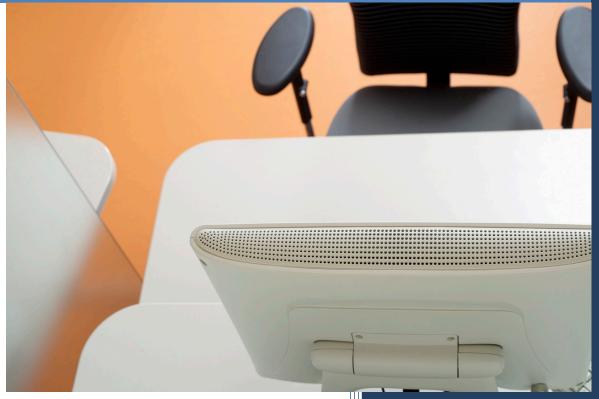
HHS Learning Portal

People Administrator





NIH Training Center Rockledge One, Suite 4000 6705 Rockledge Drive Bethesda, MD 20817

HHS Learning Portal PEOPLE ADMINISTRATOR

Version 6.0



National Institutes of Health Training Center

National Institutes of Health Training Center, Rockville 20852 Version 6.0 published July 2019

Version Number	Revision Date	Approved By	Approved Date	Description of Change
1.0	12/13/2009	NIH LMS Implementation Team	12/13/2009	Initial publication
1.5	08/11/2010	NIH LMS Implementation Team	08/11/2010	Revised to include: - Competency Groups - Updated screen shots - Updated Transcript management - Reorganized content
2.0	10/30/2013	NIH LMS Team	10/30/2013	Updated screen shots
3.1	02/24/2014	Jesus Bonet	02/24/2014	Updated helpdesk contact info
3.2	06/11/2014	Jesus Bonet	06/03/2014	Deleted copyright info
4.0	01/13/2014			7.2 Upgrade Revisions
5.0	05/20/2015	Michele Schwartzman	05/20/2015	Updated image formatting
6.0	07/22/2019	Tom Holscher	07/22/2019	Updated URLs

Please submit any questions or suggestions for changes to <u>https://nihohrweb.nih.gov:1010/WiTS_IntraHR/index.aspx</u>.

TABLE OF CONTENTS

PEOPLE ADMINISTRATOR	7
Introduction	7
Learner Profile	7
Domains	8
Security Roles	9
People Administrator Role	9
LMS Terms and Definitions	
Working with Learner Profiles	13
People - Internal	13
View and Edit a Learner Profile	13
Verify and Add a Learner's Email	14
Changing an Additional Approver for Orders (AAO)	
Add an Alternate Manager	17
View a Learner's Profile Snapshot	
Managing Jobs and Roles	25
Jobs	25
View Jobs	25
Roles	
View a Role	
Create a Role	27
Using Competencies, Surveys & Assessments	
Competencies	
View Learner Competencies	29
Search for and View Competency Details	
Create Competency Groups	35
Create a New Competency	
Multi-Rater Assessments	
View Learner Assessments	
Create a Multi-Rater Competency Assessment	
Survey Management	53
Create and Distribute a Survey	53
View a Survey	

Managing Learning	61
Enrollments	61
View and Manage Enrollments	61
Transcripts	64
View a Learner Transcript	64
Delete a Transcript Item	66
edit a transcript item	
Add Learning to a Transcript: Single Learner	
Add Learning to a Transcript: Multiple Learners	73
Adding a Field of Study to the New Transcript Item (Optional)	76
Adding a Competency to a New Transcript Item (Optional)	
Assigning the Learners to Receive the Transcript Item	
Certifications	
View Certifications	
Actions Associated with Certifications	
Grant Internal Certification	
Assign Internal Certification	
Curricula	91
View Curricula	91
Grant Curriculum	
Assign Curriculum	95
Continuing Education	
View Status of Continuing Education Requirements	
Add a Continuing Education Requirement for a Learner	100
Learning Plans	103
View/Add to Learning Plans: Method One	103
View/Add to Learning Plans: Method Two	106
Managing Prescriptive Rules	110
Prescriptive Rules	110
Create a Prescriptive Rule	111
View/Edit a Prescriptive Rule	118
Process a Prescriptive Rule	123
Understanding Internal organizations	125
view internal organizations	125

Using External Organizations To Add Vendors	127
View External Organizations	127
Add an External Organization	129
Generating Reports	131
Reports	131
Generate a Report	131
Export a Report	133
Print a Report	135
Email a Report	137
Subscribe to a Report	138
Helpful Information	141
Links and Resources	141
Appendix A – Organization Codes	142
Appendix B - Enterprise Human Resources Integration (EHRI) Fields	143

PEOPLE ADMINISTRATOR

INTRODUCTION

HHS Learning Portal/LMS: These terms are used interchangeably and refer to the same system. The Learning Management System (LMS) is a Department-wide system for managing, accessing, and tracking training. As a Department-wide system, the overall LMS is managed at the HHS level – hence the name HHS Learning Portal. Following are some concepts and terms you should understand before beginning to perform administrative tasks in the LMS.

LEARNER PROFILE

The Learner Profile contains information about the learner such as employee status, start date, name, and organization. The profile does not contain personally identifiable information such as the employee's social security number or date of birth.

The Learner Profile receives data from the following sources on a nightly basis:

- NIH Enterprise Directory (NED)
- Capital HR
- Commissioned Corp Personnel Database

Anyone given an NIH Enterprise Directory (NED) account will automatically be given an LMS account. Due to the nightly updates, all data changed in the learner profile will be overwritten, with the exception of the learner e-mail and manager fields.

The Learner Profile fields with which you should be most concerned are:

- **E-mail**: Accurate email addresses in the LMS will ensure learners receive notifications generated in the LMS.
- **Manager**: Having the correct manager listed will allow managers to view their direct reports and access training and development information about them. An alternate manager can be assigned if the manager field cannot be changed due to a data feed.
- Organization: People are grouped in the LMS according to Organization/SAC Code. (See Appendix A.) This code is used to build audience types (which restrict access to courses), narrow the scope of reports, etc. This code must be correct or learners will neither show up in reports correctly nor have access to the correct training opportunities.

DOMAINS

Domains (a.k.a. Security Domains) in the LMS are used to segment users into hierarchical groups of people who should all have the same basic security permissions. The HHS Learning Portal is comprised of many domains; some of which are strictly dedicated to NIH and its staff and learning resources. (See Appendix C for a graphic depiction.)

These domains allow for the partitioning of the following components that may be managed by various administrator security roles:

Component	Example
Business rules	NIH offerings do not, by default, require manager approval prior to registration.
Notifications	NIH email notifications include NIH-specific information and logos.
Locations, facilities, and rooms	NIH resources are only available to NIH administrators in the LMS.
User accounts	Only NIH administrators may access and modify the accounts of NIH staff.

NIH has its own domain to ensure that all NIH employees and contractors have access to NIH-specific training resources. Having an NIH domain also prevents users in other domains (other agencies within HHS) from viewing and accessing NIH-specific training resources.

LMS users are unable to see information in domains that are at a higher or equal level in the hierarchy. Their permissions trickle down, which means they can see items in their own domain and sub-domains only. NIH staff can access training in the NIH domain and sub-domains, as well as the HHS Common domain.

The following are all sub-domains of the NIH domain:

- NIH Training Center (NIHTC)
- Clinical Center (CC)
- Center for Information Technology (CIT)
- Office of Research Services (ORS)
- National Institutes of Allergy and Infectious Diseases (NIAID)
- NIH Common

For a graphic representation of the HHS Learning Portal domain structure please refer to Appendix C of this document.

SECURITY ROLES

Security Roles further define the permissions of individual users in a domain. Most of the security roles in the LMS are 'tied' to the domain (e.g., a user assigned the People Administrator security role at the NIH domain has access to manage NIH components, as well as those in NIH sub-domains).

Every user in the LMS has the security role of Learner. If you are designated as the Manager in someone's Learner Profile, you will automatically have the role of Manager/Supervisor as well.

Domain-Specific Security Roles include:

- Learning Administrator
- Content Administrator
- Domain System Administrator
- People Administrator

There is one Security Role that is defined by Organization/SAC code instead of the domain – Local Learning Registrar (LLR). This restricts the LLR to performing actions associated with Learners within a specific Institute or Center (IC) only.

PEOPLE ADMINISTRATOR ROLE

The LMS People Administrator role allows users to manage and administer people and certain components within the LMS. The People Administrator role is divided into two separate roles: 'People' and 'HR.'

With the People role you will be able to:

- View and edit account profiles for learners
- View and edit transcripts for learners
- Add external learning to transcripts
- View enrollments, curricula, certifications, courses, and competencies assigned to learners
- Manage learning plans
- Create, edit, and administer surveys
- View and create multi-rater competency assessments, and approve/reject raters
- Assign training items via prescriptive rules
- Run, export, email, and subscribe to various reports

With the HR role you will be able to:

- View internal and external organization information
- Manage job roles, jobs, and job families
- View, edit, and create new competencies and competency groups
- Manage Locations and Facilities
- Manage Learning Plans
- Run, export, email, and subscribe to various reports

This user manual will guide you through the privileges assigned to a People Administrator, including both of the roles described above.

LMS TERMS AND DEFINITIONS

Audience Types - Audience Types are used to group learners in the system. Similarly, Audience Sub-Types allow for the further grouping of learners within an Audience Type.

These groups can then be used to control access to learning offerings in the LMS:

- by associating audience types and subtypes at the course level;
- attaching audience types with seat percentages at the delivery type level; and,
- specifying seat numbers for audience subtypes at the offering level.

Certification – A predefined set of courses that have been grouped together, with a deadline for completion. Credentials earned by completing the certification may expire on a predetermined date.

Closing a Competency Gap – A competency gap can be closed by increasing the calculated gap number to zero or higher. Closing the gap can be accomplished by completing or updating a learner self-assessment, or a manager/supervisor assessment, usually after relevant training has been completed or additional experience has been gained.

Competency – A competency is a skill, knowledge, or behavior that can be measured, calculated, acquired, specified, or tested. Examples of competencies include "Java Programming", "Written Communications", "Product Knowledge", and "People Skills". Assigned competencies "required" and assessed competencies are "held."

Competency Gap – This is a measure of the learner's current competency proficiency minus his/her required competency proficiency level. This value indicates how much training, development, and learning is needed in order to make measurable increases to performance.

Course – A course is organized training with planned objectives for learners to complete. Courses may be offered using a variety of delivery types and may have multiple offerings.

Curriculum – A predefined set of courses that have been grouped together. A learner must complete all courses to complete the curriculum.

Delivery Type – A delivery type is the method through which the course content will be presented to learners. Some examples of delivery types are: Online Training, Traditional Classroom, Books, Video, and Webcast.

Descriptors – Behavioral descriptors are descriptions associated with competency proficiency levels. They are intended to help establish an anchor that raters and viewers can use when assessing the proficiency level of a learner.

Enrollment – An offering that a learner is registered for, but has not yet completed.

Facility – A facility is the actual building at a specific location. An example would be Building 31, which is part of the NIH Main Campus location.

Job Families – A job family is a collection of related jobs.

Job Roles – Roles identify specific skills required to perform a job. Roles can be shared across multiple jobs. Role definitions may include:

• Competencies — competencies required to perform the role (including criticality of the competency and minimum required proficiency)

Page | 10

- Certifications certifications required to perform the role.
- Curricula curricula required to perform the role.
- Attachments additional information about the job role.

Jobs – In the LMS, jobs are listed according to the OPM job series number. A job can be a collection of roles. It can inherit the competencies, certifications, curricula and attachments of the associated roles. Job definitions may include:

- Roles define the functional responsibilities for the job.
- Next career steps other jobs that represent likely promotion paths for people who hold the job.
- Attachments additional information about the job function.

Learning Plan – Learning plans allow learners to keep track of learning offerings and other tasks needed for general development. Every LMS learner has a single learning plan. Learners can set or view the progress of each item in their learning plan. In addition, users with certain privileges (like managers) can also view progress on the learning plan items.

Location – A location is either a geographic location, such as Bethesda, or the name that serves as an identifier, such as NIH Main Campus.

Multi-Rater Assessment (MRA) – A multi-rater assessment (MRA) is a method by which a learner's competencies are assessed by supervisors, peers, subordinates, and customers.

Offering – An offering is the specific date and time a course will be presented to learners. In most cases, offerings are limited to specific dates, times, locations, facilities, and rooms. The exception would be self-paced courses, such as online training, where the offering is available to the learner at any time. Offerings are often referred to as classes.

Order – An order is created when an administrator signs another person up for an offering.

Prescriptive Rule – Prescriptive rules are used to dynamically assign goals or learning (offerings, courses, certifications, curricula, etc.) to people as a group. Prescriptive rules are defined to assign the prescribed goals/learning.

Proficiency Level – Proficiency levels represent the scale on which a competency is measured. Examples of the proficiency levels used at NIH include "Fundamental Awareness", "Novice", "Intermediate", "Advanced", and "Expert".

Ratee – The employee whose competencies are being rated.

Rater – An individual who is completing a competency assessment of someone else.

Registration – A registration is created when a learner signs up for an offering.

Room – A room is a designated space, such as a conference room, classroom, or auditorium, found within a specific facility. An example would be Conference Room A in Building 31.

Security Role – A security role is a set of privileges assigned to a user. A user can be a learner, a manager, an alternate manager, a registrar, an instructor, or an administrator. The permissions granted to a user through a security role apply to the specified domain.

Session Template – A session template is a general format used to show the learner when a course is being offered. Session templates should contain the day and time the offering will be held. Examples of session templates are:

- Mon 9 11
- Mon Wed 9 5
- Mon, Wed, Fri 1 4:30

Surveys – A survey is a questionnaire that a respondent uses to evaluate a service or provide general feedback.

Transcript – a record or history of training taken by a learner.

WORKING WITH LEARNER PROFILES

PEOPLE - INTERNAL

The LMS learner **Profile** contains information about each learner in the system. You may also designate **Alternate Managers**, **Alternate Team Members**, and the **Additional Approver for Orders** in the learner profile. All other information is populated in the learner profile by the NIH Enterprise Directory (NED), Capital HR (EHRP), and Commission Corps data feeds.

IMPORTANT! Although you may view the security role privileges assigned to a learner, you are NOT authorized to add or delete security role privileges. If you feel it is necessary to change the security role privileges of a learner, you must submit a ticket to the HR Systems Support Help Desk at:

https://nihohrweb.nih.gov:1010/WiTS IntraHR/index.aspx.

VIEW AND EDIT A LEARNER PROFILE

1. Click the Admin icon.



2. Enter the learner's name in the Name(s) search field and click **Search**.

NOTE: To view acceptable formats for searching, click the **Help** icon to the right of the Name(s) search field.

- 3. Click the Actions link in the View column.
- 4. Select the Edit Profile Information link in the Actions popup bubble.

People Internal People	Internal	Peopl	e							
Proxy Access	Manage inter	nal people p	orofiles.							
Plan Types										
Plan Forms					4	dvanced Searc				
Plans	Names*		NIH L	earner			· 🕐			
Learning										
Reports							-			
Message Center						Search	-			Actions
	Internal Pe Showing 1 out				New I	nternal Person F	Print Expo	ort Moo	dify Ta	Edit Profile Information Manage Profile Snapshot Manage Full Profile Copy Profile Information
	Last Name	First Name	Username	Person Type	Person ID	Organization	Location	Job	View	View Secondary Email
	Learner	NIH	NIHLEARNER	Federal	00165395	HNAM6			Action	s

NOTE: If you do not find the account you are looking for, try using the Advanced Search. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

IMPORTANT! The majority of HR Information in the Learner Profile is populated by automated data feeds from the Capital HR, NED, and/or Commission Corp

databases. If any of the information is incorrect, it must be corrected in the source system and not the LMS.

5. The learner's profile will be displayed.

		-		
Main Contact Informa	ation Address Password	Prefer	ences Privileges	
Title	-Select One- 💌		Username*	NIHLEARNER
First Name*	NIH		Last Name*	Learner
Alias	NIHLEARNER			
Middle Name	S		Suffix	JR
Domain*	NIH	6	Status*	Full Time 👻
Home Domain*	NIH	4		
Organization*	HNAM6	4	Person No	00165395
dop		6		
Manager	NIH Manager	6	Business Card Title	JOB TITLE
Additional Approver for Orders	NIHADDITIONALAPPROVER	6		
Location		6	Туре	Federal -
Start Date	04/08/2008			
Terminated On			Discount	0
Manager Access			Job Level	-Select One-

VERIFY AND ADD A LEARNER'S EMAIL

A learner's email address must be correct in order for them to receive emails generated by the LMS (e.g., registration confirmation, cancelation notifications, etc.). The learner's email address comes to the LMS via the NED data feed. If it is incorrect, update the email address in the learner's NED profile and it will be updated in the LMS the following day. Additional email addresses can be added.

Follow the steps below to verify a learner's email and add an additional email address.

1. On the main Edit Profile screen, click the **Contact Information** tab.

2. To add an email address, click **Add Email**.

Edit Profile Of	NIH Learner	•		
Main Contact Inform	ation Address	Password	Preferences	Privileges
Contact Information				
Home Phone				
Work Phone	301-496-621	1		
Fax	301-898-1212	2		
Email			Add Em	ail
No items found				
			Save	Cancel

- 3. Add the **New email** address.
- 4. Indicate it is the primary email address by clicking the **Primary** checkbox, if applicable.
- 5. Click Save.

Main Contact In	formation	Address	Password	Preferences	Privilege
Contact Informatio	n				
Home Phone					
Work Phone	30	1-496-6211	1		
Fax	30	1-898-1212	>		
			-		
Email			-		
Email No items found			-		
			-		

CHANGING AN ADDITIONAL APPROVER FOR ORDERS (AAO)

There are situations where the **Additional Approver for Orders (AAO)** must be changed. The People Administration role is the only LMS role that has permissions do this (Local Learning Registrars cannot). Follow the steps below to change an **Additional Approver for Orders**.

1. On the main Edit Profile screen, click the **Additional Approver for Orders** pick icon.

Edit Profile Of N	IH Learner					L 🛯
Main Contact Informat	tion Address Password	Prefe	rences Privileges			* = require Profile Quicklinks Certifications Curricula Competencies
Title	-Select One- 💌		Username*	NIHLEARNER		Current Learning Completed Learning
First Name*	NIH		Last Name*	Learner		Continuing Education Status
Alias	NIHLEARNER					Profile Snapshot Multirater Assessment
Middle Name	S		Suffix	JR		Plans
Domain*	NIH	6	Status*	Full Time 🔹		
Home Domain*	NIH	6				
Organization*	HNAM6	4	Person No	00165395		
Job		4				
Manager	NIH Manager	4	Business Card Title	JOB TITLE		
Additional Approver for Orders	NIHADDITIONALAPPROVER	4				
Location		4	Туре	Other -		
Start Date	04/08/2008					
Terminated On			Discount	0		
Manager Access			Job Level	-Select One-	•	
Time Zone*	(GMT-05:00) Eastern Time (US	& Canada	a) -	•		
Additional Organizations	5	Add A	Additional Organizations			
No items found						
Alternate Managers	Add A	Alternate	Manager Print Export			

- 2. Enter the search criteria for the manager then click **Search**.
- 3. Click the **Select** checkbox for the person that will be designated as the **Additional Approver for Orders**.
- 4. Scroll to the bottom of the Edit Profile screen and click **Save**.

Note: Once saved, the **Additional Approver for Order** is displayed as the person's LMS username. To determine who the person is in the Additional Approver for Order field, copy the username and then click the **Additional Approver for Orders** picker icon. Then paste it into the Username field and click **Search**.

ADD AN ALTERNATE MANAGER

There are situations where a learner requires someone other than, or in addition to, the person specified in the Manager Field to perform managerial tasks such as approvals. In these situations, a Local Learning Registrar or People Administrator can add one or more people to the Alternate Manager section of the learner's profile.

Follow the steps below to add an Alternate Manager.

1. While viewing the Edit Profile screen, click the Add Alternate Manager link.

Title	-Select One- 🔻		Userna	ime*	NIHLEARNER	
First Name*	NIH		Last Na	ame*	Learner	
Alias	NIHLEARNER					
Middle Name	S		Suffix		JR	
Domain*	NIH	4	Status*		Full Time 👻	
Home Domain*	NIH	6				
Organization*	HNAM6	6	Person	No	00165395	
Job		6				
Manager	NIH Manager	4	Busine	ss Card Title	JOB TITLE	
Additional Approver for Orders	NIHADDITIONALAPPROVER	4				
Location		4	Туре		Federal -	
Start Date	04/08/2008					
Terminated On			Discour	nt	0	
Manager Access			Job Lev	vel	-Select One-	•
Time Zone*	(GMT-05:00) Eastern Time (US	& Canada	1)	1		
Additional Organizations	5	Add A	dditional (Organizations		
No items found						
Alternate Managers			Add Alter	nate Manager 🔫 —	_	
No items found						

- 2. Enter the search criteria for the Alternate Manager then click **Search**.
- 3. Click the **checkbox** to the left of the first name of the Alternate Manager.

4. Click the **Select button**.

	elect							
							-	Search
	erson Type nclude All Suborg	elect One-	•	S	ecurity Roles	-Select One-		•
	ocation		0	6	omain		6	1
	lanager		(-	rganization		6	1
5	erson ID	 Н	_		ast Name Isername	Manager		

5. The name of the Alternate Manager will now be listed in the learner's profile.

Alternate Managers	Add Alternate Manager Print Export
Name	Actions
NIH Manager	×

NOTE: You can add as many Alternate Managers as needed. Alternate Managers will receive the same LMS notifications and privileges as managers.

VIEW A LEARNER'S PROFILE SNAPSHOT

The snapshot of a learner's profile provides a summary of information about the learner. You can view the learner profile snapshot by following the instructions provided below.

1. Select the Admin icon.



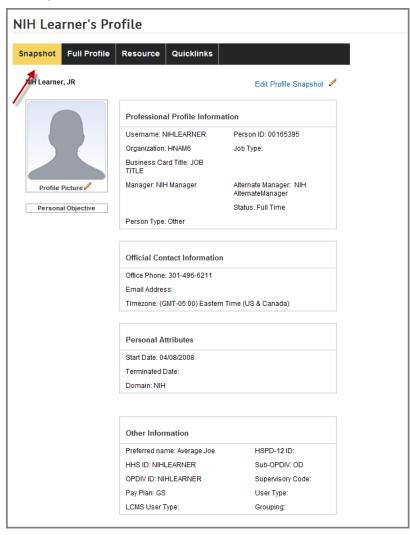
5. Enter the learner's name in the search box and click **Search**.

NOTE: If you do not find the account you are looking for, try **Advanced Search**. The **Advanced Search** will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

6. Click the Manage Profile Snapshot to the right of the correct learner.

Interna	l Peopl	e							
Manage inte	rnal people p	profiles.							
				ŀ	Advanced Searc	ch			
Names*		nih l	earner			^ (<u>?</u>)			
						Ŧ			
				_	-> Search				Actions
Internal P				New I	nternal Person I	Print Expo	ort Moo	lify Ta	Edit Profile Information Manage Profile Snapshot Manage Full Profile
Showing 1 ou	t of 1 results								Copy Profile Information View Secondary Email
Last Name	First Name	Username	Person Type	Person ID	Organization	Location	Job	View	
Learner	NIH	NIHLEARNER	Other	00165395	HNAM6			Actions	
								4	ctions

7. You are now viewing the **Snapshot** tab of the learner's profile. Here you will find a quick view of basic learner information.



8. Click the **Full Profile** tab.

	Expand All Collapse All Resume View	Printer View Export to PDF
napshot		
IH Learner, JR		Edit Profile Snapshot 🥖
	Professional Profile Information	
	Username: NIHLEARNER	Alias: NIHLEARNER
	Organization: HNAM6	Job Type:
	Business Card Title: JOB TITLE	000 1990.
	Manager: NIH Manager	Alternate Managers: NIH AlternateManager
Profile Picture	Status: Full Time	
Personal Objective	Person Type: Other	Person ID: 00165395
Profile Completeness:	Additional Organizations	
30 % complete		
Profile Status:	No items found	
Out of Date		
nihsupervisor last updated this profile on Jul 22, 2010.	Official Contact Information	
	Office Phone: 301-496-6211	
	Email Address:	
	Timezone: (GMT-05:00) Eastern Time (US	& Canada)
	Personal Attributes	
	Start Date: 04/08/2008	
	Terminated Date:	
	Domain: NIH	
	Other Information	
		1000 4010
	Preferred name: Average Joe HHS ID: NIHLEARNER	HSPD-12 ID: Sub-OPDIV: OD
	OPDIV ID: NIHLEARNER	Supervisory Code:
	Pay Plan: GS	User Type:
	LCMS User Type:	Grouping:
urrent Job Information		

NOTE: To view details about an individual section of the profile, click the **Expansion (>)** button to the left of each section heading. To view details about all sections at once, click the **Expand All** link at the top of the page.

Current Job Information – includes job type, organization, manager and alternate manager, direct reports and alternate team members, and required and optional job roles (which you may add). (You will learn more about roles later.)

Job Information			
Job Type:		Business Card Title: JOB TITLE	
Organization: HNAM6		Job Responsibilities:	
Local Learning Registrar: No		Mentors:	
		Location:	
Manager: NIH Manager		Direct Reports:	
Alternate Managers: NIH AlternateManager		Alternate Team Members:	
Primary Function: Learning Administration		Secondary Function:	
Accomplishments:		Additional Responsibilities:	
Job Attachments:		Instant Message ID: Edit	
Annual Base Compensation:		Target Total Annual Compensation:	
Current Level:		Job Family:	
Required Roles			Add Required Role
Name	Assigned By	1	Actions
			Mark Optional
NIH Information Technology	NIH PeopleAd	Imin	Delete
NIH Information Technology NIH Experienced Supervisor	NIH PeopleAd Thomas HOL		
		SCHER	Delete Mark Optional
NIH Experienced Supervisor	Thomas HOL	SCHER	Delete Mark Optional Delete Mark Optional
NIH Experienced Supervisor NIH New Supervisor	Thomas HOL	SCHER	Delete Mark Optional Delete Mark Optional Delete

Competencies – lists the top three strengths and top three development needs of the learner.

 Competencies 				
Strengths (Top three)				Go to All Held Compet
Competency Name	Source	Source Name	Required Proficiency	Held Proficiency
NIH Process Management	Manager	NIH Manager	3	4
NIH Advisory Assistance	Self	NIH Learner	2	3
NIH Strategic Planning	Manager	NIH Manager	2	2
Developmental Needs (Top Three)				Go to All Development
Competency Name	Source	Source Name	Required Proficiency	Held Proficiency
NIH Coaching	Self	NIH Learner	3	
NIH Federal Budget Process		Jonathan LAPPIN	3	
NIH External and Organizational Awareness		Jonathan LAPPIN	3	

Licenses and Certifications – any certification earned within the LMS will be listed, and you may also add external certifications the learner has earned.

 Licenses and Certifications 						
Internal Licenses and Certifications						
Name	Acqu	ired On		Expire	es On	
NIH Environmental Management System (NEMS) Awareness Training Certification	09/29	/2010		09/29/	2011	
HHS Records Management for All Employees Certification	12/19	/2010		05/03/	2011	
NIH Disability Awareness Training Certification	In Pro	gress		N/A		
NIH NoFEAR Act Training Certification	In Pro	gress		N/A		
NIH Prevention of Sexual Harassment Training Certification	In Pro	gress		N/A		
NIH Online Orientation Certification	In Pro	gress		N/A		
NIH NIA Alternative Dispute Resolution Certification	03/02	/2012		N/A		
NIH EEO Laws & Regulations Certification - NIDDK	06/17	/2010		06/17/2011		
NIH Diversity Management Training - NIDDK	06/17	/2010		06/17/	2011	
NIH Information Security Awareness Course Certification OBSOLETE	04/02	/2009		N/A		
External Licenses and Certifications						Add Certification
Showing 1 out of 1 results		I				
Name		Institution	Acquired On		Expires On	Actions
Systems Security Certified Practitioner (SSCP)		University of MD	11/12/2009		11/12/2010	/ X

Languages – lists languages that the learner has some experience with, and you may add to this list for the learner as well.

 Languages 	3				
					Add Language
Showing 1 out of	1 results				
Language	Speaking Level	Reading Level	Writing Level	Notes	Actions
English	High	High	High		/×
NIH Learner last	updated this section on Oct 21, 2	009.			

• Click the **Resource** tab. This tab will allow you to designate the person as a resource as an instructor to assign to a class.

Snapshot	Full Profile	Resource	Quicklinks		
View Resource	Schedule	×			
Available as a re	esource (if availab	le please specif	y a billing rate)		
Yes					
No Rates					Add Rate
No items found	1				
Learning G	roup Administ	rator			
No items found	i				
Languages	Spoken				Add Language
No items found	i				
Qualified Le	arning			Add	Qualified Learning
No items found	1				
Attachments					Add Attachment
No items found	i				
				Sav	e Cancel

MANAGING JOBS AND ROLES

JOBS

In the HHS Learning Portal, jobs are based on OPM job series codes. They are created automatically by the Capital HR and Commissioned Corps data feeds that these systems have with the LMS. As a result, Jobs are never manually created.

IMPORTANT! Jobs can be viewed for informational purposes only. Never create or delete them.

VIEW JOBS

1. 1. Select the Admin Icon.



- 2. Click on the HR tab.
- 3. Click on the **Jobs** link.
- 4. Enter criteria and select Search.

People HR	_				
Organizations	Jobs				
Job Families					
Job Level	Name		Description		
Roles	Job Family	6	Key Responsibilities		
Jobs 🔶	Critical Job		Start Date >=		í í
Competencies	End Date <=	đ	Job Level	-Select One-	•
Locations	Status -Select One				
Facilities	Configure Save Search Query				
Reports					Search

IMPORTANT! Do not delete any of the jobs that are listed.

5. Click the Name of a job to see details about it.

IMPORTANT! Do not edit any details of a job.

ROLES

Roles may be used to group functional skills needed by groups of people. Competencies, Certifications, Curricula, Attachments, Learning Recommendations, and Continuing Education Requirements can all be added to roles.

Once created, a Role may be assigned to a Learner from the **Current Job Information** section of a Learner's **Full Profile**. This makes everything associated with the Role available to the Learner. When modifications are made to a Role, the change is reflected in the profile of any Learner associated with the modified Role.

VIEW A ROLE

1. Select the Admin Icon.



- 2. Click on the **HR** tab.
- 3. Click on the **Roles** link.
- 4. Enter search criteria in the Name field then click Search.

People HR		
Organizations Job Families	Roles	
Job Level Roles	Name NH Configure Save Search Query Search	
Competencies Locations Facilities	Roles New Role Showing first 25 out of 201 results	1 2 3 4 5 Next ┣ Print Export Modify Table
Reports	Name	Actions
	NIH Administrative Officer	×
	NIH Administrative Officer (GS-11)	×
	NIH Administrative Officer (GS-12)	X

- 5. Click on the role Name link to see its details.
- 6. On the Role Details Main tab, the information as needed then click **Save** when you are finished.

CREATE A ROLE

1. Select the Admin Icon.



- 2. Click on the **HR** tab.
- 3. Select **Roles** from the menu on the left.
- 4. Next click on the New Role link.

People HR		
Organizations Job Families Job Level Roles Jobs	Name NH Configure Save Search Query Search	
Competencies Locations	1 2 Roles New Role Print Export Showing first 25 out of 201 results	3 4 5 Next 座 Modify Table
Facilities Reports	Name	Actions
	NIH Administrative Officer	×
	NIH Administrative Officer (GS-11)	× ×

On the **New Role** screen enter the **Name** of the new role; add a **Description**, then select NIH for the **Domain**.

New Role		
Name*	NIH Test	
Description	NIH Test	
Domain*	NIH	6
		Save Cancel

5. Click Save.

Role Details: NIH	Administrative	Officer (GS-1	1)
Note Details. Mill	, anni istrative		-)
	NULLA desision testing Office	er (00 11)	
	NIH Administrative Offic	cer (GS-11)	
	GS-11 NIH AO	6	
Domain*	NIH		
Owner		A	dd Owner •
No items found			
Competency Requirements	Add Compe	etency Print Export Mo	difv Table
Competency	Minir	mum Required	Actions
NIH Financial Management	Intern	nediate	×
NIH Project Management	Novic	e	×
NIH Strategic Planning	Intern	nediate	×
Aller aller and			
Attachments No items found		Add At	tachment
No terns lound			
Certifications		Add Ce	ertification
No items found			
Curricula		Add C	urriculum
No items found			
Learning Recommendation	s	Add Recomm	endations
No items found			
Continuing Education Requ	uiremente	0 L L L L L L L L L L L L L L L L L L L	uiromo-t
No items found	uirements	Add Rei	quirement
		Save	Cancel

NOTE: On the **Role Details** screen, you should add yourself as the **Owner** and designate any common competency, certification, curriculum, etc. that all people with this job role should possess. Click the appropriate **Add** link and follow the prompts to find the exact item you want to add. Be sure to click **Save** when you are finished.

USING COMPETENCIES, SURVEYS & ASSESSMENTS

COMPETENCIES

A competency is a skill, knowledge, or behavior that can be measured, calculated, acquired, specified, or tested. Examples of competencies include "Java Programming", "Written Communications", "Product Knowledge", and "People Skills". A competency consists of one or more proficiency levels, which represent the scale on which the competency is measured. Examples of proficiency levels used at NIH include "Fundamental Awareness", "Novice", "Intermediate", "Advanced", and "Expert".

You may find more information about NIH competencies on the NIH OHR web site at <u>http://hr.od.nih.gov/workingatnih/competencies/default.htm</u>. NIH competencies have already been added to the LMS. You should use the NIH competencies that have previously been entered.

Please contact the NIH Competencies Team in the NIH Training Center (<u>http://trainingcenter.nih.gov/contact.html</u>) before deciding to add any additional competencies to the LMS. Because required competency assessment information often has to be reported to the Department and OPM, it is important to maintain standards within NIH to facilitate thorough reporting.

As a People Administrator, you are able to view a learner's required and held competencies.

VIEW LEARNER COMPETENCIES

1. Select the Admin Icon.



- 2. Select Competencies link from the menu on the left.
- 3. Enter the learner's name in the search box and click **Search**.

People HR							
People	Compe	tencies	;				
Proxy Access							
Distribution Lists						Advanced Searc	:h
Plan Types	Person	NIH Lear	ner		A	Enter one or mo	ore last names or
Plan Forms	Names					full names sepa	rated by semi- names and partial
Plans					-	values do not return results.	
Learning						Example: Williams; Bob \$	Smith; Jones,
Competencies				-	Search	Sharon	
Competencies 🔶							
Multi-Rater Assessments	Competer						Modify Table
Raters Pending Approval	Showing 1 out	t of 1 results					
Assessment History	Last Name	First Name	Username	Person Type	Require	d Competencies	Held Competencies
Assessments Pending Approval	Learner	NIH	NIHLEARNER	Other	View Red	quired 🔶	View Held 🗲
Approval History							

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try Advanced Search. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

4. Select the View required link to the right of the correct learner.

NOTE: View required will list all competencies. View Held will only list competencies that have been assessed at least once.

5. You may filter the list of **Required/Held Competencies** using the options in the **View By** drop-down menu.

NII	H Lea	arner: Requi	red Co	mpetenci	es					
A ree	quired co	ompetency is a com	petency tha	t has been assig	gned to you.					
	Show only New MRA	competencies that have	never been a	ssessed.			View By	All Required Comp All Required Comp Current Job Active Plans Career Interests		Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning
		Competencies 5 out of 41 results						Print Export M	odify Table	Continuing Education Status Profile Snapshot
	Expert	Competency Name	Source	Required Level	Held Level	Gap	Pending Approvals	Group	Actions	Multirater Assessment Plans
	-	NIH Acquisition Planning	Person: Jaime MARTINEZ- BORRERO (more)	5 - Expert	4 - Advanced	-1		NIH Finance, NIH Administrative Officer (GS-341), NIH Contracting Specialist (GS- 1102)	Actions 🔶	
		NIH Acquisition Planning Assistance	Person: Jonathan	3 - Intermediate		-3		NIH Administrative Technician (GS-	Actions	

- 6. Click the **Competency Name** to view details about any competency in the list.
- 7. The **Source** column indicates how the competency was assigned, and **Required Level, Held Level,** and **Gap** are shown as well.

View training related to competencies: As a People Administrator, you can view all training in the LMS that directly relates to the competency. Follow these steps to view the LMS courses related to the learner's competencies.

- 1. Follow the steps to view a learner's competencies. (See page 29)
- 2. Click the **Actions link** in the **Actions** column.

NI	H Lea	arner: Requi	red Co	mpetenci	es				
A re	quired c	ompetency is a com	petency that	ıt has been assiç	gned to you.				
	Show only	competencies that have	never been a	ssessed.				View By All Require	ed Competencies 💌
	New MRA								Submit
									1 2 Next 🕨
Re	quired	Competencies					1	Actions	fy Table
Show	wing first 2	5 out of 41 results				_		Delete	_
	Expert	Competency Name	Source	Required Level	Held Level	Gap	Per	Close Gap View Assessments New MRA	ctions
		NIH Acquisition Planning	Person: Jaime MARTINEZ- BORRERO (more)	5 - Expert	4 - Advanced	-1		Administra Officer (G NIH Contr Specialist 1102)	s-341). Actions

3. Click **Close Gap** to view all training in the LMS that is related to the competency.

Close Competency Gap	: NIH Acquisition Planning		
Competency Name	NIH Acquisition Planning		
Required Level	5 - Expert		
Current Level	4 - Advanced		
Recommended Learning			
Learning	Type of Learning		
NIH Negotiation Strategies for Simpl. Acquisitions		Course	
NIH Price Reasonableness in S	5impl. Acquisitions	Course	
NIH Professional Services		Course	
NIH Purchase Card Training (NBS)	Course	
NIH Simplified Acq. & Delega	ted Procurement (NBS)	Course	
Expert List			
No items found			
			Cancel

NOTE: As a People Administrator, you may select any of the listed courses and create an order to register the learner. (Orders are covered later in this manual.)

VIEWING ASSESSMENTS

As a People Administrator, you may view the results of any assessments done for learners' competencies. Follow these steps to view the assessment results of an assessed competency.

Follow the steps to view a learner's competencies. (See page 29)

While viewing required/held competencies, click the Actions link associated with the competency.

1. Select View Assessments from the Actions bubble.

NI	H Lea	arner: Requi	red Co	mpetenci	es				
A re	quired co	ompetency is a com	petency tha	t has been assig	ined to you.				
	Show only	competencies that have	never been as	ssessed.				View By All Required C	ompetencies
New MRA							Submit		
									1 2 Next
Re	quired (Competencies						Actions	fy Table
Shov	ing first 28	out of 41 results					_	Delete	
	Expert	Competency Name	Source	Required Level	Held Level	Gap	Per	Close Gap	stions
			Person:					Advistation	

The Competency Assessments screen lists all assessments made for the competency. It gives the Date the assessment occurred, the Method (source) of the assessment, the Level assessed, whether the rating is In Calculation, and any Comments that were made.

NIH Ad	cquisitio	n Planning:	View All A	ssessmen	ts						
Competency	Name	NIH Acquisition Pl	anning								
Description			Develops and guides program management through a comprehensive plan for fulfilling acquisition needs in a timely manner and at a reasonable cost in accordance with Federal and Departmental regulations, policies and procedures.								
Current Requ	uired Level	5 - Expert	5 - Expert								
Current Held Level 4 - Advanced											
	ents for Held	Level				Print Export	Modify Table				
Date	Method	Details	Assessed Level	Approval Status	In Calculation?	Comments	Actions				
12/18/2010	Manager Assessment	Jaime MARTINEZ- BORRERO	4 - Advanced		Yes	This is for SSO Testing purposes only.	Actions				
Expert L	ist										
No items fo	und										
							Cancel				

- 2. Click the Actions link in the actions column.
- 3. Click the View Assessment Details link in the Actions bubble.

NIH A	quisitio	n Planning:	View All A	ssessmen	ts		
Competency	Name	NIH Acquisition Pl	anning				
Description						n for fulfilling acquisition needs in a timely nental regulations, policies and procedures.	
Current Required Level 5 - Expert							
Current Held	Level	4 - Advanced					
	ents for Held ut of 1 results	Level				Drint Export Modify	Table
Date	Method	Details	Assessed Level	Approval Status	In Calculat	View Assessment Details	ons
12/18/2010	Manager Assessment	Jaime MARTINEZ- BORRERO	4 - Advanced		Yes	This is for SSO Testing Action purposes only.	ons
Export	ist						

4. You will now see the details of the assessment shown in a new window.

NIH Acquisiti	NIH Acquisition Planning: Self Assessment Details					
Assessment Details	i					
Person Name	NIH Learner					
Assessed On	12/18/2010					
Competency	NIH Acquisition Planning					
Held Level	4 - Advanced					
Comments	This is for SSO Testing purposes only.					
Completed On	12/18/2010					

SEARCH FOR AND VIEW COMPETENCY DETAILS

1. Select the **Admin** lcon.



- 2. Click on the **HR** tab.
- 3. Click on the **Competencies** link on the left hand side of the page.
- 4. From the Competency screen, enter the appropriate criteria and click **Search**.

People HR				
Organizations	Competencies			
Job Families				
Job Level	Name NIH Project Manage	ement Compe	tency Group	6
Roles	Domain	Show re	etired competencies	
Jobs	Configure Save Search G	Query		
Competencies				Search
Competencies 🛻	Competencies		New Competency Print Export M	odify Table
Proficiency Levels	Showing 5 out of 5 results			_
Assessment Methods	Competency Group	Name	Description	Actions
Competency Groups				
Approval Chain	NIH Accounting (GS-510)	NIH Project Management	Creates and maintains an environment that guides a project to its successful completion.	×

5. Click the **Name** of a competency to view details, such as **Description**, **Proficiency Indicators**, **Descriptors**, **Weights**, **Groups**, and **Attachments**.

Com	Competency Details: NIH Project Management							
							I	* = require
Main	Proficiency Indicators	Descriptors	Weights	Groups	Attachments	Saba Exam		
Name*	Ν	NIH Project Management						
Descriptio	tl	Creates and maintains an environment that guides a project to its successful completion.						
	Cł	naracter Limit:1000						
Domain*	N	IHTC		6	1			
		Re	tire Re	etire and Repl	ace Save	Cancel		

IMPORTANT! You should not edit the details of any competency that you did not create.

CREATE COMPETENCY GROUPS

Competency Groups can be used to simplify searching for a set of related competencies.

The NIH Competencies Team at the NIH Training Center has created competency groups in the LMS that correspond to the Competencies Dictionary and the Suggested Competency Models, as found on the NIH Training Center website (http://hr.od.nih.gov/workingatnih/competencies/default.htm).

1. Select the **Admin** Icon.



- 2. Click on the **HR** tab.
- 3. Click on the Competencies Group link on the left hand side of the page.
- 4. Click the New Competency Group link.

People HR	-	
Organizations	Competency Groups	
Job Families		
Job Level	Search Browse	
Roles		
Jobs	Name	
Competencies	Configure Save Search Query	
Competencies	Search	
Proficiency Levels	Competency Groups	New Competency Group
Assessment Methods		
Competency Groups 🔶		
Approval Chain		

NOTE: Search existing competency groups to determine whether your desired grouping already exists before creating a new one.

New Competency Group			
		* = require	
Name*	NIH Administrative Competencies		
Description	All administrative competencies		
Parent Name	le la		
Domain*	NIH		
	Sav	e Cancel	

- 5. In the **Name** field, enter "**NIH**" followed by a descriptive identifier for the group.
- 6. In the Description field, enter a brief explanation of the relationship between the competencies included in the group.
- 7. In the Parent Name field, only enter a value if the new Competency Group will be a sub-set of an existing Competency Group.
- 8. The Domain field defaults to "NIH" and should not be changed.
- 9. Click Save.
- 10. Click the Add Competency link to add competencies to the group.

New Competency	Group		
Name*	NIH Administrative Competencies		
Description	NIH Administrative Competencies		
Parent Name		6	
Enable Rating Rollup			
Domain*	NIH	6	
Subordinate Competency (Groups New Subord	inate Comp	etency Group
No items found			
Competencies		Add	I Competency
No items found			
		Save	Cancel

- 11. From the **Add Competency** pop-up, search for the competencies to be added to the group.
- 12. Select the check box to the left of the competency to be added to the group.
- 13. Click Select.
- 14. Repeat Steps 10 through 13 until all desired competencies are added to the group.

Nan	ne NIH Adaptability	Competency Group	6	
Cor	nfigure Save Search Query	,	Search	
	petencies			Modify Tabl
Showin	g 1 out of 1 results			
	Name			
	NIH Adaptability			
t			 	
			 Select	Close

CREATE A NEW COMPETENCY

Remember to consult the NIH Competencies Team in the NIH Training Center (<u>http://trainingcenter.nih.gov/contact.html</u>) before deciding to add any additional competencies to the LMS.

1. Select the Admin Icon.



- 2. Click on the **HR** tab.
- 3. Click on the **Competencies** link on the left hand side of the page.
- 4. Click the New Competency link.

People HR	
Organizations Job Families	Competencies
Job Level	Name Competency Group
Roles Jobs	Domain Show retired competencies
Competencies	Search
Proficiency Levels Assessment Methods	Competencies New Competency
Competency Groups	
Approval Chain	
Facilities Reports	

5. Enter a name for the competency in the Name field prefaced by "NIH".

IMPORTANT! When adding a New Competency, the Name field must always start with NIH, and then the IC if the competency is specific to that IC.

New Competency		
		* = required
Name*	NIH New Competency	
Description	This is a new competency for NIH.	~
Domain*	NIH	
	Save	Cancel

- 6. In the **Description** field, enter a brief narrative of the competency.
- 7. The domain should be set to NIH which is the default setting.
- 8. Click Save.

NOTE: You have saved successfully when you see the Competency Details screen.

9. Click the **Proficiency Indicators** tab.

Competency Details: NIH New Competency One								
Main	Proficiency Indicators	Descriptors	Weights	Groups	Attachments	Saba Exam		
Name*	1	IIH New Compe	etency One	•				
Description This is new competencey for NIH.								
	-	haracter Limit:1000			7			
Domain*		llH		6				
		Re	tire Re	tire and Rep	lace Save	Cancel		

NOTE: Competencies can be rated either by Proficiency Levels or by Behavioral Indicators. Proficiency Levels should match those used by NIH, while Behavioral Indicators can be added by using **Add Behavioral Indicators** at the bottom of the screen.

Competency Details: NIH New Competency One							
Main Pr	oficiency Indicator	s Descriptors	Weights	Groups	Attachments	Saba Exam	
Rate Compete O Proficien O Behavior							
Proficienc						Print Export	
Showing 6 out	t of 6 results						
Name	Proficiency Level	Description					
Awareness	1	You have no trainin	g or experienc	æ.			
Basic	2	Basic training has b classroom and/or ex expected to need so	perimental sce	enarios, or as	a trainee on-the-job		
Intermediate	3	Repeated successful be required from time					
Advanced	4	You can perform the certainly recognized when difficult question	l within your in	nmediate org	anization as the pe		
Expert	5	You are known inside and/or outside the organization as an expert. You can answer any question about the skill and most questions related to the field where the skill is used.					
UATLM SDB 2	6	UATLMSDB Test Te	est Test				
Behaviora	Behavioral Indicators						
No items four	nd						

10. Click the **Descriptors** tab to Add, edit, or delete competency descriptors as needed.

Competency Details: NIH New Competency One								
Main	Proficiency Indicators	Descriptors	Weights	Groups	Attachments	Saba Exam		
You may add, edit or delete Descriptors in the table below Behavioral Descriptors New Behavioral Descriptors Print Export Modify Table								
Descript	tion			Level	Action	ıs		
You have no training or experience			Awarene	255 🗙				
Basic Training has been received			Basic	×				

- 11. Click the **Weights** tab.
- 12. Adjust the numbers in the **Rating Weight** field as needed and click **Save**.

Competency Details: NIH New Competency One							
Main Proficiency Indicators Descri	otors Weights	Groups	Attachments	Saba Exam			
Use this tab to give weights to acquisition methods valuation when it is assessed.	Methods with higher	weights will I	end the competency	y a higher			
Weights	-						
Method	Rating Weight						
Manager Assessment	6						
Self Assessment	2						
Multi-Rater Assessment	0						
Learning Offering	0						
Custom-Direct Observation	0						
				Cancel			

13. Weights are used to calculate the overall assessed proficiency level.

- 14. Click the **Groups** tab.
- 15. Click the **Add Group** link and select the appropriate group. Competencies may be organized into a group, but the group must be created first. (See instructions on how to <u>Create Competency Groups</u>)

Competency Details: NIH New Competency One						
Main	Proficiency Indicators Descriptors	Weights	Groups	Attachments	Saba Exam	
	petency Groups		•	Add Gr	oup 🔶	
No iter	ns found					
			S	ave Cance	21	
Se	lect Competency Gro	oup				
Na	me NH					
Co	nfigure Save Search Query Save Search Query Save Search Query Save Search Query	earch				
Sele	ct Competency Group	Print Export	1 2 Ne Modify Ta		_	
Showin	ng first 25 out of 39 results					
	Name	Parent Nan	ne			
₽	NIH Accounting (GS-510)					
	NIH Administration	NIH Technic Competenci				

16. Scroll to the bottom and click on **Select**.

NIH Information Technology Management (GS-2210)		
NIH Leadership and Management Competencies		
NIH Non-Technical Competencies		
		1 2 Next 🕨
	Select	Close

- 17. Click the Attachments tab.
- 18. Click the **Add Attachment** link to add attachments to a competency. URLs or files can be added to individual competencies which users will be able to view.

Competency Details: NIH New Competency One								
Main	Proficiency Indicators	Descriptors	Weights	Groups	Attachments	Saba Exam		
Add or rer	Add or remove Attachments to or from the Competency.				•			
Attachments - Add Attachme					Add Attachment			
No items found								

https://test.learning.l	hs.gov/?callbackFunction=&owner_id=co ent	ompt000000000 💶 🗖 본
Attachment Name* Type *		* = required
Category*	-Select One-	
Locale*	English 💌	
Is Private		
		Save Close

MULTI-RATER ASSESSMENTS

As a People Administrator, you are able to view a learner's multi-rater competency assessments (current and completed), create new assessments, and approve raters for multi-rater assessments (MRAs).

VIEW LEARNER ASSESSMENTS

1. Select the **Admin Icon**.



- 2. Click the **People** Tab.
- 3. Click the **Competencies** Link towards the left of the page.
- 4. Enter the learner's name in the search box and click **Search**.
- 5. Click on the View Assessment link to the right of the learner.

People People						
People	Multi-R	ater Ass	sessments	;		
Proxy Access				_		
Distribution Lists					Advan	ced Search
Plan Types		NIH Learner		*	Enter of	one or more last
Plan Forms	Names					or full names ted by semi-colons(;
Plans				•	First n	ames and partial
Learning	'				values Examp	do not return results. ple:
Competencies			-	Search		ns; Bob Smith; Sharon
Competencies					Jones,	Sharon
Multi-Rater Assessments						
Raters Pending Approval	Multi-Rate Showing 1 out	r Assessment of 1 results	ts			
Assessment History						
Assessments Pending Approval	Last Name	First Name	Person Type	View Assessme	ents	New Assessments
Approval History	Learner	NIH	Other 🔶	View Assessmen	t	New Assessment
Querent						

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

6. Click on the **MRA Title** to see assessment details.

Assessments	: NIH Learner				
	nent (MRA) is a method by also known as a 360 degr		ssessed by others. The	system supports two types of (I	MRA): Competency-based and
Current Comple	ments New Multi-Rat	ter Assessment Print	Export Modify Table	Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning	
MRA Title	Closes On	MRA Status	Actions	Continuing Education Status Profile Snapshot	
Test MRA 🔶		In Progress	Edit 🔶	Multirater Assessment Plans	
User Manual Demo		In Progress	Edit		

7. The assessment details will be displayed.

Assessn	nent De	tails: Test	MRA		
Main Cor	mpetencies				
MRA Title		Test MRA			
Description					
Ratee		NIH Learner			
Closes On					
Туре		Competency-bas	ed		
Nominated	Raters			-	Print Export
Rater Name	A	pproval Status		Rater Acceptance	
NIH Manager	A	oproved		Accepted	
Rejected R	laters				
	aters	pproved		Accepted	

8. Click on the **Edit link** in the Actions column to edit the assessment.

Assessments: NI	H Learner				
A multi-rater assessment (M Questionnaire-based also ki			ssessed by others. The	system supports two types of ((MRA): Competency-based and
Current Completed Multi-Rater Assessments Showing 2 out of 2 results	New Multi-Rat	ter Assessment Print	Export Modify Table	Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning	
MRA Title	Closes On	MRA Status	Actions	Continuing Education Status Profile Snapshot Multirater Assessment	
Test MRA 🗲 🗕		In Progress	Edit 🗲	Plans	
User Manual Demo		In Progress	Edit		

9. The MRA Details screen will be displayed.

MRA Details				
Туре	Con	npetency-based		
MRA Title	Test	MRA		
Description				
Ratee	NIH	Learner		
Closes On			1	
Assessment Results		Show Individual Commer		
		Show Individual Rating L	eveis	
Competencies to b		4	D	rint Export
Competencies to b	C 7335355		F	nni i Export
Competency Name				Target
NIH Process Manageme	ent			
NIH Strategic Planning				
NIH Reconciliation and I	Financial Rep	orting		
NIH Risk Analysis				
NIH Federal and Depart	mental Policie	es and Procedures Kno	wledge	
NIH Financial Budget ar	nd Program A	nalysis		
NIH Project Managemer	nt			
Raters			Add Rater P	rint Export
Rater Name Perso	on Type	Approval Status	Rater Acceptance	Actions
NIH Manager Other		Approved	Accepted	
Rejected Raters				
No items found				

CREATE A MULTI-RATER COMPETENCY ASSESSMENT

1. Select the **Admin Icon**.



- 2. Click the **Competencies link** towards the left of the page.
- 3. Click the Multi-Rater Assessments link.
- 4. Enter the learner's name in the search box and click **Search**.
- 5. **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 6. Select New Assessment link to the right of the learner.

People IR						
People Proxy Access	Multi-R	Rater Ass	essments			
Distribution Lists					Advand	ced Search
Plan Types Plan Forms	Person Names	NIH Learner		A		one or more last or full names
Plans				•	(;). Firs	ted by semi-colons it names and partial
Learning					Examp	do not return results le: ns; Bob Smith;
Competencies						Sharon
Multi-Rater Assessments 🔶	- Multi-Rate	er Assessmer	nts			
Raters Pending Approval	Showing 1 out					
Assessment History	Last Name	First Name	Person Type	View Assessme	ante	New Assessments
Assessments Pending Approval	Last Marile		i eraori type	VIEW ASSESSING	1110	New Assessments
Approval History	Learner	NIH	Other	View Assessme	nt 🔶	New Assessment

7. Click the Competency-based radio button on the **New Multi-Rater Assessment** screen.

NOTE: Training Administrators can create a questionnaire to use as a multi-rater assessment. If one exists, choose the Questionnaire-based radio button and follow the prompts to set up the assessment.

8. Click Next.

New Multi-Rater Assessment
Please choose the type of multi-rater assessment that you would like to create.
Competency-based C Questionnaire-based
Next»

- 9. Give the new multi-rater assessment a title in the MRA Title field.
- 10. Add a description in the Description field.
- 11. Set a due date in the Closes On field.
- 12. Indicate whether you want individual comments and rating levels to be visible by clicking the appropriate checkboxes.
- 13. Click Add Competency.

New Multi-Rate	Assessment		
Туре	Competency-based		
MRA Title*	NIH Test Competency		
Description	NIH Test Competency		<u>^</u>
	 Character Limit:255 Remaining character count: 238		v
Ratee	NIH Learner		
Closes On	01/27/2015		
Assessment Results	Show Individual Comments		
	Show Individual Rating Levels		
Competencies to be Asse	essed		Competency
No items found			
Raters			Add Rater
No items found			
		Save	Cancel

Select all or some of the competencies in the **Select Competencies** pop-up window by clicking the appropriate checkbox. You may filter the list of competencies by **Held** or **Required** using the **View By** drop-down menu.

5	Select Competencies		
		► View By	Held 👻
Co	mpetencies	P	rint Export
Sho	wing 14 out of 14 results		
	Competency Name		
V	NIH Strategic Planning		
7	NIH Risk Analysis		
2	NIH Resilience		
	NIH Process Management		
	NIH Financial Budget and Program Analysis		
	NIH Reconciliation and Financial Reporting		
	NIH Acquisition Planning		
	NIH Adaptability		
	NIH Qualitative/Quantitative Analysis		
	NIH Federal and Departmental Policies and Procedures Knowledge		
	NIH Influence and Negotiation		
	NIH Solicitation		
	NIH Advisory Assistance		
	NIH Project Management		
		Submit	Close
I I		Submit	Close

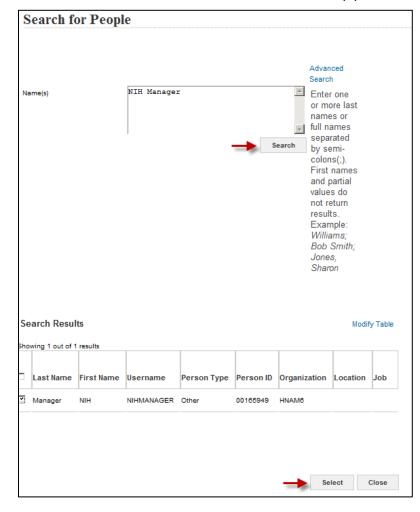
14. When finished, click Submit.

15. Add raters for the multi-rater assessment by clicking Add Rater.

New Multi-Rat	ter Assessment	
Туре	Competency-based	
MRA Title*	NIH Test Compete	ency
Description	NIH Test Compete	ncy
	Character Limit:255	*
Ratee	NIH Learner	
Closes On	01/27/2015	
Assessment Results	Show Individual C	omments
	Show Individual R	ating Levels
Competencies to be A	Assessed	Add Competency Print Export Actions
NIH Strategic Planning	2-Novice	Remove Competency
NIH Risk Analysis	3-Intermediate	Remove Competency
NIH Resilience	5-Expert	Remove Competency
Raters		Add Rater
No items found		
		Save Cancel

16. Enter the rater's name in the search box and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.



17. Select the checkbox in front of the desired rater(s) and click Select.

18. When you are finished adding competencies and raters, click Save.

New Multi-Rate	er Assessment	
Туре	Competency-based	
MRA Title*	NIH Test Competer	ю
Description	NIH Test Competen	29
	Character Limit:255	
Ratee	NIH Learner	
Closes On	01/27/2015	
Assessment Results	Show Individual Con	nments
	Show Individual Rat	ng Levels
Competency Name	Target 2-Novice	Actions Remove Competency
NIH Risk Analysis	3-Intermediate	Remove Competency
NIH Resilience	5-Expert	Remove Competency
Raters	-	Add Rater Print Export
Rater Name	Person Type	Actions
NIH Manager	Other	Remove Rater
		Save Cancel

19. You will be asked to confirm whether you want to submit the assessment for the rater approval.

NOTE: The LMS does not save drafts. You must complete this entire process in order for the assessment to be saved. If you stop (or timeout) in the middle, you will have to repeat these steps.

20. Click Yes.



SURVEY MANAGEMENT

As a People Administrator, you are able to create and manage surveys. The content for the survey must first be created and modified by an LMS Content Administrator.

You must assign surveys to potential respondents at the time you distribute it. Designated respondents can then choose to accept or decline the survey.

CREATE AND DISTRIBUTE A SURVEY

1. Select the Admin Icon.



- 2. Click the **Competencies** link towards the left of the page.
- 3. Click the **Surveys** link.
- 4. Click the **New Survey** link on the right side of the page.

People	Surveys	
Proxy Access		
Distribution Lists	Survey Name	
Plan Types		Search
Plan Forms		Search
Plans	Surveys	New Questionnaire New Survey
Learning	No items found	1
Competencies		
Competencies		
Multi-Rater Assessments		
Raters Pending Approval		
Assessment History		
Assessments Pending Approval		
Approval History		
Surveys 🛶		

- 5. Enter the **Name** of the survey and a **Description**.
- 6. Enter the end date of the survey in the **Closes On** field.
- 7. The **Domain** should always be NIH.

8. Click Next.

Survey Crea	tion and Distribution		
Name*	New Survey		
Description	New Survey		<u>~</u>
	l Character Limit:255 Remaining character count: 244		
Closes On	01/26/2015		
Status	Draft		
Domain*	NIH	Ś	
	-	Next	Cancel

9. Click Add Questionnaire.

Survey Details an	d Distribution:	New Survey
Name*	New Survey	
Description	New Survey	×
		-
Closes On	Character Limit:255	1
Status	Draft	
	NIH	6
Domain*		
Questionnaire Content		Add Questionnaire
No items found		
Respondents		Add Respondents
No items found		
		Save For Later Cancel

- 10. Browse the **Production Repository** and select a questionnaire that has been prepared in advance by a Content Administrator. Those that are available will have a radio button to allow you select them.
- 11. Click Finish.

Attac	h Eval	uation:			
Search	Browse				
Productio	n Reposit	огу			
Select	ltem				
	E Produ	ction			
	i∎ H⊦	IS U			
-	••• • NI	ł			
	: NI	H Simplified Acquisition & Delegated	Procurement- Uf	PKs	
	: No	Fear Act 10/23/2013			
	: = OL	SA Test Folder			
•	·	test [SCORM Package, Version:]			
	:	JC-Frederick, Inc.			
	i Sk	illSoft			
				4	
			Refresh	Finish	Close

12. You may also click the **Search tab** to locate the survey using a name search.

- 13. Enter search criteria and click **Search**.
- 14. Select the survey by clicking on the **Radio button**.
- 15. Click Finish.

Atta	ch Evaluation:					
+						
Searc	h Browse					
Name	2	NIH Information	-	Version Number		
Conte	ent Format	-Select One-	1	Content Type	-Select One-	•
Langu	uage		-	Author		
Keyw	rords			Folder Name		
Avail	able From >=		đ	Available From <=		
Last	Modified On >=			Last Modified On <	-	
Com	petency		6	Owner		6
Conte	ent Provider	-Select One-		Delivery Vendor	-Select One-	•
Includ	de non-scoring content modules	v				
					-	Search
Conte	nts					
Chowing	2 out of 2 results					
Showing						
Select	Name			Version Number	Content Format	Folder Name
I.	NIH Information Security Awa Course	reness Annual Refresher		FY08	SCORM Package	IT security
0	NIH Information Security Awa Course FY09	reness Annual Refresher		FY09	SCORM Package	IT security
						Close

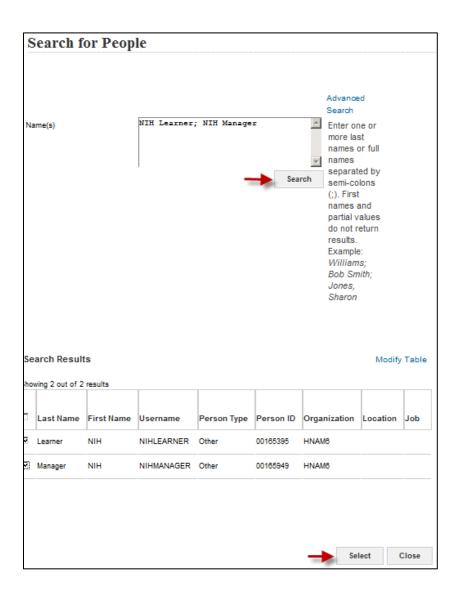
16. Click **Add Respondents** once the questionnaire content is attached to designate the individuals who should respond.

Survey Detail	s and Distribution:	New Survey
Name*	New Survey	
Description	New Survey	×.
	Character Limit:255	Ŧ
Closes On	01/26/2015	1
Status	Draft	
Domain*	NIH	6
Questionnaire Conte	ent	
Questionnaire		Actions
NIH Information Security Aw	areness Annual Refresher Course	Preview 🗙
Deependente		
Respondents		Add Respondents
NO ITEMS TOURD		
		Save For Later Cancel

17. Click the Advanced Search link.

NOTE: Since you will likely be searching for multiple people with common criteria, such as organization code or manager, the Advanced Search will be more effective than the default Simple search.

18. Select the checkbox(es) next to the desired respondent(s) in the **Search Results** table, and then click **Select**.



19. Once you have the questionnaire and the respondents selected, you are ready to publish the survey.

IMPORTANT! You cannot publish a survey until you have specified both the questionnaire and the respondents for the survey. You should double-check that all respondents are included because you cannot add more respondents to a survey once distributed.

20. Do one of the following:

- Click Save for Later to save the survey in Draft status for future editing.
- Click Save and Distribute to distribute the survey to the selected respondents.

Survey I	Details a	nd Distrib	utior	n: New S	urvey	
Name*		New Surve	у			
Description		New Survey	,			*
		Character Limit	:255			~
Closes On		01/26/201	5			
Status						
Domain*		NIH			6	
Questionna	ire Content					
Questionnaire	e				Action	s
NIH Information	Security Awaren	ess Annual Refresher	Course		Previ	iew 🗙
Responden	ts			Add Res	pondents	Modify Table
First Name	Last Name	User Name	Organiza	ation Name	Status	Actions
NIH	Manager	NIHMANAGER	HNAM6		Pending	×
NIH	Learner	NIHLEARNER	HNAM6		Pending	×
		Save For	Later	Save and Dis	tribute	Cancel

VIEW A SURVEY

1. Select the Admin Icon.



- 2. Click the **Competencies** link towards the left of the page.
- 3. Click the **Surveys** link.
- 4. Enter the name of the survey you are looking for and click **Search**.

5. Under the **Actions** column, you will see various options, depending on the status of the survey.

People	Survey	/S						
Proxy Access								
Distribution Lists	Survey Name		NIH					
Plan Types							_	Search
Plan Forms								Search
Plans	Surveys					New Qu	estionnaire New Survey	Modify Tab
Learning	Name	Status	Create Date	Distribution Date	Close Date	Domain	Number of Completions	Actions
Competencies	Ivallie	Status	Cleate Date	Distribution Date	Close Date	Domain	Number of Completions	Actions
Competencies	NIH Workforce	Completed	12/13/2009		12/25/2009	NIH	0 ->	View Distributio
Multi-Rater Assessments	Survey							DISTIDUT
Raters Pending Approval	NIH Accessible							View
Assessment History	Word	In Progress	12/23/2014	12/23/2014		NIH	0	Distributio Close
Assessments Pending Approval	Survey							Survey
Approval History								

- a. **View Distribution** allows you to see who received the survey and whether respondents have completed it.
- b. **Close Survey** allows you to end or "close" the survey.

MANAGING LEARNING

The People Administrator – The Learning tab provides access to learners' enrollments, transcript, certifications and curricula, continuing education credits, and learning plan information.

ENROLLMENTS

An Enrollment is an offering that a learner is registered for, but has not completed. The following instructions will detail how you can view and manage a learner's enrollments.

VIEW AND MANAGE ENROLLMENTS

1. Select the Admin Icon.



- 2. Click on the Learning link.
- 3. Select Current Learning from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click **View Registrations** to the right of the correct learner.

People	Current	Learning	1			
Proxy Access		20011111	2			
Distribution Lists	Manage curr	ent learning for	people.			
Plan Types						
Plan Forms				Advanced	d Search	
Plans	Person Name	s NI	H Learner		<u> </u>	
Learning						
Current Learning 🛛 🛖					-	
Completed Learning				-	Search	
Certifications				-		
Curricula	Current Le	arning			Print Export N	Jodify
Continuing Education	Showing 1 out of	f 1 results				
Courses	Last Name	First Name	Username	Person Type	Actions	
Subscription Order History	Learner	NIH	NIHI FARNER	Other -	View Registrat	tions
Subscription Usage	Learner	14011	NINELARINER	Other	 view Registrat 	10115

6. From the **View Current Learning** menu, select one of the following to change your view of current learning: All, Pending Approval, Approved, or Unscheduled.

Curr	ent Lea	rning for	· NIH L	earne	r					
Curre	ent Learnin	g						Vie Print	All	1
Select	Title	Delivery Type	Start Date	Location	Facility	Status	Merged From	Mandatory		Package
	Alternative Dispute Resolution (ADR)	Online Training	1	1	1	Confirmed	1		Actions	
	Books 24x7	Online Training				Confirmed			Actions	
	NIH Clinical Center: Fire Safety Training for Health Care Personnel	Online Training				Confirmed			Actions	
	NIH Supervisory Essentials Training	Instructor led	03/10/2015	NIH Training Center		Pending Approval			Actions	

NOTE: From this screen, you can verify whether a learner is enrolled in a particular class. Additionally, you may click the **Title** of an enrollment to view related details.

From the Actions column of the Enrollments table, you have the following options:

- View Learning Assignments allows you to view any learning assignments for a course, attempts on learning content, the learner's completion status and score.
- **Mark Complete-** allows you to indicate the completion status of a course. This functionality can be used if an online course does not automatically complete successfully. Instructor-led classes should be marked complete by the Training Administrator responsible for the class.

IMPORTANT! Be very careful using this function. You should have a business process in place to ensure the learner really did complete the course. As an administrator, you are bound to maintain the integrity of the system.

• **Drop-** will allow you to cancel the registration of a learner.

IMPORTANT! This action does not remove any financial obligation for the learner. Any financial obligations must be cancelled to keep the learner's organization from being charged.

• **Approve/Reject as secondary approver** – Allows you to approve or reject the training the learner is registering for.

Curr	ent Lea	rning for	NIH L	earne	r								
								,	View	All	•	•	Profile Quicklin
Curre	ent Learnin	g						Pri	nt	Expor	Actions		
Select	Title	Delivery Type	Start Date	Location	Facility	Status	Merged From	Mandatory		Actic	View Learnir Mark Comple Drop		ssignments
	Alternative Dispute Resolution (ADR)	Online Training	1	1	1	Confirmed	1	1		Action	IS tons		Multirater Assessmen Plans
	Books 24x7	Online Training				Confirmed				Action	IS		

NIH Supervisory Essentials Instructor led 03/10/2015 NIH Training Center Pending Approval Actions Performance Appraisal Program (PMAP) for Employees Online Training S E Confirmed Actions The No FEAR Act Online Training S E Confirmed Actions	NIH Clinical Center: Fire Safety Training for Health Care Personnel	Online Training			Confirmed	Actio	Actions Drop Reject Approve	
Management Appraisal Program (PMAP) for Employees The No Optime Training Confirmed Actions	Supervisory Essentials	Instructor led	03/10/2015	Training		Action	s	
	Management Appraisal Program (PMAP) for	Online Training			Confirmed	Action	s	
		Online Training			Confirmed	Action	S	

TRANSCRIPTS

A transcript is a record of training completed by a learner. Transcripts may contain Department of Health and Human Services (HHS) training and external training, such as college coursework. Because the LMS is a department-wide system, transcripts will go with an employee if he/she moves to another agency within HHS.

NOTE: Because the LMS is still a relatively new system and not all historic training has been migrated, some records may not appear on the LMS transcript. If you have a question about whether something should be appearing on the LMS transcript, please submit a ticket to the HR Systems Support Help Desk at: <u>https://nihohrweb.nih.gov:1010/WiTS_IntraHR/index.aspx.</u>

The following instructions will show you how to view, edit, delete, and add learning to a learner's Transcript.

VIEW A LEARNER TRANSCRIPT

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Click Completed Learning in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search. The** advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click View Completed Learning to the right of the correct learner.

People HR					
People	Comple	ted I ea	rnina		
Proxy Access	compte		innig		
Distribution Lists	Manage com	pleted learni	ng for people.		
Plan Types					
Plan Forms				Advar	ced Search
Plans	Person Names	6	NIH Learner		<u> </u>
Learning					
Current Learning					
Completed Learning 🔶				-	Search
Certifications					
Curricula	Completed	Learning	Ac	ld Completed Learnir	ng Print Export Modify Table
Continuing Education	Showing 1 out of	f 1 results			
Courses	Last Name	First Name	Username	Person Type	Actions
Subscription Order History	Learner	NIH	NIHLEARNER	Other	View Completed Learning
Subscription Usage					

6. Set the date range for transcript items to be displayed and click **Search**.

Completed Learn	ning: NIH	Learner			
Completed learning is a list and launch content for a cor				your transcript to E	ixcel, click the Export link. To acces
Active Inactive From 10/28/2014 Delivery Type All	Ta Ta	01/26/2015 Search	a		Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning Completed Learning
Completed Learning		Ado	I Completed Learning Print E	xport Modify Table	Profile Snapshot Multirater Assessment Plans
Showing 3 out of 3 results	Status	Marked Complete By	Ended/Completed On Date	Actions	
test006 🗲	Successful On: 12/12/2014 Score: 0			View Details Edit Delete Print Certificate	
test005	Successful On: 12/12/2014			View Details Edit	

NOTE: The default date range of the transcript view is one year. To view training events that were completed more than 90 days in the past, you must adjust the **To Date** field.

Additional Tips:

• You can view details of a training item by clicking on its title.

DELETE A TRANSCRIPT ITEM

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Click **Completed Learning** in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search. The** advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click View Completed Learning to the right of the correct learner.

People HR					
People	Comple	ted Lea	rnina		
Proxy Access			_		
Distribution Lists	Manage completed learning for people.				
Plan Types					
Plan Forms				Adva	nced Search
Plans	Person Name	s	NIH Learner		
Learning					
Current Learning					
Completed Learning 🔶				-	Search
Certifications					
Curricula	Completed	Learning	Ad	d Completed Learn	ing Print Export Modify T
Continuing Education	Showing 1 out o	f 1 results			
Courses	Last Name	First Name	Username	Person Type	Actions
Subscription Order History	Learner	NIH	NIHLEARNER	Other	View Completed Learning

- 6. Click **Actions link** on the right for the transcript item being deleted.
- 7. Click **Delete** in the Actions popup window.

Completed Lea	arning: NIH	Learner			
			esults achieved. To export earning Assignments link.	your transcript to E	excel, click the Export link. To acc
Active Inactive From 10/28/2014 Delivery Type All		o 01/26/2015 Search			Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning
Completed Learning Showing 3 out of 3 results		Ado	d Completed Learning Print E	Export Modify Table	Continuing Education Status Profile Snapshot Multirater Assessment Plans
Item Name	Status	Marked Complete By	Ended/Completed On Date	Actions	
test006	Successful On: 12/12/2014 Score: 0		_	View Details Edit Delete Print Certificate	
test005	Successful On: 12/12/2014 Score: 0			View Details Edit Delete Print Certificate	

8. If you are sure this is the item you want to delete, click **OK** from the dialog box. The screen will refresh and deleted transcript items will move to the Inactive tab.



NOTE: A copy of deleted transcript items is permanently kept on the **Inactive** tab.

Completed Learning: NIH	Learne	٢			
Completed learning is a list of all your compl and launch content for a completed online co				script to Exc	el, click the Export link. To access
Active Inactive	Search	01/26/2015			Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning Continuing Education Status
Completed Learning		Add Complet	ed Learning Print Export I	Modify Table	Profile Snapshot Multirater Assessment Plans
Showing 3 out of 3 results Item Name	Status	Marked Complete By	Ended/Completed On Date	Actions	
TMH this is a test 2014-12-14	! Not Active			View Details Print Certificate	
NIEHS Environmental Management System (EMS) This course provides an overview of the NIEHS Environmental Management System and serves to inform employees and contractors of the impacts their work may have on the surrounding environment. Course completion is required for all	! Not Active			View Details Print Certificate	

EDIT A TRANSCRIPT ITEM

1. Select the Admin Icon.



- 2. Click the **Learning** link.
- 3. Click **Completed Learning** in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.
- 5. **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search. The** advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 6. Click View Completed Learning to the right of the correct learner.

People HR					
People	Comple	ted Lea	rning		
Proxy Access			J		
Distribution Lists	Manage com	pleted learn	ing for people.		
Plan Types					
Plan Forms				Advar	nced Search
Plans	Person Name	6	NIH Learner		
Learning					
Current Learning			I		
Completed Learning 🔫				-	Search
Certifications				,	
Curricula	Completed	Learning	Ac	d Completed Learnii	ng Print Export Modify Table
Continuing Education	Showing 1 out o	f 1 results			1
Courses	Last Name	First Name	Username	Person Type	Actions
Subscription Order History	Learner	NIH	NIHLEARNER	Other	View Completed Learning

- 7. Click Actions link on the right for the transcript item being updated.
- 8. Click Edit in the Actions popup window.

Creating Your Individual Development Plan	Successful	View
An Individual Development Plan (IDP) outlines	On: 01/26/2015	Details
career goals and is a developmental action plan	Score: 0	🔶 Edit
to move you from where you are, to where you		Delete
would like to be, or to where you need to be. It		Print
provides systematic steps to improve		Certificate
performance and build strengths related to your		
current job, and to meet your career goals. The		
goals of an IDP are developed by you with input		
from your supervisor. The IDP links your career		
interests and needs to organizational priorities.		
In this course, you will learn strategies for		
developing your own IDP and career goals. It		
will assist you assessing your current strengths		
and development needs, equipping you with the		
knowledge to help you move forward on your		
professional development path. Individuals with		
disabilities who need Sign Language		
Interpreters or reasonable accommodation to		
participate should contact the Federal Relay (
1-800-877-8339() at least 5 days in advance.		
Bldg: Rockledge II (6701 Rockledge Drive),		
Room 9100/9104		

9. Change any of the fields that need to be corrected and click Save.

NOTE: You should be able to provide documentation to verify any changes made to a transcript of a learner. Be sure you complete all the EHRI required fields in **red**.

ADD LEARNING TO A TRANSCRIPT: SINGLE LEARNER

Use this method to add learning to a single learner's transcript.

IMPORTANT! Guidelines for verifying completed training may vary by IC, office, division, etc. Please be sure to check with your organization to determine the process for verifying the completion of training prior to manually entering it into a learner's LMS record.

1. Select the **Admin** lcon.



- 2. Click the Learning link.
- 3. Click Completed Learning in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search. The** advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click **View Completed Learning** to the right of the correct learner.

People HR					
People	Comple	eted Lea	rnina		
Proxy Access			y		
Distribution Lists	Manage con	npleted learni	ing for people.		
Plan Types					
Plan Forms				Adva	nced Search
Plans	Person Name	es	NIH Learner		<u> </u>
Learning					
Current Learning					
Completed Learning 🔶				-	Search
Certifications					
Curricula	Complete	d Learning	Ac	ld Completed Learni	ng Print Export Modify T
Continuing Education	Showing 1 out of	of 1 results			
Courses	Last Name	First Name	Username	Person Type	Actions
Subscription Order History	Learner	NIH	NIHLEARNER	Other 🛁	View Completed Learning

- 6. Click Add Completed Learning.
- 7. Click **Use Existing Item** to add courses to the learner's transcript that already exist on someone else's transcript or in the course catalog.

IMPORTANT! All fields in red with an asterisk (*) require data in order to save changes.

Add Completed L	earning to Learner's	Transcript
For information on EHRI value	es, please refer to the OPM Guide to D	ata Standards.
Item/Event Name*		
Description		A
	Character Limit:1000	
Offering Start Date		
Ended/Completed On Date		
Registration Date		
Marked Complete Date*	Í	

Enter the course Name in the name field and click Search.
 NOTE: You may also search by the course ID.

Search f Transcri		ms to Add a Completed Learning	to Learner's
Name ID		NIH LMS	
		 Search Existing Completed Learning Items Search Catalog 	Search
Showing 3 out of 3	results		Print Export
Title	Version	Description	Course ID
NIH LMS Learning Administrator	FY15	This two-day course provides an introduction to the LMS and the permissions associated with Learning and Content Administrators. Hands-on exercises are performed in a training environment to simulate basic LMS functions, which include creating and modifying courses and their offerings as a Training Administrator, and working with online courses as a Content Administrator. Materials are provided to the learner in class and support for administrators is available after training via tip sheets, help desk, and access the NIH LMS Implementation team. ***ALL REQUESTS FOR PERMISSIONS MUST BE MADE WITHIN 6 MONTHS OF LMS TRAINING. NIH LMS Administrator permissions in the HHS Learning Portal are now	NIHTC1003

NOTE: Remember that you can use the percent symbol (%) as a wildcard. You may also search for courses that are not in the LMS catalog but may have been added to a learner's transcript by clicking the **Search Existing Completed Course Items** radio button.

9. Click on the checkbox to the left of the course you wish to add to the learner's transcript. This will close the window and take you back to the previous screen.

NOTE: The screen will now be pre-populated with course information such as the title, description, and course ID.

10. Enter additional data into all appropriate fields.

Edit Item Added to Completed Learning					
	Use Existing Iter				
Item/Event Name	NIH LMS Learning Administrator				
Version	FY15				
Description	This two-day course provides an introduction to the LMS and the permissions associated with Learning and Content Administrators. Hands-on exercises are performed in a training environment to simulate basic LMS functions, which include creating and modifying courses and their offerings as a Training Administrator, and working with online courses as a Content Administrator. Materials are provided to the learner in class and support for administrators is available after training via tip sheets, help desk, and access the NIH LMS Implementation team. ****ALL REQUESTS FOR PERMISSIONS MUST BE MADE WITHIN 6 MONTHS OF LMS TRAINING. NIH LMS Administrator permissions in the HHS Learning Portal are now managed through WiTS. Detailed instructions for obtaining LMS administrator permissions (both OHR and non-OHR staff) are located on the HR Systems Support website at https://intrahr.od.nih.gov/hrsystems/newaccounts.htm.				
Offering Start Date					
Ended/Completed On Date					
Registration Date					
Marked Complete Date*					
Start Time (HH:MM)					
End Time (HH:MM)					
Duration (HH:MM)					
Delivery Type	-Select One-				
Course ID	NIHTC1003				

(See Appendix B for explanations of data fields required for EHRI reporting.)

IMPORTANT! All fields in red with an asterisk (*) require data in order to save changes. Marked Complete Date is a required field.

11. Enter the learner's score and grade at the bottom of the screen, under the **Learners** section, if applicable.

NOTE: It's a good idea to delete the "0" that defaults in the Score field so that learners do not becomes concerned about seeing a "0" score on their transcript.

Learners	-	-	-	Modify Tabl
Name	Score	Grade	Completion Status	
NIH Learner	0	-	Successful	

12. After all available course data is entered, click **Save**.

ADD LEARNING TO A TRANSCRIPT: MULTIPLE LEARNERS

Use this method if you would like to add a transcript item to multiple learners.

1. Select the **Admin** Icon.



- 2. Click the Learning link.
- 3. Click **Completed Learning** in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search. The** advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click Add Completed Learning.

People HR					
People	Comple	ted Lear	ning		
Proxy Access			J		
Distribution Lists	Manage comp	pleted learning	for people.		
Plan Types					
Plan Forms				Adva	anced Search
Plans	Person Name	s	NIH Learner		<u> </u>
Learning					
Current Learning			I		
Completed Learning				-	Search
Certifications					
Curricula	Completed	Learning	> A	dd Completed Lear	ning Print Export Modify T
Continuing Education	Showing 1 out	of 1 results			
Courses	Last Name	First Name	Username	Person Type	Actions
Subscription Order History	Learner	NIH	NIHLEARNER	Other	View Completed Learning

6. Click Use Existing Item.

Add Completed Lear	ning to Learner's	Transcript
For information on EHRI values, pl	ease refer to the OPM Guide to	Data Standards.
Item/Event Name*		
Description		
	Character Limit:1000	
Offering Start Date		
Ended/Completed On Date		
Registration Date	e e e e e e e e e e e e e e e e e e e	
Marked Complete Date*	Í	

Enter the course Name in the name field and click Search.
 NOTE: You may also search by the course ID.

5	Search f	or Ite	ms to Add a Completed Learning	to Learner's
]	Franscri	pt		
Na	ame		NIH LMS	
ID				
			 C Search Existing Completed Learning Items Search Catalog 	
				Search
				Print Export
Sho	wing 3 out of 3	results		
	Title	Version	Description	Course ID
1	NIH LMS Learning Administrator	FY15	This two-day course provides an introduction to the LMS and the permissions associated with Learning and Content Administrators. Hands-on exercises are performed in a training environment to simulate basic LMS functions, which include creating and modifying courses and their offerings as a Training Administrator, and working with online courses as a Content Administrator. Materials are provided to the learner in class and support for administrators is available after training via tip sheets, help desk, and access the NIH LMS Implementation team. ***ALL REQUESTS FOR PERMISSIONS MUST BE MADE WITHIN 6 MONTHS OF LMS TRAINING. NIH LMS Administrator permissions in the HHS Learning Portal are now managed through WITS. Detailed instructions for obtaining LMS administrator permissions (both OHR and non-OHR staff) are located on the HR Systems Support website at https://intrahr.dx.	NIHTC1003

NOTE: Remember that you can use the percent symbol (%) as a wildcard. You may also search for courses that are not in the LMS catalog but may have been added to a learner's transcript by clicking the **Search Existing Completed Course Items** radio button. If the course cannot be found in the LMS catalog or another learner's transcript; close the window and manually input the course information.

8. Click on the checkbox to the left of the course you wish to add to the transcript of the learners. This will close the window and take you back to the previous screen.

NOTE: The screen will now be pre-populated with course information such as the title, description, and course ID.

Edit Item Added	to Completed Learning
	Use Existing Item
Item/Event Name	NIH LMS Learning Administrator
Version	FY15
Description	This two-day course provides an introduction to the LMS and the permissions associated with Learning and Content Administrators. Hands-on exercises are performed in a training environment to simulate basic LMS functions, which include creating and modifying courses and their offerings as a Training Administrator, and working with online courses as a Content Administrator. Materials are provided to the learner in class and support for administrators is available after training via tip sheets, help desk, and access the NIH LMS Implementation team. ***ALL REQUESTS FOR PERMISSIONS MUST BE MADE WITHIN 6 MONTHS OF LMS TRAINING. NIH LMS Administrator permissions in the HHS Learning Portal are now managed through WiTS. Detailed instructions for obtaining LMS administrator permissions (both OHR and non-OHR staff) are located on the HR Systems Support website at https://intrahr.od.nih.gov/hrsystems/newaccounts.htm.
Offering Start Date	
Ended/Completed On Date	
Registration Date	
Marked Complete Date*	III
Start Time (HH:MM)	
End Time (HH:MM)	
Duration (HH:MM)	
Delivery Type	-Select One-
Course ID	NIHTC1003

9. Enter additional data into all appropriate fields.

10. Complete all fields manually for the course being added.

IMPORTANT! All fields in red with an asterisk (*) require data in order to save changes.

(See Appendix B for examples of the proper values that should be entered in fields that are prefixed with the label EHRI.

For courses entered manually, use the ID number that the training entity has assigned to it. If no ID has been assigned, you need to create one. Begin all IDs with NIH followed by a logical numbering system. Each ID must be unique in the LMS.

ADDING A FIELD OF STUDY TO THE NEW TRANSCRIPT ITEM (OPTIONAL)

IMPORTANT! When using the "Use Existing Item" the Add Field of Study link is not available.

This is required for courses that have credits associated with them such as supervisor training.

1. Click Add Field of Study.

Continuing Educ	ation Credits		Add Field of Study
No items found			
Learners			Modify Table
Name	Score	Grade	Completion Status
NIH Learner	0		Successful
Competencies			Add Competencies
No items found			

2. Click the Field of Study picker icon to open the Select Field of Study screen.

Add Credits by Field of	of Study	
	_	* = required
Field of Study*	le	
Default Credits*		
Credits by Job Roles	Add Job Role	
No items found		
Learners who do not have any associa	ated role receive default credits.	
	Save Close	

- 3. Enter the name of the field of study you wish to add then click Search.
- 4. Click the **checkbox** to the left of the Field of Study name.

	Select Fiel	d of Study
	Name NIH	Description
	Configure Save	e Search Query Search
	elect Field of Sto wing 3 out of 3 resu	
	Name	Description
	NIH Acquisition CLPs	This field of study is to track CLPs that can be used toward acquisition certifications
ł	NIH Supervisory CLPs	Continuous learning points for supervisory training; designated by NIH
	NIH Techinical Writing	

- 5. Enter the number of credits that will be given by default in the **Default Credits** field.
- 6. To add credits based on Job Roles, click **Add Job Role**. (OPTIONAL)

Add Credits by Field	l of Study	
Field of Study* Default Credits*	NIH Supervisory CLP	* = required
Credits by Job Roles	Add Job Role	
No items found		
Learners who do not have any asso	ociated role receive default credits.	
	Save Close	

7. Click the Job Role pick button.

	dits by Job Roles	
Job Role*		* = required
Credits*		
	Save	Close

- 8. Enter the name of the job role you wish to add then click **Search**.
- 9. Click the **checkbox** to the left of the job role name then click OK in the popup window.

Sele	ct Role	
Name Config	NIH gure Save Search Query	Search
Select F	Cole st 25 out of 201 results	12345 Next Print Export Modify Table
Select	Name	
•	NIH Administrative Officer	
	NIH Administrative Officer (GS-	11)
	NIH Administrative Officer (GS-	12)

- 10. Enter the number of credits in the **Credits field**.
- 11. Click Save.

Define Credits by Job Roles		
	* = required	
Job Role*	NIH Administrative Of	
Credits*	2	
	Save Close	

12. You may continue to add additional job roles and related credits by repeating steps 6 through 11.

ld Credits by Field of Stud	y				
					* = red
Field of Study*		NIH Superv	isory Cl 🧉	ſ	
Default Credits*		3			
Credits by Job Roles				Add Job Role	
Job	Credits		Actions		
NIH-Buyer		2	Edit Delete		
	sociated role rece	ive default cr	edits.		

13. Your Field of Study will now appear on the Add Completed Course to Learner's Transcript screen.

Continuing Ed	Add Field of Study				
Field of Study	Description		Default Credits	Actions	
NIH Supervisory CLPs		iing points for superv lesignated by NIH	3 🚽	Edit Delete	
Learners				M	odify Table
Name	Score	Grade	Comple	etion Status	
NIH Learner	0		Succes	ssful 💌	

14. You may Edit or Delete the Field of Study by selecting the appropriate link in the **Actions** column.

ADDING A COMPETENCY TO A NEW TRANSCRIPT ITEM (OPTIONAL)

1. Click **Add Competencies** found toward the bottom of the screen.

Continuing Edu	ucation Credits	i .	Add	Field of Study
No items found				
Learners				Modify Table
Name	Score	Grade	Completion Status	
NIH Learner	0		Successful	
Competencies				Competencies
No items found				
			Save	Cancel

- 2. Enter the name of the competency in the **Competency Name** field.
- 3. Click Search.
- 4. Set the **Competency Level** from the drop-down menu.
- 5. Click the **checkbox** to the left of the Competency Name.

Α	dd Competencies	\$	
No Co	ompetencies are attached to Offer	ring:	
No it	ems found		
Choos	se Competencies from the Search	h	
Comp	petency Name: N	IH Communications	
		-	Search
			Print Export
	Competency Name	Competency Level	
	NIH Communications	Fundamental Awareness 💌 🔶	
Ŧ			Done

6. Click Done.

Add Compete	encies	
No Competencies are attach	ied to Offering:	
		Print Export Modify Table
Competency Name	Competency Level	Actions
NIH Communications	Fundamental Awareness	Delete
Choose Competencies from	the Search	
Competency Name:	NIH Communications	
		Search
		> Done

7. The competency has now been added to the transcript item.

Continuing Education Credits	Add Field of Study
No items found	
Competencies	Add Competencies Modify Table
Name	Competency Level
NIH Communications 🔶	Fundamental Awareness
	Save Cancel

ASSIGNING THE LEARNERS TO RECEIVE THE TRANSCRIPT ITEM

1. Click Add Learners towards the bottom of the screen.

Continuing Education Credits	
No items found	
Learners	Add Learners
No items found	

- 2. Enter criteria to search for a learner then click **Search**.
- 3. Click the **checkbox** to the left of the learner's name.
- 4. Click Select.

	Search P	Person, Int	ternal					
5	Supervisors	: you can easily	display all of you	r staff by ente	ring your Io	gin ID into the	''Manage	r" field, clicking t
	Population*	Internal 💌		First Nam	ie	NIH		
	Last Name	Learner		Person IE)			
	Username			Manager				<u>s</u>
	Organization		ć	Location				é
	Domain		ć	Person T	/pe	-Select (One-	•
	Security Roles	-Select One-		Include A	I Suborganiz	ations 🗖		
	Select						*	Search Print Export
	First Name	Last Name	Username	Person Type	Person ID	Organization	Location	Manager
	NIH	Learner	NIHLEARNER	Other	00165395	HNAM6		NIHMANAGER
F	NIH	Learner1NIDDK	LEARNER1NIDDK	Federal	00419681	HNK		
						-	Selec	t Close

NOTE: You may add multiple learners at one time by selecting multiple checkboxes.

	Select People											
	First Name	Last Name	Username	Person Type	Person ID	Organization	Location	Manager				
2	NIH	Learner	NIHLEARNER	Other	00165395	HNAM6		NIHMANAGER				
Þ	NIH	Learner1NIDDK	LEARNER1NIDDK	Federal	00419681	HNK						
							Selec	t Close				

5. Verify that the Start Date, Date Marked Complete, Score, and Grade fields are showing the correct information.

NOTE: Remove zeros from the Score field if no assessment was given.

6. After all available course data is entered, click **Save.**

Continuing E	ducation Credits							
No items found								
Learners	-		-		-		Add Learners Mo	odify Table
Name	Start Date		Date Marked Com	plete	Score	Grade	Completion Status	Actions
NIH Learner		đ	01/29/2015		0	-	Successful 💌	Delete
NIH Learner1NIDDK		đ	01/29/2015	đ	0		Successful 💌	Delete
Competencie	25							
No items found								
Notes								
No items found								
						-		Cancel

CERTIFICATIONS

As a People Administrator, you may view and manage certifications for learners within your organization.

Certification – A predefined set of courses that have been grouped together, with a deadline for completion. Credentials earned by completing the certification may expire on a predetermined date.

VIEW CERTIFICATIONS

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select Certifications from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click View Certifications to the right of the correct learner.

People HR										
	People	Certifica	tions							
	Proxy Access									
	Distribution Lists	Manage Certifications & Curricula for people.								
	Plan Types									
	Plan Forms				Advanced S	Search				
	Plans	Person Names	5 NIH	Learner						
	Learning									
	Current Learning					Y				
	Completed Learning									
	Certifications 🔶				-> Sea	arch				
	Curricula	Certification				the later of the state that				
	Continuing Education	Showing 1 out of			PI	rint Export Modify Tabl				
	Courses		E (1)		D T					
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions				
	Subscription Usage	Learner	NIH	NIHLEARNER	Other 🔶	View Certifications				
	Competencies									

6. Select the **Certifications** tab (for HHS certifications) or **External Certifications** (for non-HHS certifications)

Certificati	i <mark>ons</mark> f	or NIH Learner								
A certification or progress as the		n is a set of learning items cor completed.	figured in a sele	ected path that	must be com	bleted in order	to be	come "Acquir	ed." Both tra	ack your
Internal Ext	ternal ┥									
+										View Active
Name Configure Sa		Show Required Certifical	Search						Profile Qu Certifications Curricula Competencie Current Learr Completed L	:s hing
Internal Certif Showing 10 out of			Grant Certif	ications Add C	ertifications Pri	nt Export Mo	dify T	Actions		ot
Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	Target Date	Actie	View Certificati View Progress Delete		ssment
HHS Records Management for All Employees Certification	1.0	Recertification for HHS Records Management for All Employees	N/A	Discontinued	NIH Records Management reminder test (More)	12/19/2011	Action			
NIH Disability Awareness Training Certification	1.0	NIH Disability Awareness Training	N/A	Discontinued	NIH Learner	11/12/2010	Action	IS		

The **External Certifications** tab will list any certifications the learner has completed that are not administered through the LMS. **Internal Certifications** refers to any certification that an LMS Training Administrator has created to administer through the LMS.

ACTIONS ASSOCIATED WITH CERTIFICATIONS

Clicking the Actions link in the Actions column will list a number of actions available depending on the status of the certification. The actions are outlined below:

- View Certification History Shows all of the events, in chronological order, which took place during the acquisition of the certification.
- **View Progress for All Paths** Shows a completion percentage bar indicating how far along the learner is in the certification.
- **Delete** Allows the certification requirements to be deleted from learner.

Actions

View Certification History View Progress for All Paths Delete

GRANT INTERNAL CERTIFICATION

People Administrators may grant a certification for a learner, which means you mark the certification as complete, even though the learner has not completed all elements of the certification through the LMS. You may wish to do this if the learner has documented completion of equivalent learning outside the LMS. Your IC should have a business process in place for verifying actual course completion. Before you can grant completion of a certification, it must exist in the system. LMS Training Administrators have the ability to create certifications.

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select Certifications from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

7. Click **View Certifications** to the right of the correct learner.

People HR										
	People	Certifications								
	Proxy Access		Manage Certifications & Curricula for people.							
	Distribution Lists	Manage Certif								
	Plan Types									
	Plan Forms				Advanced	_				
	Plans	Person Names	5 NIH	Learner						
	Learning					Y				
	Current Learning									
	Completed Learning									
	Certifications 🔶				-	Search				
	Curricula	Certification				Print Export Modify				
	Continuing Education	Showing 1 out of				Print Export Wodily				
	Courses	Lest News	Elect News		D	0 - 11				
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions				
	Subscription Usage	Learner	NIH	NIHLEARNER	Other -	View Certifications				

8. Click Grant Certification.

Certificati	Certifications for NIH Learner							
A certification or curriculum is a set of learning items configured in a selected path that must be completed in order to become "Acquired." Both track your progress as the items are completed.								
Internal Ext	ernal							
								View Active
Name Configure Sav								
Internal Certifi	ications	-	Grant Certifi	cations Add C	ertifications Prir	nt Export Mo	difv Table	Continuing Education Status Profile Snapshot
Showing 10 out of 1	10 results							Multirater Assessment
Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	Target Date	Actions	Plans
HHS Records Management for All Employees Certification	1.0	Recertification for HHS Records Management for All Employees	N/A	Discontinued	NIH Records Management reminder test (More)	12/19/2011	Actions	

- 9. Enter the name of the certification in the **Name** field then click **Search**.
- 10. Select the **radio button** to the left of the certification you would like to grant and then click **Next**.

Gra	Grant Certifications							
		1.Sele	ect Certifications 2.Grant Certifications					
Nam Targi	e et Completion Duratio	on <=	S Updated On >= Past Credit Duration <=					
Conf	figure Save Seard	ch Query	→	Search				
Certif	ications		Print Export Modify Table					
Showing	1 out of 1 results							
Select	Name	Version	Description					
	HHS Appropriations Law Certification	1.0	This certification requires HHS Appropriations Law to be completed within 30 days of assignment. This certification is required for specific NIH staff across NIH, including Contract Admin, Purchasers, Procurment, Budget, COTR, etc.					
			Next Close					

NOTE: If you are granting a certification that has already been assigned to the leaner, you will be asked to confirm that you want to continue with the Grant Certification process.

11. Enter the date on which the learner aquired the certification (finished it) and the date the certification expires, then click **Finish**.

Grant Certificati	on	
	1.Select Certification …>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	
Granted Certifica	ations	Print Export
Learner Name	Acquired On	Expiration Date
NIH Learner	04/02/2012	04/02/2013
		Finish Back Close

ASSIGN INTERNAL CERTIFICATION

A certification must first be created in the LMS by an LMS Training Administrator before it will be available for you to assign to a learner.

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select Certifications from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

5. Click View Certifications to the right of the correct learner.

People HR							
	People	Certifica	tions				
	Proxy Access						
	Distribution Lists	Manage Certifi	cations & Curri	cula for people.			
	Plan Types						
	Plan Forms				Advanced Search		
	Plans	Person Names	NIH :	Learner			
	Learning						
	Current Learning					-	
	Completed Learning						
	Certifications 🔶					Search	
	Curricula	Certification	c			Print Export Modify 1	
	Continuing Education	Showing 1 out of	-				
	Courses	Last Name	First Name		D T	Actions	
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions	
	Subscription Usage	Learner	NIH	NIHLEARNER	Other	View Certifications	
	Competencies						

6. Click Add Certifications.

Certifica	tions	for NIH Learner							
A certification of as the items and		um is a set of learning items ted.	configured in a s	selected path	h that must be co	ompleted in o	order to becom	ne "Acquire	ed." Both track your progress
Internal E	xternal								
									View Active
Name Configure S	ave Sear	Show Required Certii	fications Only Search						Profile Quicklinks Certifications Curricula Competencies Current Learning
					•	ŧ.			Completed Learning Continuing Education Status
Internal Cer		-		Grant Cert	ifications Add Ce	rtifications Pr	int Export Mo	dify Table	Profile Snapshot
Showing 11 out	of 11 result	5							Multirater Assessment Plans
Name	Version	Selected Path (% Complete)	Mastery Score	Status	Assigned By	Target Date	Is Compliant	Actions	
HHS Appropriations Law Certification	1.0	HIS Appropriations Law Online Course - 0% Completed	N/A	Acquired	NIH PeopleAdmin			Actions	

- 7. Enter the name of the certification in the **Name field** then click **Search**.
- 8. Click the **checkbox** to the left of the certification.

	Select Ce	rtifica	tions					
	Name	H	HS	Discontinue	ed From >=			I
	Updated On >=			Target Com	pletion Duration <=			
	Past Credit Dura	tion <=						
	Configure Sav	ve Search	Query			_	Sear	ch
							-	
Ce	ertifications						Print Expo	rt Modify Table
Sho	wing 1 out of 1 re	esults	1					
						-	L	
	Name	Version	Available From	Discontinued From	Target Completion	n Duration	Expires In	Notify Before
	HHS Appropriations Law Certification	1.0	03/09/2011			30 Days		
1								
					_			
					-	Se	lect and Close	e Close

NOTE: If you are adding a certification that has already been assigned to the leaner, you will receive an Add Certification Error (20882) Certification already exists in the same status.

CURRICULA

- As a People Administrator, you may view and manage curricula for learners within your organization.
- **Curriculum** A predefined set of courses that have been grouped together. A learner must complete all courses to complete the curriculum.

VIEW CURRICULA

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select Curricula in the left navigation menu.
- 4. Enter the learner's name in the search field and click Search.
 - **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
 - 5. Click View Curricula to the right of the correct learner.

HHS Learning Por The Joy of Learning Enabled Through Ac	rtal ^{ccesst} │ ᆂ ᆇ ╳	≥ ³	NIH PeopleAdm	ìn	
People HR					
People	Curricula				
Proxy Access	Curricuta				
Distribution Lists	Manage Certifica	tions & Currio	cula for people.		
Plan Types					
Plan Forms			Advanced Se	arch	
Plans	Person Names	NIH I	Learner		<u> </u>
Learning					
Current Learning					v
Completed Learning					
Certifications					ch
Curricula	-				
Continuing Education	Curricula Showing 1 out of 1	reculte		Prin	t Export Modify Ta
Courses		results			
Subscription Order History	Last Name	First Name	Username	Person Type	Actions
Subscription Usage	Learner	NIH	NIHLEARNER	Other -	View Curricula
Competencies					

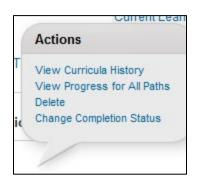
6. You will now see all of the curricula associated with the learner.

Curricula for NIH Le	arner						
certification or curriculum is a se rogress as the items are complet	et of learning items configured in a s red.	elected path t	hat must be com	npleted in order	to be	come "Acquired." Both	track your
							View Active
Name Configure Save Search Query	Show Required Curricula Only 🔽					Profile Q Certification Curricula Competenc Current Lea	ties
						Actions	arning ucation Status
Curricula Showing 4 out of 4 results		Grant Curricula	Add Curricula P	rint Export Mo	dify T	View Curricula History View Progress for All Paths	ot ssment
Name	Selected Path (% Complete)	Status	Assigned By	Target Date	Actie	Delete Change Completion Status	
LMS Training	Path 1 - 0% Completed	Assigned	NIH Learner	,	Action	s	
NIAID Art of Leadership Cohort 21	Art of Leadership	Discontinued	Ann WITHINGTON		Action	S	
NIH NIBIB Budget Analysis Non- Technical Competency Training	3 Courses in this Module - 33% Completed	Acquired	Thomas HOLSCHER		Action	s	

ACTIONS ASSOCIATED WITH CURRICULA:

Clicking the Actions link in the Actions column will list a number of actions available depending on the status of the certification. The actions are outlined below:

- View Curricula History Shows all of the events, in chronological order, which took place during the acquisition of the curriculum.
- View Progress for All Paths Shows a completion percentage bar indicating how far along the learner is in the curriculum.
- **Begin Registration** Allows the administrator to register the learner for courses associated with the curriculum.
- Delete Allows the curriculum requirements to be deleted from learner.
- Change Completion Status Allows the expiration date to be changed or the certification to be revoked.



GRANT CURRICULUM

People Administrators may grant a curriculum for a learner, which means you mark the curriculum as complete, even though the learner has not completed all elements of the curriculum through the LMS. You may wish to do this if the learner has documented completion of equivalent learning outside the LMS. Your IC should have a business process in place for verifying actual course completion. Before you can grant completion of a curriculum, it must exist in the LMS. LMS Training Administrators have the ability to create curricula.

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select Curricula in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.

NOTE: See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.

7. Click View Curricula to the right of the correct learner.

HHS The Joy of	Learning Portal Learning Enabled Through Access!	±±××	S <mark>3</mark>	NIH PeopleAdm	in	
People HR						
	People	Curricula	1			
	Proxy Access					
	Distribution Lists	Manage Certifications & Curricula for people.				
	Plan Types	Advanced Search				
	Plan Forms					
	Plans	Person Names	NIH L	earner		<u> </u>
	Learning					
	Current Learning					Y
	Completed Learning					
	Certifications				Search	1
	Curricula 🕂	Curricula		Print	Export Modify Tab	
	Continuing Education	Showing 1 out of	1 results			
	Courses	Last Name	First Name	Username	Person Type	Actions
	Subscription Order History	Last Name			r erson rype	Actions
	Subscription Usage	Learner	NIH	NIHLEARNER	Other	View Curricula

8. You will now see all of the curricula associated with the learner.

9. Click Grant Curriculum.

Curricula for NIH Le	Curricula for NIH Learner						
A certification or curriculum is a se progress as the items are comple	et of learning items configured in a s ted.	elected path th	nat must be com	pleted in order	to becom	e "Acquired." Both track your	
						View Active	
Name Configure Save Search Query	Show Required Curricula Only 🔽					Profile Quicklinks Certifications Curricula Competencies Current Learning	
Curricula Showing 4 out of 4 results	->	Grant Curricula	Add Curricula P	rint Export Mo	dify Table	Completed Learning Continuing Education Status Profile Snapshot Multirater Assessment	
Name	Selected Path (% Complete)	Status	Assigned By	Target Date	Actions	Plans	
LMS Training	Path 1 - 0% Completed	Assigned	NIH Learner		Actions		
NIAID Art of Leadership Cohort 21	Art of Leadership	Discontinued	Ann WITHINGTON		Actions		

- 10. Enter the name of the curriculum into the **Name field** then click **Search**.
- 11. Select the radio button to the left of the curriculum you would like to grant and click **Next**.

Grant (Curricula					
	1	I.Select Curricula	> 2.Gran	t Curricula		
Name Target Com	pletion Duration <=	LMS	Upda	ated On >=		
Configure	Save Search Que	егу			-	Search
Curricula Showing 1 out o	of 1 results			Print Export N	Nodify Table	
Select	Name	Version	Descript	ion		
	LMS Training		Training /	Administrator		
Ť			-	Next	Close	

- **NOTE:** If you are granting a curriculum that has already been assigned to the leaner, you will be asked to confirm that you want to continue with the Grant Curriculum process.
- 12. Enter the date on which the learner aquired the curriculum (finished it), then click **Finish**.

Grant Curriculum		
	1.Select Curriculum …>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	
Granted Curricula		Print Export
Learner Name	Acquired On	
NIH Learner	04/20/2012	The second secon
		Finish Back Close

13. Click Finish.

ASSIGN CURRICULUM

A curriculum must first be created in the LMS by an LMS Training Administrator before it will be available for you to assign to a learner.

1. Select the Admin Icon.



- 2. Click the Learning link.
- 3. Select **Curricula** in the left navigation menu.
- 4. Enter the learner's name in the search field and click **Search**.
- **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 5. Click **View Curricula** to the right of the correct learner.

HHS The Joy of I	Learning Portal	±±××	⊠³ ∎	NIH PeopleAdmin	1			
People HR								
	People	Curricula						
	Proxy Access							
	Distribution Lists	Manage Certifications & Curricula for people.						
	Plan Types							
	Plan Forms	Advanced Search						
	Plans	Person Names		<u> </u>				
	Learning							
	Current Learning					Y		
	Completed Learning							
	Certifications				Search	h		
	Curricula 🔸	Curricula			Drint	Correct Market Table		
	Continuing Education	Showing 1 out of 1	results		Print	Export Modify Table		
	Courses		F 1 (N		р. т.			
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions		
	Subscription Usage	Learner	NIH	NIHLEARNER	Other 🔶	View Curricula		

6. You will now see all of the curricula associated with the learner.

7. Click Add Curriculum.

Curricula for N	NIH Learner						
A certification or curriculi progress as the items ar	um is a set of learning items cor re completed.	nfigured in a se	lected path that	must be com	pleted in order	to becom	
Name Configure Save Searce		Search	rant Curricula A	dd Curricula Pri	int Export Mo	dify Table	View Active Profile Quicklinks Certifications Curricula Competencies Current Learning Complete Learning Complete Snapshot Multirater Assessment
Name	Selected Path (% Complete)	Status	Assigned By	Target Date	ls Compliant	Actions	Plans
LMS Training	Path 1 - 0% Completed	Acquired	NIH Learner			Actions	
NIAID Art of Leadership Cohort 21	Art of Leadership	Discontinued	Ann WITHINGTON			Actions	

8. Enter the name of a curriculum in the **Name** field then click **Search**.

Se	lect Cur	ricula		
Na Up	me L dated On >=	MS	Discontinued From >=	ation <=
Со	nfigure Save	e Search Query		-> Search
	icula ng 1 out of 1 res	sults		Print Export Modify Table
	Name	Available From	Discontinued From	Target Completion Duration
	LMS Training	10/01/2009		0 Days
t				
			-	Select and Close Close

9. Select the checkbox in front of the curriculum you would like to add, then click on select and close.

CONTINUING EDUCATION

If an LMS Training Administrator has created continuing education Fields of Study and/or Continuing Education Plans in the LMS, a People Administrator may add the requirements to learners and/or check their progress against requirements. NIH is not yet making frequent use of the Continuing Education credit functionality.

VIEW STATUS OF CONTINUING EDUCATION REQUIREMENTS

1. Select the **Admin** Icon.



- 2. Click the Learning link.
- 3. Select Continuing Education from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search.NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 5. Click View Status next to the appropriate learner name.

HHS The Joy of I	Learning Portal	± ± X	∞⁸⁸ [NIH PeopleAdmin					
People HR									
	People	Continuin	iq Educati	on					
	Proxy Access		-						
	Distribution Lists	Manage continuing education for people.							
	Plan Types								
	Plan Forms								
	Plans	Person Names	NIH Lea	*	0				
	Learning								
	Current Learning				-				
	Completed Learning					1			
	Certifications				Search				
	Curricula	Continuing Ed	lucation		Drint Er	coort Modify Table			
	Continuing Education 🔫	Showing 1 out of 1			Princ(E)	cont I would rable			
	Courses	Level News	Class Name		Denner Trees	A			
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions			
	Subscription Usage	Learner	NIH	NIHLEARNER	Other 🔶	View Status			

NOTE: If the learner has been assigned any continuing education credit requirements, they will be listed on the Continuing Education Requirement screen with a status indicator.

Continuing Education I	Requi	irement	: NI⊦	l Learn	ег				
A Continuing Education (CE) Plan is a equal to or greater than the credits defir			aining cı	redits earne	d within a g	iven time period. The	CE Plan is co	mplete (once you earn the credits
Start Date >=	🛒 En	d Date <=			Í				Profile Quicklinks
									Certifications
				Sea	arch				Curricula
									Competencies
Group By	C Field	of Study	C Cou	irses	Continuin	g Education Requiremen	ts		Current Learning
									Completed Learning
Continuing Education Requirement	its				Add Requ	uirement Print Export	Modify Table		Continuing Education Status
Showing 2 out of 2 results						1			Profile Snapshot
Name	Status	Completion	Status	Start Date	End Date	Grace Period (Days)	Actions		Multirater Assessment
									Plans
NIH Supervisory Refresher Training (2011- 2013)	Active	Complete		01/01/2011	12/31/2013	35	View Details Delete		
				-			View		

6. Click **View Details** to see more information about the requirement.

NIH Super	visory Refresher Training (20	11-2013)				14
	Lock the Pla	an Printer Friendly	y View			
Name	NIH Supervisory Refresher Training (2011-20	013)				
Person Name	NIH Learner					
Start Date	01/01/2011					
End Date	12/31/2013					
Grace Period (days)	35 days					
Plan Completion	Only the selected fields of study count toward plan is completed by achieving target credits					
Completion Status	Complete					
Sources						
Showing 1 out of 1 re	sults					
Name				Туре		
Thomas HOLSCHER				Person		
Plan Total by Fi	eld of Study			I	Print Export Mo	odify Table
Field of Study	Description	Target Credits	Credits from Plan Period	Credits from Grace Period	Total Counted	Actions
NIH Supervisory CLPs	Continuous learning points for supervisory training; designated by NIH	16	50	0	50	Actions
Plan Total = 50						
						Back

ADD A CONTINUING EDUCATION REQUIREMENT FOR A LEARNER

1. Select the **Admin** Icon.



- 2. Click the Learning link.
- 3. Select **Continuing Education** from the menu on the left.
- 4. Enter the learner's name in the search field and click **Search**.
- **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try **Advanced Search**. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 5. Click **View Status** next to the appropriate learner name.

HHS I The Joy of L	Learning Portal earning Enabled Through Access!	± ± X	⊠ <mark>13</mark>	NIH PeopleAdmin	n	
People HR						
	People	Continuin	g Educat	ion		
	Proxy Access		5			
	Distribution Lists	Manage continui	ng education fo	r people.		
	Plan Types					
	Plan Forms				Advanced Sear	ch
	Plans	Person Names	NIH Le	arner		<u> </u>
	Learning					
	Current Learning					~
-	Completed Learning					
-	Certifications				> Search	1
	Curricula	Continuina Es				e da cere
	Continuing Education	Continuing Ec Showing 1 out of 1			Print	Export Modify T
	Courses					
	Subscription Order History	Last Name	First Name	Username	Person Type	Actions
	Subscription Usage	Learner	NIH	NIHLEARNER	Other -	View Status

- **NOTE:** If the learner has been assigned any continuing education credit requirements, they will be listed on the Continuing Education Requirement screen with a status indicator.
- 6. Click the Add Requirement link.

Continuing Education Requirement: NIH Learner								
A Continuing Education (CE) Plan is a			redits earne	d within a g	iven time period. The	CE Plan is co	mplete once you earn the credits	
equal to or greater than the credits defi	ned in th	e plan.						
Start Date >=	📖 En	d Date <=					Profile Quicklinks	
							Certifications	
			Se	arch			Curricula	
							Competencies	
Group By	C Field	of Study C Cou	urses	Continuin	g Education Requiremen	ts	Current Learning	
							Completed Learning	
Continuing Education Requirement	nts		-	Add Requ	uirement Print Export	Modify Table	Continuing Education Status	
Showing 2 out of 2 results							Profile Snapshot	
Name	Status	Completion Status	Start Date	End Date	Grace Period (Days)	Actions	Multirater Assessment	
							Plans	
NIH Supervisory Refresher Training (2011-	Active	Complete	01/01/2011	12/31/2013	35	View Details		
2013)					55	Delete		
NUL Que en intern Defensione Terrining (2012)						View		
NIH Supervisory Refresher Training (2013- 2015)	Active	Complete	01/01/2013	12/31/2015	35	Details Delete		

- 7. Enter search parameters in the fields and click **Search**.
- 8. Click the **checkbox** to the left of the appropriate Continuing Education Requirement.

Se	Select Continuing Education Requirements									
Na	me NIH Su	upervisory		Description						
Sta	irt Date =		đ	End Date =						
Do	main		4							
Со	Configure Save Search Query Search									
	Select Continuing Education Requirements Print Export Modify Table									
Snowir	ng 3 out of 3 result									
	Name	Description			Status	Start Date	End Date			
₽	NIH Supervisory Refresher Training (2011- 2013)	This Continuing Edu track refresher trainir NIH supervisors. (16 years) If a person be this requirement in 2 Continuing Education 16 CLPs by Decemb	ng req 6 CLPs 9gan w 2011, u 9n Plar	uired of s every 3 vorking on use this n to track	Ended	01/01/2011	12/31/2013			
	NIH Supervisory Refresher Training (2012- 2014)	This Continuing Edu track refresher trainir NIH supervisors. (16 years) If a person be this requirement in 2 Continuing Educatio 16 CLPs by Decemb	ng req 6 CLPs 9gan w 2012, u 9n Plar	uired of s every 3 vorking on use this n to track	Ended	01/01/2012	12/31/2014			
	NIH Supervisory Refresher Training (2013- 2015)	This Continuing Edu track refresher trainir NIH supervisors. (16 years) If a person be this requirement in 2 Continuing Educatio 16 CLPs by Decemb	ng req 6 CLPs 9gan w 2013, u 9n Plar	uired of s every 3 vorking on use this n to track	Active	01/01/2013	12/31/2015			
					-	Select	Close			

9. Click **Select** to add the Continuing Education Requirement.

LEARNING PLANS

People Administrators may view and manage the courses on individuals' learning plans. Learning Plan functionality is very limited under the **Learning** tab. If you need to take actions on a learner's learning plan, please access it through the **Success Plans** tab, which is covered in "View/Add to Learning Plans: Method Two)" below.

VIEW/ADD TO LEARNING PLANS: METHOD ONE

1. Select the **Admin** Icon.



- 2. Click the Learning link.
- 3. Select **Courses** from the left navigation menu.
- 4. Enter the learner's name in the search field and click Search.
- **NOTE:** See instructions for searching listed to the right of the search box. If you do not find the account you are looking for, try Advanced Search. The advanced search will allow you to enter partial names, search for everyone under a specific manager or organization code, etc.
- 5. Click View Courses next to the appropriate learner name.

HHS The Joy of	Learning Portal	± ± X	⊠³	NIH PeopleAdmin					
People HR									
	People	Courses o	on Learni	ng Plan					
	Proxy Access								
	Distribution Lists	Manage courses	s for people.						
	Plan Types								
	Plan Forms	Advanced Search							
	Plans	Person Names	NIH L		<u>~</u>				
	Learning								
	Current Learning					V			
	Completed Learning								
	Certifications				Search				
	Curricula	Courses on L	earning Plan		Print	Export Modify Table			
	Continuing Education	Showing 1 out of 1	-	-		Export [Wouldy Table			
	Courses 🔶	Last Name	First Name	Username	Person Type	Actions			
	Subscription Order History	Lust nume							
	Subscription Usage	Learner	NIH	NIHLEARNER	Other	View Courses			

NOTE: You will see a list of the courses on the person's learning plan. (You will not see items on the learning plan that are not courses.) You may click the **Title** of a course to see more details about it.

6. Click Add Course.

NOTE: Under **Related Links**, you may **View Progress**, **Launch** to view the learner's progress in the course, **Mark Complete** if necessary, or **Register** the learner for a course.

Course	s : NIH L	earner					
Current Courses	Completed		_	Add Course	Print Export Mo	odify Table	Profile Quicklinks Certifications Curricula Competencies Current Learning Completed Learning
Title	Assigned By	Target Date	Status	Related Links	Mandatory 🗖	Actions	Continuing Education S Profile Snapshot Multirater Assessment
NIH 2-Way Match Invoice Processing	NIH Manager	01/07/2015	New	Register Add to Plan		×	Plans
NIH NIAID OWER ELD Working with Contractors	Ann WITHINGTON	06/01/2012	New	Register Add to Plan		×	

7. Click the Course Pick Button.

Add Course			
Course*		-	→ @
Notes			A
Due Date	Character Limit:64000		
		Save	Cancel

- 8. Enter the search criteria for the course and click **Search**.
- 9. Click the **Checkbox** for the course to be added.

Sele	ct Cour	se			
Title Domaii	NIH LMS		Course ID		
Config	ure Save	Search Query		⇒	Search
Course	5			Print Export M	lodify Table
Showing 3	out of 3 resu	Its			
Select	Version	Course ID	Title		
	FY15	NIHTC1001	NIH LMS Local	Learning Registra	r
†	FY15	NIHTC1002	NIH LMS Peop	le Administrator	
	FY15	NIHTC1003	NIH LMS Learr	ning Administrator	
					Close

10. Enter any applicable **notes**.

11. Enter a **due date** for the course to be completed by the learner.

Add Course		
	*	= required
Course*	NIH LMS People Administrator	
Notes	This course is required.	
	×	
Due Date*	09/30/2012	
	Save Cancel	

12. Click Save.

Course	s : NIH L	earner					
Current	Completed						Profile Quicklinks Certifications
Courses				Add Course	Print Export Mo	odify Table	Curricula Competencies Current Learning Completed Learning
Title	Assigned By	Target Date	Status	Related Links	Mandatory 🗖	Actions	Continuing Education Profile Snapshot Multirater Assessment
NIH 2-Way Match Invoice Processing	NIH Manager	01/07/2015	New	Register Add to Plan		×	Plans
NIH NIAID OWER ELD Working with Contractors at NIAID	Ann WITHINGTON	06/01/2012	New	Register Add to Plan		×	
NIH LMS Local Learning Registrar	NIH PeopleAdmin	01/29/2015	New	Edit Register Add to Plan		×	
Learning With Saba	NIH Manager	07/22/2010	In Progress	View Progress Mark Complete Add to Plan		×	

13. The course will now be displayed with the status **New**.



1. Select the **Admin** lcon.



- 2. Select **Plans** from the left navigation menu.
- 3. Click the **Assignee** pick button.

People	Plans				
Proxy Access					
Distribution Lists	Manage existi	ng plans.			
Plan Types	Plan Form	[6	Plan Type	6
Plan Forms					
Plans	Start Date >=			End Date <=	
	Assignee		4	Assignee's Organization	6
Learning	Status	-Select One-	•	Include All Suborganizations	
Competencies		,	_	-	
Prescriptive Rules	Configure S	Save Search Query			Search
Reports					Search

- 4. Enter search criteria for the learner then click **Search**.
- 5. Select the **checkbox** to the left of the learner's first name.

Sea	rch Pe	erson, Inter	nal						
			splay all of your and then clicking			in ID into the	"Manage	r" field	l, clicking
Рори	lation*	nternal 💌		First Name		NIH			
Last	Name L	earner		Person ID					
Userr	name		_	Manager				6	
Orga	nization		Ś	Location				6	
Dom	ain		Ś	Person Type		-Select One-	•		
Secu	rity Roles	Select One-	•	Include All Sub	organizations				
Peopl		-				-	Searc		Export
nowing	2 out of 2 re	suits							
elect	First Name	e Last Name	Username	Person Type	Person ID	Organization	Location	Mana	ger
	NIH	Learner	NIHLEARNER	Other	00165395	HNAM6		NIHMA	NAGER
	NIH	Learner1NIDDK	LEARNER1NIDDK	Federal	00419681	ник			
Ť									Close

- 6. Click Search.
- 7. Click Learning Plan next to learner's name.

Plans						
Manage exist	ing plans.					
Plan Form		6	Plan Type			6
Start Date >=			End Date <=			
Assignee	NIH Learner	6	Assignee's Organiza	ation		6
Status	-Select One-	•	Include All Suborg	anizations 🗌		
Configure	Save Search Qu	Jery			-	Search
Plans				Prin	t Export N	lodify Table
Showing 1 out o	of 1 results					1
Name	Assignee	Person Type	Plan Form	Plan Type	Status	Actions
Learning Plan	NIH Learner	Other	Learning Plan	Learning Plan	Activated	×
-						

- 8. From the learning plan **Activities/Critical Elements** tab, click the title of any item to access details about it. You can also see what **Type** of item it is, when it is due, and progress made (if applicable). Depending on the type of item, you will be able to take various actions using the pop-up links that appear when you hold your mouse over the **Actions** link to the right of each item.
- 9. Click Add Element or Activity.
- 10. Select a link from the **Add Element or Activity** popup bubble.

Plan De	etails:	Learn	ing Plar	1						B 🗎
									Printer Friend	lly View
Activities/0	Critical El	ements	Details/Instru	ctions Chang	e Log					
Plan Name	Le	earning Plan				Status	Activated			
Assignee	N	IH Learner				Approval Policy Add Element or Ad	No Approval ctivity			
View Current Activities View Closed Activities Add Course Add Certification Add Curriculum Add Goal										
Assigned I	earning							Add Element	or Activity Mo	dify Table
Name	Version	Туре	Due Date	Completed On	Status		Source	Mandatory	ls Compliant	Actions
Learning With Saba	1.0	Course	07/22/2010		In Progress		NIH Manager			Actions
Test Goal		Goal	12/31/2010		New: 0%	Completed	NIH Manager			Actions

11. Follow the prompts for the type of activity you chose to add the specific learning item you want to add to the learning plan. You will see a confirmation message that the item has been added to the plan.

Add Course		
		* = required
Course*	NIH LMS Local Learning Registrar	
Notes		
	Character Limit:64000	
Due Date	02/02/2015	
	Save Cancel	

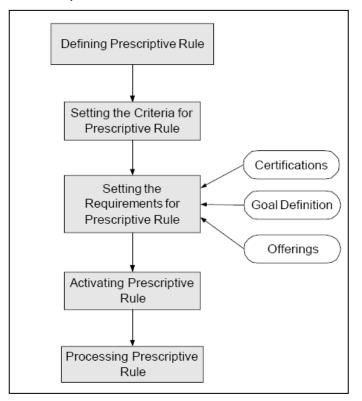
12. Click **Close** to exit the message pop-up and return to the **Plan Details** screen. You should now see your item added to the activities list.

Add	Activity To Plan
	Confirmation
	The selected activity has been assigned.
	Close

MANAGING PRESCRIPTIVE RULES

PRESCRIPTIVE RULES

- Prescriptive rules are used to automatically assign learning items (offerings, certifications, curricula, competencies, goals, etc.) to people who fulfill specified criteria, such as location, organization code, audience type, job series, job role, competencies, and/or certifications. People qualify for a rule only if they fulfill the member criteria specified in the rule.
- People Administrators can create prescriptive rules. The following diagram depicts the prescriptive rule creation process:



The following points are **VERY IMPORTANT!**

- Do not alter other organizations prescriptive rules only process your own.
- Do not use the Start Stop Processing menu option.
- Do **not** process a prescriptive rule without conducting thorough testing. Think through the logic of the prescriptive rules very carefully. Before entering into the production portal, test the prescriptive rule in Staging. ONCE A PRESCRIPTIVE RULE RUNS, YOU CANNOT REVERSE OR UNDO IT.

You can view the **Error Log** and **Monitor** list to verify that learning items were properly assigned to the specified members.

CREATE A PRESCRIPTIVE RULE

1. Select the Admin Icon.



- 2. Click on the Prescriptive Rules link.
- 3. Click on the New Prescriptive Rule link.

People HR	
People	Prescriptive Rules
Proxy Access	· · · · · · · · · · · · · · · · · · ·
Distribution Lists	Manage prescriptive rules.
Plan Types	
Plan Forms	Prescriptive Rules Error Log Monitor Process Triggered Rules
Plans	Name Status -Select One- 🔻
Learning	
Competencies	Domain Ownership -Select One-
Prescriptive Rules	Configure Save Search Query Search
Reports	
Message Center	Prescriptive Rules
	Cancel processing the Prescriptive Rule. Cancellation occurs only after the requirement currently in process is completely processed.

- 4. Add a name to the prescriptive rule in the **Name** field.
- 5. Add a description in the **Description** field.
- 6. Choose how members will be selected:
- a. Select Members Manually Select this option to identify all of the members that will be affected by the prescriptive rule. Use this option only if the members will not change.
- Define selection criteria based on which members will be selected dynamically Use this option for the prescriptive rule to update the affected members that may change based on certain criteria.

NOTE: If you have only a few people to add to the prescriptive rule, you may want to choose **Select members manually**. That option will allow you to specifically name each person.) This selection cannot be changed once the prescriptive rule is saved.

7. Select NIH for the **Domain** field (location of all the people accounts).

Set up a processing schedule. Read the options carefully and make sure you know the implications of every selection. If you have any questions, please submit a help desk ticket at <u>https://nihohrweb.nih.gov:1010/WiTS_IntraHR/index.aspx</u>

8. Click Step 2: Member Selection.

New Prescriptive	Rule	
1.Rule Details> 2.Mer	nber Selection	* = required
Note: The scheduling of the p Application server time zone	rescriptive rule is based on the time zone of the application server Eastern Daylight Time	
Name* →	New LMS Admins	
Description	Prescriptive Rule for adding LMS course A to learners.	
Member Selection*	C Select members manually Define selection criteria based on which members will be selected dynamically	
Domain*	NIH	
Processing Schedule	Process this rule C Once Recurring C Daily	
	recurs every days	
	Weekly	
	recurs every 2 weeks on Sun 🗹 Mon 🗋 Tue 🗋 Wed 🗋 Thu 📄 Fri 📄 Sat	
-	Start Date* 02/02/2015	
,	End Date	
-	Start Time* 11 : 59 C a.m. @ p.m.	
Created By	nihpeopleadmin	
This rule must run with	Creator's privileges Administrator's privileges	
Cancel	Save & Finish Later Step 2: Member Selection >>	

NOTE: The following screens show what is seen if members are selected dynamically.

9. Select the member search criteria you plan to use for your prescriptive rule by clicking the appropriate radio buttons.

IMPORTANT! Be careful. This screen is for selecting the criteria you will use to choose people to which the prescriptive rule will be applied. This is NOT for indicating what you will actually assign to people – that step comes later.

Prescrip	tive F	lule Details:	Nev	v LMS Ad	min	2		
1.Rule Detail	s …>>	2.Member Selection	>	3.Requirements	~~>	4.Preview	~~>	5.Activate
Select Attri	butes	—						
						Show Filter	Logic	
Member Info	rmation							
Population		 Both Internal External 	_					
Cancel	Back	Save And Preview	w Memb	oers Save	St	ep 3: Set Req	uireme	nts >>

- 10. Click Select Attributes button.
- 11. Enter the details for the criteria that you selected on the previous screen.

NOTE: If you chose the wrong criteria, select **Show All Available Criteria** to change your selection. Also, your screen may vary depending on the criteria selected on previous screens.

Add Attributes
Select the member search criteria for this rule. You will define values on the next screen. Member Information
Person Type
☑ Status
Start Date After
Start Date Before
Country
Other Information
Manager
Exception List
Domain
Audience Type
Location
Job and Role Information
Job Level
Role
Organization Information
Organization Information Image: Organization
I Organization
Skill Information
Competency
Save 🗲 Cancel

12. Regardless of the criteria you choose, click **Save and Preview Members.** This will display a list of members that fit the member criteria you entered.

IMPORTANT! DO NOT SKIP THIS STEP. Always preview the members to whom the assignment will be made before you finish and run the prescriptive rule. It is easy to make a mistake that will impact a large number of people in an enterprise system.

13. Click on the **Step 3: Set Requirements** button in the lower right corner when you are SURE your member criteria are set correctly.

Prescrip	otive R	Rule Details:	New LM	IS Adr	nin	2		
1.Rule Detai	ls •••>	2.Member Selection	•••>> 3.Req	uirements	~~>	4.Preview	~~>	5.Activate
Select Attr	ibutes							
						Show Filter	Logic	
Member Info	ormation							
Population		 Both Internal External AND OR 						
Status		-Select One-	•					
Start Date Afte	r		Í					
Person Ty	pe	AND C OR				Add Person 1	Гуре	
No items four	nd							
		ANDOR						
Organizati	on				A	Add Organizat	tions	
No items four								
☐ Include S	ub-Organiza	ations						
Cancel	Back	Save And Preview	w Members	Save	St	ep 3: Set Rea	uireme	nts >> 🛛 ┥

On the **Requirements** screen, enter the learning items that will be assigned to each of the members that were selected in the previous step. Select the **Add** link for the type of item you want to assign and follow the prompts.

14. Click **Step 4: Preview** at the bottom of the page.

Prescriptive Rule Details: New LM	MS Adm	nin 2	
1.Rule Details •••>> 2.Member Selection •••>> 3.Re			•••> 5.Act
Certifications		Add Certifica	tion
No items found			
Curricula		Add Curricu	lum
No items found			
Competencies		Add Compete	ncy
No items found			
Courses		Add Cou	irse 🔶
No items found			
Offerings		Add Offe	ering
No items found			
 Check for existing registrations and previous completions. Apply drop charges when deleted 			
Plan Forms		Add Plan F	orm
No items found			
Continuing Education Requirements		Add Requirem	ient
No items found			
Cancel	Save	Step 4: Preview >	>

15. Review all of the details, and when you are certain everything is correct, click Step
5: Activate at the bottom of the page. Choosing this activate button will make the prescriptive rule run according to the settings you entered.

Prescriptive Rule	e Details: New LMS Admin 2
4 Dula Datalla 🔊 3 Mar	mber Selection •••> 3.Requirements •••> 4.Preview •••> 5.Activat
T.Rule Details 2.Mei	mber Selection ••••> 5.Requirements ••••> 4.Preview •••> 5.Actival
Details	
Name	New LMS Admin 2
Description	
Member Selection	Define selection criteria based on which members will be selected dynamically
Domain	NIH
Start Date	02/02/2015
Start Time	11 : 59 p.m.
End Date	
Processing Schedule	Weekly
Refresh Rate	2
Created By	nihpeopleadmin
This rule must run with	Creator's privileges Administrator's privileges
Member Selection	
Person Type	Both
Preview Members	
Requirements	
Courses	NIH LMS Local Learning Registrar
Cancel	Back Step 5: Activate >>

16. Once the screen indicates that the prescriptive rule "is activated successfully," then you may either start again by clicking **New Prescriptive Rule**, or click **Finish**.

Prescriptive Rule Details: New LMS Ad	min 2
1.Rule Details •••> 2.Member Selection •••> 3.Requirements	4.Preview 5.Activate
New LMS Admin 2 is activated successfully	4
	New Prescriptive Rule Finish

VIEW/EDIT A PRESCRIPTIVE RULE

1. Select the Admin Icon.



- 2. Click on the Prescriptive Rules link.
- 3. Enter the search criteria and click **Search**.
- 4. Select the prescriptive rule Name that you want to view and edit.

People HR						
People	Prescriptive	Rules				
Proxy Access						
Distribution Lists	Manage prescriptive	rules.				
Plan Types						
Plan Forms	Prescriptive Rules	Error Log	Monitor	Process Tr	iggered Rules	
Plans	Name New LMS Ad	min	Status	-Select One		
Learning			Ownership			-
Competencies	Domain		Ownership	1-Select One	-	
Prescriptive Rules	Configure Save Se	earch Query				h
Reports						
Message Center	Prescriptive Rules		New Pr	rescriptive Rul	e Print Export	t Modify Table
	Showing 2 out of 2 results	5				
	Name	Status	Last Proces	sed On	Process	Actions
	New LMS Admin 2	Active			Process	Actions
	New LMS Admins	Draft			Process	Actions
	Cancel processing th requirement currently				s only after the	Stop

NOTE: Clicking on the Actions link will allow you to delete the rule.

Prescriptive Rules Showing 2 out of 2 result		New Prescriptive Ru	ile Print Export	t Modif	Сору
Name	Status	Last Processed On	Process	Actio	Delete ns
New LMS Admin 2	Active		Process	Action	
New LMS Admins	Draft		Process	Action	IS

5. Edit the information as on the **Prescriptive Rule Details** screen, **Main** tab as appropriate. The **Main** tab provides the **Name**, **Description**, and **Domain** fields, as well as the information required for the **Processing Schedule**.

Prescriptive	Rule Details:	New LMS Ad	min 2	
Main Member Se	election Requirement	nts Error Log Pro	ocessing His	story
	ı of the prescriptive rule ne zone :Eastern Daylig		one of the a	pplication server
Name*	New LMS Ac	lmin 2		
Description			-	▲ ▼
Member Selection	Select memb Define select dynamically	ers manually ion criteria based on whicł	n members will	be selected
Domain*	NIH		6	
Processing Schedule	Process this rule O Once O Daily	Recur	ring	
	recurs every		day	s
	Weekly			
	recurs every	2	wee	eks on
	Sun 🔽	Mon 🔽 Tue 🔲 Wed	🗖 Thu 🗖 Fr	ri 🔲 Sat
	Start Date*	02/02	2/2015	
	End Date			
	Start Time*	11	: 59	C a.m. € p.m.
Status*	Active 🔽			
Created By	nihpeopleadmin			
This rule must run with	 Creator's priv Administrato 	-		
-	Save & Finish Later	Save & Add More Int	ormation	Cancel

- 6. Click **Save & Finish Later** or **Save & Add More Information** at the bottom of the page when you are done.
- 7. Click on the **Member Selection** tab and then click on the **Show Filter Logic** link you will be able to see the member criteria. Edit the member criteria as necessary.

Prescriptive Rule	e Details: New	LMS Admin 2
Main Member Selection	n Requirements Er	ror Log Processing History
Personal Criteria Profi	e Criteria	
Filter Logic	Hide	Filter Logic Show Selected Criteria Only
Member Information		
Population	 Both Internal 	
	 External AND 	
	C OR	
Status Start Date Before	-Select One-	
Start Date After		
	AND	
Country	C OR	
Country		
	AND	
Person Type	C OR	Add Person Type
No items found		
	e	
	AND OR	
Manager		Add Manager
No items found		
Exception List		Add Person
No items found		
	R 415	
	AND OR	
Domain		Add Domain
No items found Include Sub-Domains		
	AND OR	
Audience Type / Audien		Add Audience Type
No items found		
	AND	
	C OR	
Location No items found		Add Location
No items lound		
	AND	
Organization	C OR	Add Organizations
No items found		
Include Sub-Organizations		
	AND	
	C OR	
Internal Custom Fields		
Preferred name		
HSPD-12 ID		
HHS ID*		
Sub-OPDIV		
OPDIV ID Supervisory Code		
Pay Plan		
-	Save And Previe	w Members Save Cancel
(© Department of	of Health & Human Services Learning Port

8. Click **Save And Preview Members** at the bottom of the page when you are finished.

IMPORTANT! ALWAYS preview members when you make any change to the member criteria. Make sure only the people you want included in the prescriptive rule are included.

9. Select the **Requirements** tab next and make any changes needed.

Main	Member Se	lection	Requireme	nts	Error L	.og	Proc	essing H	listo	ry
Certific	ations							Ac	ld Ce	rtification
No items	found									
Currice	ula							A	dd C	urriculum
No items	found									
Compe	etencies							Ad	d Cor	mpetency
No items	found									
Course	es								Ad	d Course
Name		Version	D	Targ	et Days	Due	Date	Mandat	ory	Actions
NIH LMS Learning I		FY15	NIHTC1001	0		No Du Date	ie			Edit Due Date Delete
Offerin	igs								Ad	d Offering
No item	s found									
Che	ck for existing re	egistrations	and previous o	omple	tions.					
	ly drop charges	when delete	ed							
Plan F	orms							4	Add F	Plan Form
No items	found									
Contin	uing Educat	ion Requ	iirements					Ado	d Rec	quirement
No items	found									
						_		Save		Cancel

10. Click **Save** at the bottom of the page.

11. The **Error Log** tab shows any errors that were encountered during the processing of the prescriptive rule.

Prescriptive Rule Details: New LMS Admin 2						
Main	Member Selection Requirements Error Log Processing Histor					
Errors						
No items	found					
		Delete All	Re-Proce	ss Rule	Cancel	

12. The **Processing History** tab shows how many records were updated each time the prescriptive rule was processed. (If the rule has not been processed yet, nothing will be listed.) It will also show the processing status.

Prescriptive Rule Details: New LMS Admin 2							
Main	Main Member Selection Requirements Error Log Processing History						
Proces	Processing History						
No items	found						
				Delete All	Cancel		

PROCESS A PRESCRIPTIVE RULE

When you are sure the member criteria and requirements are correct, you may want to manually process a prescriptive rule, especially if you did not set it up to run automatically for you.

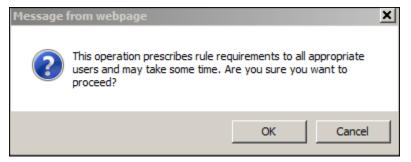
1. Select the **Admin** lcon.



- 2. Click on the **Prescriptive Rules** link.
- 3. Enter the search criteria and click **Search**.
- 4. Select the prescriptive rule Name that you want to view and edit.
- 5. Select **Process** next to the prescriptive rule.

People	Prescriptive	Rules				
Proxy Access						
Distribution Lists	Manage prescriptive	rules.				
Plan Types						
Plan Forms	Prescriptive Rules	Error Log	Monitor	Process Ir	iggered Rules	
Plans	Name New LMS Ad	dmin	Status	-Select One		
Learning	Domain			-Select One		-
Competencies			g Owneramp	[ociett one	, 	
Prescriptive Rules	Configure Save S	earch Query				h
Reports						
Message Center	Prescriptive Rules	3	New Pro	escriptive Rul	e Print Export	t Modify Tab
	Showing 2 out of 2 result	ts				
	Name	Status	Last Proces	sed On	Process	Actions
	New LMS Admin 2	Active		-	Process	Actions
	New LMS Admins	Draft			Process	Actions
	Cancel processing the requirement currently				s only after the	Stop

6. You will receive an alert. Click on Ok



6. After processing the prescriptive rule, the **Last Processed On** column will update.

Prescriptive F	Rules				
Manage prescriptive ru	iles.				
Prescriptive Rules	Error Log	Monitor	Process Trigg	gered Rules	
Name New LMS Adm Domain Configure Save Sea	6	Status Ownership	-Select One-	• Search	•
Prescriptive Rules Showing 1 out of 1 results		New P	rescriptive Rule		Modify Table
Name	Status	Last Proce	ssed On	Process	Actions
New LMS Admin 2	Active	02/02/2015 5	:27 PM 🔶	Process	Actions
Cancel processing the requirement currently in				only after the	Stop

UNDERSTANDING INTERNAL ORGANIZATIONS

As a People Administrator, you have access to the **Organizations** tab under your People Administrator – Orgs & Jobs role. From this tab, you may search for **Internal Organizations**, which are identified by Org/SAC Code in the LMS.

VIEW INTERNAL ORGANIZATIONS

1. Select the Admin Icon.



- 2. Click on the HR tab.
- 3. Enter the organization code into the Internal Organization field then click Search.

Internal Orga	nizations			
Organization Name HNA	M6	Organization Number		
City				
Configure Save Searc	h Query			
				Search
Internal Organizatio	ns		Print Ex	port Modify 1
Showing 1 out of 1 results				
Organization Name	Organizatio	on Number	City	Actions
HNAM6	00007229			×
	Organization Name HNA City Configure Save Searc Internal Organizatio Showing 1 out of 1 results Organization Name	City Configure Save Search Query Internal Organizations Showing 1 out of 1 results Organization Name Organization	Organization Name HNAM6 Organization Number City Configure Save Search Query Internal Organizations Showing 1 out of 1 results Organization Name Organization Number	Organization Name HNAM6 Organization Number City Configure Save Search Query Internal Organizations Print Experimental Showing 1 out of 1 results Organization Name Organization Number City

- You may click the Internal Organization name to see more details and perform the following tasks:
- Profile tab:
- **Create Community** through which people in your organization may share documents and other information through the LMS
- Add **Contact** information for your organization ONLY

IMPORTANT! Do not alter data in any of the required fields marked in red with an asterisk (*). These are populated automatically and referenced by several functions throughout the LMS.

• View the names of any Local Learning Registrars in your organization

IMPORTANT! You are not authorized to add Local Learning Registrar permission to anyone. Doing so would be grounds for removing your administrative access to the LMS.

Internal Organizations Details: HNAM6				
Profile Members				
Organization Name*	HNAM6			
Mission Statement	Ofc Strategic Mgmt Planning	<u> </u>		
	l Character Limit:2000			
Organization Number	00007229			
Learning Contact	6			
Secondary Contact Person	6			
Parent Organization*	HNAM			
Address 1				

- Members tab: view all learners in the LMS assigned to your Org/SAC code. This list can be exported to an Excel file in order to verify names and designated supervisors. This can be a good way to ensure the appropriate people are designated to your organization and identify any learner accounts that should not be designated to your organization. (Remember: Incorrect org/SAC codes must be corrected in the source HR system.) You will need to access individual user profiles to edit incorrect or missing supervisor names.
- Do not use the **Prescriptive Rules** tab for Internal Organizations.

Internal Orga	Internal Organizations Details: HNAM6				
Profile Members					
Members Showing 14 out of 14 resul	ts	Print Export Modify Tabl			
Name	Manager Name	Job			
Charles FRITZ	Colleen BARROS	0301-MISCELLANEOUS ADMINISTRATION AND PROGRAM SERIES			
Jonathan MATHIS	Charles FRITZ	0301-MISCELLANEOUS ADMINISTRATION AND PROGRAM SERIES			
Kristeena SIGLER	Charles FRITZ	0343-MANAGEMENT AND PROGRAM ANALYSIS SERIES			
MARTHA RANDAZZO	Charles FRITZ	0343-MANAGEMENT AND PROGRAM ANALYSIS SERIES			

USING EXTERNAL ORGANIZATIONS TO ADD VENDORS

- External Organizations are used to set up vendors that can be attached to the courses. New external organizations can be added, but search thoroughly first to avoid adding duplicates.
- External organization vendors will eventually be added through an automated data feed that transfers vendors in the NIH Business System (NBS).

VIEW EXTERNAL ORGANIZATIONS

1. Select the Admin Icon.



- 2. Click on the HR tab.
- 3. Click on the External Organizations tab.
- 4. Search for the vendor you want to view.

People HR				
Organizations	External Organizations	;		
Internal Organizations				
External Organizations	-Organization Name	Organization Number		
Job Families	City			
Job Level	Configure Save Search Query			arch
Roles			36	arcn
Jobs			1	2 3 Next
Competencies	External Organizations	New Organization Pri	int Export N	lodify Table
Locations	Showing first 25 out of 75 results			
Facilities	Organization Name	Organization Number	City	Actions
Reports	ACF	00003425		×
	Action Centered Training (ACT)	00003285	Eagleville	×
-	AHRQ	00003427		×
	AoA	00003426		×
	ATSDR	00003428		×
	Bill Redeen	00001024	Bethesda	×

5. Click the name of any **External Organization** name to see the same detail tabs as are available for Internal Organizations.

External Organizations Details: AHRQ				
Profile Members				
Organization Name*	AHRQ			
Mission Statement	Agency for Healthcare Research and Aguality			
	Character Limit:2000			
Organization Number	00003427			
Learning Contact	6			
Parent Organization	Contraction of the second seco			
Type of Business	-Select One-			

ADD AN EXTERNAL ORGANIZATION

1. Select the Admin Icon.



- 2. Click on the HR tab.
- 3. Click on the External Organizations tab.
- 4. Click the New Organization link.

People HR		
Organizations	External Organizations	
External Organizations	Organization Name	Organization Number
Job Families	City	
Job Level	Configure Save Search Query	
Roles		Search
Jobs	External Organizations	New Organization

5. You will see a **New External Organization** screen. Enter all data you have about the external organization, especially the required fields marked with a red asterisk (*).

anizations	New External C	Organizations		
ernal Organizations				* = rec
ternal Organizations	Organization Name*			- 160
Families	Mission Statement		×	
Level	Mission Statement			
is		Character Limit:2000		
	Organization Number			
petencies	Parent Organization		6	
ations	Type of Business	-Select One-		
	Address 1			
lities	Address 2			
orts	Address 3			
	City			
	State/Province			
	Country			
	ZIP/Postal Code			
	Primary Phone			
	Secondary Phone			
	Fax			
	E-mail			
	Web Server			
	Web Selver	US Dollars	<i>1</i> .	
	belaut ourency			
	Security Keyword			
	Is Active			
	Domain*	NIH	6	
	Objectives Administrator		6	
	Billing Address			
	Billing Address 2			
	Billing City			
	Billing State/Province			
	Billing Country			
	Billing ZIP/Postal Code			
	Learning Vendor			
	Learning Manufacturer			
	Learning Manufacturer		Transfer Combine	
	Learning Manufacturer Discount		Transfer Combine	

6. Click **Save** at the bottom of the screen when you are finished to save the external organization in the LMS.

GENERATING REPORTS

REPORTS

A People Administrator has access to a variety of reports in the LMS. Reports can be generated, exported, printed, emailed and subscribed to if desired. The reports available for you to run vary slightly between the roles of People Administrator – People and People Administrator – Orgs & Jobs. Below you will find instructions on how to work with reports in the LMS.

GENERATE A REPORT

1. Select the Admin Icon.



- 2. Click on the **Reports** link.
- 3. You can see all reports available by clicking Search.

People IIR						
People	Reports					
Proxy Access						
Distribution Lists		data that you can us	se for analysis and decision-	making. They	can be pri	inted or exported (hover over the Actions
Plan Types	for options).					
Plan Forms						
Plans	Name		Category -Select One	- •		
Learning	Report Template		6			
Competencies	Configure Save	Search Query	_	Search		
Prescriptive Rules				Search		
Reports				12	3 4 Next 🕨	
Reports 🔶	Reports		F	Print Export M	odify Table	
Subscriptions	Name	Report Template	Description	Engine Type	Actions	
Message Center	ACL - Training	Completed Courses Template for Administrators		Saba Ad hoc	Actions	
		Active Users by Organization	This report enables an administrator to see the number of active users in the system by organization.	Managed Report	Actions	
		All Orders by Offering Start Date	This report enables administrators to identify the orders placed by all learners for an offering start date range.	Managed Report	Actions	

4. To run a report click on Actions and then select Execute.

Reports				
Reports conta for options).	in data that you can u	use for analysis and decisi	on-making. They can be printed or exported (hover over the Actions	; linl
Name Report Templat	te	Category -Select	One-	
Configure S	ave Search Query		Search	
Reports			1 2 3 4 N Print Export Modify	
Name	Report Template	Description	Engine Type Acti	
ACL - Training Complete	Completed Courses Template for Administrators	1	Saba Ad hoc Actions	
Active Users by	Active Users by	This report enables an administrator to see the	Managed	

5. Enter criteria into appropriate fields.

IMPORTANT! All fields labeled in Red with an asterisk are required.

Report Param	eters - Approval Analysis for Admin
Plan Form*	
Organization	6
	Generate Report Cancel

6. Click Generate Report.

EXPORT A REPORT

Once a report is generated, it can be exported from the LMS into other file formats. Of these, "Adobe Acrobat – PDF" and "Microsoft Excel 97-2000 – Data Only (XLS)" are the most commonly used.

- 1. Complete the steps in section Generate a Report.
- 2. Click the export icon in the upper left corner of the report.

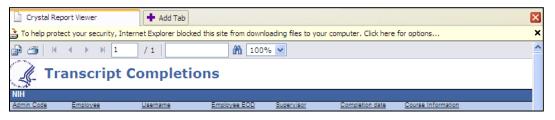
De Carl Report State A 1	/6 ▶ ₩ 100%	•	_ #A					
HNAM42 HNAM424 HNAM425 HNAM428		NIH All A	pprove	rs by A	AO Repo	rt		
		AAO HHS ID: AAO Org Name:	2000368516 HNAM42					
	Last Name	First Name	HH S ID	Org Name	Person Status	Manager (HHS ID)	Additional Approver on Orders (HHS ID)	Altern
	ANTHONY	Pamela	2001172093	HNAM42	Full Time	Darla HAYES (0010112615)	Tracy GREGG (2000368516)	Tr
	Anthony	Pamela		HNAM42	Terminated	0	Tracy GREGG (2000368516)	
	CAMPBELL KING	Maureen	2001545295	HNAM42	Full Time	0	Tracy GREGG (2000368516)	
	EASTERDAY	Donna	0011488357	HNAM42	Deactivated	Darla HAYES (0010112615)	Tracy GREGG (2000368516)	Parr
	GORTHY	Shekhar	0011981411	HNAM42	Full Time	Darla HAYES (0010112615)	Tracy GREGG (2000368516)	Parr
	HAYES	Darla	0010112815	HNAM42	Full Time	Kevin MURPHY (0010162712)	Tracy GREGG (2000368516)	Tr
	Hayes	Darla		HNAM42	Terminated	0	Tracy GREGG (2000368516)	
	KACHIBHATLA	Srinivas	2001370387	HNAM42	Full Time	0	Tracy GREGG (2000368516)	
	KERR	Kenneth	0011581481	HNAM42	Full Time	Darla HAYES (0010112815)	Tracy GREGG (2000368516)	Pam
	MAYSON	TARA	0014262035	HNAM42	Terminated	Darla HAYES (0010112815)	Tracy GREGG (2000368516)	Pan

- 3. Select the **File Format** you want, indicate the **Page Range**, and click **OK**. The following two formats are the most commonly used:
 - The Adobe Acrobat (PDF) format will export a report ready for printing.
 - The **Microsoft Excel 97-2000 Data Only (XLS)** format will export a report ready to open in MS Excel so you can work with the data.

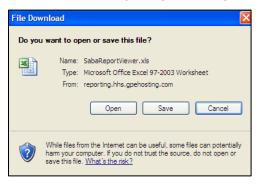
NOTE: The Page Range option during export is not available for all export formats.

🗿 http://reporting.hhs.gpehosting.com - Export R 🔳 🗖 🔀						
File Format:	Microsoft Excel 97-2000 - Data Only (XLS)					
Page Range:	 ● All ● Pages: 					
	From: 1 To: 1					
	OK Cancel					

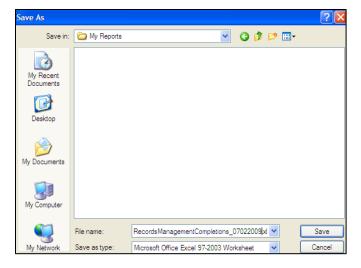
4. You may see the following browser warning. Click the **yellow warning bar** and select **Download File**. Repeat Step 2.



5. You will be prompted to open or save the file. Click **Save**.



6. Select a location in which to save the file and give it a meaningful name; click Save.



7. You will receive a prompt when the download is complete. Click **Open** to view the report file you just downloaded.



PRINT A REPORT

- 1. Complete the steps in section Generate a Report.
- 2. Click the **Print icon** in the upper left corner of the report.

Transcript Completions								
NIH Admin Code	Employee	Username	Employee EOD	Supervisor	Completion date	Course Information		
HNA	Safiya Stewart Sagoua	00117606	04/13/2008		06/19/2009	Records Management for Everyone		
HNA3842	Romica Brown	00113306	09/16/2007		05/19/2009	Records Management for Everyone		
HNA3842	Vernon Cardwell	00100918	04/16/2006	Charlene Patrick	05/19/2009	Records Management for Everyone		
HNA3842	April Harrison	00101649	05/30/2008	Charlene Patrick	05/19/2009	Records Management for Everyone		
HNA3844	Charles Choi	00103021	07/09/2006	Brenda Bernard	08/24/2009	Records Management for Everyone		
HNAM424	Jaime Martinez	00104284	09/03/2006	Darla Hayes	08/17/2009	Records Management for Everyone		
HNAM424	Jaime Martinez	00104284	09/03/2006	Darla Hayes	06/23/2009	HHS Records Management for All Emp		
HNAM426	Cathleen-Megan Moran	00088234	08/01/2004	Darla Hayes	06/17/2009	Records Management for Everyone		

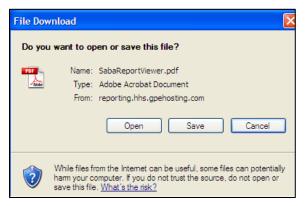
3. Indicate the **Page Range** you want, and click **OK**.

🖆 http://reporti	ng.hhs.gpehosting.com - Print Re 🔳 🗖 🗙
Page Range:	• All
	O Pages:
	From: 1 To: 1
To Print:	
	that appears, select the "Open this file" option and click
Click the printer in button on your inter	con on the Acrobat Reader Menu rather than the print met browser.
	OK Cancel
Done 🖉	Internet

4. You may see the following browser warning. Click the **yellow warning bar** and select **Download File**. Repeat Step 2.

Crystal Report Viewer	🕈 Add Tab	X						
To help protect your security, Internet Explorer blocked this site from downloading files to your computer. Click here for options								
🗗 🍊 🛛 н 🔺 🕨 1	/ 1 100% 🛩	<u></u>						
See.	Transcript Completions							
NIH								
Admin Code Employee	Username Employee EOD Sup	ervisor Completion date Course Information						

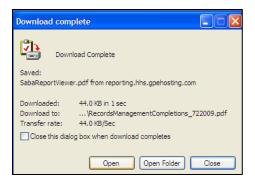
5. You will be prompted to open or save the file. Click **Save**.



6. Select a location in which to save the file and give it a meaningful name; click **Save**.

Save As							? 🛛
Save in:	🚞 My Reports		*	G 💋	1 🖻	•	
My Recent Documents							
Desktop							
My Documents							
My Computer							
	File name:	RecordsManagementComplet	tions_7	22009.p	df 🗸		Save
My Network	Save as type:	Adobe Acrobat Document			~		Cancel

7. You will receive a prompt when the download is complete. Click **Open** to view the report file you just downloaded.



8. Click the **Adobe Reader print icon** to send the report to your printer.

EMAIL A REPORT

The LMS allows reports to be emailed, on-demand, to any valid email address. Those who receive the email do not need to log on or have access to the LMS in order to view the emailed report.

1. Select the Admin Icon.



- 2. Click on the **Reports** link.
- 3. Click Search.
- 4. Click **Actions** and then the **Email** link to the right of the report description of the report you want to send via email.

Reports					
Reports contain for options).	a data that you can us	se for analysis and o	lecision-making. They	can be	e printed or exported (hover over
Name		Category -S	Gelect One-		
Report Template		6			
Configure Sav	ve Search Query		Search		Actions
Reports			1 2 Print Export Mo	3 4 N odify 1	Email Execute Subscribe
Name	Report Template	Description	Engine Type	Acti	
ACL - Training Complete	Completed Courses Template for Administrators		Saba Ad hoc	Action	5

5. Enter one or more recipient email addresses in the **To** field. (Separate multiple emails with either a comma or semi-colon)

Email ACL - Training Complete				
Run Reports > Email ACL - Tr				
To Email Address(es) (Enter one or more email addresses separated by semi-colons (;). Example: jdoe@email.com; msmith@email.com)*	Character Limit:255 Remaining character		*	
Subject*	ACL - Training	Complete		
Mail Text*			*	
	Character Limit:255	i		
Course - Course ID (Equals)				
		Preview Report	Send	Cancel

- 6. Modify the **Subject** and **Mail Text** (the email body) fields to appear as you want them in the email.
- 7. Choose a **Report Format** (if applicable) from the drop-down choices.
- 8. Click **Send** to email the report to recipients.

SUBSCRIBE TO A REPORT

Report subscriptions in the LMS allow reports to be emailed at scheduled intervals, to any valid email address. Those who receive the email do not need to log on or have access to the LMS in order to view the emailed report.

1. Select the Admin Icon.



- 2. Click on the **Reports** link.
- 3. Click Search.
- 4. Click **Actions** and then click the **Subscribe** link to the right of the report description of the report for which you want to create a subscription.

Reports

Reports contain data that you can use for analysis and decision-making. They can be printed or exported (hover over the Actions li for options).

Name		Category	-Select One-			
Report Template		6				
Configure Sav	e Search Query		Search		Actions	
Reports			1 2 Print Export M	34N odify1	Email Execute Subscribe	
Name	Report Template	Description	Engine Type	Acti		
ACL - Training Complete	Completed Courses Template for Administrators		Saba Ad hoc	Action	5	

5. Click the **New Report Subscription** link.

Report Subscription for ACL -	Training Complete
Run Reports > Report Subsori	
Report Subscription	New Report Subscription
No items found	

- 6. Enter a **Name** for the report subscription and a meaningful **Description**.
- 7. Enter the **Course ID**.

Report Subscription	for ACL - Training Complete
Run Reports > Report Subscri > Repo	ort Subsori
Report Subscription Name*	
Description*	
Course - Course ID (Equals)	
To Email Address(es) (Enter one or more email addresses separated by semi-oolons (.). Example: jdoe@email.com; msmith@email.com)* Chara	cter Limit:255
Subject* ACL	- Training Complete
Mail Text*	
Chara	cter Limit:255
Occurs C Daily Occurs Dail C Weekly Every* C Monthly	y day(s)
Frequency C Once C Every 1 Hour	Start Time*
	Preview Report Save Cancel

- 8. Enter one or more recipient email addresses in the **To Email** field.
- 9. Modify the **Subject** and **Mail Text** fields to appear as you want them in the email.
- 10. Choose a **Report Format (if applicable)** from the drop-down choices.
- 11. Select whether you want the report to email **Daily, Weekly**, or **Monthly**, and indicate the number for each.
- 12. Set corresponding options for **Frequency**.
- 13. Click **Preview Report** to see the report as it will appear.
- 14. Click **Save** to activate the report subscription. The report will send at the times you designated, to email recipients you entered.

HELPFUL INFORMATION

LINKS AND RESOURCES

- HHS Learning Portal log on page <u>https://lms.learning.hhs.gov</u>
- HRSS Help Desk Submit a help ticket: <u>https://nihohrweb.nih.gov:1010/WiTS_IntraHR/index.aspx</u> HRSS Hours of Operation: Monday through Friday: 8:00 AM to 4:30 PM
- NIH Training Center website <u>http://trainingcenter.nih.gov</u>
- HRSS LMS Support website (Tip sheets, Online Manuals, LMS Resources, etc.) <u>https://hr.nih.gov/hr-systems/lms</u>

APPENDIX A – ORGANIZATION CODES

Organization (org) Codes are also referred to as SAC Codes

- HN All of NIH
- HNA (OD) Immediate Office of the Director
- HNB (NIAMS) National Institute of Arthritis and Musculoskeletal and Skin Diseases
- HNC (NCI) National Cancer Institute
- HND (NCCIH) National Center for Complementary and Integrative Health
- HNE (NCMHD) National Center on Minority Health and Health Disparities
- HNF (FIC) John E. Fogarty International Center for Advanced Study in the Health Sciences
- HNG (CSR) Center for Scientific Review
- HNH (NHLBI) National Heart, Lung, and Blood Institute
- HNJ (CC) Clinical Center
- HNK (NIDDK) National Institute of Diabetes and Digestive and Kidney Diseases
- HNL (NLM) National Library of Medicine
- HNM (NIAID) National Institute of Allergy and Infectious Diseases
- HNN (NIA) National Institute on Aging
- HNP (NIDCR) National Institute of Dental and Craniofacial Research
- HNQ (NINDS) National Institute of Neurological Disorders and Stroke
- HNR (NCRR) National Center for Research Resources
- HNS (NIGMS) National Institute of General Medical Sciences
- HNT (NICHD) National Institute of Child Health and Human Development
- HNU (CIT) Center for Information Technology
- HNV (NIEHS) National Institute of Environmental Health Sciences
- HNW (NEI) National Eye Institute
- HN2 (NINR) National Institute of Nursing Research
- HN3 (NIDCD) National Institute on Deafness and Other Communication Disorders
- HN4 (NHGRI) National Human Genome Research Institute
- HN5 (NIAAA) National Institute on Alcohol Abuse and Alcoholism
- HN6 (NIDA) National Institute on Drug Abuse
- HN7 (NIMH) National Institute of Mental Health
- HN8 (NIBIB) National Institute of Biomedical Imaging and Bioengineering

APPENDIX B - ENTERPRISE HUMAN RESOURCES INTEGRATION (EHRI) FIELDS

LEGEND

LMS Required Fields EHRI Required Fields Non Required Fields

FIELD NAME	DESCRIPTION	SAMPLE ACCEPTED VALUES
Item/Event Name*	Item or Event Title	Microsoft Excel 2007 for PC Users
Description	Description of the Item or Event entering Character limit: 1000	This class will expand the learner's knowledge of Microsoft Excel 2007.
Offering Start Date	Date the class started	MM/DD/YYYY
Ended/Completed On Date	Date the class ended	MM/DD/YYYY
Registration Date	Date the learner registered for the Item/Event	MM/DD/YYYY
Date Marked Complete*	Date the Item/Event was marked complete by an administrator	MM/DD/YYYY
Start Time (HH:MM)	Start time of the Item/Event	08:30
End Time (HH:MM)	End time of the Item/Event	04:30
Duration (HH:MM)	How many hours and minutes the class lasted	07:30
Delivery Type	Method the Item/Event was delivered in	Auditorium, Book, Coaching, Computer Laboratory, Conference, Correspondence Course, DVD/CD, Instructor led, Mentoring, Online Training, On the Job Training, Recorded Online Offering, Satellite, Scientific Laboratory, TeleConferencing, Traditional classroom, Video conferencing, Video Tape, Virtual Class, Web Cast, Workshop
ID*	Unique ID that identifies this entry	User Initials + Completion Date = JM09132008 where user = Jaime Martinez and Completion Date = 09/13/2008
Location	Location where course was taken. It could be a building or a city.	Examples: Executive Plaza North or Rockville
Marked Complete by	Search for the username of the person entering this record (yourself).	At first your username will display but once the record is saved the field will display your name.

FIELD NAME	DESCRIPTION	SAMPLE ACCEPTED VALUES
Continued Service Agreement Required Indicator (1231)	Indication that an employee is obligated to remain in service as a stipulation for taking the training course.	N => No NA => Non Applicable Y => Yes
EHRI: Training Accreditation Indicator (1102)	Indicates that the course has been accredited by an accreditation body.	N => No NA => Non Applicable Y => Yes
Training Accreditation Organization Type (1103)	The name and description of the accreditation organization	Leave empty if unknown.
Course ID From Vendor (1105)	The course ID as assigned by the vendor	Leave empty if unknown.
EHRI: Training Source Type (1120)	Source of the training which has been completed by the employee.	Foreign Governments and Organizations; Government External; Government Internal; Government State/Local; Non-government
EHRI: Default Training Purpose (1122)	Code representing the purpose of the training completed by the employee	Develop Unavailable skills; Future Staffing Needs; Improve Present Performance; Mandatory Training; New Work Assignment; Program/Mission Change; Retention
EHRI: Default Training Type (1124)	Code for the type of training which has been completed by the employee.	Acquisition; Adult Basic Education; Agency Required Training; Basic Computer Training; etc. <i>There are more options available in this drop-down</i>
EHRI: Training Credit (1126)	Amount of academic credit hours or continued education units earned by the employee for the completed training. This should match either credit hours or CPE hours. This value is used for reporting to EHRI.	If amount of credit is known, input the number. If not available or not applicable input 0.
EHRI: Training Credit Designation Type (1127)	Code for the type of academic credit hours or continued education units earned by the employee for the completed training course.	Continuing Education Units, Graduate Credit; NA; Post Graduate Credit; Undergraduate Credit
EHRI: Training Delivery Type (1129)	Code for the type of training delivery for the training course completed by the employee.	Blended; Conference or Retreat; Correspondence; Instructor Lead; On the Job; Technology based
EHRI: Training Credit Type Code (1131)	Code representing the type of credit hours the employee received for the completed training.	CPEs; Continuing Education Unit; NA; Quarter Hours; Semester Hours
Instructor Competencies (1200)	Description of areas the instructor should be competent in to teach the class.	If don't have any particular information on competencies for the instruction, leave empty.

FIELD NAME	DESCRIPTION	SAMPLE ACCEPTED VALUES
Multilingual Course (1201)	List of alternate languages for the course	Input the name of the other language the course was provided in. If not known or if it wasn't delivered in another language, leave empty .
Internal or External Course (1202)	Determine if the course is external or internal to the organization	External, Internal
Training Certification Type (1211)	Enter the type of certification earned after completing the course.	If any available enter the name of the certification, if don't know or if no certification was earned, leave empty .
Course Development Cost (1220)	The cost for developing the course. This only applies for internally developed courses the Federal Organization sponsored.	If no cost were incurred, leave empty .
EHRI: Estimated Training Tuition and Fees Cost (1221)	The cost of the training tuition and fee for training completed by the employee that was paid for by the Federal Government.	Enter the total cost paid for taking the course, if none available or no cost were incurred, input 0 .
EHRI: Training Materials Cost (1222)	Cost to the Government for the training materials used during the training unit completed by the employee. This includes all direct costs associated with purchasing the training materials used by the employee that is in addition to the tuition cost. It can include but is not limited to costs of supplies, cost of equipment, and cost of software used by the student during the training event.	Enter the total cost of training materials, if none available or no cost were incurred, input 0 .
EHRI: Continued Service Agreement Required Indicator(1231)	Indication that an employee is obligated to remain in service as a stipulation for taking the training course.	N => No NA => Non Applicable Y => Yes
EHRI: Training Duty Hours (1101)	Number of employee duty hours the employee used to complete the training unit.	Enter the amount of duty hours, if none available or none duty hours were used, input 0 .
EHRI: Training Non Duty Hours (1102)	Number of employee non-duty hours for the completed training course.	Enter the amount of non duty hours, if none available or none duty hours were used, input ${\bf 0}$.
EHRI: Training Per Diem Cost (1103)	Cost of the per diem (meal, lodging, misc. expenses) for training completed by the employee that was paid for by the Federal Government.	Should be entered as a dollar amount for the individual, with two decimal places. If unknown or if no per diem was allotted, input 0.00
EHRI: Training Travel Cost (1104)	Cost for the travel, excluding per diem, for training completed by the employee that was paid for by the Federal Government	Should be entered as a dollar amount for the individual, with two decimal places. If unknown or if no travel cost was allotted, input 0.00
EHRI: Training Nongovernment Contribution	Cost contributed by the employee or other non- government organizations for the training completed by	Should be entered as a dollar amount for the individual, with two decimal places. If unknown or if no nongovernment contribution was

FIELD NAME	DESCRIPTION	SAMPLE ACCEPTED VALUES
Cost (1105)	the employee.	allotted, input 0.00
EHRI: Training Travel Indicator (1106)	Indicates if the employee traveled to attend the training course.	Y=Yes N=No, NA=Non Applicable
EHRI: Continued Service Agreement Expiration Date (1230)	The date to which an employee is obligated to remain in service as a stipulation for taking the training course.	If date applicable, enter it in the following format: MM/DD/YYYY. If not applicable or if unknown, enter NA .
Continuing Education Credits	If a field of study has been set up in the LMS for continuing education credits, you will be able to select it here.	Choose from availabilities in the LMS
Learners	Specify the learner(s) to whose transcript(s) this item should be recorded	Name, Score, Grade, Completion Status
Competencies	Specify whether any competencies were gained by the completion of the class	Choose from availabilities in the LMS and indicate proficiency level attained

Appendix C – HHS Learning Portal Domain Structure

