the status of the actions you would like retrieved. Select "All Actions" if you would like to see both active and completed actions.
- Start and End Dates: Enter a date range (by Date Received in HR) to filter your report.
- Sort Order 1, 2, 3: Select the first, second and third fields that you would like your data sorted by.
- IC: Indicate if you wish to filter the data by a specific Institute/Center (IC) or if you wish to view all ICs.
- Search Admin Code: Indicate whether you would like to view actions for a specific admin code, a root admin code, or 'All.' By choosing 'Exact ' you can enter a specific admin code and the report will only return actions for that admin code. By choosing 'Begins With,' you can enter the root admin code for an organization. For example, if you enter HN32, the report will return all actions that have an admin code beginning with HN32 (HN3212, HN32A, etc.).
- Action Type: You can choose to display only a specific action type, or all action types.
- Branch: Indicate whether you would like to actions handled by a specific Branch or all Branches.
- **Display By:** Indicate if you wish to filter the report by a particular Specialist, Assistant, or SPA (Final Authorizer).

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report Views**

#### **Overall View**

The Overall report view provides a count on the number of active/ completed actions by action type.

n Date: 3/18/2013 12:4	40:07 PM			Actions R	eceived in HR Betwee
			Active	Completed	Total
	Proce	ess Name	456	213	669
	APPO	INTMENT	139	10	149
	ŧ	APPOINTMENT	139	10	149
	AWA	RD	18	3	21
	ŧ	ON-THE-SPOT	1	0	1
	ŧ	QSI	0	3	3
	ŧ	SPECIAL ACT OR SERVICE	3	0	3
	Ŧ	TIME OFF AS AN INCENTIVE	14	0	14
	CARE	ER CHANGE	87	27	114
	ŧ	CHANGE TO LOWER GRADE	3	1	4
	ŧ	CONVERSION	2	3	5
	۲	CONVERSION NTE	5	7	12

The Action Type name displays an expand/collapse button. Expand any *Action Type* name to open another view with details on each action. The Status is system-generated based on the current state of the WiTS action at the time the report is generated.

	1	Active		Completed		Total
Process Name		456		213		669
APPOINTMENT		139		10		149
		139		10		149
1	Trans #	IC	Admin Code	Employee Name	Date Rec'd in HR / (Date Missing Docs Rec'd)	Status
	574135	NCI	HNC42		(3/8/2013)	COMPLETED
	574139	NIAID	HNM3G		(3/1/2013)	COMPLETED
	574169	NIMH	HN76X2		(3/1/2013)	COMPLETED
	581426	NIAID	HNM775		(3/8/2013)	COMPLETED
	581529	NIAID	HNM5C2	_	(3/8/2013)	COMPLETED
	587689	cc	HNJ654		(3/10/2013)	ACTIVE

The Workload view displays counts of both active and completed actions by "action type" for each individual HR staff member (I.e. each HRS, HRA and SPA).

8/18/2013 12:48:	04 PM	А	ctions Received in HR Bet	ween 3/18/2013
	Actions Worked During Date Range	Active	Completed	Total
HR ASSISTAN	TS	22		26
BEST,	SEAN			
	APPOINTMENT	2	0	2
ŧ	APPOINTMENT	2	0	2
	CAREER CHANGE	1	0	1
ŧ	PROMOTION	1	0	1
	INITIATE JCPN	0	4	4
Ŧ	INITIATE JCPN	0	4	4

The Action Type name displays an expand/collapse button. Expand any *Action Type* name to open another view with details on each action. The Status is system-generated based on the current state of the WiTS action at the time the report is generated.

	Actions Worked During Date Range	A	ctive		Completed		Total
HR ASSISTAN	NTS		22		4		26
BEST,	SEAN						
	APPOINTMENT		2		0		2
	APPOINTMENT		2		0		2
t		Trans #	IC	Admin Code	Employee Name	Date Rec'd in HR / (Date Missing Docs Rec'd)	Statu
		593906	NIDDK	HNK6G		3/18/2013	ACTIVE
		593924	NHLBI	HNH13B	1	(3/18/2013)	ACTIVE

This view only shows individual HRA/HRS/SPA staff members that have been designated on actions Received in HR within the report range dates specified on the parameter page.

#### **HR Staff Member Views**

The HR Specialist, HR Assistant, and HR SPA report views display a count of the number of each active/completed action for the specifically selected individual CSD servicing Branch staff member (i.e., an HR Specialist, an HR Assistant, or an HR SPA).

## **The HR Action Count Report**

The *HR Action Count Report* provides a summary count of the number of each type of action by its current status based on the Date Received in HR.

	Choose a Report List:	Select Your Report:		
CSD Report List	▼	HR Action Count		
	Provides summary information on the HR Ac	tion activity throughout the CSD 💈		
Start Date:	3/18/2013 🛛 📮 🚱			
End Date:	3/18/2013 🔎 📀			
Branch:	ALL 🗸 🚱			

#### **Report Parameters**

- Start and End Dates: Enter a date range (by Date Received in HR) to filter your report.
- Branch: Indicate whether you would like to actions handled by a specific Branch or all Branches.

After you have selected your report parameters, click the 'Generate Report' button to retrieve your report.

#### **Report View**

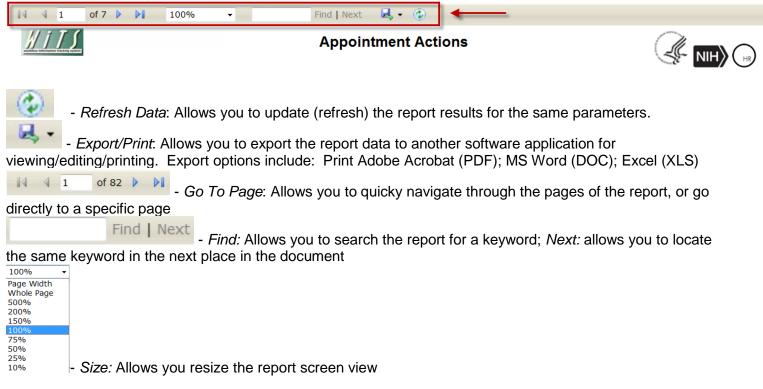
Run Date: 3/18/2013 12:52:05 PM

Date Received in HR Between 3/1/2013 to 3/18/2013

ACTIVE												
	A	в	С	D	E	F	G	GRU	н	I	J	Total
APPOINTMENT	6	15	9	9	36	8	22	19	3	6	6	139
AWARD	2				1	2				10	3	18
CAREER CHANGE	8	4	9	16	1	7	10		15	11	6	87
CHANGE IN WORK SCHEDULE/HOURS					6	1						7
CLASSIFICATION		1				1			2		1	5
INITIATE JCPN	1		2	8	1		1	3		3	1	20
LEAVE WITHOUT PAY (LWOP)					1							1
RECRUITMENT	12	14	18	21	21	12	18		5	12	7	140
RETURN TO DUTY					1			1			1	3
SENIOR LEVEL PAY	4	2		1		1						8
SEPARATION	1		3	5	1	7	3		3	2		25
SPECIAL PAY	1					3	3	1		2	1	11
Total	35	36	41	60	69	42	57	24	28	46	26	464

## **Options to Navigate, View, Export and Print Reports**

WiTS offers several options to view and present WiTS data from the report toolbar:



#### Exporting Report Data

From the report toolbar, click on the *Export/Print* icon. A drop down menu appears that allows you to choose which software application to export the report data to:

↓4 4 1 of 7 ▶ ▶↓ 100% ·	Find Next	<b>4</b> •		
//// Return to Parameter Page	Appoint	Print	ions	
adolfan sinsingan tekning gillen		Excel PDF		
IC: ALL	Responsible CS	Word	Admin Code: ALL	

- Adobe Acrobat (PDF): Maintains the report formatting and discourages data manipulation
- Microsoft Word (Word): Allows users to make modifications to the report while original format is maintained
- **Microsoft Excel (XLS):** Allows users to manipulate data, including the addition of calculations, filters and charts

Select the file type appropriate to the need. For example, if you wish to edit and manipulate report data, Excel would probably be the best option. If you wish to share an uneditable report, then PDF would be the best option.

#### Printing WiTS Reports

From the *Export/Print* menu, click on 'Print.' A pop-up window opens that allows you to either print or save the report in the default PDF (Adobe Acrobat) format. The report opens in Adobe Acrobat.

## **Getting Help**

WiTS users have several options to get assistance with WiTS. A three-tiered system is in place to assist with all levels of questions.

**Tier I** support consists of WiTS Super Users. These are members of your organization with an advanced level of knowledge and troubleshooting skills related to WiTS who are available to assist staff in resolving some of the more common problems / issues. A list of the current Super Users can be found on the <u>WiTS Super User</u> <u>Groups page on the OHR website</u>.

**Tier II** support consists of SAID's HR Systems Support team which also includes the WiTS Team. Support at the Tier II level and beyond is only accessible via HR Systems Support. Routine issues handled by Tier II include:

- Reporting errors
- Updating/correcting data in the WiTS databases

Tier III consists of the WiTS Technical Support Team.

WiTS users in need of assistance should:

#### First:

Read the guidance (User Guides, Quick Reference Guides, etc.) located on the <u>WiTS User Guides page on</u> the OHR website to see if their issue is addressed in any of these documents.

#### Next:

Consult their <u>WiTS Super User</u> to see if the issue can be resolved internally.

If the Super User cannot rectify the problem, then;

**Contact HR Systems Support.** HR Systems Support will then make the determination as to where the ticket needs to be directed.

Users may contact HR Systems Support in one of the following ways:

# Initiate a HRSS request within WiTS at <u>http://wits.od.nih.gov</u> or from the OHR website at <u>http://hr.od.nih.gov/HRSystems</u>

or;

E-mail <u>HRSystemsSupport@od.nih.gov</u>

#### Initiating an HR Systems Support Request

From your WiTS Work Area Page:

1) Click on the name of the process to be started (Request for HR Systems Support)

▲ Name	Description
Appointment	Use this workflow for appointing (hiring) new employees and moving existing employees into new positions as a result of recruitment/competition.
Award	Use this workflow to process award actions including Special Act/Service, QSI, Time off as an Incentive, etc.
Career Change	Use this workflow to move employees into and out of positions (Promotions, Reassignments, Changes to Lower Grade, etc.) when the change is NOT made as a result of recruitment.
Change in Work Schedule / Hours	Use this workflow for actions that change either the schedule or the hours that employees are obligated to work. Note: This workflow is NOT used for tour changes (when the time of day that the employee is reporting to/departing from work is changing).
Classification	Use this workflow for classification actions, which define and establish the occupational series, title, grade of Federal positions.
Leave Without Pay	Use this workflow to place employees in Leave Without Pay status.
Recruitment	Use this workflow to initiate recruitment actions.
Request for HR Systems Access (and User Profile Changes/Deletions)	WITS Super Users, Branch Chiefs, Deputy Division Directors and Division Directors can use this workflow to request new, modified or deleted access to HRSS supported systems (Capital HR, eOPF, WITS, HHS Careers, Classification, etc.).
Request for HR Systems Support	Use this workflow to submit support requests for HR systems such as HHS Careers, Classification, Portal, WiTS, Capital HR (CHR), etc. Initiate a separate reque per system.
Request for Job Code / Position Number	Use this workflow for submitting requests for the creation, modification, activation or deactivation of Job Codes and/or Position Numbers.
Return to Duty	Use this workflow to process actions that return employees to duty (placing them back in pay status after LWOP).
Separation	Use this workflow to process actions to separate employees from employment with the NIH.
Special Pay Process	Use this workflow to process pay actions such as Recruitment Incentives, Relocation Bonuses, Retention Allowances, SLRP, Physicians Comparability Allowances and Exceptional and Quadrennial Pay Increases that do not require NIH Committee review.

#### OR

2) Click on the checkbox next to the process name and then click "Start"

Real WiTS Action Initiation	
▲ Name	Description
Appointment	Use this workflow for appointing (hiring) new employees and moving existing employees into new positions as a result of recruitment/competition.
Award	Use this workflow to process award actions including Special Act/Service, QSI, Time off as an Incentive, etc.
Career Change	Use this workflow to move employees into and out of positions (Promotions, Reassignments, Changes to Lower Grade, etc.) when the change is NOT made as a result of recruitment.
Change in Work Schedule / Hours	Use this workflow for actions that change either the schedule or the hours that employees are obligated to work. Note: This workflow is NOT used for tour changes (when the time of day that the employee is reporting to/departing from work is changing).
Classification	Use this workflow for classification actions, which define and establish the occupational series, title, grade of Federal positions.
Leave Without Pay	Use this workflow to place employees in Leave Without Pay status.
Recruitment	Use this workflow to initiate recruitment actions.
Request for HR Systems Access (and User Profile Changes/Deletions)	WITS Super Users, Branch Chiefs, Deputy Division Directors and Division Directors can use this workflow to request new, modified or deleted access to HRSS supported systems (Capital HR, eOPF, WITS, HHS Careers, Classification, etc.).
Request for HR Systems Support	Use this workflow to submit support requests for HR systems such as HHS Careers, Classification, Portal, WITS, Capital HR (CHR), etc. Initiate a separate reques per system.
Request for Job Code / Position Number	Use this workflow for submitting requests for the creation, modification, activation or deactivation of Job Codes and/or Position Numbers.
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Separation	Use this workflow to process actions to separate employees from employment with the NIH.
Special Pay Process	Use this workflow to process pay actions such as Recruitment Incentives, Relocation Bonuses, Retention Allowances, SLRP, Physicians Comparability Allowances, and Exceptional and Quadrennial Pay Increases that do not require NIH Committee review.
	→ Start

3) Complete Section 1 of the form to request assistance.

4) Select the "Initiate Ticket" option from the response down-down menu.

5) Click the *Checkmark* icon to the right of the response drop-down list. This will send the request to the HR Systems Support Team for action.

#### From the OHR website:



2) Complete all areas of the form and click "Submit Ticket":

#### Completing the HR Systems Support Request

## **HR Systems Support Request**

Ticket Information		
		* Required Fields
SECTION 1 - Ticket Informat	ion	
Ticket #	Date Initiated	12/06/2011 08:53 AM
Status* Pending 💌	Priority Code*	Moderate 💌
Full Name of User* ( <u>NED Lookup)</u>	User Email*	
User Phone# (no dashes)	Organization*	×
Total Number of Users Affected	IC*	
System*	Issue Category*	
Problem Description		*
Note: Do NOT en	ter SSN information in this area	

*Full Name of User, User Email, User Phone #:* Enter your name, email address and telephone number. This is critical as you may be contacted by HRSS via email or telephone if more information is needed to troubleshoot your issue.

**Organization, IC**: Select your Organization and IC. The HR Systems Support Team uses this information for reporting on HRSS issues and trends.

*System, Issue Category:* Select the system that you need assistance with and the issue category that best fits your particular problem or request.

Total Number of Users Affected: If the issue is affecting others, please list the approximate number of users.

**Problem Description:** Write a short description of the situation/request. Be as descriptive as possible. In cases where you are receiving an error message, be sure to attach a screen shot of the error message and describe exactly what you are doing when you receive it.

When the ticket has been resolved, you will receive e-mail notification summarizing the problem and resolution.