



## LEARNING MANAGEMENT SYSTEM (LMS) ADD/REVIEW A CAN ON AN ORDER – AAO

This QRG will guide Additional Approver for Orders (AAO) through the task of adding or reviewing the CAN number on a training order. When approving training orders in the LMS, the order must contain a valid CAN to ensure the proper obligation of funds in NBS.

A report named Registrations Pending My Approval is available to allow you to identify pending orders with CANs that require modification. For instructions on running this report, see the following LMS tip sheet, [TS77-S: Running the Registrations Needing My Approval Report](#).

1. Log on to the LMS.
2. Select the **Admin** icon.



Figure 1 – Admin icon

3. Click **Order History** in the Registrar menu on the left.

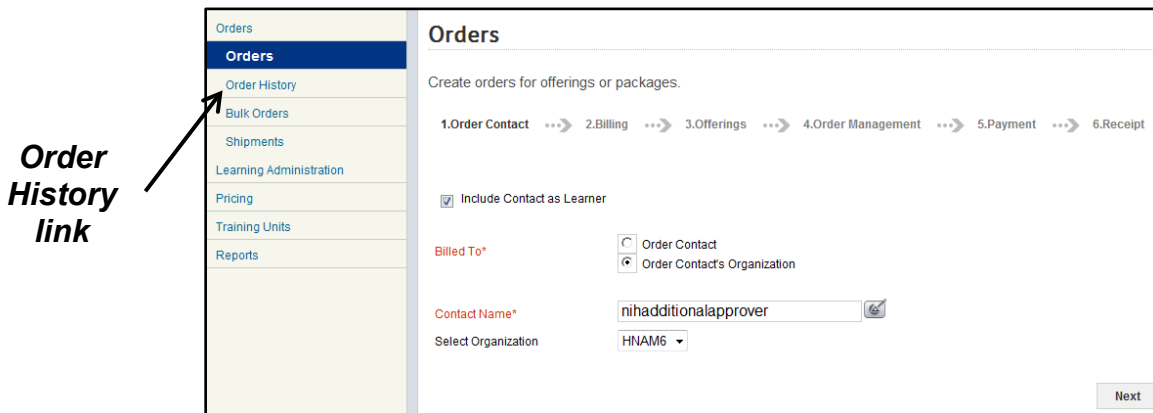


Figure 2 – Order History link

4. Enter the number of the order to be modified in the Order Number field and click the **Search** button.

**Order  
Number  
field**

The screenshot shows the 'Order History' search interface. At the top, it says 'Manage orders for offerings or packages.' Below this are radio buttons for 'Order Type' with options 'Order' and 'Subscription Order'. A note states: 'Note : You must enter a date range to search. The date you enter in the Created On <= field must be within 90 days of the date you enter in the Created On >= field.' The 'Search Orders' section contains several input fields: 'Order Number', 'Title', 'Bill-To Organization', 'Price', 'Base Organization', 'Learner Name', 'Order Contact', 'Created On <=\*' (with date '07/02/2015'), 'Created On >=\*' (with date '04/03/2015'), and 'Method Of Payment' (with a dropdown menu '-Select One-'). There is also a checkbox for 'Show Orders for Private Offerings Only'. At the bottom left are links for 'Configure' and 'Save Search Query'. At the bottom right is a 'Search' button. Two arrows point to the 'Order Number' field and the 'Search' button from external text labels.

**Search  
button**

Figure 3 – Order Number field and Search button

5. From the Orders search results, click the **Order Number** link.

**Order  
Number  
link**

**Order History**

Manage orders for offerings or packages.

Order Type  Order  Subscription Order

Note : You must enter a date range to search. The date you enter in the Created On <= field must be within 90 days of the date you enter in the Created On >= field.

**Search Orders**

Order Number  Base Organization

Title  Learner Name

Bill-To Organization  Order Contact

Price  Created On <=\*

Created On >=\*  Method Of Payment

Show Orders for Private Offerings Only

[Configure](#) | [Save Search Query](#)

**Orders** [Print](#) | [Export](#) | [Modify Table](#)

Showing 1 out of 1 results

<a href="#">Order Number</a>	<a href="#">Order Contact</a>	<a href="#">Bill-To Organization</a>	<a href="#">Price</a>	<a href="#">Status</a>	<a href="#">Title</a>	<a href="#">Learner Name</a>	<a href="#">Offering Type</a>	<a href="#">Created On</a>	<a href="#">Version</a>	<a href="#">Mandatory</a>
<a href="#">02492060</a>	NIH Manager	HNAM6	683.00 USD	Confirmed	NIH LMS People Administrator		Public	06/29/2015	FY15	<input type="checkbox"/>

Figure 4 – Order Number link

6. Click the **Add CAN** link.

**Order Details: Order Number 04140268**

Order Contact  
Created On 03/13/2017  
Order Status [Confirmed](#)  
Billed To HNAM4A2

**Order Notes** [Add CAN](#)  
No items found

**Order Items**

Title	Learner	Delivery Type	Status	Actions	Price	Cancellation Reason
NIH LMS People Administrator		Instructor led	Confirmed	<a href="#">Change Learner</a> <a href="#">Reschedule</a> <a href="#">Add CAN</a> <a href="#">Drop</a>	225.00 USD	
<b>Total</b>						225.00 USD

[Cancel](#)

**Add  
CAN  
link**

Figure 5 – Add CAN link

**IMPORTANT!** Do not use the **Change Learner** link to replace a person on an order. If a person needs to be substituted for another on a roster, please contact the NIH Training Center at 301-496-6211 or [training1@od.nih.gov](mailto:training1@od.nih.gov).

7. Click the **Add Note** link.

**Add/View Notes**

Notes

View By Category

**Generally used to capture short comments and suggestions about learning content and training courses.**

[Add Note](#)

No items found

[Close](#)

**Add  
Note  
link**

Figure 6 – Add Note link

8. Select **CAN (7-digit number only)** from the Category pull-down menu.

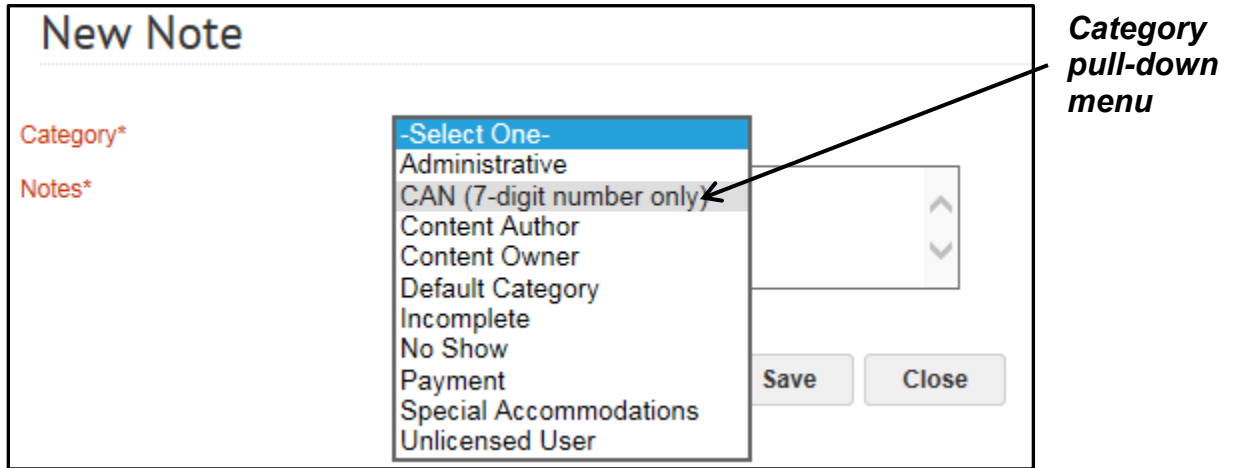


Figure 7 – CAN option on the Category pull-down menu

9. In the **Notes** field, enter a new/corrected CAN to be used for the order. Click the **Save** button to save the Note.

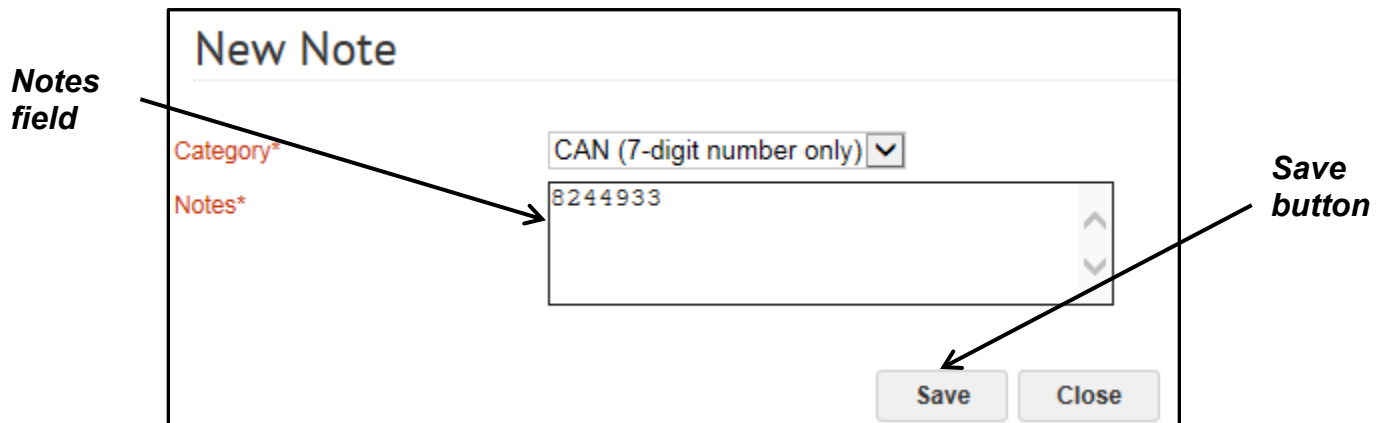
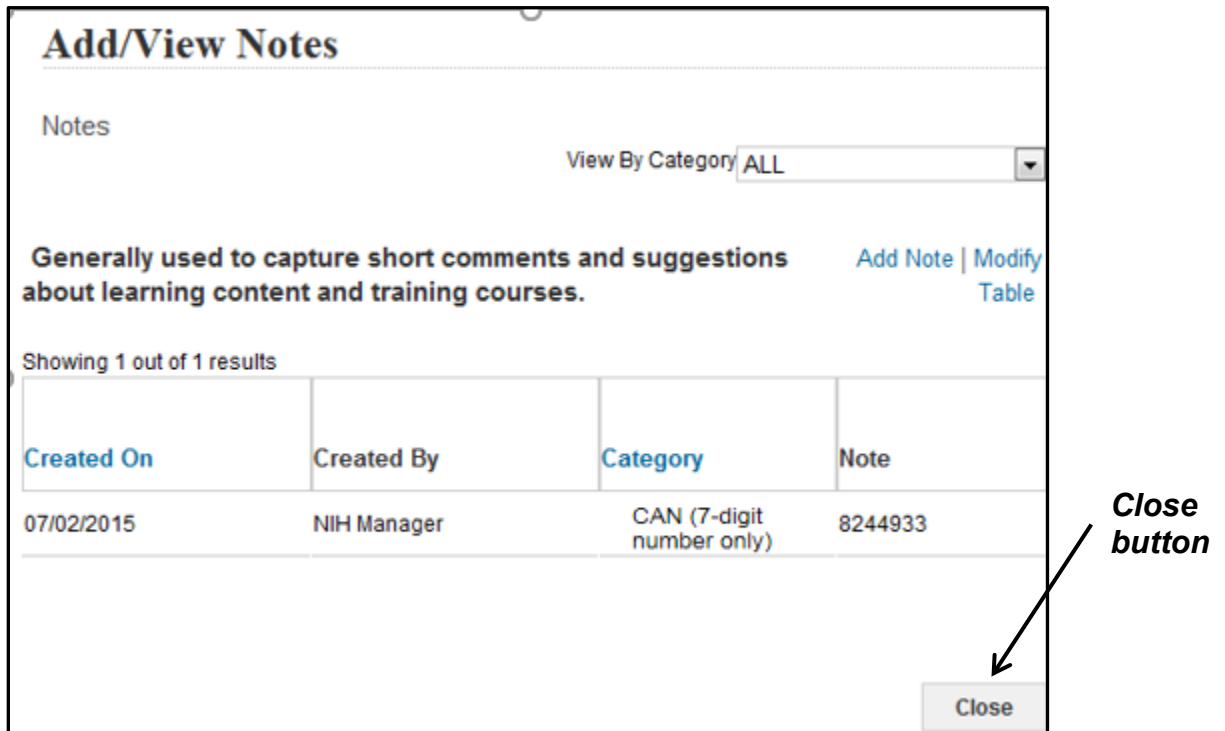


Figure 8 – Notes field

**Note:** Enter a 7-digit CAN number only without any additional text. Fiscal year prefix information is not necessary.

10. The CAN Note should now be shown. Click the **Close** button to return to the Order Number.



The screenshot shows a web interface titled "Add/View Notes". It includes a "Notes" section with a "View By Category" dropdown menu set to "ALL". Below this is a descriptive text: "Generally used to capture short comments and suggestions about learning content and training courses." To the right of this text are links for "Add Note" and "Modify Table". Below the text, it says "Showing 1 out of 1 results". A table with four columns is displayed: "Created On", "Created By", "Category", and "Note". The table contains one row of data: "07/02/2015", "NIH Manager", "CAN (7-digit number only)", and "8244933". At the bottom right of the table area is a "Close" button, which is pointed to by an arrow labeled "Close button".

Created On	Created By	Category	Note
07/02/2015	NIH Manager	CAN (7-digit number only)	8244933

Figure 9 – Add/View Notes page with added CAN

To continue the process and approve the order with the modified CAN, refer to the LMS tip sheets [TS75-S: Approving Orders—Manager](#) or [TS76-S: Approving Orders—Alternate Manager](#)

If you experience trouble with this process, please refer to the [LMS Support Page](#).